## Pioneer Telephone Co.

Local and Long Distance Service

ONE

June 25, 2012

Telephone 509/549-3511 P.O. Box 207 LaCrosse, Washington 99143-0207

Office of Secretary Federal Communications Commission 445 - 12<sup>th</sup> Street, SW Washington, DC 20554

Ms. Karen Majcher Vice President - High Cost and Low Income Division Universal Service Administrative Company 2000 L Street, NW, Suite 200 Washington, DC 20036

Mr. David Danner Executive Director and Secretary Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW Olympia, WA 98504-7250

Re: WC Docket No. 10-90
Docket UTC-123008
47 CFR 54.313(a)(2-6) and (h)
Annual Reporting Requirements for High-Cost Recipients
Annual Certification Filing
Pioneer Telephone Company
LaCrosse, Washington
Study Area Code 522437

Pioneer Telephone Company, SAC 522437, ("Company") hereby reports to the Federal Communications Commission ("FCC"), Washington Utilities and Transportation Commission ("Commission") and Universal Service Administration Company ("USAC") as required by 47 CFR 54.313, as follows:

- (1) The Company experienced no service outages for 2011 as defined in 47 CFR 4.5 within the Company's designated study area as service outages are described in 47 CFR 54.313(a)(2);
- (2) During the 2011 calendar year, the Company had no requests for service from applicants within the Company's designated service area that were unfilled as described in 47 CFR 54.313(a)(3);
- (3) During the 2011 calendar year, the Company did not receive any customer complaints through the FCC, the Commission or the Consumer Protection Division of the Office of Attorney General of the State of Washington or complaints form any other source against the Company made by the Company's customers as described in 47 CFR 54.313(a)(4);



- I, **Durand Cox**, being of lawful age, state that I am President of Pioneer Telephone Company ("Company"), that I am authorized to execute this Certification on behalf of the Company, and that the facts set forth in this Certification are true to the best of my knowledge, information and belief. On this basis, I hereby certify as follows:
- (1) During the 2011 calendar year, the Company complied with the applicable service quality standards and consumer protection rules as described in 47 CFR 54.313(a)(5); and
- (2) During the 2011 calendar year, the Company was able to function in emergency situations as set forth in 47 CFR 54.202(a)(2), as described in 47 CFR 54.313(a)(6)

Finally, pursuant to the requirements of 47 CFR 54.313(h), the Company reports its residential local service flat rate is \$10.00 per month per residential subscriber in effect as of June 1, 2012 and that there are no state fees as defined by 47 CFR 54.318(e). The Company has no rates below the local urban rate floor as defined in 54.318 as of June 1, 2012.

Durand Cox President