

June 19, 2012

**IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive  
P.O. Box 47250  
Olympia, WA 98504

**Re: *inContact, Inc., d/b/a UCN***  
***In the Matter of Compliance with the Federal Communications***  
***Commission's Report and Order and Further Notice of Proposed***  
***Rulemaking, Released November 18, 2011***

To Whom It May Concern:

This letter is being submitted on behalf of inContact, Inc., d/b/a UCN ("inContact") in response to the Federal Communications Commission's Report and Order and Further Notice of Proposed Rulemaking, released November 18, 2011 establishing a transition period for reform of intrastate switched access charges.

At this time, inContact does not provide switched access services and, therefore, inContact does not have any Access Service Tariffs on file with the Commission. Consequently, inContact will not be submitting any tariff changes in response to the above-captioned matter.

Please contact Meghan Ruwet at (303) 663-0102 or [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com) with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

/s/

Meghan Ruwet  
The *Compliance* Group  
Consultant  
Telephone: (303) 663-0102  
Email: [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com)

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