

Embarq DR-10

Does Comcast directly or through a third party provide a local Directory Assistance (DA) service (defined as the ability to access 411 dialing) to Comcast's end users?

Response

Comcast provides local DA service to its end user customers through a third-party that makes use of directory listing information that is not provided by Comcast directly.

Responsible Comcast Official:

Beth Choroser
Senior Director of Regulatory Compliance

Embarq DR-12

Reference the question and response at Embarq DR 10. To the extent DA is provided through a third party, explain in detail Comcast's understanding of how the DA listings are provided to the third-party.

Response

Comcast incorporates by reference its response to Embarq DR-10. It is Comcast's understanding that its provider obtains DL information from ILECs, such as Embarq.

Responsible Comcast Official:

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