

**Exh. JT-2**  
**Docket UG-190210**  
**Witness: Betty Ann Erdahl**

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**CASCADE NATURAL GAS CORP.,**

**Respondent.**

**DOCKET UG-190210**

**EXHIBIT TO JOINT TESTIMONY  
IN SUPPORT OF SETTLEMENT**

*Professional Qualifications of  
Betty Ann Erdahl*

**September 20, 2019**

1 **Q. Please state your name and business address.**

2 A. My name is Betty A. Erdahl and my business address is 621 Woodland Square Loop  
3 SE, Lacey, WA 98503. My business mailing addresses is P.O. Box 47250, Olympia,  
4 WA 98504-7250. My email address is [betty.erdahl@utc.wa.gov](mailto:betty.erdahl@utc.wa.gov).

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6 **Q. By whom are you employed and in what capacity?**

7 A. I am employed by the Washington Utilities and Transportation Commission  
8 (Commission) as a regulatory analyst in the Energy Section of the Regulatory  
9 Services Division.

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11 **Q. How long have you been employed by the Commission?**

12 A. I have been employed by the Commission since June 1991.

13

14 **Q. Please describe your education and relevant work experience.**

15 A. I graduated from Washington State University in 1988 with a Bachelor of Arts  
16 degree in accounting. I have also completed relevant coursework such as the “Basics  
17 of Regulation” offered by New Mexico State University, Rate Making Process  
18 Technical Program, USTA class on Understanding Separations, Access Charges, and  
19 Settlements, as well as Utility Ratemaking: The Fundamentals and the Frontier.  
20 Before joining the Commission in June 1991, I worked for two years as an  
21 accountant in the financial sector.

22 As a regulatory analyst, I am responsible for auditing the books and records  
23 of regulated companies, analyzing cost of service studies, and examining affiliated

1 interest transactions. In addition, I participate in the development of Staff  
2 recommendations concerning tariff filings by regulated companies for presentation to  
3 the Commission at open public meetings and adjudications. I have also worked on  
4 policy recommendations relating to spin-offs and mergers of regulated companies,  
5 payphone deregulation, local calling areas, bundling of regulated and nonregulated  
6 telecommunications services, implementation of N11 pursuant to the  
7 Telecommunications Act of 1996, and numbering resources.

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9 **Q. Have you testified before this Commission?**

10 A. Yes. I testified in Docket TG-920090, regarding affiliated interests of Waste  
11 Management, Inc.; Docket UT-950200, regarding a general rate case of US WEST  
12 Communications, Inc.; Docket UT-970066, regarding payphone access line rates of  
13 Toledo Telephone Company; Docket UT-020406, a complaint by AT&T  
14 Communications of the Pacific Northwest, Inc. against Verizon Northwest Inc.'s  
15 access charge rates; Dockets UE-111048/UG-111049, regarding a general rate case  
16 of Puget Sound Energy (PSE); Docket UE-130043, regarding a general rate case of  
17 Pacific Power & Light Company (Pacific Power); Docket UG-152286, regarding the  
18 proposed settlement of Cascade Natural Gas Corporation's (CNGC) general rate  
19 case; and UG-170929, regarding the proposed settlement of CNGC's general rate  
20 case. I also prepared testimony in Dockets UE-170033/UG-170034, regarding  
21 investor supplied working capital in a general rate case of PSE; Dockets UE-  
22 140188/UG-140189, regarding a general rate case of Avista Corporation (Avista);  
23 Docket UT-040788, regarding a general rate case of Verizon Northwest Inc.; Docket

1 UT-051291, regarding affiliated interest contracts, overall earnings review, and  
2 provision of a quality of service guarantee program in the Sprint spin-off of its local  
3 exchange companies; Docket UT-082119, regarding retention of pre-merger  
4 settlement provisions, a requirement to offer a quality of service guarantee program,  
5 and affiliated interest reporting in the CenturyTel/Embarq merger case; and Docket  
6 UE-140762, et al., regarding a general rate case of Pacific Power, including an  
7 adjustment to investor supplied working capital (ISWC).