



December 30, 2014

805 Central Expressway South  
Suite 200  
Allen, Texas 75013

Phone 972-908-4415

Fax 214-383-2737

Email: [kimberly.a.douglass@ftr.com](mailto:kimberly.a.douglass@ftr.com)

Mr. Steven V. King  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

Subject: **Docket No. UT-921192**  
**WAC 480-120-439 – November 2014 Service Quality Report**

Dear Mr. King:

Pursuant to WAC 480-120-439, enclosed is the Frontier Communications Northwest Inc. ("Frontier NW") Service Quality Performance Report for November 2014.

Central office level detail is marked "Confidential per WAC 480-07-160" as it includes access line count and activity information that would have economic value to the Company's current and potential competitors, such as in determining when and where to begin or modify competitive operations. In addition to the information required by WAC 480-120-439, we are also enclosing a twelve month running trouble report document at the request and for the convenience of the Commission Staff.

If you have any questions concerning this report, please call me at 972-908-4415.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass". The signature is written in a cursive style with a long horizontal flourish at the end.

Kim Douglass  
Manager - Regulatory Affairs

Enclosures