

From: Kristy Mathenia [mailto:kristy@northsound-insurance.com]
Sent: Monday, March 28, 2011 9:51 AM
To: UTC DL Records Center
Subject: Docket T-101661 and Docket A-042090

Commissioners,

I rely on the services of Whidbey Seatac Shuttle and I do not understand your recent attempt to deny them the ability to recover spiking fuel surcharges. The shuttle is an integral part the transportation of the community and has provided quality, reliable service without a fare increase in six years. Fuel surcharges have permitted them to provide me with a stable fare in an environment of increasing costs which affects every other aspect of my day to day expenses. In order for me to afford travel I must rely on this cost remaining within my reach. I urge you to consider the value this service provides to the residents of Whidbey Island (many of which are on fixed incomes).

Best regards,

Kristy Mathenia

Northsound Insurance

PO Box 430

Freeland, WA 98249

Phone: 360-730-1950

800-320-0461

Fax: 360-730-1935

kristy@northsound-insurance.com