

**Household Goods Rulemaking
Docket No. TV-971477
Tentative Agenda**

07/29/98

**Hearing Room 206
9:30 - 4:00**

- I. **Introduction:** Welcome
Ground Rules
Draft Format

- II. **Other Comments:**
 - 1. What other key issues need to be addressed?

- III. **Key Issues:**
 - A. **Part 1: General**
 - 1. Part 1.3 Compliance with this Chapter

 - B. **Part 2: Permits**
 - 1. Part 2.1 General Permit Information
WAC 480-15-200 Where may I operate with a household goods permit?

 - 2. Part 2.2 Emergency Temporary and Temporary Authority
WAC 480-15-280 When will the commission grant temporary authority?
WAC 480-15-310 May I comment on a decision to grant or deny temporary authority?

 - 3. Part 2.3 Permanent Authority
WAC 480-15-330 When will the commission grant permanent authority?
WAC 480-15-340 May I comment on an application for permanent authority?

 - C. **Part 3: Administrative, Tariff, and Rates Requirements to Transport Household Goods, for Hire, within Washington State:**
 - 1. Part 3.3 Tariff and Rates
WAC 480-15-480 Tariff and Rates, General

 - 2. Part 3.4 Insurance
WAC 480-15-550 Cargo Liability Insurance

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D. Part 4: Equipment and Safety Requirements

E. Part 5: Carrier's Responsibilities to Shippers

1. Part 5.1 General Responsibilities

WAC 480-15-610 What information must I provide to each shipper?

2. Part 5.2 Estimates

WAC 480-15-630 Estimates

WAC 480-15-650 Form of Estimates

3. Part 5.7 Complaint and Claim Procedures

WAC 480-15-810 What must I do when I receive a complaint and/or a loss or damage claim?

WAC 480-15-850 Are complaint or claim records subject to commission review and in what order must I keep the records?

WAC 480-15-890 What must I do if the commission refers a complaint to me?

WUTC Staff Team:

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