

1.	<b>Company Name</b>	Time Warner Cable Business LLC						
2.	<b>Services Provided</b>	Telecommunications						
3.	<b>Emergency Plan (Y/N)</b>	Y						
4.	<b>Emergency Plan Filed with UTC (Y/N)</b>	N						
5.	<b>Network Operations Center (Y/N)</b>	Y						
6.	<b>Network Operations Center Location</b>	Austin, TX – Syracuse, NY – Herndon, VA						
7.	<b>Regulatory Contact</b>	<b>Name</b>	<b>24 Hour Y/N</b>	<b>Title</b>	<b>Address</b>	<b>EM</b>	<b>Tel</b>	<b>Cell</b>
		Stacey Hines	N	Regulatory Specialist	12405 Powerscourt Drive, St. Louis, MO 63131	stacey.hines@charter.com	314-394-9876	
8.	<b>Primary Emergency Contact</b>	Lynn Notarianni	N	Director Regulatory	6399 S. Fiddlers Green Circle, Greenwood Village, CO 80111	cfl_regulatory@charter.com	720-518-2585	
9.	<b>Alternate Emergency Contact</b>	Customer Service	Y			Spectrum.com	855-707-7328	
10.	<b>Network Operations Center</b>	Brian Riebow	N	Dir. Network Eng.	941 Charter Commons Dr., Town and Country, MO 63017	brian.riebow@charter.com	314-288-3838	
11.	<b>24 Hour Emergency Contact</b>	Network Operations Center	Y	NOC Supervisor	941 Charter Commons Dr., Town and Country, MO 63017	dlnoc@charter.com	866-248-7662	