

**From:** Mark Harrington [mailto:mharrington4685@yahoo.com]  
**Sent:** Monday, March 28, 2011 2:33 AM  
**To:** UTC DL Records Center  
**Subject:** Public Comment Docket 101661 & Docket 042090

RE: Docket 101661 & Docket 042090

Dear Commissioners:

I am a frequent user of commercial transportation services such as Shuttle Express and Whidbey Seatac Shuttle. Traveling to and from Whidbey Island as part of my job is a near weekly requirement. I depend heavily on their services.

I understand that the Commission is now considering alternative means of authorizing recovery of fuel cost changes for such transportation companies. As part of your deliberations I urge you to streamline the approval process for fuel surcharges that allow these companies to survive volatile fluctuations in operating costs. It is important to me that we find ways to allow these businesses to remain viable over the long run. Small, temporary changes in fares are less important to me than having predictable, reliable transportation options. Because there are competitive offerings, I am less concerned about the risk of excess profits for these companies or unfair prices for consumers. I believe competition will keep these items in check.

best regards,  
Mark Harrington  
Freeland, WA