

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP BASIC INSTALL FIRST						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.05, .5, .6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	1	0.15	0	0	02
2	WORKITEM		1	0.05	0.15	0	0	02
3	WORKITEM	Exchange info, obtain CO, name, address, office type. Access Telephone Address Guide to obtain CO address and validate end user address.	4	1	0.15	0	0	02
4	WORKITEM	CPPD look-up billing USOC's for co-provider	2	1	0.15	0	0	02
5	WORKITEM		2	1	0.15	0	0	02
6	WORKITEM		2.5	1	0.15	0	0	02
7	WORKITEM	Determine critical dates	1	1	0.15	0	0	02
8	WORKITEM	If directory advertising or retail contract or both, issue order to remove information from account	3	0.5	0.15	0	0	02
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
10	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	5	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	5	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						

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400	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.							
1	WORKITEM	Analyze order	5	1	0	0	0	24	
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24	
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	4	1	0	0	0	24	
3	WORKITEM	Complete loop qualification	2	1	0.06	0	0	24	
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0.06	0	0	24	
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24	
6	WORKITEM	Analyze Due Date WFADI work request	2	1	0.94	0	0	24	
6	WORKITEM	Due Date pre-service CFA dial tone check	4	1	0	0	0	24	
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
1	WORKITEM	Screen order	2	1	0.06	0	0	10	
2	WORKITEM	Load work request to technician	5	1	0.06	0	0	10	
3	WORKITEM	Close out work request with technician	3	1	0.06	0	0	10	
4	WORKITEM	Complete work in WFADO	3	1	0.06	0	0	10	
3150	GROUP	INSTALLATION/FIELD TECHNICIAN							
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
3150	COMMENT	.5 probability is percent reconnect vs. new.							
1	WORKITEM	Analyze work request	1	1	0.06	0	0	25	
2	WORKITEM	Travel to end user premises including serving area interface and service terminal as required	21	1	0.06	0	0	25	
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	13	0.2	0.06	0	0	25	
4	WORKITEM	Complete service terminal work.	15	0.2	0.06	0.5	0	25	
5	WORKITEM	Customer contact	5	1	0.06	0	0	25	
6	WORKITEM		3	1	0.06	0	0	25	
7	WORKITEM		15	1	0.06	0	0	25	
8	WORKITEM	Contact Implementor to report test results, update OSSLOG, network interface location	3	1	0.06	0	0	25	
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	3	1	0.06	0	0	25	
6100	GROUP	PROJECT COORDINATOR							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12	
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12	
3	WORKITEM	Complete performance/conformance testing	15	1	0.06	0	0	12	
3	WORKITEM	Document test results	3	1	0	0	0	12	

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5	WORKITEM	Notify customer/co-provider of work completion	4	1	0	0	0	12
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	0.15	0.77	0	0	02
2	WORKITEM	Verify existing account (access CSR in BOSS/CARS) and obtain closing bill address.	2	0.15	0.77	0	0	02
3	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	2	0.15	0.77	0	0	02
4	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	0.15	0.77	0	0	02
5	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24
3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12
2	WORKITEM	Contact customer	4	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP BASIC INSTALL EA ADDL						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	1	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	1	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.						
1	WORKITEM	Analyze order	5	1	0	0	0	24
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	3	1	0	0	0	24
3	WORKITEM	Complete loop qualification	2	1	0.06	0	0	24
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0.06	0	0	24
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24
6	WORKITEM	Analyze Due Date WFADI work request	1	1	0.94	0	0	24
6	WORKITEM	Due Date pre-service CFA dial tone check	3	1	0	0	0	24
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)						

3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
1	WORKITEM	Screen order	2	1	0.06	0	0	10	
2	WORKITEM	Load work request to technician	2	1	0.06	0	0	10	
3	WORKITEM	Close out work request with technician	3	1	0.06	0	0	10	
4	WORKITEM	Complete work in WFADO	2	1	0.06	0	0	10	
3150	GROUP	INSTALLATION/FIELD TECHNICIAN							
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
3150	COMMENT	.5 probability is percent reconnect vs. new.							
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	10	0.2	0.06	0	0	25	
4	WORKITEM	Complete service terminal work.	10	0.2	0.06	0.5	0	25	
7	WORKITEM		10	1	0.06	0	0	25	
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	1	1	0.06	0	0	25	
6100	GROUP	PROJECT COORDINATOR							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12	
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12	
3	WORKITEM	Complete performance/conformance testing	15	1	0.06	0	0	12	
3	WORKITEM	Document test results	3	1	0	0	0	12	
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	12	
6510	DISCONNECT								
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)							
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
4	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02	
5	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	0.15	0.77	0	0	02	
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02	
3300	GROUP	LOOP PROVISIONING CENTER (LPC)							
3300	COMMENT	Probability is % manual work required.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07	
2100	GROUP	DESIGN							
2100	COMMENT	Probabilities are % manual work required.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05	
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05	

3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24
3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP BASIC INSTALL WITH PERFORMANCE TESTING FIRST						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.05, .5, .6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	1	0.15	0	0	02
2	WORKITEM		1	0.05	0.15	0	0	02
3	WORKITEM	Exchange info, obtain CO, name, address, office type. Access Telephone Address Guide to obtain CO address and validate end user address.	4	1	0.15	0	0	02
4	WORKITEM	CPPD look-up billing USOC's for co-provider	2	1	0.15	0	0	02
5	WORKITEM		2	1	0.15	0	0	02
6	WORKITEM		2.5	1	0.15	0	0	02
7	WORKITEM	Determine critical dates	1	1	0.15	0	0	02
8	WORKITEM	If directory advertising or retail contract or both, issue order to remove information from account	3	0.5	0.15	0	0	02
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
10	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	5	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	5	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						
1	WORKITEM	Analyze order	5	1	0	0	0	24

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2	WORKITEM	Complete cross-connect	4	2	0	0	0	24
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	4	1	0	0	0	24
3	WORKITEM	Complete loop qualification	2	1	0	0	0	24
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0	0	0	24
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24
6	WORKITEM	Analyze Due Date WFADI work request	2	1	0	0	0	24
6	WORKITEM	Due Date pre-service CFA dial tone check	4	1	0	0	0	24
7	WORKITEM	Set up of due date test with I&M technician	2	1	0	0	0	24
	WORKITEM	Complete due date work status with Implementor	3	1	0	0	0	24
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	5	1	0	0	0	10
3	WORKITEM	Close out work request with technician	3	1	0	0	0	10
4	WORKITEM	Complete work in WFADO	3	1	0	0	0	10
3150	GROUP	INSTALLATION/FIELD TECHNICIAN						
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.						
3150	COMMENT	.5 probability is percent reconnect vs. new.						
1	WORKITEM	Analyze work request	1	1	0	0	0	25
2	WORKITEM	Travel to end user premises including serving area interface and service terminal as required	21	1	0	0	0	25
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	13	0.2	0	0	0	25
4	WORKITEM	Complete service terminal work.	15	0.2	0	0.5	0	25
5	WORKITEM	Customer contact	5	1	0	0	0	25
6	WORKITEM		3	1	0	0	0	25
7	WORKITEM		15	1	0	0	0	25
8	WORKITEM	Contact Implementor to report test results, update OSSLOG, network interface location	3	1	0	0	0	25
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	3	1	0	0	0	25
6100	GROUP	PROJECT COORDINATOR						
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	12
5	WORKITEM	Notify customer/co-provider of work completion	4	1	0	0	0	12
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						

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2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	0.15	0.77	0	0	02	
2	WORKITEM	Verify existing account (access CSR in BOSS/CARS) and obtain closing bill address.	2	0.15	0.77	0	0	02	
3	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	2	0.15	0.77	0	0	02	
4	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	0.15	0.77	0	0	02	
5	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02	
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02	
3300	GROUP	LOOP PROVISIONING CENTER (LPC)							
3300	COMMENT	Probability is % manual work required.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07	
2100	GROUP	DESIGN							
2100	COMMENT	Probabilities are % manual work required.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05	
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05	
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05	
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05	
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05	
400	GROUP	CENTRAL OFFICE FRAMES							
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Analyze order	5	1	0.77	0	0	24	
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24	
3	WORKITEM		2	1	0.77	0	0	24	
6100	GROUP	PROJECT COORDINATOR							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12	
2	WORKITEM	Contact customer	4	1	0.77	0	0	12	
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12	

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP BASIC INSTALL WITH PERFORMANCE TESTING EA ADDL						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	1	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	1	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						
1	WORKITEM	Analyze order	5	1	0	0	0	24
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	3	1	0	0	0	24
3	WORKITEM	Complete loop qualification	2	1	0	0	0	24
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0	0	0	24
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24
6	WORKITEM	Analyze Due Date WFADI work request	1	1	0	0	0	24
6	WORKITEM	Due Date pre-service CFA dial tone check	3	1	0	0	0	24
7	WORKITEM	Set up of due date test with I&M technician	1	1	0	0	0	24
	WORKITEM	Complete due date work status with Implementor	1	1	0	0	0	24

3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)							
1	WORKITEM	Screen order	2	1	0	0	0	0	10
2	WORKITEM	Load work request to technician	2	1	0	0	0	0	10
3	WORKITEM	Close out work request with technician	3	1	0	0	0	0	10
4	WORKITEM	Complete work in WFADO	2	1	0	0	0	0	10
3150	GROUP	INSTALLATION/FIELD TECHNICIAN							
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.							
3150	COMMENT	.5 probability is percent reconnect vs. new.							
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	10	0.2	0	0	0	0	25
4	WORKITEM	Complete service terminal work.	10	0.2	0	0.5	0	0	25
7	WORKITEM		10	1	0	0	0	0	25
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	1	1	0	0	0	0	25
6100	GROUP	PROJECT COORDINATOR							
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	0	12
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0	0	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	0	12
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	0	12
6510	DISCONNECT								
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)							
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
4	WORKITEM	Populate required fields	3	0.15	0.77	0	0	0	02
5	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	0.15	0.77	0	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)							
3300	COMMENT	Probability is % manual work required.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	0	07
2100	GROUP	DESIGN							
2100	COMMENT	Probabilities are % manual work required.							
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77							
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	0	05

4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = $PV(0.1125, 2.5, , 1) = .77$						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24
3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						
2	COMMENT	DISCOUNT = $PV(0.1125, 2.5, , 1) = .77$						
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP COORD INSTALL, COOP TESTING FIRST						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.05, .5, .6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	1	0.15	0	0	02
2	WORKITEM		1	0.05	0.15	0	0	02
3	WORKITEM	Exchange info, obtain CO, name, address, office type. Access Telephone Address Guide to obtain CO address and validate end user address.	4	1	0.15	0	0	02
4	WORKITEM	CPPD look-up billing USOC's for co-provider	2	1	0.15	0	0	02
5	WORKITEM		2	1	0.15	0	0	02
6	WORKITEM		2.5	1	0.15	0	0	02
7	WORKITEM	Determine critical dates	1	1	0.15	0	0	02
8	WORKITEM	If directory advertising or retail contract or both, issue order to remove information from account	3	0.5	0.15	0	0	02
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
10	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	5	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	5	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE RESOURCE ADMINISTRATION CENTER (CORAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	5	1	0	0	0	10

400	GROUP	CENTRAL OFFICE FRAMES							
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.							
1	WORKITEM	Analyze order	5	1	0	0	0	24	
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24	
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	4	1	0	0	0	24	
3	WORKITEM	Complete loop qualification	2	1	0	0	0	24	
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0	0	0	24	
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24	
6	WORKITEM	Analyze Due Date WFADI work request	2	1	0	0	0	24	
6	WORKITEM	Due Date pre-service CFA dial tone check	4	1	0	0	0	24	
7	WORKITEM	Set up of due date test with I&M technician	2	1	0	0	0	24	
	WORKITEM	Complete due date work status with Implementor	3	1	0	0	0	24	
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)							
1	WORKITEM	Screen order	2	1	0	0	0	10	
2	WORKITEM	Load work request to technician	5	1	0	0	0	10	
3	WORKITEM	Close out work request with technician	3	1	0	0	0	10	
4	WORKITEM	Complete work in WFADO	3	1	0	0	0	10	
3150	GROUP	INSTALLATION/FIELD TECHNICIAN							
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.							
3150	COMMENT	.5 probability is percent reconnect vs. new.							
1	WORKITEM	Analyze work request	1	1	0	0	0	25	
2	WORKITEM	Travel to end user premises including serving area interface and service terminal as required	21	1	0	0	0	25	
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	13	0.2	0	0	0	25	
4	WORKITEM	Complete service terminal work.	15	0.2	0	0.5	0	25	
5	WORKITEM	Customer contact	5	1	0	0	0	25	
6	WORKITEM		3	1	0	0	0	25	
7	WORKITEM		15	1	0	0	0	25	
8	WORKITEM	Contact Implementor to report test results, update OSSLOG, network interface location	3	1	0	0	0	25	
9	WORKITEM	Implementor assembles all parties needed to perform cooperative tests	10	1	0	0	0	25	
10	WORKITEM	Perform required testing with CLEC	15	1	0	0	0	25	
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	3	1	0	0	0	25	
6100	GROUP	PROJECT COORDINATOR							
400	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.							
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12	
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12	

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2	WORKITEM	Coordinate/assemble parties to work order	5	1	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	12
4	WORKITEM	Cooperative Testing - new	15	1	0.06	0	0	12
4	WORKITEM	Cooperative Testing - reuse (existing)	5	1	0.94	0	0	12
5	WORKITEM	Notify customer/co-provider of work completion	4	1	0	0	0	12
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	0.15	0.77	0	0	02
2	WORKITEM	Verify existing account (access CSR in BOSS/CARS) and obtain closing bill address.	2	0.15	0.77	0	0	02
3	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	2	0.15	0.77	0	0	02
4	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	0.15	0.77	0	0	02
5	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24
3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						

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2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12
2	WORKITEM	Contact customer	4	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP COORD INSTALL, COOP TESTING EA ADDL						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	1	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	1	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE RESOURCE ADMINISTRATION CENTER (CORAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	2	1	0	0	0	10
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						
1	WORKITEM	Analyze order	5	1	0	0	0	24
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	3	1	0	0	0	24
3	WORKITEM	Complete loop qualification	2	1	0	0	0	24
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0	0	0	24
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24
6	WORKITEM	Analyze Due Date WFADI work request	1	1	0	0	0	24

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6	WORKITEM	Due Date pre-service CFA dial tone check	3	1	0	0	0	24
7	WORKITEM	Set up of due date test with I&M technician	1	1	0	0	0	24
	WORKITEM	Complete due date work status with Implementor	1	1	0	0	0	24
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	2	1	0	0	0	10
3	WORKITEM	Close out work request with technician	3	1	0	0	0	10
4	WORKITEM	Complete work in WFADO	2	1	0	0	0	10
3150	GROUP	INSTALLATION/FIELD TECHNICIAN						
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.						
3150	COMMENT	.5 probability is percent reconnect vs. new.						
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	10	0.2	0	0	0	25
4	WORKITEM	Complete service terminal work.	10	0.2	0	0.5	0	25
7	WORKITEM		10	1	0	0	0	25
10	WORKITEM	Perform required testing with CLEC	10	1	0	0	0	25
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	1	1	0	0	0	25
6100	GROUP	PROJECT COORDINATOR						
400	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.						
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	12
4	WORKITEM	Cooperative Testing - new	15	1	0.06	0	0	12
4	WORKITEM	Cooperative Testing - reuse (existing)	5	1	0.94	0	0	12
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
2	COMMENT	DISCOUNT = $PV(0.1125, 2.5, , 1) = .77$						
4	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02
5	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	0.15	0.77	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						

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2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24
3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP COORD INSTALL WITHOUT TESTING FIRST						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.05, .5, .6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	1	0.15	0	0	02
2	WORKITEM		1	0.05	0.15	0	0	02
3	WORKITEM	Exchange info, obtain CO, name, address, office type. Access Telephone Address Guide to obtain CO address and validate end user address.	4	1	0.15	0	0	02
4	WORKITEM	CPPD look-up billing USOC's for co-provider	2	1	0.15	0	0	02
5	WORKITEM		2	1	0.15	0	0	02
6	WORKITEM		2.5	1	0.15	0	0	02
7	WORKITEM	Determine critical dates	1	1	0.15	0	0	02
8	WORKITEM	If directory advertising or retail contract or both, issue order to remove information from account	3	0.5	0.15	0	0	02
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
10	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	5	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	5	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE RESOURCE ADMINISTRATION CENTER (CORAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	5	1	0	0	0	10

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400	GROUP	CENTRAL OFFICE FRAMES							
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.							
400	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.							
1	WORKITEM	Analyze order	5	1	0	0	0	24	
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24	
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	4	1	0	0	0	24	
3	WORKITEM	Complete loop qualification	2	1	0.06	0	0	24	
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0.06	0	0	24	
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24	
6	WORKITEM	Analyze Due Date WFADI work request	2	1	0.94	0	0	24	
6	WORKITEM	Due Date pre-service CFA dial tone check	4	1	0	0	0	24	
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
1	WORKITEM	Screen order	2	1	0.06	0	0	10	
2	WORKITEM	Load work request to technician	5	1	0.06	0	0	10	
3	WORKITEM	Close out work request with technician	3	1	0.06	0	0	10	
4	WORKITEM	Complete work in WFADO	3	1	0.06	0	0	10	
3150	GROUP	INSTALLATION/FIELD TECHNICIAN							
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
3150	COMMENT	.5 probability is percent reconnect vs. new.							
1	WORKITEM	Analyze work request	1	1	0.06	0	0	25	
2	WORKITEM	Travel to end user premises including serving area interface and service terminal as required	21	1	0.06	0	0	25	
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	13	0.2	0.06	0	0	25	
4	WORKITEM	Complete service terminal work.	15	0.2	0.06	0.5	0	25	
5	WORKITEM	Customer contact	5	1	0.06	0	0	25	
6	WORKITEM		3	1	0.06	0	0	25	
7	WORKITEM		15	1	0.06	0	0	25	
8	WORKITEM	Contact Implementor to report test results, update OSSLOG, network interface location	3	1	0.06	0	0	25	
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	3	1	0.06	0	0	25	
6100	GROUP	PROJECT COORDINATOR							
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.							
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12	
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12	

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2	WORKITEM	Coordinate/assemble parties to work order	5	1	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0.06	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	12
5	WORKITEM	Notify customer/co-provider of order completion	4	1	0	0	0	12
6	WORKITEM	Post order complete in WFA-C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	0.15	0.77	0	0	02
2	WORKITEM	Verify existing account (access CSR in BOSS/CARS) and obtain closing bill address.	2	0.15	0.77	0	0	02
3	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	2	0.15	0.77	0	0	02
4	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	0.15	0.77	0	0	02
5	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24
3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						

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1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	2	1	0.77	0	0	12
2	WORKITEM	Contact customer	4	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP COORD INSTALL WITHOUT TESTING EA ADDL						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	1	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	1	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE RESOURCE ADMINISTRATION CENTER (CORAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	2	1	0	0	0	10
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.						
1	WORKITEM	Analyze order	5	1	0	0	0	24
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	3	1	0	0	0	24
3	WORKITEM	Complete loop qualification	2	1	0	0	0	24
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0.06	0	0	24
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24

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6	WORKITEM	Analyze Due Date WFADI work request	1	1	0.94	0	0	24
6	WORKITEM	Due Date pre-service CFA dial tone check	3	1	0	0	0	24
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)						
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
1	WORKITEM	Screen order	2	1	0.06	0	0	10
2	WORKITEM	Load work request to technician	2	1	0.06	0	0	10
3	WORKITEM	Close out work request with technician	3	1	0.06	0	0	10
4	WORKITEM	Complete work in WFADO	2	1	0.06	0	0	10
3150	GROUP	INSTALLATION/FIELD TECHNICIAN						
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.						
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
3150	COMMENT	.5 probability is percent reconnect vs. new.						
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	10	0.2	0.06	0	0	25
4	WORKITEM	Complete service terminal work.	10	0.2	0.06	0.5	0	25
7	WORKITEM		10	1	0.06	0	0	25
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	1	1	0.06	0	0	25
6100	GROUP	PROJECT COORDINATOR						
3150	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0.06	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	12
6	WORKITEM	Post order complete in WFA-C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ICS)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
4	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02
5	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	0.15	0.77	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP BASIC INSTALL COOP TESTING FIRST						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.05, .5, .6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	1	0.15	0	0	02
2	WORKITEM		1	0.05	0.15	0	0	02
3	WORKITEM	Exchange info, obtain CO, name, address, office type. Access Telephone Address Guide to obtain CO address and validate end user address.	4	1	0.15	0	0	02
4	WORKITEM	CPPD look-up billing USOC's for co-provider	2	1	0.15	0	0	02
5	WORKITEM		2	1	0.15	0	0	02
6	WORKITEM		2.5	1	0.15	0	0	02
7	WORKITEM	Determine critical dates	1	1	0.15	0	0	02
8	WORKITEM	If directory advertising or retail contract or both, issue order to remove information from account	3	0.5	0.15	0	0	02
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
10	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	5	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	5	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	2 probability is for cross-connects placed at Main Distributing Frame and Single Point of Termination	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE RESOURCE ADMINISTRATION CENTER (CORAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10

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2	WORKITEM	Load work request to technician	5	1	0	0	0	10
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						
1	WORKITEM	Analyze order	5	1	0	0	0	24
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	4	1	0	0	0	24
3	WORKITEM	Complete loop qualification	2	1	0	0	0	24
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0	0	0	24
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24
6	WORKITEM	Analyze Due Date WFADI work request	2	1	0	0	0	24
6	WORKITEM	Due Date pre-service CFA dial tone check	4	1	0	0	0	24
7	WORKITEM	Set up of due date test with I&M technician	2	1	0	0	0	24
	WORKITEM	Complete due date work status with Implementor	3	1	0	0	0	24
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	5	1	0	0	0	10
3	WORKITEM	Close out work request with technician	3	1	0	0	0	10
4	WORKITEM	Complete work in WFADO	3	1	0	0	0	10
3150	GROUP	INSTALLATION/FIELD TECHNICIAN						
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.						
3150	COMMENT	.5 probability is percent reconnect vs. new.						
1	WORKITEM	Analyze work request	1	1	0	0	0	25
2	WORKITEM	Travel to end user premises including serving area interface and service terminal as required	21	1	0	0	0	25
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	13	0.2	0	0	0	25
4	WORKITEM	Complete service terminal work.	15	0.2	0	0.5	0	25
5	WORKITEM	Customer contact	5	1	0	0	0	25
6	WORKITEM		3	1	0	0	0	25
7	WORKITEM		15	1	0	0	0	25
8	WORKITEM	Contact Implementor to report test results, update OSSLOG, network interface location	3	1	0	0	0	25
9	WORKITEM	Implementor assembles all parties needed to perform cooperative tests	10	1	0	0	0	25
10	WORKITEM	Perform required testing with CLEC	15	1	0	0	0	25
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	3	1	0	0	0	25
6100	GROUP	PROJECT COORDINATOR						
400	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.						

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1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	12
4	WORKITEM	Cooperative Testing - new	15	1	0.06	0	0	12
4	WORKITEM	Cooperative Testing - reuse (existing)	5	1	0.94	0	0	12
5	WORKITEM	Notify customer/co-provider of work completion	4	1	0	0	0	12
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Review LSR for completeness and accuracy, contractual entries	3	0.15	0.77	0	0	02
2	WORKITEM	Verify existing account (access CSR in BOSS/CARS) and obtain closing bill address.	2	0.15	0.77	0	0	02
3	WORKITEM	Type, review and submit to customer the Firm Order Confirmation (FOC)	2	0.15	0.77	0	0	02
4	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	10	0.15	0.77	0	0	02
5	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24

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3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12
2	WORKITEM	Contact customer	4	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12

Line Num	Line Type	Line Description	Time Estimate	Prob #1	Prob #2	Prob #3	Prob #4	Labor Code
0	HEADER	LOOP BASIC INSTALL COOP TESTING EA ADDL						
6500	ADD							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	.6, .08 probabilities is percent of time this activity will occur.						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
9	WORKITEM	Populate required fields	3	1	0.15	0	0	02
11	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	1	0.15	0	0	02
12	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	1	0.15	0	0	02
13	WORKITEM	Handle calls from other departments working the order	1	0.6	0.15	0	0	02
14	WORKITEM	Handle issues including conditioning, facility, cable&pair	1	0.08	0.15	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	.15 weighting is probability a Loop order will fall out for manual assistance.						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
1	WORKITEM	Order handling/screening	5	0.2	0	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.2	0	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0	0	0	05
4	WORKITEM	Prepare loop input/DRI (Design Related Information)	10	0.2	0	0	0	05
5	WORKITEM	Circuit design	20	0.1	0	0	0	05
6	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0	0	0	05
400	GROUP	CENTRAL OFFICE RESOURCE ADMINISTRATION CENTER (CORAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	2	1	0	0	0	10
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects placed at Main Distributing Frame and Interconnect Distribution Frame.						
1	WORKITEM	Analyze order	5	1	0	0	0	24
2	WORKITEM	Complete cross-connect	4	2	0	0	0	24
2	WORKITEM	Pre-service Connecting Facility Arrangement (CFA) Dial tone check	3	1	0	0	0	24
3	WORKITEM	Complete loop qualification	2	1	0	0	0	24
4	WORKITEM	Record Designed, Verified, Assigned (DVA) test results	2	1	0	0	0	24
5	WORKITEM	Post DVA work complete is WFA-DI (Work Force Administration - Dispatch In Module)	2	1	0	0	0	24
6	WORKITEM	Analyze Due Date WFADI work request	1	1	0	0	0	24

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6	WORKITEM	Due Date pre-service CFA dial tone check	3	1	0	0	0	24
7	WORKITEM	Set up of due date test with I&M technician	1	1	0	0	0	24
	WORKITEM	Complete due date work status with Implementor	1	1	0	0	0	24
3000	GROUP	LOAD RESOURCE ADMINISTRATION CENTER (LRAC)						
1	WORKITEM	Screen order	2	1	0	0	0	10
2	WORKITEM	Load work request to technician	2	1	0	0	0	10
3	WORKITEM	Close out work request with technician	3	1	0	0	0	10
4	WORKITEM	Complete work in WFADO	2	1	0	0	0	10
3150	GROUP	INSTALLATION/FIELD TECHNICIAN						
3150	COMMENT	0.2 probability is percent of time access/sai point and service terminal work required.						
3150	COMMENT	.5 probability is percent reconnect vs. new.						
3	WORKITEM	Complete AP/SAC (Access Point/Serving Area Interface) wiring	10	0.2	0	0	0	25
4	WORKITEM	Complete service terminal work.	10	0.2	0	0.5	0	25
7	WORKITEM		10	1	0	0	0	25
10	WORKITEM	Perform required testing with CLEC	10	1	0	0	0	25
11	WORKITEM	Contact LRAC (Load Resource Administration Center) to close order	1	1	0	0	0	25
6100	GROUP	PROJECT COORDINATOR						
400	COMMENT	0.06 probability represents forward-looking estimate of new loop orders.						
400	COMMENT	0.94 probability represents forward-looking estimate of re-use (existing) loop orders.						
1	WORKITEM	Screen WFA (Work Force Administration) for order accuracy	4	1	0	0	0	12
2	WORKITEM	Verify LNO (Local Network Operation) completion	2	1	0	0	0	12
3	WORKITEM	Complete performance/conformance testing	15	1	0	0	0	12
3	WORKITEM	Document test results	3	1	0	0	0	12
4	WORKITEM	Cooperative Testing - new	15	1	0.06	0	0	12
4	WORKITEM	Cooperative Testing - reuse (existing)	5	1	0.94	0	0	12
6	WORKITEM	Post order complete in WFA/C (Work Force Administration - Control Module)	3	1	0	0	0	12
6510	DISCONNECT							
100	GROUP	INTERCONNECT SERVICE CENTER (ISC)						
0	COMMENT	Prob (.15) is percent orders that will fall out of IMA for manual handling.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
4	WORKITEM	Populate required fields	3	0.15	0.77	0	0	02
5	WORKITEM	Input order into service order processor. Type and format order for billing and provisioning	5	0.15	0.77	0	0	02
6	WORKITEM	Ensure order is successfully distributed to the systems and is ready for provisioning	3	0.15	0.77	0	0	02
3300	GROUP	LOOP PROVISIONING CENTER (LPC)						
3300	COMMENT	Probability is % manual work required.						

2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Clear RMA (Request for manual assistance)	11.25	0.15	0.77	0	0	07
2100	GROUP	DESIGN						
2100	COMMENT	Probabilities are % manual work required.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Order handling/screening	5	0.1	0.77	0	0	05
2	WORKITEM	GOC (Generic Order Control) order log	6	0.1	0.77	0	0	05
3	WORKITEM	Enter WA (Work Authorization) mask	5	0.1	0.77	0	0	05
4	WORKITEM	Disconnect circuit	5	0.1	0.77	0	0	05
5	WORKITEM	Distribute WORD (Work Order Record Detail) document	2	0.05	0.77	0	0	05
400	GROUP	CENTRAL OFFICE FRAMES						
400	COMMENT	2 probability is for cross-connects removed at Main Distributing Frame and Interconnect Distribution Frame.						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Analyze order	5	1	0.77	0	0	24
2	WORKITEM	Remove cross-connect	2.3	2	0.77	0	0	24
3	WORKITEM		2	1	0.77	0	0	24
6100	GROUP	PROJECT COORDINATOR						
2	COMMENT	DISCOUNT = PV(0.1125,2.5, , 1) = .77						
1	WORKITEM	Screen WFA (Work Force Administration) for circuit	2	1	0.77	0	0	12
3	WORKITEM	Complete circuit in WFA/C (Work Force Administration - Control Module)	3	1	0.77	0	0	12