In the Matter of the Canceled Household Goods Permit Held by Marsik

Docket No. TV-240403 - Vol. I

September 18, 2024



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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Canceled Household Goods Permit THG068754 Held by)))	
MARSIK MOVERS, LLC.)	DOCKET TV-240403
Pursuant to WAC 480-51-150(1)(d))))	PAGES 1-36

VIRTUAL BRIEF ADJUDICATIVE PROCEEDING - VOL. I

BEFORE ADMINISTRATIVE LAW JUDGE

AMY BONFRISCO

September 18, 2024

Washington Utilities and Transportation Commission 621 Woodland Square Loop SE
Lacey, Washington 98504

TRANSCRIBED BY: ELIZABETH PATTERSON HARVEY, WA CCR 2731

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Page 4 September 18, 2024 1 2. -000-3 4 JUDGE BONFRISCO: Okay. Great. Let's be 5 on the record. Good morning. It is Wednesday, September 6 The time is 9:28. My name is Amy Bonfrisco, 7 18, 2024. 8 and I'm an administrative law judge with the commission presiding over today's brief adjudicatory proceeding. 9 This is Docket TV-240403, which is 10 captioned In the Matter of Canceled Household Goods 11 Permit THG068754, held by Marsik Movers, LLC, pursuant to 12 WAC 480-51-150. 13 14 I know we briefly took appearances before 15 going on the record, but if we could go ahead and do that 16 again, I will start with commission staff. ATTORNEY O'BRIEN: Good morning, your 17 18 My name is Colin O'Brien, AAG appearing for Honor. staff. 19 20 JUDGE BONFRISCO: Great. Thank you. 21 And for the company, if you could please 22 state your first and last name, your position with the company, and please provide the most up-to-date phone 23 24 number and address, just so we can ensure we have the 2.5 most updated information in our records.

- 1 MR. FILIP: Good morning. My name is
- 2 Marcel Filip. I'm the owner of Marsik Movers. My phone
- 3 number is 302-217-8320. And my address is 7171 Marshall
- 4 Avenue SE, Auburn, Washington, zip code 98092, Apartment
- 5 207.
- JUDGE BONFRISCO: Okay. Perfect. And
- 7 it's pronounced Fil-eep, correct?
- 8 MR. FILIP: Yes.
- JUDGE BONFRISCO: Okay. Perfect.
- 10 Since we're doing this hearing over Zoom,
- 11 I'm just going to ask that the parties be aware of
- 12 background noise, and that if you're not speaking, just
- 13 mute your microphone.
- 14 If you need to object or raise an issue,
- 15 just identify yourself when you're speaking. Let me know
- 16 what your concerns are. And, you know, we'll just make
- 17 every effort not to talk over one another.
- 18 And if you're having any technical issues,
- 19 definitely let me know, or we can even use the chart
- 20 function if that's helpful. It should show in the bottom
- 21 of the screen, the chat. But if it's easier to just let
- 22 me know verbally, that's fine.
- 23 As far as giving a road map for today,
- 24 basically, my understanding is we're here today because
- 25 the commission originally issued a notice of intent to

- 1 deny the company's application for reinstatement of
- 2 permit authority following the issuance of revised -- of
- 3 the revised order in Docket TV-231020, which effectively
- 4 canceled Marsik's provisional authority as a household
- 5 goods carrier.
- 6 Marcel Filip, the owner of Marsik Movers,
- 7 LLC, requested a hearing to have an opportunity to
- 8 respond to the allegations contained in that notice and
- 9 to explain why its common carrier permit should be
- 10 reinstated.
- Just so you're aware, Mr. Filip, an
- 12 applicant has the burden to show that a permit should be
- 13 issued. But in this case, because the hearing was
- 14 initiated following the commission's notice of intent to
- 15 deny the application for reinstatement, I'm going to ask
- 16 staff to tender its evidence first.
- 17 And then, you know, I'll swear you in to
- 18 present your case and to respond to what commission staff
- 19 has presented.
- Then we basically can end the hearing by
- 21 allowing each party a chance to give a closing statement.
- 22 Do you have any concerns with that? No?
- MR. FILIP: No, I don't.
- JUDGE BONFRISCO: Okay. So with that,
- 25 then, let's turn to exhibits. I received staff's exhibit

Page 7 list and exhibits marked PR-1, PR-2, PR-3, and PR-4. 1 2. Mr. Filip, did you receive a copy as 3 well? MR. FILTP: 4 T did. 5 JUDGE BONFRISCO: Okay. 6 MR. FILIP: Yes. JUDGE BONFRISCO: Perfect. And I will 7 note, and I'm just hoping, Mr. O'Brien, you can clarify 8 for me this, when I was looking at Exhibits PR-2 and 9 PR-3, they appear to be duplicates of the same compliance 10 review ending on December 31, 2021. Was that 11 intentional, or if you could just clarify that? 12 ATTORNEY O'BRIEN: No, your Honor. 13 was apparently a mistake. The wrong file was just 14 15 grabbed when we were submitting the exhibits. I can transmit that to you now. It's the investigation 16 compliance report from Docket 230061. 17 18 JUDGE BONFRISCO: Okay. And what was the 19 exhibit previously labeled as in that docket? 20 The exhibit should have been MR. O'BRIEN: 21 labeled -- oh, in the other docket? JUDGE BONFRISCO: Yeah. And that's fine. 22 23 If you just want to forward a copy, and then I want to 24 make sure that, you know, Mr. Filip has a copy, you know.

2.5

So --

- 1 MR. FILIP: I'm pretty sure I received all
- 2 the information. I got to read all the PDF files that I
- 3 have received and I'm familiar with the information,
- 4 what's in there.
- 5 JUDGE BONFRISCO: Okay. Mr. O'Brien, if
- 6 it's easiest to e-mail it -- and I believe, Mr. Filip,
- 7 you would have had a copy as well of this exhibit that
- 8 he's cross-referencing in that other matter; but just
- 9 wanted to make sure when staff's presenting today, you
- 10 know, we're going off the most up-to-date information.
- 11 ATTORNEY O'BRIEN: Mr. Filip, just so I
- 12 make sure we've got the right e-mail, is the
- 13 FilipMarcel01@gmail.com still the proper e-mail address?
- 14 MR. FILIP: Yes. I can check it right now
- 15 if you send something.
- JUDGE BONFRISCO: I'll just give you a
- 17 moment, Mr. O'Brien.
- 18 ATTORNEY O'BRIEN: Thank you, your Honor.
- 19 JUDGE BONFRISCO: Yeah. And I guess while
- 20 we're waiting -- go ahead, Mr. O'Brien.
- 21 ATTORNEY O'BRIEN: I was just going to say
- 22 that should be on its way now.
- JUDGE BONFRISCO: Okay. Perfect.
- And then just the other thing, it doesn't
- 25 appear that there's been any stipulation to the admission

- 1 of staff's prefiled exhibits. So staff, if you would
- 2 just move for admission of each of these exhibits as you
- 3 present your case, is that workable for each of you?
- 4 ATTORNEY O'BRIEN: Just to let your Honor
- 5 know up front, I'm going to just be asking for notice of
- 6 the prior dockets, the question, since --
- 7 JUDGE BONFRISCO: Okay.
- 8 ATTORNEY O'BRIEN: -- (inaudible) exhibits
- 9 are just either admitted exhibits or orders from prior
- 10 dockets.
- 11 JUDGE BONFRISCO: And just so I'm clear,
- 12 when you're cross-referencing the prior dockets, and it's
- 13 all the prior dockets cross-referenced in your Exhibit
- 14 PR-1 of -- let me see -- all the different matters -- but
- 15 each of those other matters cross-referenced in that
- 16 revised order, correct?
- 17 ATTORNEY O'BRIEN: Should be, yes. I can
- 18 name the individual docket -- or I can give the numbers
- 19 for the individual dockets if you like.
- JUDGE BONFRISCO: Yeah, let's do that just
- 21 so we're all on the same page.
- 22 ATTORNEY O'BRIEN: Okay. The dockets are
- 23 220168.
- JUDGE BONFRISCO: Okay.
- 25 ATTORNEY O'BRIEN: 220169.

- 1 JUDGE BONFRISCO: Okay.
- 2 ATTORNEY O'BRIEN: 230061 and 231020.
- 3 JUDGE BONFRISCO: Okay. And I did notice
- 4 that some of your exhibits, you know, have already been
- 5 cross-referenced in these other matters, so I appreciate
- 6 you clarifying that for the record.
- 7 So I guess with that, Mr. Filip, are there
- 8 any questions before we proceed?
- 9 MR. FILIP: No. No, I don't have any
- 10 questions.
- 11 JUDGE BONFRISCO: Okay. And I guess the
- 12 next way I want to structure it is I will have
- 13 Mr. O'Brien, if he has an opening statement, provide his
- 14 opening statement.
- 15 And then if you have an opening statement,
- 16 we'd hear from you, Mr. Filip.
- 17 And then after that, I'll have staff, you
- 18 know, basically tender their witness, and I'll swear them
- 19 in.
- 20 And after staff has presented their case,
- 21 then, Mr. Filip, you know, I'll swear you in and we'll
- 22 proceed to provide -- have you provide your testimony.
- So I guess, Mr. O'Brien, with that, do you
- 24 have an opening statement?
- 25 ATTORNEY O'BRIEN: No. Staff waives

Page 11 opening, your Honor. 2. JUDGE BONFRISCO: Okay. And Mr. Filip, do 3 you have an opening statement? 4 MR. FILIP: No. I'll wait for everyone to 5 speak. Okay. Great. 6 JUDGE BONFRISCO: So with that, Mr. O'Brien, if you could 7 8 introduce your witness, and then I will swear the witness in for -- or I guess if you could have -- Mr. Remfrey, if 10 you could turn on your camera. 11 ATTORNEY O'BRIEN: Staff is actually going 12 to call Jason Sharp. 13 JUDGE BONFRISCO: Oh, you are. That's what I was trying to clarify at the beginning. 14 ATTORNEY O'BRIEN: Okay. I understand. 15 16 Okay. Okay. So great. JUDGE BONFRISCO: 17 So Mr. Sharp, if you would please raise your right hand, 18 I'll go ahead and swear you in. Do you swear or affirm the testimony you 19 will give today will be the truth, the whole truth, and 20 21 nothing but the truth? 22 THE WITNESS: Yes, I do. 23 24

25

Page 12 witness herein, having been duly 1 JASON SHARP, 2. sworn on oath, testified as 3 follows: 4 5 JUDGE BONFRISCO: Okay. Great. Mr. O'Brien, you 6 may proceed. 7 8 EXAMINATION 9 BY ATTORNEY O'BRIEN: Good morning, Mr. Sharp. Could you please 10 0 state your name and spell your last name for the record? 11 12 My name is Jason Sharp, S-H-A-R-P. And by whom are you employed and in what 13 0 14 capacity? 15 Α I'm employed by the Washington Utilities and Transportation Commission, and my position is the motor 16 17 carrier safety supervisor. And what are your responsibilities in that 18 position? 19 20 I supervise our motor carrier safety 21 investigators. I assign the work that they perform, as 22 well as review their investigation reports. Part of my duties include providing 23 24 recommendations to the commission based on our staff's 2.5 findings, along with working with motor carriers on

- 1 follow-on actions, such as reviewing safety management
- 2 plans.
- 3 Q And how long have you been employed by the
- 4 commission?
- 5 A About eight years.
- 6 Q And how long have you been in your current
- 7 position?
- 8 A Seven.
- 9 Q And what training or education have you
- 10 received related to your role?
- 11 A Prior to working my current position, I was
- 12 also a safety investigator at the commission, receiving
- 13 training through the Federal Motor Carrier Safety
- 14 Administration and the Commercial Vehicle Safety
- 15 Alliance.
- 16 O All right. So turning to the issue at hand,
- 17 are you familiar with Marsik Movers, LLC?
- 18 A Yes.
- 19 Q How are you familiar with this company?
- 20 A I've reviewed three safety investigation
- 21 reports during the company's provisional period, as well
- 22 as worked with the company in reviewing three separate
- 23 safety management plans as a result of the company not
- 24 obtaining its satisfactory safety rating.
- 25 O And are you familiar with Revised Order 01 in

- 1 Case TV-231020?
- 2 A Yes.
- 3 Q And how are you familiar with that order?
- 4 A I participated in the hearing that's referenced
- 5 in that docket on behalf of staff.
- 6 ATTORNEY O'BRIEN: And at this point, your
- 7 Honor, I'd ask for judicial notice of the cases -- or the
- 8 dockets that I had referenced earlier.
- 9 JUDGE BONFRISCO: Okay. I will take
- 10 judicial notice of that and cross-reference that in my
- 11 review of this matter. Thank you.
- 12 ATTORNEY O'BRIEN: Thank you, your Honor.
- 13 Q (By Attorney O'Brien) And so talking about the
- 14 order itself, what sort of problems did that order
- 15 identify with Marsik's operations?
- 16 A The order concluded that based on a pattern of
- 17 noncompliance with commission regulations, Marsik Movers'
- 18 operations did not demonstrate that it was making
- 19 substantial progress towards achieving a satisfactory
- 20 safety rating, and that good cause did not exist to
- 21 extend the company's provisional operating authority for
- 22 a third time.
- 23 Q And what action did that order take regarding
- 24 Marsik's authority as a household goods mover?
- 25 A Revised Order 1 dismissed the company's

- 1 application for permanent authority. And it ordered that
- 2 Marsik Movers immediately cease all operations associated
- 3 with its permit, which included providing intrastate
- 4 household goods moves as well as advertising for those
- 5 services.
- 6 Q So Marsik currently holds no household goods
- 7 mover permit with the UTC, correct?
- 8 A Correct.
- 9 Q And despite that, are you aware of any
- 10 activities Marsik has undertaken that would normally be
- 11 taken by a household goods mover in Washington?
- 12 A While I'm unaware of any intrastate household
- 13 goods moves that the company may or may not have
- 14 performed since the Revised Order 1 came out, I do take
- 15 note that the company still has an active website,
- 16 MarsikMovers.com, which advertises regulated commission
- 17 services.
- 18 Q And is this concerning to staff?
- 19 A Yes, it is.
- 20 Q And why is it concerning?
- 21 A It demonstrates that the company did not follow
- 22 the terms of Revised Order 1 by ceasing all operations,
- 23 which included advertising household goods moving
- 24 services. And that creates a violation of
- 25 WAC 480-15-180.

- 1 Q And so moving on to the application itself, are
- 2 you familiar with Marsik's application for reinstatement
- 3 under this docket?
- 4 A Yes, I am.
- 5 O How are you familiar with that?
- 6 A I received notification through my commission
- 7 e-mail that the company had submitted an application for
- 8 reinstatement, and I conferred with our licensing
- 9 services section here at the commission.
- 10 Q And did Marsik separately contact staff for
- 11 technical assistance to help correct the problems
- 12 identified in Revised Order 01?
- 13 A I did have some communications with Mr. Filip
- 14 regarding the timeline in which he could reinstate
- 15 following Revised Order 1.
- 16 ATTORNEY O'BRIEN: And I have no further
- 17 questions, your Honor.
- 18 JUDGE BONFRISCO: Okay. Thank you.
- 19 And Mr. Filip, do you have any redirect
- 20 you'd like to provide of this witness, meaning do you
- 21 have any questions for Mr. Sharp?
- MR. FILIP: Yes, I do.
- 23
- 24
- 25

Page 17 1 CROSS-EXAMINATION 2. BY MR. FILIP: 3 The website what we have, like we pay for the 0 domain each two years, and I cannot --4 5 ATTORNEY O'BRIEN: Your Honor, I'd like to object. Mr. Filip is testifying. 6 7 JUDGE BONFRISCO: I'm going to sustain 8 that objection. 9 Mr. Filip, just to clarify, this is an opportunity, rather than providing your testimony, and 10 you'll get an opportunity to do that, but it's if you 11 have specific questions for Mr. Sharp as a follow-up to 12 the information just provided; so, you know, if you have 13 specific questions regarding what has been presented. 14 15 MR. FILIP: No, I don't have any I will present my testimony later. 16 questions. 17 JUDGE BONFRISCO: Okay. I guess with that, Mr. O'Brien -- and I guess I was a little confused 18 19 on this. Are you calling Mr. Remfrey as a witness? 20 ATTORNEY O'BRIEN: Yes, your Honor. 21 like to call Patrick Remfrey as a witness now. 22 JUDGE BONFRISCO: Okay. Perfect. Mr. Remfrey, if you could just raise your right hand. 23 24 Do you swear or affirm that the testimony

you will give today will be the truth, the whole truth,

2.5

Page 18 and nothing but the truth? 1 2. THE WITNESS: I do, your Honor. 3 JUDGE BONFRISCO: Okay. You may proceed, Mr. O'Brien. 4 5 PATRICK REMFREY, witness herein, having been duly 6 sworn on oath, testified as 8 follows: 9 10 DIRECT EXAMINATION 11 BY ATTORNEY O'BRIEN: Good morning, Mr. Remfrey. Could you please 12 state your name and spell your last name for the record. 13 14 Α My name is Patrick Remfrey, spelled 15 R-E-M-F-R-E-Y. 16 And by whom are you employed and in what 17 capacity? 18 I am employed by the Washington Utilities and Transportation Commission, where my position is the 19 licensing services manager. 20 21 And what are your responsibilities in that 0 22 position? I oversee the permitting, application, and 23 Α 24 insurance process for the transportation industries that 2.5 the commission regulates.

- 1 Q How long have you been employed by the
- 2 commission?
- 3 A I've been employed at the commission for nearly
- 4 five years.
- 5 Q And how long have you been in your current
- 6 position?
- 7 A For the first 2.5 years at the commission, I
- 8 was the transportation specialist who processed
- 9 applications such as those for household goods moving
- 10 permits. I personally processed and completed hundreds
- of transportation company applications, including several
- 12 dozen household goods company applications.
- The training was largely completed through
- 14 on-the-job training and referencing the applicable WACs
- 15 and RCW's.
- For the past two years, I've been a licensing
- 17 services manager and been involved with the processing
- 18 completion of all applications.
- 19 Q And you sort of answered the question already,
- 20 but what training or education have you received relating
- 21 to your role?
- 22 A Like I said, it's mostly been on-the-job
- 23 training done through referencing and procedures and the
- 24 applicable WAC's and RCW's.
- When I first started, I was being trained by

- 1 the person who had previously been in the role, as well
- 2 as the licensing services manager at that time.
- 3 Q All right. So turning to the matter at hand,
- 4 are you familiar with the company Marsik Movers?
- 5 A Yes.
- 6 Q And how are you aware of this company?
- 7 A I've been on the distribution lists for the
- 8 orders associated with the company's cancellation earlier
- 9 this year, as well as the initial processing of the
- 10 company's reinstatement application.
- 11 Q And are you familiar with Revised Order 01 in
- 12 Docket TV-231020?
- 13 A Yes, I am.
- 14 O And how are you familiar with that order?
- 15 A I'm familiar with that order because it was
- 16 distributed to me through the e-mail distribution system.
- 17 And I've, you know, fully read it (inaudible) times.
- 18 Q And did that order grant Marsik leave to apply
- 19 for reinstatement of authority?
- 20 A Yes, it did, although the option to apply to
- 21 reinstate involuntarily canceled household goods permit
- is already provided for in WAC 480-15-450 (4)(a).
- 23 Q And how does staff normally evaluate an
- 24 application for reinstatement?
- 25 A Staff ensures that the applicant meets the

- 1 requirements for the permit, to include correcting the
- 2 reason why the company was canceled in the first place.
- 3 As an example, the most common cause a household goods
- 4 permit is canceled is for lack of valid insurance
- 5 filings. In this instance, obtaining new insurance
- 6 filings would meet that requirement. The next common
- 7 cause would be for failure to provide a previous year
- 8 annual report. And again, it's pretty straightforward
- 9 for the company to make that correction so the
- 10 application can proceed.
- 11 Q And did you make the determination to deny
- 12 Marsik Movers the application for reinstatement?
- 13 A Yes.
- 14 O Why did you make that determination?
- 15 A In the case of Marsik Movers, the company did
- 16 not offer any specific correction to the safety issues
- 17 that caused them to be canceled in TV-231020.
- 18 Q Did Marsik's application contain any evidence
- 19 that new policies and procedures had been put in place to
- 20 correct the problems identified in Order 01?
- 21 A Not as such. There were vague references in
- 22 the letter attached to the application, but no indication
- 23 as to what those corrections actually were.
- 24 Q And did the application contain any
- 25 inaccuracies regarding Marsik's history before the

- Commission? 1
- 2. In Question 12 of the application, Has
- any person named in this application been found to have 3
- violated commission rules, the company answered no. 4
- 5 0 To your knowledge, did Marsik separately
- contact staff for technical assistance to correct any of 6
- the problems identified by the order? 7
- 8 No. I am not aware of any contact for
- technical assistance following the cancellation of the 9
- 10 company's permit.
- 11 And did staff receive any other information 0
- that might have led it to believe Marsik had corrected 12
- the problems identified in the order? 13
- 14 Α No, not that I'm aware of.
- 15 ATTORNEY O'BRIEN: That's all my
- 16 questions, your Honor.
- JUDGE BONFRISCO: Okay. Thank you. 17
- And I guess with that, I am going to --18
- Mr. Filip, if you would like to provide your testimony, 19
- 20 this is really your chance to kind of respond from what's
- 21 been presented, and, you know, outline what you'd like
- 22 the court to consider.
- 24

23

- UNSWORN NARRATIVE TESTIMONY
- 25 Thank you for this opportunity. MR. FILTP: Yes.

- 1 First, I would like to start with the
- 2 website Marsik Movers, what we have. Like, we pay for
- 3 the domain each two years. And the website still stayed
- 4 visible.
- 5 But if you check the Google page that
- 6 directs you to the website, it says temporary closed.
- 7 All the platforms we were using for advertising, they
- 8 were stopped. And I can provide statements, like, there
- 9 is no advertising during these months.
- 10 I have attempted collection for about
- 11 \$3500 for Yelp and Google, what they're extending from
- 12 December of last year. I was not able to cover them
- 13 anymore and we cannot provide any more advertising, what
- 14 we didn't provide. But the website still stayed visible,
- 15 but everywhere it's mentioned it's temporary closed.
- 16 We're not open. We don't provide any services.
- 17 The second testimony what I have to
- 18 provide is, like, we got to hire a company. It's called
- 19 Safety System, LLC. What they -- they help me. And we
- 20 have, like, all of the emails going through with UTC
- 21 about what we can do to solve the problem.
- 22 And they started to work with the Data O
- 23 base. They removed some of the violations, what was very
- 24 acute.
- 25 And they're, like, kind of right now

- 1 representing the company. And I hired them for this
- 2 matter, like, to help me to keep all the documentation
- 3 right on files and be -- like, be able to provide them
- 4 anytime I need them. They help me.
- 5 And even the training, what I have
- 6 received, I guess, in March -- yeah, I got to receive a
- 7 new training from UTC. And I got more familiar with all
- 8 the regulations, what UTC are requesting from a moving
- 9 company to have them on file. And yeah, pretty much
- 10 that's it for now.
- JUDGE BONFRISCO: Okay. I guess I have
- 12 some, you know, follow-up questions for you.
- I guess specifically, what do you believe
- 14 are the corrective actions or steps you've taken to
- 15 demonstrate that you're currently meeting -- or that you
- 16 have brought the company safety practices into compliance
- 17 with all of the different commission requirements, rules,
- 18 and regulations that have been outlined in these other
- 19 matters of those prior violations?
- 20 MR. FILIP: Well, to be honest, when I got
- 21 the -- obtained the permit for moving and had the first
- 22 training, I was about, like, 23 years old. I was very
- 23 young. And on my mind was just money, and to wake up,
- 24 maybe about 5:00 a.m, do a good job, and work on my
- 25 dream.

- I wasn't paying that much attention for
- 2 all the safety regulations. I didn't think they were
- 3 that important. For example, the hours of operation,
- 4 like I was doing them, but I was not doing them right.
- 5 There was, like, a lot of mistakes that got to be
- 6 repeated.
- 7 But more times we get in this situation,
- 8 like, you understand how important they are. And even
- 9 when I got to obtain the last training and when I wrote
- 10 the SMP plan, like, I got to understand how important
- 11 they are.
- 12 And it's not just the part what the
- 13 (inaudible) customer to be on time and do a good job.
- 14 There's something in the background, what I have to
- 15 provide daily basis, not just for me, but to have them on
- 16 file for the UTC commission and make sure, like, everyone
- 17 know how the company is running.
- 18 It's taken time. It's taken time to
- 19 understand many things. It's been five years, five years
- 20 from 2002 [sic] when I obtained this permit. And I'm
- 21 pretty sure that, like, the safety system, the company,
- 22 what I got hired, they got to change many things on my
- 23 safety record.
- 24 And as well, I got to understand for
- 25 myself, like, how important is -- to have all these

- 1 files. For me, I always think they're not that
- 2 important, like, again, but they are.
- 3 Even the last time when I was applying for
- 4 -- to reinstate the permit in May, I got to pay the
- 5 insurance, like about \$5,200, like, just for an
- 6 assessment and have it on file. It got denied. And I
- 7 got to lose, like, a bunch of money for spending time on
- 8 waiting.
- 9 And as well, like there is a lot of even
- 10 -- I paid for two months in advance, still was waiting
- 11 for the permit. There's another 2,500 I have to pay for
- 12 the insurance. And there was just a bunch of collection
- on my end what I cannot cover at this moment.
- 14 But, yeah, I'm kind of ready to do -- to
- 15 provide and make sure, like, all the safety regulations
- 16 what they're asking for us from the company to be on a
- 17 daily basis. And this company who I got hired, Safety
- 18 System, they will do all this work for me.
- 19 And I guess I got to understand my lesson,
- 20 learn it. Once you have to pay more money, like, you
- 21 learn it much faster. And the penalty what I got to
- 22 receive for my violations, it was, like, a very low
- amount for the penalty, and, like, compared to the other
- 24 companies who had the same issues. And I'm thankful that
- 25 I think I got, like, a very big penalty.

- But still, I'm pretty sure I'm not, like,
- 2 the worst owner for a moving company. I don't have any
- 3 claims from the customers that they are complaining with
- 4 the service what we provided.
- 5 And I'm pretty sure we can try it one more
- 6 time, at least, let's say for another six months, and
- 7 maybe the last option is what we have for the six months.
- 8 But I'm willing to try again. I'm willing to try again
- 9 and for coming back --
- 10 JUDGE BONFRISCO: Let me ask you, because
- 11 I'm not really clear if you've addressed this. You keep
- 12 referencing that you've hired this company to help you
- 13 get the paperwork and other prior violations addressed
- 14 and rectified. What is your understanding of the
- 15 violations that need to be rectified?
- 16 MR. FILIP: Well, the hours of operation,
- 17 that's one.
- The driver application file, it wasn't
- 19 right. And I had a driver with a different driver's
- 20 license not from Washington State.
- 21 And there was as well -- with the DOT
- 22 inspection for the trucks, there was some issues.
- 23 Those were the three main ones, what I
- 24 can't -- I didn't pay much attention for them.
- JUDGE BONFRISCO: So I guess again, I

- 1 guess the follow-up question I would have is what steps
- 2 have you taken to assure the commission that the nature
- 3 and extent of your past violations are not going to
- 4 interfere with your proper operation?
- 5 And I'm still not clear what corrective
- 6 actions have been taken currently to demonstrate you're
- 7 able to demonstrate you'd be in compliance.
- 8 MR. FILIP: The corrective actions what I
- 9 brought in the SMP plan, like what we will do for future
- 10 to not -- I pretty much wrote in there, like, we'll make
- 11 sure, like, once we hire a driver, like, we have a
- 12 checklist what they need to provide to us to be hired.
- 13 We have a checklist on the calendar for
- 14 the next DOT inspection, when they need to be provided,
- 15 and we'll have to check the trucks in advance.
- 16 For the hours of operation, we have to do
- 17 it, like, on a daily basis and make sure I know, like,
- 18 when I left the parking lot and when I got back and how
- 19 many hours I've been on the job during from parking lot
- 20 to parking lot arrival.
- 21 JUDGE BONFRISCO: Okay. Does staff have
- 22 any redirect?
- 23 ATTORNEY O'BRIEN: Just a couple of
- 24 questions, your Honor.

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 1
                  JUDGE BONFRISCO: Okay. Sure.
 2.
 3
          UNSWORN CROSS-EXAMINATION BY ATTORNEY O'BRIEN
 4
                  ATTORNEY O'BRIEN: So Mr. Filip, in past
 5
     cases with the commission, past times when your permit
     was potentially going to be canceled, staff worked with
 6
 7
     you to create a safety management plan, an SMP, correct?
 8
                  MR. FILIP:
                              Yes.
 9
                  ATTORNEY O'BRIEN: And staff offered
10
     probably large amounts of technical guidance on how to
     correct things that led to violations, correct?
11
12
                  MR. FILIP:
                              Yes.
13
                  ATTORNEY O'BRIEN: And I guess the thing
     that I'm confused about is why is this safety company,
14
15
     Safety Systems, LLC -- what are they doing for you that
16
     is more than what staff did during all these past
17
     cases?
18
                  MR. FILIP:
                              In my case, like, I'm lucky to
19
     -- I'm a small company. And being pretty much one-man
     company, and taking care of all these things, you kind of
20
21
     get -- like, I'm a human being, too, and you kind of get
     exhausted doing things on a daily basis. And besides the
22
23
     company and doing all the papers, I have a little bit to
     leave for me. And once you get more time for yourself to
24
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     live, like, you don't do all the things on purpose.
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- 1 And it's better to have someone who is
- 2 specialized in something to take care of it than doing
- 3 everything myself. Like, I don't have a problem with,
- 4 like, waking up at 5:00 a.m. and going to bed at 10:00
- 5 p.m. But still, there is not enough time to do
- 6 everything that they want in this day and to make sure,
- 7 like, I got my lunch, I did all the papers, and I put
- 8 everything on file. That's a lot of work to do.
- 9 And if they are specialized in this --
- 10 like, they work with many trucking companies. I'm the
- 11 first moving company for them. It's for them, like, as
- 12 well, experience. But they're -- pretty much they will
- 13 take care of it. And they'll provide all the
- 14 information, whatever I need, and I will provide all the
- 15 information from my side for them to keep the files and
- 16 safety record to be clear for everyone and correct.
- 17 ATTORNEY O'BRIEN: And when did you first
- 18 hire this company or contract with this company?
- 19 MR. FILIP: Yeah. I started to speak with
- 20 them -- like, I know this company for a while. But the
- 21 first I started to talk with them, like, when I had the
- 22 third safety audit for the company. Like, I was more
- 23 confused than ever. And I give them a call, ask it what
- 24 they can help and what they can do for me.
- 25 And they started to work with the Data Q

- 1 base. They got to remove some violations because they
- 2 was old, it was like maybe two or three more years old.
- 3 And they said, like, it's possible to remove them from
- 4 the record and keep the record clean and go forward with
- 5 what we can start again.
- 6 ATTORNEY O'BRIEN: So that was before your
- 7 last cancellation, though?
- 8 MR. FILIP: Yeah, when I had the last
- 9 safety audit problem in November last year, yeah. That
- 10 was the time when I started to chat with them and provide
- 11 all the information, all the documentation that I was
- 12 receiving from UTC.
- 13 ATTORNEY O'BRIEN: So why only seek out
- 14 this company to help after the third time that you had a
- 15 failed safety investigation?
- 16 MR. FILIP: I was thinking I'm still doing
- 17 everything right. I'm able to do it. But I was wrong.
- 18 ATTORNEY O'BRIEN: And last question: You
- 19 referenced a new training that you had in March of 2024.
- 20 What was that?
- 21 MR. FILIP: The safety training what UTC
- 22 provide when you open a moving company. They get you
- 23 familiar with -- starting from driver application, with
- 24 hours of service, and everything what the company need to
- 25 keep on file for satisfactory records. And I got to

- 1 receive again this training.
- 2 And to be honest, like, a difference of
- 3 five years, and my mind got changed. And I got to
- 4 receive the information like something more new. I got
- 5 to receive more information. It was the same
- 6 information. But my mind receive it different because --
- 7 yeah, it's been a while of time.
- 8 ATTORNEY O'BRIEN: All right. That's all
- 9 my questions, your Honor. Thank you. And you're muted,
- 10 your Honor.
- 11 JUDGE BONFRISCO: Thank you. I guess,
- 12 Mr. Filip, would you like to make a closing statement?
- 13
- 14 CLOSING STATEMENT BY THE COMPANY
- 15 MR. FILIP: Closing statement, I think I
- 16 pretty much said everything what I needed to say. Like,
- 17 it's already the decision on you.
- But I would like to have a new chance,
- 19 let's say for the next half year. I'll have to apply for
- 20 new insurance. It will take some time to get some funds
- 21 and pay the debt what I have for the last insurance. But
- 22 I can get a new chance and see if I get the satisfactory
- 23 record next time.
- JUDGE BONFRISCO: And thank you,
- 25 Mr. Filip.

Page 33 And Mr. O'Brien, do you have any closing 1 2. statements? 3 ATTORNEY O'BRIEN: Just briefly, your 4 Honor. 5 CLOSING STATEMENT BY STAFF 6 7 ATTORNEY O'BRIEN: So the issue here is 8 ultimately fairly simple. WAC 480-15-450(4) requires a company to correct all conditions that led to the 9 cancellation of their permit. 10 11 What Marsik has provided here is exactly 12 in line with the past rounds that we have gone through of BAPs and investigations with them. They offer 13 They offer -- even in the case of prior 14 assurances. 15 investigations, they offer safety management plans that staff goes through with them. 16 17 Staff has done trainings with them in the 18 Staff is the ones that know these regulations inside and out. 19 20 Now they're claiming that this outside 21 company is somehow going to bring them into compliance despite three rounds of investigations already that have 22 shown that they have a problem with being in compliance, 23 24 and Revised Order 01 that has identified a systemic issue

within the company with being in compliance, and a

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- 1 consistent flaunting of the rules. That's the order's
- 2 language.
- And I simply don't see anything here, and
- 4 I would say staff doesn't see anything here, that should
- 5 lead the commission to believe the company will somehow
- 6 fix things on the fourth go-around when it's already had
- 7 three times before to try, and as Mr. Filip has
- 8 testified, he wasn't paying much attention to the safety
- 9 regulations and was only focused on money.
- 10 I would say that the commission and staff
- 11 can't in good conscience allow such a company to operate
- when the company has shown nothing that would clear the
- 13 high bar that Revised Order 01 has set.
- 14 Thank you, your Honor.
- 15 JUDGE BONFRISCO: Okay. Thank you. I
- 16 appreciate you both presenting your cases. I am going to
- 17 be taking this under advisement and issue an order soon.
- But before I adjourn, I'd like to request
- 19 if the parties will waive the requirement of issuing the
- 20 order in ten days, because I'd like to be able to have
- 21 the transcript available when I'm writing my decision.
- 22 And so usually, it can take up to ten days to get that
- 23 transcript. Are the parties willing to waive the ten-day
- 24 requirement?
- 25 ATTORNEY O'BRIEN: If you could give me

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     just half a second to consult with my client, your
 2.
     Honor?
 3
                  JUDGE BONFRISCO:
                                     Sure.
 4
                  ATTORNEY O'BRIEN: No problem with
 5
     waiving, your Honor.
 6
                  JUDGE BONFRISCO:
                                     Okay. Mr. Filip, do you
 7
     have any concerns with waiving that requirement?
 8
                  I can't hear you.
 9
                  MR. FILIP: I don't have any problem.
10
                  JUDGE BONFRISCO:
                                     Okay.
                  MR. FILIP: I will wait (inaudible).
11
12
                  JUDGE BONFRISCO: And my goal will be,
     once have I the transcript, to try to get it out within,
13
14
     you know, five business days. So my goal will be to get
15
     it out as quickly as possible upon receipt of that
16
     transcript.
17
                  So if either party doesn't have anything
     further, we will close today's proceeding and go off the
18
     record.
19
20
                  Thank you, Mr. Filip.
21
                  Thank you Mr, O'Brien.
22
                  ATTORNEY O'BRIEN:
                                      Thank you, your Honor.
23
                  JUDGE BONFRISCO: All right. Have a good
24
     day.
25
                    (Proceedings concluded at 10:10 a.m.)
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Page 36 1 CERTIFICATE 2. STATE OF WASHINGTON 3) ss 4 COUNTY OF KING 5 6 I, Elizabeth Patterson Harvey, a Certified Court Reporter and Registered Professional Reporter 7 8 within and for the State of Washington, do hereby certify under penalty of perjury that the foregoing legal 9 recordings were transcribed under my direction; that I 10 11 received the electronic recording in the proprietary 12 format; that I am not a relative or employee of any attorney or counsel employed by the parties hereto, nor 13 14 financially interested in its outcome. 15 IN WITNESS WHEREOF, I have hereunto set my 16 hand this 2nd of October, 2024. 17 18 19 20 21 22 Elizabeth Patterson Harvey, WA CCR 2731 23 24 25