Service Date: May 20, 2024



STATE OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

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May 20, 2024

RE: *IM Telecom, LLC dba Infiniti Mobile (initial compliance filing),*Docket UT-240072

TO ALL PARTIES:

On May 9, 2024, the Washington Utilities and Transportation Commission (Commission) entered Order 01 Granting Petition for Designation as Eligible Telecommunications Carrier with Conditions and Exemption from Rule (Order 01) in the above-referenced docket. Order 01, among other things, required IM Telecom, LLC dba Infiniti Mobile (IM Telecom or Company) to provide an initial compliance filing within 30 days prior to offering Lifeline services.

On May 16, 2024, the Company submitted its initial compliance filing including the following information to meet the requirements of condition number one: a. Infiniti Mobile's Lifeline rate plans, terms, and conditions, which include all provisions that apply to the Lifeline services offered by Infiniti Mobile in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan; b. Infiniti Mobile's proposed language to be used in all advertising of Lifeline services and on its websites, which includes information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues; and c. Infiniti Mobile's Lifeline Customer Application Form.

On May 17, 2024, Commission staff (Staff) filed a letter to the docket explaining that it had reviewed the Company's compliance filing including data request responses provided by the Company. Staff believes that IM Telecom's compliance filing, submitted on May 16, 2024, complies with Order 01, entered May 9, 2024.

The Commission agrees that IM Telecom's May 16, 2024 filing complies with Order 01, and the Commission approves this filing so that the Company may begin offering its services to low-income consumers in Washington.

JEFF KILLIP Executive Director and Secretary