BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Investigation of

MVP MOVING AND STORAGE LLC

For Compliance with WAC 480-15-560 And WAC 480-15-570

In the Matter of the Penalty Assessment Against

MVP MOVING AND STORAGE LLC

In the amount of \$6,100

DOCKETS TV-170038 and TV-170039 (Consolidated)

DECLARATION OF JASON HOXIT

I, JASON HOXIT, under penalty of perjury under the laws of the state of Washington, declares as follows:

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I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Division. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I conduct household goods industry training and investigate household goods moving companies that may be operating in violation of Commission rules.

On June 7, 2018, the Commission issued Order 04 in Dockets TV-170038 and TV-170039 (Consolidated), denying Commission staff's motion for cancellation of MVP Moving and Storage LLC d/b/a MVP Moving's (MVP Moving) household goods permit, subject to conditions.¹ One of the conditions set forth in Paragraph 16 of Order 04 was:

¹ See Attachment A for a copy of Order 04 in Dockets TV-170038 and TV-170039 (Consolidated).

"MVP Moving and all of its Staff must attend Commission-sponsored household goods carrier training on August 14, 2018, and again on November 7, 2018. Mr. Garcia must be present at both trainings, but may divide his staff's attendance between the two trainings so long as all staff members complete the training on one of those two dates."

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On Aug. 13, 2018, I emailed Jason Garcia, owner of MVP Moving, to find out whether Mr. Garcia and his employees would be attending the Aug. 15, 2018, household goods training. On Aug. 13, 2018, Mr. Garcia responded via email stating that he would be attending the training, but stated his staff would not be in attendance. Mr. Garcia stated that he would schedule his staff for the next training.²

On Aug. 15, 2018, Mr. Garcia attended the entire household goods training, which covered both consumer protection and transportation safety regulations.³

On Sept. 13, 2018, I emailed Mr. Garcia to inform him that the Nov. 7, 2018, household goods training had limited spots available, and advised, "Per the conditions in Order 04, you and your entire staff must attend this upcoming training to comply with the order."⁴

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On Sept. 21, 2018, Mr. Garcia responded via email and provided the email addresses and names of six MVP Moving employees that would be attending the Nov. 7, 2018, household goods training.⁵ Mr. Garcia provided only partial names for five of the MVP Moving employees.

² See Attachment B for a copy of the emails with Jason Garcia, dated Aug. 13, 2018.

³ See Attachment C for a copy of the Aug. 15, 2018, training roster and Jason Garcia's training verification form, dated Aug. 15, 2018.

⁴ See Attachment D for a copy of the email to Jason Garcia, dated Sept. 13, 2018.

⁵ See Attachment E for a copy of the emails with Jason Garcia, dated Sept. 21, 2018, Oct. 10, 2018, and Oct. 17, 2018.

On Sept. 21, 2018, I responded to Mr. Garcia via email and requested that he provide me with the last names of the MVP Moving employees that would be in attendance for the Nov. 7, 2018, household goods training. Due to lack of response, on Oct. 10, 2018, I sent Mr. Garcia another email requesting the last names of his employees.⁶

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On Oct. 17, 2018, I received an email from Mr. Garcia with the full names of the employees that would be attending the Nov. 7, 2018, household goods training.⁷

On Nov. 7, 2018, Mr. Garcia and David Morrow attended the entire household goods training, which covered both consumer protection and transportation safety regulations.⁸ MVP Moving employees Brandon Elizondo, Gerson Weilbacher, Juan Carlos Molina, Juan Robles, and Michael Lesinski failed to attend the Nov. 7, 2018, household goods training.⁹ At the Nov. 7, 2018, household goods training I spoke with Mr. Garcia individually to inquire why the other MVP Moving employees were not in attendance, and Mr. Garcia stated that a situation came up that did not allow his employees to attend.

DATED this 19th day of April, 2019, at Olympia, Washington.

⁶ Id.

⁷ Id.

⁸ See Attachment F for a copy of Jason Garcia's and David Morrow's training verification forms, dated Nov. 7, 2018.

⁹ See Attachment G for a copy of the Nov. 7, 2018, training roster.

Attachment A

Service Date: June 7, 2018

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Investigation of	DOCKET TV-170039 (Consolidated)
MVP MOVING AND STORAGE LLC	ORDER 04
For Compliance with WAC 480-15-560 and WAC 480-15-570	
In the Matter of the Penalty Assessment Against	DOCKET TV-170038 (Consolidated)
MVP MOVING AND STORAGE LLC	ORDER 04 DENYING STAFF'S MOTION FOR
In the amount of \$6,100	CANCELLATION OF HOUSEHOLD GOODS PERMIT SUBJECT TO CONDITIONS

BACKGROUND

- I On April 4, 2017, the Washington Utilities and Transportation Commission (Commission) conducted a brief adjudicative proceeding in consolidated Dockets TV-170038 and TV-170039. On April 6, 2017, the Commission entered Order 01, Order of Consolidation; Order Upgrading Safety Rating; Order Imposing and Suspending Penalties (Order 01). Order 01, among other things, assessed a penalty of \$6,100 against MVP Moving and Storage LLC (MVP Moving or Company) for 61 violations of Commission safety rules.
- 2 On May 31, 2017, the Commission entered Order 02, Order Imposing Suspended Penalty because MVP Moving neither paid the \$3,000 portion of the penalty that was not suspended nor filed jointly with Commission staff (Staff) a proposed payment arrangement before the May 8 deadline set by Order 01.
- 3 On June 27, 2017, MVP Moving made a \$3,100 payment. Three days later, the Company contacted Staff to request the remaining balance be mitigated.
- 4 On July 12, 2017, the Commission entered Order 03, Order Granting Payment Arrangement (Order 03). The Commission declined to mitigate the remaining \$3,000 balance, but approved an installment agreement proposed jointly by Staff and the Company that required the Company to make 10 monthly payments of \$300 each, with a

DOCKETS TV-170039 and TV-170038 (Consolidated) ORDER 04

PAGE 2

final payment due May 1, 2018. Order 03 further specified that if MVP Moving failed to pay the penalty by the date it became due in full – either immediately upon a missed installment, or May 1, 2018, whichever applies – the Commission may cancel the Company's household goods permit.

- 5 On April 26, 2018, Staff filed with the Commission a letter requesting enforcement of Order 03. Staff noted that MVP Moving made \$300 payments on August 2, 2017, September 18, 2017, and March 15, 2018. In total, MVP Moving made only three of nine required payments. Staff requested that the remaining balance become immediately due and payable and that the Commission cancel MVP Moving's household goods carrier permit for failing to comply with the terms of Order 03.
- 6 On May 9, 2018, Staff filed a Motion for Cancellation of MVP Moving's Household Goods Carrier Permit (Motion). Staff's Motion is based on the Company's non-payment of penalties as described in Staff's April 26, 2018, letter.
- 7 On May 10, 2018, MVP Moving paid its \$1,900 remaining balance in full. That same day, Staff filed with the Commission a letter acknowledging that payment was received but maintaining its position that the Company's permit should be cancelled.
- 8 On June 5, 2018, the Commission conducted a hearing on Staff's Motion before Administrative Law Judge Rayne Pearson.
- 9 Mathew Perkinson, motor carrier safety manager, testified for Staff. Mr. Perkinson explained Staff's position that MVP Moving is unfit to operate based on its poor payment history, and that this pattern of behavior indicates that the Company may pose a safety risk to the public. Staff recommends the Commission cancel the Company's household goods carrier permit or, in the alternative, require additional compliance monitoring as follows:
 - MVP Moving must pay any outstanding penalties.
 - MVP Moving must not incur any repeat violations when Staff performs a followup non-rated inspection in 6 months focused on driver qualification requirements.
 - MVP Moving must attend the Commission's next two household goods training sessions in Olympia on August 15, 2018, and November 7, 2018.
 - MVP Moving's provisional status would remain in effect until the Company achieves a satisfactory safety rating.
- 10 Jason Garcia, owner, testified for MVP Moving. According to Mr. Garcia, his former business partner, Erik Hawkins, left the Company without notice in November 2017. Mr. Hawkins performed the Company's accounting and regulatory operations, while Mr.

DOCKETS TV-170039 and TV-170038 (Consolidated) ORDER 04

PAGE 3

Garcia focused on sales and scheduling. Once Mr. Hawkins departed, Mr. Garcia discovered that Mr. Hawkins misrepresented that he was paying taxes and keeping up with other regulatory obligations. Since Mr. Hawkins's sudden departure six months ago, Mr. Garcia claims he has been attempting to get his affairs in order and ensure the Company runs smoothly. Mr. Garcia denied any knowledge of the payment arrangement prior to being notified by Commission staff during a non-rated compliance review in January 2018 that payments were overdue. Mr. Garcia represented that he has removed Mr. Hawkins from his business license and has hired two operations managers to oversee compliance. Mr. Garcia acknowledged that he has not yet filed the Company's 2017 annual report, which was due on May 1, 2018.

11 Jeff Roberson, Assistant Attorney General, Olympia, Washington, represents Commission staff (Staff). Jason Garcia, Owner, Kent, Washington, represents MVP Moving.

DISCUSSION AND DECISION

- 12 We deny Staff's Motion to cancel MVP Moving's household goods carrier permit, subject to several conditions. WAC 480-15-450 provides that the Commission may cancel a permit without the carrier's authorization for good cause. Although not expressly stated, "good cause" includes failure to comply with a Commission order. Here, MVP Moving failed to honor the payment arrangement approved by the Commission, which violated the terms of Order 03. The Company, however, has since come into compliance by paying all of its outstanding penalties in full.
- 13 In any enforcement proceeding, the Commission's ultimate goal is compliance. We will typically only cancel a company's household goods permit following its belated compliance with a Commission order if rare or extreme circumstances require such action. No such circumstances exist here. Although the Company's poor payment history certainly raises concerns, Mr. Garcia testified credibly that he was misled by his former business partner to believe that all of the Company's financial obligations were being met. Prior to taking action that would put the Company out of business, at least temporarily, we find that Mr. Garcia should be given an opportunity to demonstrate that he is fit, willing, and able to run the Company on his own.
- 14 We also find that the public interest is best served by providing a sufficient level of accountability, coupled with technical assistance and oversight, to ensure the Company's operations comply with consumer protection and safety requirements. To that end, we will impose several conditions on MVP Moving that must be met within the required timeframes in order to maintain the Company's permit. In other words, if the conditions

DOCKETS TV-170039 and TV-170038 (Consolidated) ORDER 04

PAGE 4

are not met, Staff may again seek cancellation of the Company's permit by motion filed in these Dockets. The Company is cautioned that we will not be inclined to exercise the leniency shown here a second time.

- 15 We also extend the Company's provisional period for its household goods operating authority. WAC 480-15-305(1)(b) provides that, prior to a grant of permanent authority, an applicant must complete a provisional period of not less than six months and not more than 18 months unless the Commission determines for good cause that the provisional period should be extended. Good cause may include, among other things, that a carrier has not yet achieved a satisfactory safety rating. MVP Moving's safety rating was upgraded to conditional in Order 01, and has not yet been upgraded to satisfactory. Accordingly, the Commission finds good cause to extend the Company's provisional period until such time that the Company achieves a satisfactory safety rating.
- 16 Accordingly, we deny Staff's Motion subject to the following conditions:
 - a) MVP Moving must work with Staff to develop a safety management plan that is acceptable to Staff. The plan must address each of the violations cited in Order 01 in this docket, and provide specific explanations and documentation demonstrating how each violation has been corrected.
 - b) Commission Staff will conduct a non-rated follow-up compliance review at least six months from the date of this Order.
 - c) MVP Moving may not incur any repeat violations of critical regulations upon review.
 - d) MVP Moving must file its 2017 annual report and pay any required regulatory fee within 10 days of the date of this order.
 - e) MVP Moving must pay the \$500 penalty for failing to timely file its annual report within 15 days of the date of the Penalty Notice.
 - f) MVP Moving and all of its Staff must attend Commission-sponsored household goods carrier training on August 14, 2018, and again on November 7, 2018. Mr. Garcia must be present at both trainings, but may divide his staff's attendance between the two trainings so long as all staff members complete the training on one of those two dates.
 - g) MVP Moving must provide information and original documents to Consumer Protection Staff for all residential moves performed between April 1, 2018, and May 31, 2018, consistent with the data request Staff is hereby directed to issue within 10 days after the date of this Order. The purpose of this audit is to identify any deficiencies in the Company's compliance with consumer protection rules and Tariff 15-C, and to provide technical assistance to help bring the Company into compliance. Violations discovered during this audit will not constitute

DOCKETS TV-170039 and TV-170038 (Consolidated) ORDER 04

PAGE 5

grounds to cancel the Company's permit unless fraudulent, unfair, or deceptive practices are discovered.

ORDER

THE COMMISSION ORDERS THAT:

- 17 (1) Staff's Motion for Cancellation of MVP Moving and Storage LLC's household goods permit is DENIED, subject to the conditions set out in paragraph 16, above.
- 18 (2) MVP Moving and Storage LLC's provisional period is extended until such time the Company achieves a satisfactory safety rating.

DATED at Olympia, Washington, and effective June 7, 2018.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

RAYNE PEARSON Administrative Law Judge

Attachment B

Hoxit, Jason (UTC)

From:	Jason Garcia <jason@mvpmove.com></jason@mvpmove.com>
Sent:	Monday, August 13, 2018 12:41 PM
То:	Hoxit, Jason (UTC)
Subject:	Re: 8/15 HHG Training

YES I will be there As for my team I cannot afford for them to be off I will schedule them on the next training or let you know asap if anything changes

Thanks Jason

On Mon, Aug 13, 2018 at 12:24 PM, Hoxit, Jason (UTC) <jason.hoxit@utc.wa.gov> wrote:

Jason,

Are you coming to the 8/15 household goods training in Olympia? I also never heard back from you regarding the possibility of having some of your employees attend. We currently have 3 spots open for registration. To register, send me the name of the employee and their respective phone numbers and email addresses.

Sincerely,

Jason Hoxit

Compliance Investigator

(360) 664-1320 Office

Utilities and Transportation Commission

Respect. Professionalism. Integrity. Accountability.

www.utc.wa.gov

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Make sure the mover you select is A rated and accredited with the $\ensuremath{\mathsf{BBB}}$:

http://www.bbb.org/western-washington/business-reviews/movers/mvp-moving-in-renton-wa-22943655

Please don't hesitate to call or email me any questions.

Thanks,

Jason Garcia 206.660.4291 www.mvpmove.com

VERIFICATION OF TRAINING RECEIVED

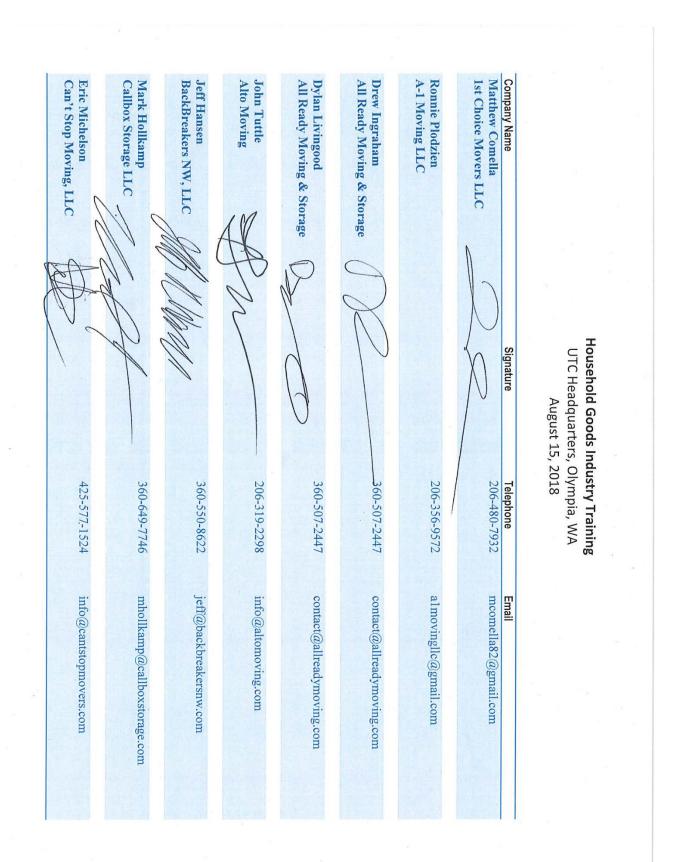
This document is used to record completion of training in specific topics important to the operations of household goods carriers operating in the State of Washington. It will become part of the motor carrier file maintained by the Commission.

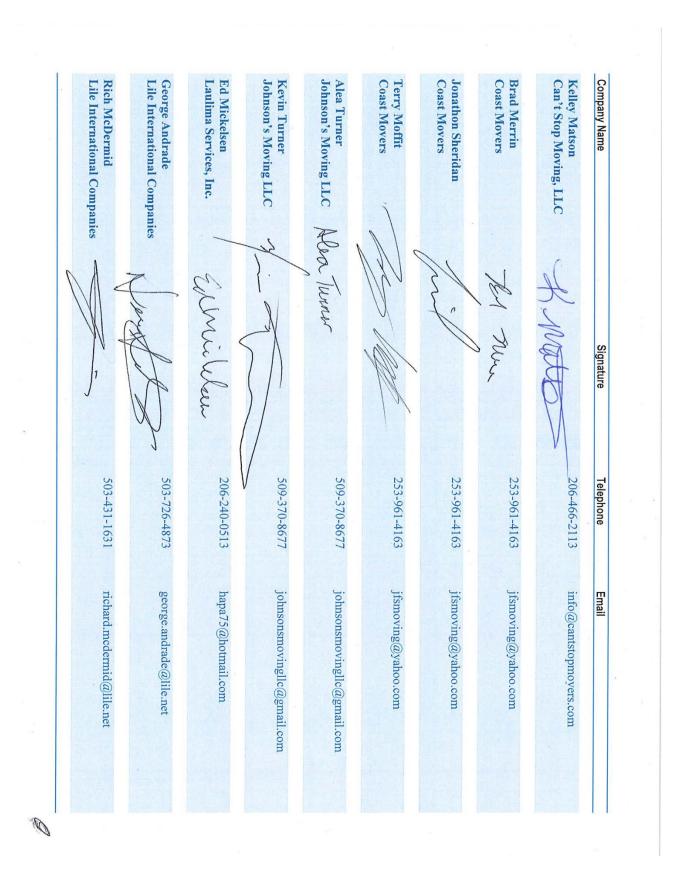
Name of HHG Company (as registered) and P	ermit No.	Date of Training Name of Trainer(s)	
MVP MOVING AND STORAGE HAG 65376		8/15/2018	
Name of Attendee (please print clearly) Phone Number		Email address	
JASON GARCIA	206.660.4291	Jason@mvpmove.com	
Consumer Protection-Rules an	d Tariff Training	Attendee must sign below, then initial each line acknowledging that training was received for each subject.	
Investigations		ad	
Rules and Tariff		QEA	
Permits		Odda .	
Changes to a Permit		02	
Canceling a Permit		053	
Advertising		0A	
Estimates / Table of Measurements (co	ube sheet)	254	
Binding or Non-binding		0£	
Consumer Information (brochure-Guide	e to Moving in WA)	24	
Loss & Damage Protection (Valuation)		0H	
Rates (General)		OM	
Rates (Hourly-Rated Moves)	A second second	QD .	
Rates (Mileage-Rated Moves)		27	
Storage		an	
Supplemental Estimates		QL .	
Containers		GH .	
		e e e e e e e e e e e e e e e e e e e	

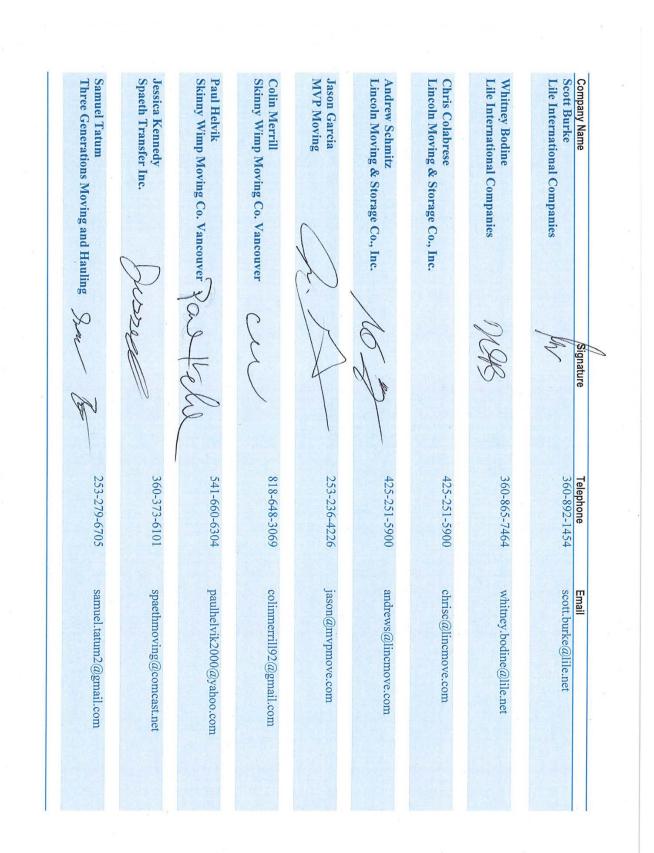
1: - _____

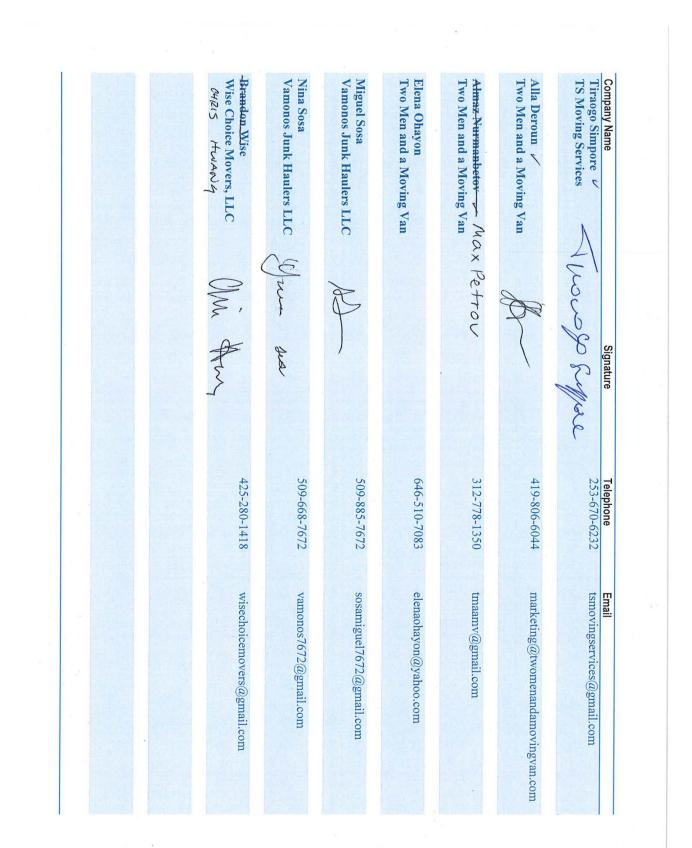
Estimate Charges (Signatures and Date)	05
Bills of Lading	and a
Start, Stop and Interruptions	5×1
Bill of Lading (Valuation)	65
Bill of Lading (Terms, Signature and Date)	65
Bill of Lading (Summary of Charges and Signature)	25
Complaints and Claims	
Annual Reports & Regulatory Fees	224
Safety Regulations	Attendee must sign below, then initial each line acknowledging that training was received for each subject.
	x At
Applicability/Definitions/Acronyms	<i>A</i> A
Drug and Alcohol Testing	(A)
Pre-Employment Drug Testing	AT .
Post Accident Testing	Est .
Random Testing	(H)
Selection & Notification	A
Reasonable Suspicion Testing	Calor I
Subpart B Prohibitions	04
Prescribed Medications	Est.
Drug & Alcohol Policy	Can and a second
Consequences for Engaging in Drug & Alcohol Use	A
Commercial Driver's License Vehicles that require a CDL/Endorsements	GA
Driver Qualification File	and
Criminal Background Checks	25
Multiple Employer Driver	AL

Driver Operations	CA
Cellphone/Texting	1247
Safety Regulations	Attendee must sign below, then initial each line acknowledging that training was received for each subject.
Insurance	A
Parts and Accessories/Inspection and Use of Equipment	CH
Required Records	CBY
Pre-Trip Inspection	24
Driver Vehicle Inspection Report	12
Periodic Inspection	2A
Marking of Motor Vehicles	24
Equipment Leasing	2 M
Accident Register	ad in the second
Hours of Service	Q2
Maximum Driving Times	QA.
100 Air Mile Radius Driver/150 Air Mile Radius Driver	Chit
34- Hour Restart	0A
Driver's Duty Status Record	and and a second
Driver's Log Book Requirements	CA-
On Duty	GAN
CVSA	25
Safety Compliance Review (CR)	aa
Record Keeping Requirements	04
CSA	01









Attachment D

Hoxit, Jason (UTC)

From:	Jason Garcia <jason@mvpmove.com></jason@mvpmove.com>
Sent:	Thursday, September 13, 2018 5:27 PM
To:	Hoxit, Jason (UTC)
Cc:	jason@mvpmoves.com
Subject:	Re: 11/07/18 HHG Training

Thanks Jason

I will be in touch tomorrow with that information.

Thanks Jason

On Thursday, September 13, 2018, Hoxit, Jason (UTC) <jason.hoxit@utc.wa.gov> wrote:

Good afternoon Jason,

The training roster for the November 7, 2018 household goods training is filling up quickly, and there's currently only 14 spots available. Per the conditions in Order 04, you and your entire staff must attend this upcoming training to comply with the order.

To register, please send me a list of all of your employees that will be attending the November 7 training, accompanied with a valid telephone number and email address.

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Sincerely,

Jason Hoxit

Compliance Investigator

(360) 664-1320 Office

Utilities and Transportation Commission

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www.utc.wa.gov

--Thanks,

Jason Garcia 206.660.4291 www.mvpmove.com

Attachment E

Hoxit, Jason (UTC)

From: Sent: To: Subject: Jason Garcia <jason@mvpmove.com> Wednesday, October 17, 2018 12:10 PM Hoxit, Jason (UTC) Re: FW: UTC Training

Gerson weilbacher Juan Robles Michael Lesinski David morrow Brandon elizondo

On Wed, Oct 10, 2018 at 1:46 PM Hoxit, Jason (UTC) <<u>iason.hoxit@utc.wa.gov</u>> wrote:

Jason,

Please provide me with the last names of your employees that will be attending the November 7, 2018 HHG training.

From: Hoxit, Jason (UTC) Sent: Friday, September 21, 2018 9:29 AM To: 'Jason Garcia' <<u>jason@mvpmove.com</u>> Subject: RE: UTC Training

Thank you very much Jason. I'll get everybody, including yourself, registered for the Nov. 7 training. One last request though, can you provide me with the full last name of the employees?

Jason

From: Jason Garcia [mailto:jason@mvpmove.com] Sent: Friday, September 21, 2018 9:10 AM To: Hoxit, Jason (UTC) <jason.hoxit@utc.wa.gov> Subject: Fwd: UTC Training

DECLARATION OF JASON HOXIT - 20

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David M -davidmor1986@gmail.com

Gerson W - Kupya07boii93@gmail.com

Juan R - mgepp206@gmail.com

Michael L - stackofstick@yahoo.com

Brandon E - brandonelizondo206@yahoo.com

Juan Carlos Molina - carlosm@mvpmoves.com

Thanks,

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Jason Garcia 206.660.4291 www.mvpmove.com

Thanks, Jason Garcia 206.660.4291 www.mvpmove.com

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VERIFICATION C	FIRAINING	RECEIVED	

This document is used to record completion of training in specific topics important to the operations of household goods carriers operating in the State of Washington. It will become part of the motor carrier file maintained by the Commission.

Name of HHG Company (as registered) and Permit No.	Date of Training Name of Trainer(s)
MVP MOVING AND STORAGE UC 065376	11/7/2018 Nacon Havit
Name of Attendee (please print clearly) Phone Number	11/7/2018 Jason Hoxit Email address
JASON GARLIA 206 660 42	-
Consumer Protection-Rules and Tariff Training	Attendee must sign below, then initial each line acknowledging that training was received for each subject.
Investigations	
Rules and Tariff	"17
Permits	2 m/7
Changes to a Permit	2 II/7
Canceling a Permit	11/7
Advertising	29 11/7
Estimates / Table of Measurements (cube sheet)	QA 11/7
Binding or Non-binding	an 11/7
Consumer Information (brochure-Guide to Moving in WA)	0/7
Loss & Damage Protection (Valuation)	CH5 11/7
Rates (General)	and when
Rates (Hourly-Rated Moves)	AM 117
Rates (Mileage-Rated Moves)	A 1/7
Storage	6/7
Supplemental Estimates	QA u/r
Containers	24 M

Estimate Charges (Signatures and Date)	CAS 11/1
Bills of Lading	20 n/1
Start, Stop and Interruptions	DA 177
Bill of Lading (Valuation)	177
Bill of Lading (Terms, Signature and Date)	1/7
Bill of Lading (Summary of Charges and Signature)	1/2 1/7
Complaints and Claims	0A 11/7
Annual Reports & Regulatory Fees	4
Safety Regulations	Attendee must sign below, then initial each acknowledging that training was received for each subject.
	x Chat "
Applicability/Definitions/Acronyms	and who 11/7
Drug and Alcohol Testing	QA ** 11/7
Pre-Employment Drug Testing	GA 14/7
Post Accident Testing	94 11/7
Random Testing	24 11/7
Selection & Notification	1/7
Reasonable Suspicion Testing	QA 11/7
Subpart B Prohibitions	CRA 11/7
Prescribed Medications	QA 1/7
Drug & Alcohol Policy	A 11/7
Consequences for Engaging in Drug & Alcohol Use	Gt "/7
Commercial Driver's License Vehicles that require a CDL/Endorsements	A 1/7
Driver Qualification File	Q 1.17
Criminal Background Checks	CA 11/7
Multiple Employer Driver	

Driver Operations	1/7
Cellphone/Texting	· A "/7
Safety Regulations	Attendee must sign below, then initial each line acknowledging that training was received for each subject. X
Insurance	QA 11/7
Parts and Accessories/Inspection and Use of Equipment	QC 11/1
Required Records	· · · / ·
Pre-Trip Inspection	as uh
Driver Vehicle Inspection Report	- m 17
Periodic Inspection	and uta
Marking of Motor Vehicles	02 117
Equipment Leasing	gra ulz
Accident Register	CA 1.17
Hours of Service	QA 1117
Maximum Driving Times	Set 1/2
100 Air Mile Radius Driver/150 Air Mile Radius Driver	Q4 117
34- Hour Restart	Q
Driver's Duty Status Record	25-17
Driver's Log Book Requirements	QL 1177
On Duty Vie	Vi QA 11/7
CVSA	- Cott 117
Safety Compliance Review (CR)	GA 1/7
Record Keeping Requirements	- "/7
CSA	11/2

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VERIFICATION OF TRAINING RECEIVED

This document is used to record completion of training in specific topics important to the operations of household goods carriers operating in the State of Washington. It will become part of the motor carrier file maintained by the Commission.

Name of HHG Company (as registered) and Pern	nit No. 👫	Date of Training Name of Trainer(s)
Name of Attendee (please print clearly)	,	11-7-18 Jason H. Email address
	Phone Number	
David Morrow	425-707-	2770 Davidmor 1986 @g
Consumer Protection-Rules and	Tariff Training	Attendee must sign below, then initial each line acknowledging that training was received for each subject. X
Investigations	N ₀	- Pm
Rules and Tariff		ph-
Permits	ž "	pm
Changes to a Permit		pm
Canceling a Permit		Dry
Advertising		n-
Estimates / Table of Measurements (cube	e sheet)	Øm
Binding or Non-binding		Dm
Consumer Information (brochure-Guide to	o Moving in WA)	Qm
Loss & Damage Protection (Valuation)		1 m
Rates (General)	5	0h
Rates (Hourly-Rated Moves)	·i ··· (···	DM
Rates (Mileage-Rated Moves)	1	Oh
Storage	22 y	1 DM
Supplemental Estimates		0m
Containers		DM

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Estimate Charges (Signatures and Date)	Dh
Bills of Lading	(m)
Start, Stop and Interruptions	m
Bill of Lading (Valuation)	OM Sta
Bill of Lading (Terms, Signature and Date)	DM
Bill of Lading (Summary of Charges and Signature)	Dm
Complaints and Claims	MIC
Annual Reports & Regulatory Fees	0m
Safety Regulations	Attendee must sign below, then initial each line acknowledging that training was received for each subject.
	× Ja Mu
Applicability/Definitions/Acronyms	DIM
Drug and Alcohol Testing	Dr.
Pre-Employment Drug Testing	pn
Post Accident Testing	Dm
Random Testing	pn
Selection & Notification	DM .
Reasonable Suspicion Testing	0m
Subpart B Prohibitions	ph
Prescribed Medications	Dr
Drug & Alcohol Policy	bm.
Consequences for Engaging in Drug & Alcohol Use	hrs
Commercial Driver's License Vehicles that require a CDL/Endorsements	ph,
Driver Qualification File	DM
Criminal Background Checks	DM
Multiple Employer Driver	Im

Driver Operations	n
Cellphone/Texting	pm
Safety Regulations	Attendee must sign below, then initial each line acknowledging that training was received for each subject.
Insurance	X VE II
	Dh
Parts and Accessories/Inspection and Use of Equipment	On
Required Records	10ho
Pre-Trip Inspection	n n n
Driver Vehicle Inspection Report	nn
Periodic Inspection	h
Marking of Motor Vehicles	0h
Equipment Leasing	
Accident Register	- MA
Hours of Service	10/h
Maximum Driving Times	0m
100 Air Mile Radius Driver/150 Air Mile Radius Driver	NA-
34- Hour Restart	- An-
Driver's Duty Status Record	On
Driver's Log Book Requirements	Dh
On Duty	- m
CVSA	an
Safety Compliance Review (CR)	an
Record Keeping Requirements	Oh
CSA	- 0m

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Attachment G

