

April 28, 2004

**LETTER REQUESTING PREFERENCES FOR HEARING  
ON DISPUTED ISSUES  
(Due Friday, May 7, 2004)**

RE: *In the Matter of the Application of Puget Sound Energy, Inc. for Approval of Amendment of Service Quality Index Reporting Methodology: Electric Safety Response Time; Docket No. UE-031946*

This docket involves an application by Puget Sound Energy, Inc. (PSE) seeking approval of a settlement agreement revising certain Service Quality Index (SQI) reporting requirements as a supplement to the Twelfth Supplemental Order in Docket Nos. UE-011570 and UG-011571.

On April 5, 2004, the Industrial Customers of Northwest Utilities (ICNU) filed comments with the Commission in this docket, requesting that the Commission condition approval of PSE's application on certain requirements. On April 21, 2004, PSE, Commission Staff, and Public Counsel filed comments with the Commission opposing most of ICNU's conditions.

Due to the controversy among those filing comments in this docket, it appears that a hearing may be necessary to resolve the dispute. The Commission requests that those filing comments in this proceeding identify whether a hearing is necessary to resolve the dispute, or if the Commission may resolve the dispute on the basis of the existing filed materials.

If a hearing is to be held, must the matter be set for a formal adjudicative hearing before an administrative law judge, or may it be addressed as an adjudicative item during one of the Commission's regularly scheduled open meetings without the need for more extensive process? **All responses to this letter must be filed with the Commission by noon on Friday, May 7, 2004.**

Sincerely,

CAROLE J. WASHBURN  
Executive Secretary