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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In re Application No. D-079116 of

CWA, INC., D/B/A CENTRAL
WASHINGTON AIRPORTER,

for a Certificate of Public Convenience and
Necessity to Operate Motor Vehicles in
Furnishing Passenger and Express Service as
an Auto Transportation Company

Docket No. TC-021402

DIRECT TESTIMONY OF
DEBBIE STRAND
FOR
CWA, INC. D/B/A CENTRAL WASHINGTON AIRPORTER

February 27, 2003

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A. GENERAL BACKGROUND

Q. PLEASE STATE YOUR FULL NAME AND ADDRESS.

A. I am Debbie Strand, and my address is 2006 E. Village Drive, Ellensburg, Washington, 98926.

Q. DO YOU WORK?

A. Yes.

Q. WHERE DO YOU WORK?

A. I am the Executive Director at Phoenix Economic Development Group in Ellensburg, Washington.

B. THE PUBLIC NEED FOR CWA'S SERVICE

Q. HOW MANY TIMES A YEAR DO YOU TRAVEL TO SEATTLE OR SEA-TAC?

A. I travel several times per month to Seattle and about a half dozen times per year to Sea-Tac.

Q. WAS THAT TRAVEL FOR BUSINESS OR PLEASURE?

A. My travel was probably evenly split between business and pleasure.

Q. WHERE DO YOU TRAVEL FROM WHEN YOU ARE HEADING TO SEATTLE OR SEA-TAC?

A. I generally travel from Ellensburg.

Q. WHEN YOU TRAVEL TO SEATTLE OR SEA-TAC, WHAT MEANS OF TRANSPORTATION DO YOU USE?

A. I always travel by private vehicle.

Q. HOW LONG DOES IT TAKE?

A. It varies, depending upon the time of day. I usually try to plan trips to avoid the most congested times of day. If I do have to get to a meeting early in the day, I will allow two to two and a half hours. During non-peak hours it should take an hour and a half.

1 Q. DO YOU KNOW WHAT AN AIRPORTER SERVICE IS?

2 A. Yes, an airporter is a service taking one directly to and from an airport from specific
3 locations, usually offering daily scheduled service.

4 Q. ARE YOU FAMILIAR WITH THE SERVICE THAT CWA PLANS TO OFFER
5 UNDER THIS APPLICATION?

6 A. Yes. CWA will provide an airporter service.

7 Q. ARE YOU FAMILIAR WITH THE LOCATIONS THAT CWA PLANS TO SERVE?

8 A. Yes. CWA will serve Yakima, Ellensburg, Cle Elum, Seattle and Sea-Tac.

9 Q. ARE YOU FAMILIAR WITH CWA'S PROPOSED SERVICE SCHEDULE?

10 A. I am familiar with CWA's proposed schedule. CWA will run buses four times daily.

11 Q. DO YOU NEED A SERVICE LIKE THAT PROPOSED BY CWA FOR BUSINESS
12 OR PERSONAL TRAVEL?

13 A. Yes, I need a service like that offered by CWA.

14 Q. WOULD YOU USE CWA'S SERVICE, IF CWA'S APPLICATION WERE
15 GRANTED?

16 A. Yes.

17 Q. DO YOU BELIEVE THAT YOU HAVE ENOUGH INFORMATION TO GAUGE THE
18 PUBLIC'S NEED FOR CWA'S SERVICE?

19 A. Yes, I do.

20 Q. DO YOU KNOW OTHER PEOPLE WHO HAVE A NEED FOR CWA'S SERVICE OR
21 WOULD CONSIDER USING IT?

22 A. Yes.

23 Q. BASED ON THESE FACTORS, DO YOU BELIEVE THAT THERE IS A PUBLIC
24 NEED FOR CWA'S SERVICE?

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1 A. Yes. The reasons are numerous, but the most important are the need to avoid parking,
2 traffic, congestion, and adverse pass conditions. It would also be fairly easy to schedule
3 flights to coincide with CWA's schedule.

4 C. GREYHOUND'S SERVICE IS UNSATISFACTORY

5 Q. HAVE YOU EVER HEARD OF GREYHOUND?

6 A. Yes.

7 Q. DO YOU KNOW WHAT SERVICE GREYHOUND PROVIDES IN YOUR AREA?

8 A. Yes.

9 Q. WHAT SERVICE IS THAT?

10 A. Greyhound offers bus transportation from the west interchange Pilot gas station.

11 Q. HAVE YOU EVER USED THAT SERVICE OR CONSIDERED USING IT?

12 A. Yes.

13 Q. DOES THAT SERVICE PROVIDE TRANSPORTATION BETWEEN SEA-TAC OR
14 AMTRAK AND THE AREA FROM WHICH YOU WOULD TRAVEL?

15 A. No. Greyhound does not serve Sea-Tac or Amtrak to my knowledge.

16 Q. IF YOU WANTED TO USE GREYHOUND'S SERVICE BETWEEN SEA-TAC OR
17 AMTRAK AND THE AREA FROM WHICH YOU WOULD TRAVEL, WOULD YOU
18 HAVE TO SWITCH BUSES OR TAKE A CAB FROM DOWNTOWN SEATTLE?

19 A. Yes, which would be very time consuming. According to the Greyhound website it
20 would take six hours to get to the airport.

21 Q. DO YOU KNOW HOW OFTEN GREYHOUND'S SERVICE RUNS TO DOWNTOWN
22 SEATTLE FROM WHERE YOU LIVE OR WORK?

23 A. Yes.

24 Q. DOES GREYHOUND'S SCHEDULE AND ROUTE MEET YOUR TRAVEL NEEDS?

25 A. No. Greyhound's service is too time consuming and not convenient.

26 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

1 A. Yes.

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4 I declare under penalty of perjury under the laws of the State of Washington that
5 the foregoing is true and correct.

6 EXECUTED this ____ day of February, 2003 at _____(city) in
7 _____County, Washington.

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Debbie Strand

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