



November 19, 2014

Steven V. King, Executive Director & Secretary
Washington Utilities & Transportation Commission
1300 S Evergreen Park Drive, SW
Olympia, Washington 98504-7250

Re: Revised Washington Quality of Service Report

Dear Mr. King:

Please find attached the revised Washington Quality of Service Report Summary correcting the installed commitment missed rate for United Telephone Company of the Northwest d/b/a CenturyLink Service Quality Report for the month of October 2014 as required under docket UT-921192.

Should you have any questions, please contact Mark Reynolds at (206) 345-1568 or by e-mail at Mark.Reynolds3@Centurylink.com.

Sincerely,

Mark Reynolds

Enclosures: Installation/Repair Appointments