

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION  
COMMISSION**

WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,

Complainant, v.

AVISTA CORPORATION d/b/a AVISTA  
UTILITIES,

Respondent.

DOCKET NOS. UE-190334, UG-  
190335, UE-190222 (*Consolidated*)

**EXH. AEW-16**

**RESPONSE TO NWEC REQUEST NO. 23  
ATTACHMENT B**

**ON BEHALF OF**

**NW ENERGY COALITION**

**October 3, 2019**



**Avista Corp.**  
1411 East Mission Ave.  
P.O. Box 3727  
Spokane, WA 99220-0500  
Telephone: 800-727-9170

***VIA: UTC Web Portal***

November 9, 2018

Mark L. Johnson  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, Washington 98504-7250

Re: Docket No. UG-18 \_\_\_\_\_ For an Order Authorizing Approval of Changes to the Company's Natural Gas Line Extension Tariff and Associated Accounting and Ratemaking Treatment

Dear Mr. Johnson,

Attached for filing with the Commission is an electronic copy of the Petition of Avista Corporation, dba Avista Utilities ("Avista" or "the Company"), for an Order Authorizing Approval of Changes to the Company's Natural Gas Line Extension Tariff and Associated Accounting and Ratemaking Treatment related to the excess residential line extension allowance for customer equipment. The Company is requesting to make permanent both the Perpetual Net Present Value ("PNPV") methodology used to calculate the amount of a natural gas line extension allowance as well as the existing Line Extension Allowance Program ("LEAP"). In support of this Petition, a Report on the Line Extension Allowance Program (LEAP) Pilot ("Report") has been included as Attachment A, and the proposed revisions to Avista's natural gas tariff Schedule 151 as Attachment B.

An original and three copies of this filing were sent to the Commission on November 9, 2018 via overnight mail. Please direct any question regarding this filing to Jaime Majure at (509) 495-7839.

Sincerely,

A handwritten signature in black ink, appearing to read "Patrick Ehrbar", written over a circular stamp or seal.

Patrick Ehrbar  
Director of Regulatory Affairs

Enclosures



3 Please direct all correspondence related to this Petition as follows:

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4 Rules and statutes that may be brought at issue in this Petition include RCW 80.01.040, RCW 80.28.020, WAC 480-07-370(1)(b), and WAC 480-90-223(1).

## II. SUMMARY OF PETITION

5 Avista requests approval of the following tariff revisions to the Company’s Natural Gas Extension Policy Schedule 151, Tariff WN U-29.

### Tariff Revision

2<sup>nd</sup> Revision Sheet 151B

Canceling

1<sup>st</sup> Revision Sheet 151B

6 The Company through this Petition also seeks approval of the present accounting and ratemaking treatment which allows Avista to provide any excess residential line extension allowance (that is not otherwise applied towards the cost of extending natural gas service to the customer) in the form of a rebate, to any single-family, residential Schedule 101 customer who converts to natural gas from another fuel source, which is applied towards the cost and installation of the customer’s high efficiency natural gas space and/or water heating equipment.

### III. BACKGROUND

7           On February 25, 2016, the Commission issued Order 01 in Docket UG-152394, approving Avista’s modifications to tariff Schedule 151 related to the Company’s Natural Gas Line Extension rules. As part of the modifications, the Commission approved for a three-year period both a change in methodology for calculating the amount of the natural gas line extension allowance provided to customers, as well as allowing the Company to provide any unused or excess portion of the allowance amount as an equipment rebate back to residential Schedule 101 customers who are converting to natural gas service from any other fuel source. These “LEAP” rebates are only available to customers who install high efficiency space and/or water heating equipment; new construction homes do not qualify for the excess allowance equipment rebate.

8           As part of Order 01, the Commission ordered the Company to file semi-annual reports showing the impact of the allowance and excess allowance equipment rebates during the three-year pilot period from March 1, 2016 to February 28, 2019. To date, the Company has filed five semi-annual reports, each providing data agreed upon between Avista and Commission Staff prior to the filing of the first report. Through this reporting, in addition to further analysis provided in *Attachment A –Report on the Line Extension Allowance Program (LEAP) Pilot* (“Report”), the pilot has proven to be a vital and meaningful program for customers. Not only has the program accomplished its original objectives of promoting the efficient end-use of natural gas, expanding the natural gas distribution infrastructure, and addressing environmental concerns associated with emissions, but, perhaps more importantly, it has also become an essential means for providing options to lower the energy burden and increase efficiency for Avista’s low income customers.

#### IV. REQUEST TO MAINTAIN ALLOWANCE METHODOLOGY

9           The Company is proposing that the Perpetual Net Present Value methodology currently being utilized to calculate the amount of a natural gas line extension allowance, approved on a temporary basis through Order 01 in Docket. No. UG-152394, be approved on an ongoing basis. As provided in its initial LEAP Petition<sup>1</sup> and discussed in a report by the National Regulatory Research Institute<sup>2</sup>, the application of this methodology has been relatively straight-forward:

*The maximum level of “economical” investment equals the annual distribution margin divided by the required rate of return. The assumption is that the recovery period approaches infinity. If, for example, the average new customer contributes \$300 annually to the utility’s distribution margin and the utility’s required rate of return is 10 percent, the utility would consider spending \$3,000 per new customer to be economical.*

10           The Company believes that the PNPV methodology will continue to provide further natural gas hookups through an economically supported formula. Commission Staff found that the PNPV methodology “allows the Company to make natural gas service more accessible to single-family residences in its service territory”.<sup>3</sup> At the same time, the line extension allowance will continue to be easier for customers to understand, for the Company to administer, and for the Commission to audit, given that just a few Commission-approved inputs are used in the calculation. As stated by the Commission in Order 01:<sup>4</sup>

*We agree with Staff that Avista’s revised natural gas line extension allowance methodology is appropriate. The change in methodology will better ensure that the Company is acquiring new customers who will aid in lowering fixed costs recovered from existing customers. In addition, the excess allowance rebate will aid in mitigating the switching costs for many*

<sup>1</sup> Docket No. UG-152394, Petition of Avista Corporation For an Order Authorizing Approval of Changes to the Company’s Natural Gas Line Extension Tariff and Accounting Ratemaking Treatment, p. 5, para.14

<sup>2</sup> “Line Extensions for Natural Gas: Regulatory Considerations,” National Regulatory Research Institute, February 2013. <http://www.nrri.org/documents/317330/aa3828ed-bbfa-4fac-b405-c6045dcf580c>, p. 20.

<sup>3</sup> Docket No. UG-152394, Order 01, ¶6.

<sup>4</sup> Id. ¶7.

*customers who are interested in natural gas services while ensuring that the Company does not acquire new customers to the detriment of existing customers.*

11 As these inputs to the formula have changed over time, the Company has simply updated the allowances through a tariff filing with the Commission, as it did on July 27, 2018 when modifications to the Company's Schedule 151 tariff were requested in order to update the allowance calculations using the latest applicable rate case factors from Order 07 in Avista's general rate case, Docket Nos. UE-170485 and UG-170486 (consolidated). Finally, the allowance methodology is similar to what the Commission has approved, on an ongoing (non-pilot) basis, for Cascade Natural Gas and Puget Sound Energy (subsequent to the Commission approving Avista's on a pilot basis).

#### **V. EXCESS RESIDENTIAL ALLOWANCE FOR CUSTOMER EQUIPMENT ("LEAP")**

12 The cost of the line extension for a customer to install natural gas service represents only a portion of the overall upfront costs a customer faces. Through experience, as well as customer survey information obtained during the Pilot, the Company knows that equipment and installation costs represent the largest portion of total costs and are one of the greatest barriers for customers to install natural gas.

13 While the cost of the line extension is more cost-effective for a greater number of customers due to the PNPV allowance methodology, the cost of equipment and installation is still a burden to many. It can cost a customer in excess of \$5,000 out of pocket for natural gas equipment. This out of pocket expense will remain a barrier for many customers to pay for the equipment

and installation costs to convert to natural gas, especially given the prevalence of low income customers in Avista's service territory.<sup>5</sup>

14 Through the evaluation of Avista's existing LEAP Pilot, the Company has found the program has provided a substantial benefit to our low-income population given financial constraints. Continuation of LEAP will not only provide financial support for customers who have more costly line extensions, it will also continue to offer the benefit of fuel choice and energy efficiency to low-income customers that may not have pursued such options without the assistance LEAP provides.

15 In order to overcome the cost barrier that many customers face in the decision to convert to natural gas, the Company proposes that any excess line extension allowance continue to be available to single-family, residential Schedule 101 customers to apply towards the purchase and installation of natural gas space and/or water heating equipment upon converting to natural gas from another fuel source. Currently, the average cost of a residential line extension is \$2,435. Some extension costs will be higher, while others are lower. If the line extension allowance of \$4,678 is approved to continue, on average, customers would have a remaining allowance of \$2,243. In this example, the \$2,243 unused portion of the allowance would be provided to the customer for the purchase and installation of high efficiency space and/or water heating equipment.

16 As mentioned above, the proposed rebate for any excess allowance will continue to only be available to single-family, residential customers that are converting to natural gas from another fuel source. The reason the Company is proposing to continue to limit this rebate to only

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<sup>5</sup> See Attachment A - Report on the Line Extension Allowance Program (LEAP) Pilot

existing housing stock is that, currently, over 90% of new homes that are built in Avista's service area, where natural gas is available, already choose to install natural gas. It is the existing residential customers that require additional incentives to convert to natural gas, as they face a higher cost of conversion, both in terms of the cost of the line extension and equipment costs.

17 It is also important to remember that the Company has proposed, through a separate filing, to discontinue its electric to natural gas Energy Efficiency fuel conversion program.<sup>6</sup> Under the Company's filing, the fuel conversion program would end effective January 1, 2020. As the Company stated in that filing, the elimination of the electric to natural gas Fuel Conversion Program is predicated upon the Company's belief that the LEAP program would continue.<sup>7</sup> In short, the tools Avista has to help customers choose the most economic fuel for space and water heating will be diminished effective January 1, 2020, thus the strong need to continue not only the allowance methodology, but also the Line Extension Allowance Program.

18 In discussing the proposed discontinuation of the Company's Energy Efficiency fuel conversion program with Avista's Energy Efficiency Advisory Group ("Advisory Group"), parties including Public Counsel and The Energy Project have expressed interest in providing an exception to this discontinuation, available to only Avista's low-income sector. The Company is open to explore a potential low income fuel conversion program under a new funding structure in the future, however also believes that extension of LEAP may help bridge the gap in providing low-income customers the opportunity to control their energy costs by using a lower cost, higher efficiency fuel for their needs. As described in the attached Report, it is Avista's limited income customers that often live in older homes with a greater need for

<sup>6</sup> See Docket UE-170485 and UG-170486 (consolidated).

<sup>7</sup> In the event LEAP is substantively discontinued, the Company may seek to reinstate a fuel conversion program as Avista believes the loss of both programs would be a disservice and detriment to the customers it serves.

more efficiency, yet these same populations are far from able to afford the conversion from electric heating to natural gas, nor the energy efficient equipment desired after conversion.

19 The process for providing any excess allowance to a customer will remain unchanged from the existing LEAP Pilot, which is similar to the process used by the Company in providing Energy Efficiency rebates. The Company requires that the customer submit invoices for their equipment and installation costs. After verification of the invoices, the Company provides any excess allowance to the Customer. The rebate will not exceed the total cost of the customer's purchase and installation costs. The Company will provide the rebate to a customer upon receiving a paid receipt within ninety (90) days of the purchase and installation of the customer's space and/or water heating equipment.

## **VI. RESULTS OF THE EXISTING LEAP PILOT**

20 Through its semi-annual reporting, the Company has provided data to the Commission surrounding the number of conversions per year, average costs for natural gas line extensions, number of customers that received equipment rebates, average rebate amounts, customer survey results, evaluation of heating-season kWh usage of Avista conversion customers, CO<sub>2</sub> and kWh savings associated with conversions, as well as an estimated impact of LEAP on Washington residential growth rates. The most recent report, submitted September 28, 2018 (covering the timeframe from March 1, 2016 to August 31, 2018) provided that there have been 4,215 total electric to natural gas conversions, constituting nearly 52% of the total new residential customer hook-ups for the Company since the Pilot began in 2016. Of these 4,215 conversions, 3,297 LEAP rebates have been issued. The number of customers that received a LEAP rebate is lower than the number of conversions for many reasons, including:

- Cost of construction was higher than the line extension allowance;
- Timing delay of customer applying for rebate after completion of construction;
- Customer was unaware or did not apply for rebate;
- Customer did not install high efficiency appliances; or,
- Customer did not install qualifying equipment (e.g., installed only a natural gas fireplace).

21 More notably, construction costs rose over 46% throughout the course of the Pilot, from an average of \$1,666.30 in 2016 to \$2,435.14 in 2018, resulting in a three-year average of \$1,908.49. Concurrently, the average amount of LEAP rebates decreased from \$2,719.48 in the first program year to \$2,536.82 in 2018. As construction costs continue to rise, it is imperative that Avista continue to provide affordability to customers through programs like the LEAP Pilot.

22 During the course of the LEAP Pilot, the Company also responded to Commission Staff’s request for additional emissions data by providing comparative customer emissions profiles and information regarding the annual reduction in CO<sub>2</sub> of homes that convert from electric to natural gas in its 2017 and 2018 reports, as seen in Table Nos. 1 and 2 below.

**Table No. 1 – Emissions Profile for Average Customer Using Electric Space Heat and Hot Water**

<b>Average Electric (Resistance) Customer</b>			
<b>End Use</b>	<b>Electric Use (kWh)</b>	<b>AVA Mix CO<sub>2</sub> lbs. /yr.<sup>8</sup></b>	<b>AVA Mix CO<sub>2</sub> Metric Tons/Year</b>
Furnace	7,485	5,809	2.636
Water Heat	3,790	2,941	1.335
<b>Combined</b>	<b>11,275</b>	<b>8,750</b>	<b>3.970</b>

<sup>8</sup> The AVA CO<sub>2</sub> lbs. /yr. is calculated using Avista’s 2015 fuel mix supply and the 2015 regional emissions data from the Fuel Mix Disclosure information provided by the Washington State Department of Commerce.

**Table No. 2 – Emissions Profile for Average Customer Using Natural Gas Space Heat and Hot Water**

<b>Average Natural Gas Customer</b>			
<b>End Use</b>	<b>Therms @ 90% Efficient Furnace and 67% Water Heat</b>	<b>CO<sub>2</sub> lbs./yr.</b>	<b>Direct Use Metric Tons/Year</b>
Furnace	284	3,321	1.507
Water Heat	193	2,259	1.025
<b>Combined</b>	<b>477</b>	<b>5,580</b>	<b>2.532</b>

23 Based on the analysis completed, the savings range of CO<sub>2</sub> for a customer that converts their space heat and/or hot water heat through the LEAP program was found to be 0.31 – 1.44 metric tons per year, or an annual reduction of up to 37% of CO<sub>2</sub>.<sup>9</sup>

24 Customer Survey results have remained consistent throughout the LEAP Pilot, continuously showing that the availability of the excess allowance equipment rebate is impacting customers' decision to convert to natural gas. At the time of preparing the September 2018 semi-annual report, the Company had received 453 completed surveys from customers that had received LEAP rebates. Of those that responded to each question, over 67% of customers said that they had previously considered converting to natural gas, but chose not to, with 95% of respondents stating that the amount of Avista's line extension allowance impacted their decision to convert to natural gas. Time and time again, financial constraints were noted as a barriers to fuel choice, as 79% of the survey respondents noted that the cost of equipment had been a deterrent in converting to natural gas before learning about the program. The cost of construction was a concern for 55% of respondents, while 45% of customers stated a

<sup>9</sup> Docket No. UG-152394 – Avista Natural Gas Line Extension Allowance Program Semi-Annual Report No. 5

combination of both equipment and construction costs were to blame. When asked why they were interested in converting to natural gas overall, 95% of customers included cost savings as a main reason for conversion, and 72% of respondents stated that prior to learning of the LEAP Pilot they had not planned on installing high efficiency natural gas space heating equipment. This means that without the availability of the excess allowance equipment rebate, these customers may have continued without natural gas services and missed out on the opportunity to lower their energy burden and take advantage of the associated therm savings from the installation of their high efficiency equipment. Additionally, a compelling 100% of all customer surveys stated they had recommended, or would recommend, that others participate in LEAP.

25 Arguably the most important gains identified through evaluation of the LEAP Pilot is the program's impact on Avista's low income population. Of the 39 counties in Washington, Avista Utilities provides electric and/or natural gas services across 13 counties. All 13 of these counties have a higher average of households living in poverty than the current 11 percent state average. In fact, the two highest rates of poverty found in the entire state, according to the 2017 American Community Survey ("ACS") estimates of the United States Census Bureau, are within Avista's service territory. Based on poverty rates alone, it is evident that the communities served by Avista could very well benefit from all available opportunities in increased affordability of basic services—a fact that is further compounded when considering the Asset Limited, Income Constrained, Employed (ALICE) population of the state as well.<sup>10</sup> Of the nine counties with LEAP participants, an average of over 45% of residents meet the "ALICE Threshold", as described in Attachment A, Section VII, meaning that they are struggling to afford only basic

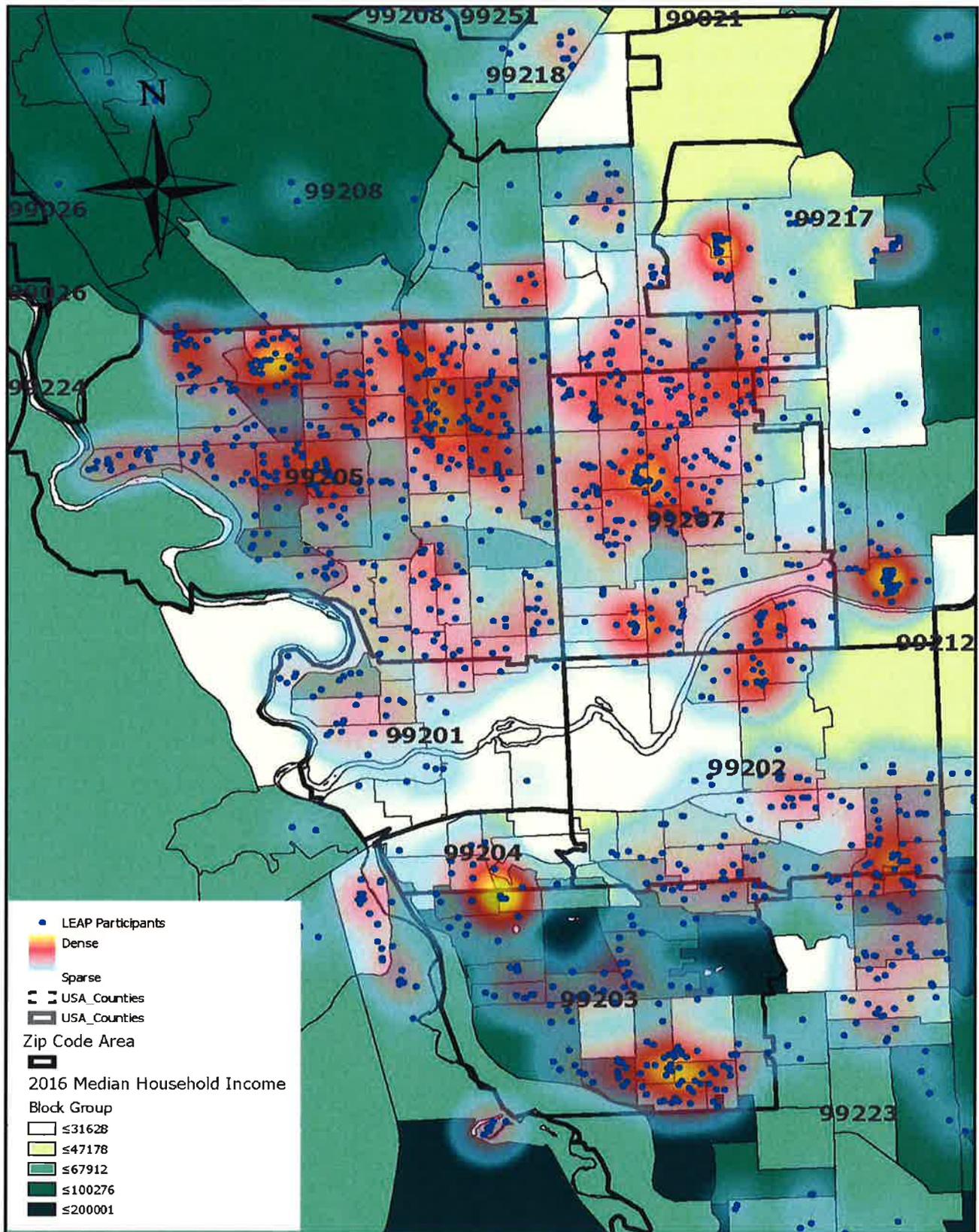
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<sup>10</sup> See Attachment A - Report on the Line Extension Allowance Program (LEAP) Pilot, Section VII

necessities and therefore would be least likely to take advantage of any opportunities that may be view as an investment or financially unattainable, such as fuel conversion.

26 While approximately 91% of the LEAP participants were in Spokane County, with a poverty rate of 13.3% and an ALICE population that reaches 38 percent, Asotin County also contributed approximately 3% of participants and the most impoverished county in the state, Whitman County, with a poverty rate of 25.9% and an ALICE Threshold population of approximately 52%, saw over 40 LEAP participants during the Pilot. With the bulk of the LEAP rebates occurring in Spokane County, Avista merged 2016 Census Tract data regarding median incomes to provide a mapping of the overall saturation of the LEAP customers in a given area, provided on the following page as Figure 1. Represented in this map are the 2016 median household incomes, with the lightest color on the gradient scale signifying the lowest income bracket of less than or equal to \$31,628 per year, and the darkest green color representing the highest tract, at over \$200,000 annually. Premises that received a LEAP rebate between March 2016 and August 2018 appear as blue marker on the map, with a heat mapping applied in order to illuminate “hot spots”, or geographic areas where a higher concentration of LEAP participants are found. This mapping of LEAP participants provides visual proof of that it is the Company’s lower income households that are primarily benefiting from the LEAP Pilot. Of particular note in Figure 1 are the various hot spots, where there was a clustering of fuel conversions. Many of these clusters are mobile home parks, homes that do not have other means by which to improve their energy burden but through this program were given a chance to do so.

**Figure No. 1 – Saturation of LEAP Participants in Spokane County**



## VII. ADDITIONAL REPORTING METRICS

27           On August 2, 2018, the Company held a conference call open to all parties in Avista’s 2017 general rate case Docket Nos. UE-170485 and UG-170486 (*consolidated*), where the Commission encouraged “the Company, Staff, Public Counsel and the other stakeholders to discuss whether any additional metrics or reporting are appropriate as the Company evaluates the success of the pilot and as the Company considers the continuation of the LEAP pilot”.<sup>11</sup> Based on testimony provided in that general rate case, as well as input received in the telephonic discussion held on August 2, 2018, additional information was requested or suggested by contributing parties that Avista has incorporated into this filing.

28           First, to address Commission Staff’s concern that the program did not have a defined objective or containing clearly distinct metrics to support this objective, the Company has provided *Attachment A – Report on the Line Extension Allowance Program (LEAP) Pilot*. This Report attests to the benefits of the LEAP Pilot, in addition to providing additional information surrounding an unforeseen benefit realized through evaluation of the program: the opportunity this program has afforded to lower the energy burden of the Company’s low-income customers.

29           Avista proposes to continue its semi-annual reporting to the Commission, with not only the existing metrics in place, but also including additional information regarding LEAP’s impact on the low-income communities it serves, as the Company has found the outreach to low-income participants to be one of the most prominent values of the Pilot. The Company also proposes additional data collection regarding the economic benefit to the surrounding communities, in the form of vendor surveying and enhanced questions on its existing Customer Survey for LEAP participants. Avista has already commenced vendor surveying with the trade allies

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<sup>11</sup> Docket Nos. UE-170485 and UG-170486, Order 07, ¶284.

predominantly responsible for installing natural gas equipment throughout its service territory, with the intention that enough pertinent data will be available for the Company's March 2019 semi-annual report.

30 If the continuation of LEAP is approved, Avista intends to seek input from the Parties as to what additional survey information from both vendors and customers would be beneficial for future reporting. The Company will also continue to work with the Parties further to integrate their suggestions for cross-references between LEAP participation and other weatherization measures or participation in Avista's Low Income Rate Assistance Program ("LIRAP"). Initial data compiled resulted in a correlation of about 13% of LEAP participants that also participated in the LIRAP and less than 1% participating in additional Low-Income Energy Efficiency Programs such as shell measures or other weatherization processes. The link between LEAP and actual LIRAP recipients, though relatively low at 13%, can be explained in that not all customers that need assistance actually apply for it. As seen in Section VI of Attachment A, populations still struggling to afford basic monthly essentials may not necessarily meet the qualifications for low-income rate assistance. Continuing to provide options such as the LEAP rebate, however, will help to mitigate some expenses encountered by these low-income populations and potentially alleviate not only the customer's energy burden but also financial constraints encountered when pursuing efficiency efforts.

### VIII. PROPOSED ACCOUNTING TREATMENT

31 The Company is requesting an Order from the Commission approving the continued deferral, for later recovery in rates, the excess line extension allowance paid to Washington residential customers upon conversion to natural gas. In future general rate cases (as we did in

our 2017 general rate case), the Company would propose to amortize and recover the costs from all customers over a five-year period with a rate of return on the unamortized balance. In Order 01 of Avista’s original LEAP Petition, the Commission stated its agreement with Commission Staff in that “deferring the excess allowance rebates for later recovery is appropriate given that acquisition of these customers will aid in lowering costs to existing customers by spreading the burden of fixed costs over a larger user base”.<sup>12</sup>

32 The Company requests to continue to defer the costs in Account 182.3 – Other Regulatory Assets. A summary of the accounting entry follows in Illustration Nos. 1 and 2 below:

**Illustration No. 1**

<u>FERC Acct. No.</u>	<u>Account Description</u>	<u>Debit</u>	<u>Credit</u>
182.3	Other Regulatory Assets	\$ 100	
232.1	Accounts Payable - General		\$ 100
<i>To record payment of line extension rebate to customers.</i>			
Note: Associated current and deferred income taxes will be recorded.			

33 In future general rate cases, Avista would request recovery of the deferred balance over a five-year period. The monthly accounting entry to record the amortization is as follows:

**Illustration No. 2**

<u>FERC Acct. No.</u>	<u>Account Description</u>	<u>Debit</u>	<u>Credit</u>
407.3	Regulatory Debits - Amortization	\$ 100	
182.3	Other Regulatory Assets		\$ 100
<i>To record amortization of line extension rebates paid to customers.</i>			
Note: Associated current and deferred income taxes will be recorded.			

<sup>12</sup> Docket UG-152394, Order 01, ¶8.

**IX. REQUEST FOR RELIEF**

34 WHEREFORE, Avista respectfully requests that the Commission issue an Order, on or before January 1, 2019, approving the line extension tariff revisions, as well as the extension of LEAP. The Company also requests deferred accounting and ratemaking treatment of the costs incurred for Avista to offer excess line extension allowances to single-family, residential Schedule 101 customers. Recovery of the deferred costs over a five-year period would occur through general rate case filings as explained in this Petition.

DATED this 9th day of November 2018

By:   
David J. Meyer  
Vice President and Chief Counsel for  
Regulatory and Governmental Affairs

VERIFICATION

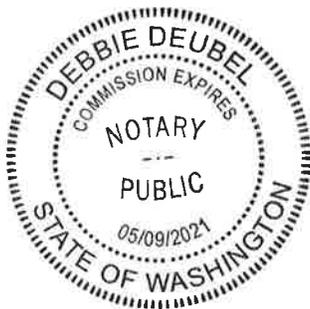
STATE OF WASHINGTON )  
 )  
County of Spokane )

David J. Meyer, being first duly sworn on oath, deposes and says: That he is a Vice President of Avista Corporation and makes this verification for and on behalf of said corporation, being thereto duly authorized;

That he has read the foregoing Petition, knows the contents thereof, and believes the same to be true.

For David Meyer

SIGNED AND SWORN to before me on this 9<sup>th</sup> day of November 2018



NOTARY PUBLIC in and for the State of Washington, residing at Spokane.

Commission Expires: 05-09-2021

# Attachment A



# Avista Utilities

## Report on the Line Extension Allowance Program (LEAP) Pilot

November 9, 2018

Attachment A – Avista LEAP Report

**Avista LEAP Report Table of Contents**

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## I. Background

On February 25, 2016, the Washington Utilities and Transportation Commission (“UTC” or “Commission”) issued Order 01 in Docket UG-152394 approving Avista Corporation’s, dba Avista Utilities (“Avista” or “Company”), modifications to tariff Schedule 151 related to its Natural Gas Line Extension rules. As part of the modifications to Schedule 151, the Commission approved for a three-year period both a change in methodology for calculating the amount of the natural gas line extension allowance provided to customers, as well as allowing the Company to provide any unused or excess portion of the allowance amount as an equipment rebate back to customers who are converting to natural gas service.

The approval of the Line Extension Allowance Program (“LEAP”) Pilot included a requirement that the Company file semi-annual reports with the Commission showing the impact of the increased allowance and excess allowance equipment rebates during the three-year pilot period from March 1, 2016, to February 28, 2019. These reports, containing information agreed upon by the Company and Commission Staff prior to the first filing, were filed on September 30, 2016; March 29, 2017; September 29, 2017; March 30, 2018; and September 28, 2018, with the fifth semi-annual report covering the time period from March 1, 2016, through August 31, 2018.

The approved LEAP Pilot was then addressed in Avista’s 2017 general rate case, Docket Nos. UE-170485 and UG-170486 (*consolidated*), in which the Commission issued Final Order No. 07 stating that:<sup>1</sup>

*With regard to the LEAP pilot, we agree with Avista that it is premature to impose Staff’s proposed conditions, as the pilot is only in its second year of a three-year trial. We are satisfied with the Company’s agreement to notify Staff and the Commission by November 30, 2018, whether it intends to modify, extend, or discontinue the LEAP program. We find that the public interest is not served by premature termination of the three-year LEAP program.*

Avista believes that LEAP has met its initial intention to “help expand natural gas distribution infrastructure to address environmental concerns associated with emissions, and further promote the efficient end-use of natural gas”.<sup>2</sup> It has also proven an invaluable program

<sup>1</sup> UE-170485 and UG-170486 (consolidated), Order 07, ¶283.

<sup>2</sup> Petition of Avista Corporation For an Order Authorizing Approval of Changes to the Company’s Natural Gas Line Extension Tariff, Limited Waiver of WAC 480-90-223(1), and Accounting and Ratemaking Treatment, UG-152394, Para. 11

for the customers it has served and, perhaps most importantly, has provided an unforeseen opportunity to provide benefits to Avista's low-income population, helping to reduce their overall energy burden.

## II. Results to Date

Through its semi-annual reporting, the Company has provided data to the Commission surrounding the number of conversions per year, average costs for natural gas line extensions, number of customers that received equipment rebates, average rebate amounts, customer survey results, evaluation of heating-season kWh usage of Avista conversion customers, CO<sub>2</sub> and kWh savings associated with conversions, as well as an estimated impact of LEAP on Washington residential growth rates. Table No. 1 below, excerpted from the most recent Semi-annual report (submitted September 28, 2018 and covering the timeframe from March 1, 2016 to August 31, 2018) provides historical Washington Schedule 101 hook-ups per year. This table helps to illustrate the impact of the change in methodology for calculating the line extension amount and the implementation of LEAP rebates by showing that new residential Schedule 101 hookups exceeded expectations for 2016 and 2017, and are on track to again exceed in 2018, primarily due to these updated line extension benefits.

**Table No. 1 – Historical Residential Schedule 101 Hook-ups per Year**

<b>Calendar Year</b>	<b>Residential</b>
2005	3,521
2006	3,489
2007	2,866
2008	2,644
2009	1,723
2010	1,562
2011	1,482
2012	1,705
2013	2,030
2014	2,499 <sup>3</sup>
2015	2,174
2016	3,075
2017	4,116
2018 – YTD August	2,698

Comparatively, Table No. 2 below presents data from when the construction to install natural gas piping was completed, and when a meter was installed, which will differ from the data in Table No. 1 as there may be a lag in time from when construction is completed to when a customer is first billed.

**Table No. 2 – New Residential Schedule 101 Hook-Ups, March 1, 2016 to August 31, 2018**

<b>Year</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>Total</b>
New Developments Hook-ups	770	920	586	2,276
New Construction (i.e., infill of existing developments or single lots)	529	646	467	1,642
Conversions	1,070	1,975	1,170	4,215
Total New Residential Customer Hook-ups	2,369	3,541	2,223	8,133

Overall, electric to natural gas conversions make up nearly 52% of the total new residential customer hook-ups between March 1, 2016 and August 31, 2018. These 4,215 conversions have

<sup>3</sup> The Company experienced an increase in conversions in 2014 due, in part, to the privatization of housing at Fairchild Air Force Base (“FAFB”). As a part of the privatization effort, each residential unit, approximately 425, was required by FAFB to be individually metered. Prior to 2014, FAFB housing was master-metered (i.e., a few natural gas meters served hundreds of homes).

been further separated into Avista and non-Avista customer conversions in Table No. 3, to show the reach that the program has had in providing a fuel choice opportunity to those that were not even Avista customers prior to taking advantage of the line extension allowance option.

**Table No. 3 – Conversions Per Year, Avista and Non-Avista Customers**

<b>Year</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>Total</b>
Conversions From Avista-Electric Customers	937	1,706	947	3,590
Conversions From Non-Avista Customers	133	269	223	625
Total Conversions	1,070	1,975	1,170	4,215

As seen in Table No. 4 below, there have been 3,297 LEAP rebates issued among the 4,215 total conversions from electric to natural gas since the Pilot's introduction in 2016. The number of customers that received an excess allowance equipment rebate is lower than the number of conversions for many reasons, including:

- Cost of construction was higher than the line extension allowance;
- Timing delay of customer applying for rebate after completion of construction;
- Customer was unaware or did not apply for rebate;
- Customer did not install high efficiency appliances; or,
- Customer did not install qualifying equipment (e.g., gas fireplace).

**Table No. 4 – Number of Customers that Received Equipment Rebate and Average Rebate Amount**

<b>Year</b>	<b># of LEAP Rebates</b>	<b>Total Amount of Rebates</b>	<b>Average Rebate Amount</b>
2016	531	\$1,444,044.25	\$2,719.48
2017	1,761	\$5,144,979.90	\$2,921.62
2018 – YTD August	1,005	\$2,549,505.61	\$2,536.82
Total	3,297	\$9,138,529.76	\$2,771.77

More notably, construction costs rose over 46% throughout the course of the Pilot, from an average of \$1,666.30 in 2016 to \$2,435.14 in 2018, resulting in a three-year average of \$1,908.49. Concurrently, the average amount of LEAP rebates decreased from \$2,719.48 in the first program year to \$2,536.82 in 2018. As construction costs continue to rise, it is imperative that Avista continue to provide affordability to customers through programs like the LEAP Pilot.

**Table No. 5 – Average Amount of Estimates Line Extension (excluding new developments)**

	2016	2017	2018	Average 2016-2018
Average Amount of Estimated Construction Costs for New Construction and Conversions <sup>4</sup>	\$1,666.30	\$1,624.03	\$2,435.14	\$1,908.49

The Company also included the following charts in its semi-annual report, which were presented at the Avista's 2018 Natural Gas Integrated Resource Plan (IRP) Technical Advisory Committee meeting held on January 25, 2018, depicting the estimated impact the LEAP program has had on its customer growth rates in Washington. Chart No. 1 below shows the forecast of residential customer growth through 2037 with and without the LEAP program, with the black line representing the forecast from the Company's 2016 IRP. The dashed red line represents the forecast if the LEAP program were to end on the Pilot's anticipated February 28, 2019 end date, and the solid red line shows the forecast if the LEAP program were to continue through the planning horizon. The chart also illustrates that the LEAP Pilot would help contribute an estimated 9,100 customers if the program were to continue through the planning horizon.

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<sup>4</sup> New development hookups are not included.

**Chart No. 1**

## Estimating the IMPACT of LEAP in WA: Residential Customers

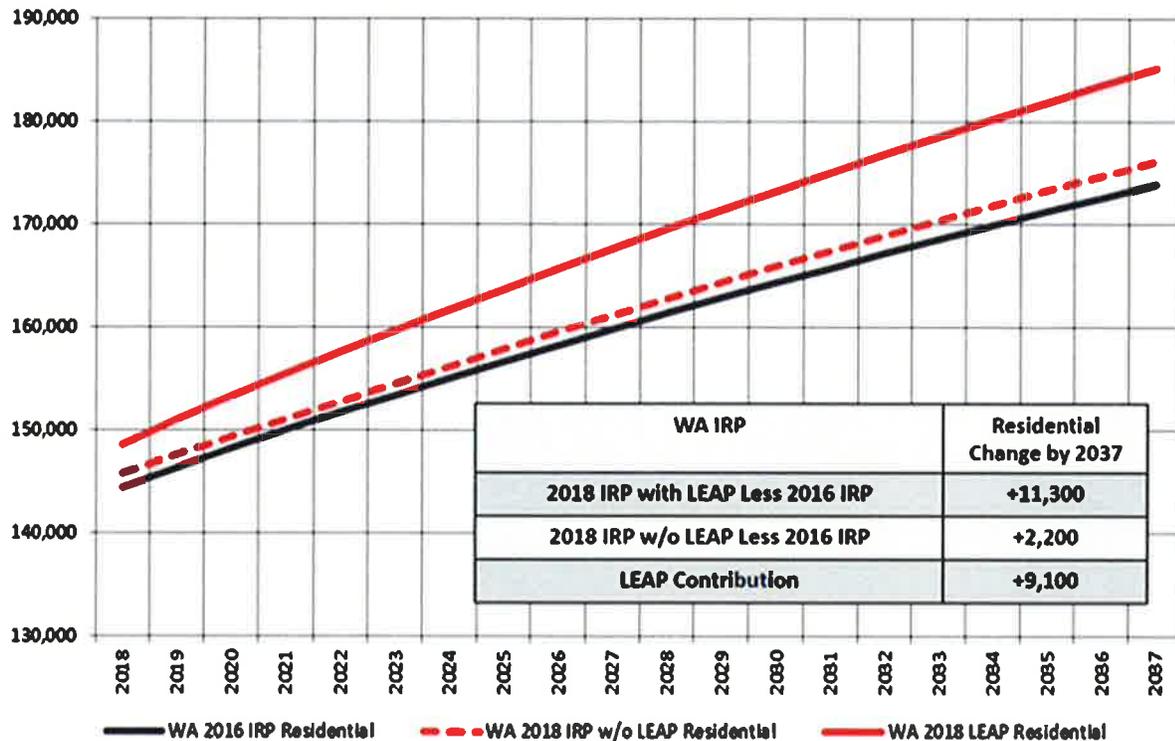
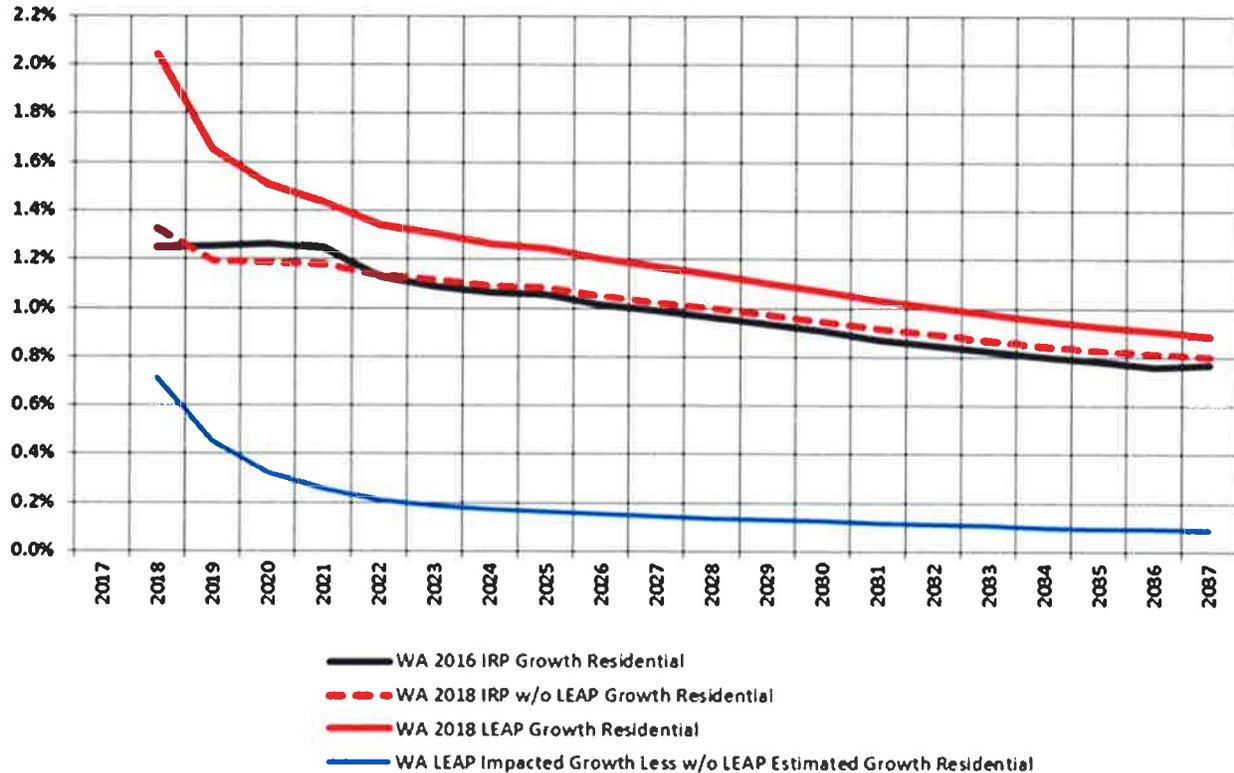


Chart No. 2 also depicts the impact on customer growth rates both with and without the LEAP program, with the highlight from this chart being the blue line, which indicates the impact that the LEAP program would have on customer growth rates through the IRP planning horizon. If the LEAP were to continue beyond the three-year pilot period, the impact of the LEAP on the growth rate would naturally decline overtime, as there are only so many existing homes available to convert to natural gas.

**Chart No. 2**

## Estimating the IMPACT of LEAP in WA: Residential Growth Rates



### III. Customer Satisfaction

Customer Survey results have remained consistent throughout the LEAP Pilot, continuously showing that the availability of the excess allowance equipment rebate is impacting customers’ decision to convert to natural gas. At the time of preparing the September 2018 semi-annual report, the Company had received 453 completed surveys from customers that had received LEAP rebates. Of those that responded to each question, over 67% of customers said that they had previously considered converting to natural gas, but chose not to, with 95% of respondents stating that the amount of Avista’s line extension allowance impacted their decision to convert to natural gas. Time and time again, financial constraints were noted as a barriers to fuel choice, as 79% of the survey respondents noted that the cost of equipment had been a deterrent in converting to natural gas before learning about the program. The cost of construction was a concern for 55% of

respondents, while 45% of customers stated a combination of both equipment and construction costs were to blame. When asked why they were interested in converting to natural gas overall, 95% of customers included cost savings as a main reason for conversion, and 72% of respondents stated that prior to learning of the LEAP Pilot they had not planned on installing high efficiency natural gas space heating equipment. This means that without the availability of the excess allowance equipment rebate, these customers may have continued without natural gas services and missed out on the opportunity to lower their energy burden and take advantage of the associated therm savings from the installation of their high efficiency equipment. Additionally, a compelling 100% of all customer surveys stated they had recommended, or would recommend, that others participate in LEAP.

#### IV. Summary of New or Modified Tracking Metrics

On August 2, 2018, the Company held a conference call open to all Parties in Docket Nos. UE-170485 and UG-170486 (*consolidated*), to address Order 07 in which the Commission encouraged “the Company, Staff, Public Counsel and the other stakeholders to discuss whether any additional metrics or reporting are appropriate as the Company evaluates the success of the pilot and as the Company considers the continuation of the LEAP pilot.” Commission Staff, Public Council, and The Energy Project provided valuable feedback through this forum, discussing potential modifications to be made in the Company’s future semi-annual reporting, as well as recommending additional metrics or reporting necessary to improve the program should it continue beyond its February 28, 2019 pilot end date.

In addition to the current data provided through semi-annual reporting found in Sections II and III in this Report, Avista has proposed to include additional information regarding LEAP’s impact on the low-income communities it serves, as the Company has found the outreach to low-income participants to be one of the most prominent values of the Pilot, though initially an unintended consequence of the LEAP. The Company also proposes additional data collection regarding the economic benefit to the surrounding communities, in the form of vendor surveying and enhanced questions on its existing Customer Survey for LEAP participants. Avista has already begun vendor surveying with the trade allies predominantly responsible for providing line extensions throughout its service territory, with the intention that enough pertinent data will be available for the Company’s March 2019 semi-annual report.

If LEAP Pilot is approved on a non-pilot basis, Avista intends to seek input from the Parties as to what additional survey information from both vendors and customers would be beneficial for future reporting. The Company will also continue to work with the Parties further to integrate their suggestions for cross-references between LEAP participation and other weatherization measures or participation in Avista’s Low Income Rate Assistance Program (“LIRAP”). Initial data compiled resulted in a correlation of about 13% of LEAP participants that also participated in the LIRAP and less than 1% participating in additional Low-Income Energy Efficiency Programs such as shell measures or other weatherization processes. The link between LEAP and actual LIRAP recipients, though relatively low at 13%, can be explained in that not all customers that need assistance actually apply for it, and as seen in Section VI of this Report, populations still struggling to afford basic monthly essentials may not necessarily meet the qualifications for low-income rate assistance. Continuing to provide options such as the LEAP rebate, however, will help to mitigate some expenses encountered by these low-income populations and potentially alleviate not only the customer’s energy burden but also financial constraints encountered when pursuing efficiency efforts.

## **V. Emissions and Consumption Comparison**

In response to Public Counsel’s request for comparative data from pre- and post-conversion customers<sup>5</sup>, Avista pursued an additional analysis of customer usage and included the information in its September 2018 semi-annual report. The Company looked at a sample population of 109 Avista electric customers that participated in the LEAP program and converted to natural gas between March 2017 and August 2017. After an initial review, it was determined that only 68 of the customer accounts (62% of the initial population) had sufficient baseline and/or post conversion data points available to perform a regression analysis. Based on customer rebate claim dates, the heating load baseline data timeframe was selected to be October 2016 through March 2017 (or April 2017 depending on available data), and heating load post data was October 2017 through March 2018 (or April 2018 depending on available data). Out of the 68 accounts, 40 showed a strong correlation ( $> 0.80$  R square regression value) between the baseline Heating Degree Days (HDD) and the electric heating load BTUs and the post HDD and natural gas heating

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<sup>5</sup> Per discussion at the August 2, 2018 conference call regarding potential program reporting modifications.

load BTUs. The remaining accounts did not show a clear correlation between HDD and the baseline/post heating load BTUs with the limited data points available during the regression (i.e., regression analysis was limited to six data points before and after conversion). Several contributing factors attributed to the correlation, including, but not limited to: estimated consumption reads; low usage during winter months (vacations, unoccupied properties, etc.); irregular building occupancy; poor heating controls; or, in some cases, high usage during one month that was significantly above the trend line. Overall, the 68 accounts showed an average of 942,327 BTU savings in their heating usage. Excluding the 28 accounts that did not show great correlation between HDD and heat load BTUs, the results show an average of 6,327,205 BTUs savings in their heating usage. On a kWh equivalent basis, this represents a 1,854 kWh savings.<sup>6</sup>

What this evaluation shows from the pre- and post-conversion heating usage, based on a limited number of data points, is that the average heating usage profile of an Avista electric customer that converts to natural gas is lower or more efficient than an electric heating customer.

During the course of the LEAP Pilot, the Company also responded to Commission Staff's request for additional emissions data by providing comparative customer emissions profiles and information regarding the annual reduction in CO<sub>2</sub> of homes that convert from electric to natural gas in its 2017 and 2018 reports, as seen in Table Nos. 6 and 7 below.

**Table No. 6 – Emissions Profile for Average Customer Using Electric Space Heat and Hot Water**

<b>Average Electric (Resistance) Customer</b>			
<b>End Use</b>	<b>Electric Use (kWh)</b>	<b>AVA Mix CO<sub>2</sub> lbs. /yr.<sup>7</sup></b>	<b>AVA Mix CO<sub>2</sub> Metric Tons/Year</b>
Furnace	7,485	5,809	2.636
Water Heat	3,790	2,941	1.335
<b>Combined</b>	<b>11,275</b>	<b>8,750</b>	<b>3.970</b>

<sup>6</sup> 6,327,205 / 3413

<sup>7</sup> The AVA CO<sub>2</sub> lbs. /yr. is calculated using Avista's 2015 fuel mix supply and the 2015 regional emissions data from the Fuel Mix Disclosure information provided by the Washington State Department of Commerce.

**Table No. 7 – Emissions Profile for Average Customer Using Natural Gas Space Heat and Hot Water**

<b>Average Natural Gas Customer</b>			
<b>End Use</b>	<b>Therms @ 90% Efficient Furnace and 67% Water Heat</b>	<b>CO<sub>2</sub> lbs./yr.</b>	<b>Direct Use Metric Tons/Year</b>
Furnace	284	3,321	1.507
Water Heat	193	2,259	1.025
<b>Combined</b>	<b>477</b>	<b>5,580</b>	<b>2.532</b>

Based on the analysis completed, the savings range of CO<sub>2</sub> for a customer that converts their space heat and/or hot water heat through the LEAP program was found to be 0.31 – 1.44 metric tons per year, or an annual reduction of up to 37% of CO<sub>2</sub><sup>8</sup>.

Though further evaluation regarding long term carbon emissions has been suggested, Avista has found that the spectrum of information available, as well as the amount of variables involved in fuel mix changes from 2016 to 2018 does not provide substantial nor definitive data attributing the implementation of LEAP Pilot as a factor in altering the Company's fuel mix. The Company is still open, however, to guidance for future tracking of this information, as well as system benefits, which also has innumerable variables hindering the Company from differentiating the LEAP's contribution to lowering the load on Avista's grid and shaving peak demands from the system.

## **VI. Fuel Conversion**

In Order 07 in Avista's 2017 general rate case<sup>9</sup>, the Commission ordered Avista to work with its Energy Efficiency Advisory Group ("Advisory Group") to transition the funding of its Fuel Efficiency Program (Fuel Conversions) from its electric tariff rider (Schedule 91) to its natural gas tariff rider (Schedule 191) by December 31, 2019, and to submit a plan for a transition by October 26, 2018. In a filing made on October 26, 2018 in Docket Nos. UE-170485 and UG-

<sup>8</sup> Docket No. UG-152394 – Avista Natural Gas Line Extension Allowance Program Semi-Annual Report No. 5

<sup>9</sup> UE-170485 and UG-170486 (consolidated)

170486, Avista proposed to discontinue its Fuel Conversion Program effective January 1 2020, and provided that:

*Elimination of the natural gas Fuel Conversion Program is predicated upon the Company's belief that its Line Extension Allowance (LEAP) program will continue into the foreseeable future... In the event LEAP is substantively discontinued, the Company may seek to reinstate a fuel conversion program as Avista believes the loss of both programs would be a disservice and detriment to the customers it serves.*

Parties from the Advisory Group, including Public Counsel and The Energy Project, have expressed interest in providing an exception to this discontinuation, available to only Avista's low-income sector. The Company is open to explore a potential low income fuel conversion program under a new funding structure, however also believes that extension of LEAP may help bridge the gap in providing low-income customers the opportunity to control their energy costs by using a lower cost, higher efficiency fuel for their needs. As described in this Report, it is Avista's limited income customers that often live in older homes with a greater need for more efficiency, yet these same populations are far from able to afford the conversion from electric heating to natural gas, nor the energy efficient appliances or equipment desired after conversion.

## **VII. Avista's Low Income and Asset Limited, Income Constrained, Employed (ALICE) Population**

Of the 39 counties in Washington state, Avista Utilities provides electric and/or natural gas services across 13 counties, all of which have higher than the current 11 percent state average for households in poverty. In fact, the two highest rates of poverty found in the entire state are within Avista's service territory, according to the 2017 American Community Survey ("ACS") estimates of the United States Census Bureau. Whitman County has the highest rate of poverty at 25.9%, with Ferry County following a close second at 21.3%.<sup>10</sup> Based on poverty rates alone, it is evident that the communities served by Avista could very well benefit from all available opportunities in increased affordability of basic services—a fact that is further compounded when considering the ALICE population of the state as well.

<sup>10</sup> United States Census Bureau, Interactive map, <https://www.census.gov/quickfacts/fact/map/wa,US/IPE120217>

The *ALICE Project*, introduced in 2015 in an effort to identify individuals that have incomes above the Federal Poverty Level (“FPL”)<sup>11</sup> yet struggle to afford basic household necessities, is a result of collaboration between the United Way organizations in Connecticut, Florida, Hawaii, Idaho, Indiana, Iowa, Louisiana, Maryland, Michigan, New Jersey, New York, Ohio, Oregon, Texas, Virginia, Washington, and Wisconsin. ALICE, with criteria for the population based on an ALICE Threshold<sup>12</sup> (“Threshold”) that encompasses the average income that a household needs to afford the basic necessities defined by the Household Survival Budget<sup>13</sup> (“HSB”) for each county in a given state. Table No. 8 below, from the most recent ALICE report<sup>14</sup>, illustrates the HSB in Washington overall, with Table No. 9 showing the HSB in Spokane County alone, Avista’s largest community served.

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<sup>11</sup> 100% FPL for 2018 is \$12,140 for a single adult household, and \$25,100 for a family of four

<sup>12</sup> An ALICE household is comprised of all the people who occupy a housing unit that meet the ALICE Threshold, but does not include those living in group quarters such as a dorm, nursing home, or prison. Households earning below the ALICE Threshold include both ALICE and poverty-level households.

<sup>13</sup> The Household Survival Budget calculates the actual costs of basic necessities (housing, child care, food, transportation, health care, a smartphone, and taxes) in Washington, adjusted for different counties and household types.

<sup>14</sup> *ALICE: A Study of Financial Hardship in Washington*, Stephanie Hoopes, Ph.D. and Research Advisory Committee, United Way, May 2018, Rev. September 2018.

**Table No. 8 – Household Survival Budget, Washington Average, 2016<sup>15</sup>**

Washington Average – 2016			Percent Change from 2010-2016	
	SINGLE ADULT	2 ADULTS, 1 INFANT, 1 PRESCHOOLER	SINGLE ADULT	2 ADULTS, 1 INFANT, 1 PRESCHOOLER
<b>Monthly Costs</b>				
Housing	\$592	\$871	13%	16%
Child Care	\$-	\$1,278	N/A	11%
Food	\$177	\$586	1%	10%
Transportation	\$361	\$689	15%	15%
Health Care	\$203	\$755	93%	79%
Technology*	\$55	\$75	N/A	N/A
Miscellaneous	\$159	\$469	25%	27%
Taxes	\$217	\$437	34%	91%
<b>Monthly Total</b>	\$1,748	\$5,160	25%	27%
<b>ANNUAL TOTAL</b>	\$20,976	\$61,920	25%	27%
<b>Hourly Wage**</b>	\$10.49	\$30.96	25%	27%

**Table No. 9 – Household Survival Budget, Spokane County, 2016**

Household Survival Budget, Spokane County		
	SINGLE ADULT	2 ADULTS, 1 INFANT, 1 PRESCHOOLER
<b>Monthly Costs</b>		
Housing	\$488	\$789
Child Care	\$-	\$1,213
Food	\$177	\$586
Transportation	\$346	\$692
Health Care	\$196	\$728
Technology	\$55	\$75
Miscellaneous	\$145	\$447
Taxes	\$187	\$384
<b>Monthly Total</b>	\$1,594	\$4,914
<b>ANNUAL TOTAL</b>	\$19,128	\$58,968
<b>Hourly Wage</b>	\$9.56	\$29.48

<sup>15</sup> Footnotes to Table No. 8

\*New to budget in 2016

\*\*Wage working full-time required to support this budget

Source: U.S. Department of Housing and Urban Development, 2016; U.S. Department of Agriculture, 2016; Bureau of Labor Statistics, 2016; Internal Revenue Service; Tax Foundation; and Washington Childcare Aware, 2016.

The HSB is reflective of the bare minimum cost to live and work in the modern economy. As seen in Table No. 8 above, the average HSB in Washington was \$61,920 for a four-person family and \$20,976 for a single adult in 2016, with the hourly wage necessary to support a family budget being \$30.96 for one parent working 40 hours per week, 50 weeks per year (or \$15.48 per hour each, if two parents work). Year after year, these costs continue to increase faster than the rate of inflation and despite the improvements made in Washington with regard to employment and median incomes, the economic recovery of the state remains uneven.

Having outlined the parameters that qualify an ALICE household in Washington, Table No. 10 below contains information regarding the prevalence of households in all counties served by Avista that meet this ALICE Threshold criteria. LEAP participation occurred in nine of the ten counties in which Avista offers natural gas services, and have been highlighted for reference.

**Table No. 10 – Total Households in Avista Counties at or Below ALICE and Poverty**

Washington Counties, 2016		
COUNTY	TOTAL HOUSEHOLDS	% ALICE & POVERTY
<b>Adams</b>	<b>5,733</b>	<b>55%</b>
<b>Asotin</b>	<b>9,297</b>	<b>43%</b>
<b>Franklin</b>	<b>25,903</b>	<b>48%</b>
Grant	28,351	52%
<b>Klickitat</b>	<b>8,069</b>	<b>47%</b>
<b>Lincoln</b>	<b>4,337</b>	<b>36%</b>
<b>Skamania</b>	<b>4,577</b>	<b>44%</b>
<b>Spokane</b>	<b>195,807</b>	<b>38%</b>
<b>Stevens</b>	<b>17,442</b>	<b>44%</b>
<b>Whitman</b>	<b>17,185</b>	<b>52%</b>

Of the nine counties with LEAP participants, an average of over 45% of the population meets the ALICE Threshold. Additionally, as described in Section VII of this Report, it is often times this same low-income population, struggling to afford only basic necessities, that most desperately needs the option of choosing the lowest cost, most efficient fuel for their home. As previously noted, respondents to Avista's Customer Surveys for the LEAP Pilot continuously note

that the cost of equipment had initially kept them from converting to natural gas before learning about LEAP (79% of respondents), and that 95% of respondents said that Avista’s line extension allowance impacted their decision to convert to natural gas. In short, removing the financial barriers present for these customers, opens an opportunity that would not otherwise have been available to them, and one that may hold further financial benefits for the customer in terms of utility affordability, reducing their energy burden into the future.

### VIII. Other Low Income Evaluations

On October 1, 2018, Avista submitted a third-party evaluation of its Decoupling Mechanisms entitled Avista’s Decoupling Evaluation Final Report (“Decoupling Report” or “Evaluation”) in Docket No. UE-140188. Though not related to the LEAP Pilot, Section 3 of the Decoupling Report focuses on low-income customers within Avista’s Washington service territory, as well as a general contrast between low-income and residential customers. For the purposes of the Evaluation, the term low-income was defined as “known low-income population and includes customers who have received bill payment assistance through Avista’s Low-Income Rate Assistance Program (“LIRAP”), energy efficiency services funded by Avista’s electric and/or natural gas energy efficiency programs, or the Federal LIHEAP program”, with the understanding “that the low-income population is much larger than the participants in the referenced programs.”<sup>16</sup> Even with the limited scope presented, this evaluation provided analysis relevant, as a whole, to the challenges that Avista’s low-income customers endure. The Evaluation found that, from 2012 to 2017:

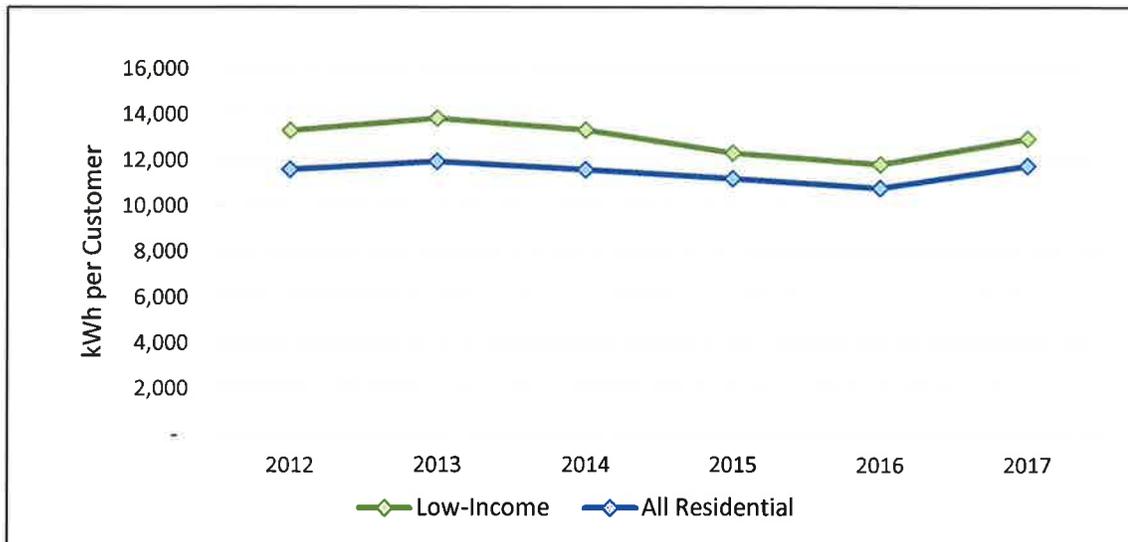
*...the number of low-income customers on the [Washington] electric system has varied narrowly between 31 and 33 thousand customers. This amounts to 15 percent to 16 percent of the total residential customer class. Avista’s natural gas system has served over 14 thousand customers annually since 2012, about 9 percent of the residential customer class.”<sup>17</sup>*

Additionally, the Evaluation found that the electric usage for a low-income customer is distinctly higher (approximately 10 percent, on average) than for the average residential customer, with the difference appearing to have narrowed over time, as shown in the Chart No. 3 below.<sup>18</sup>

<sup>16</sup> *Avista Decoupling Evaluation Final Report*, H. Gil Peach & Associates, LLC, October 2018. P 3-2.

<sup>17</sup> *Id.* at 3-3

<sup>18</sup> *Id.* at 3-3, Figure 3-2

**Chart No. 3 – Annual Electric Use per Customer, Low-Income and All Residential**

The Evaluation also attributes the narrowing in usage between low-income customers and residential customers to conservation programs, including conversions to natural gas heat, stating:

*...Energy conservation programs are most likely the driver behind the narrowing gap between use per low-income customers and all residential customers shown...The low-income conservation effort is also using conversions from electric space and water heating to natural gas at higher levels than all residential. In 2017 low-income conversions accounted for 73 percent of first year savings compared to 31 percent for all residential.*

Again, though the analysis relates to fuel conversions as a whole, energy usage data among even a narrow scope of low-income customers is helpful in forming a complete picture of the obstacles these customers may be facing when trying to control the affordability of their monthly expenses.

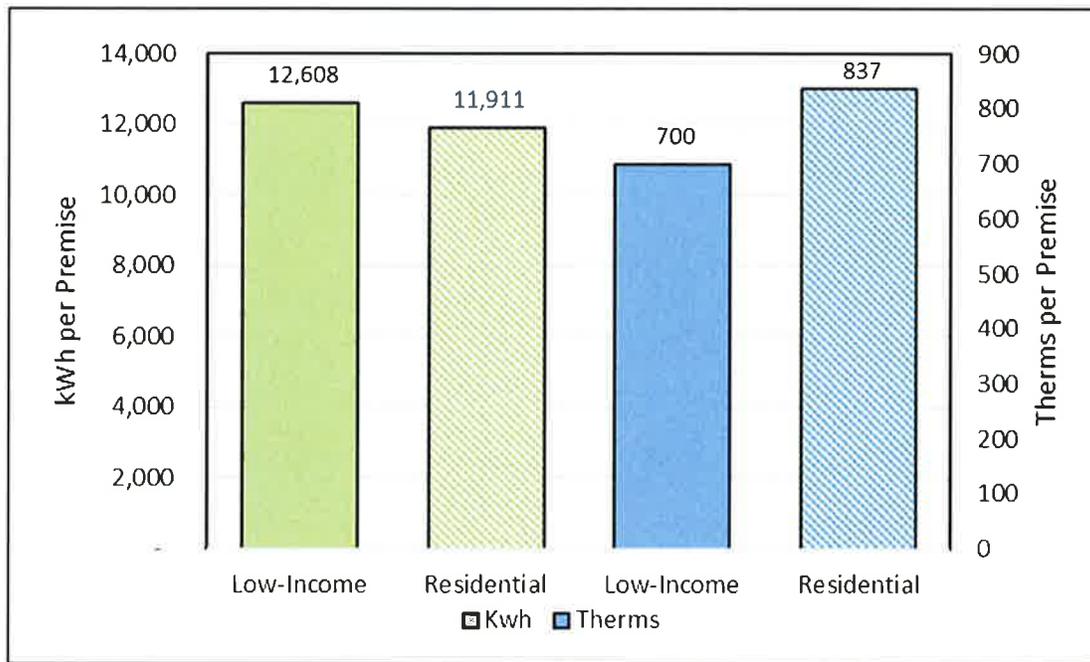
By merging data from the Spokane County Assessor office with customer information data from Avista, the Decoupling Report also provided a database of nearly 130,000 Avista customers in Spokane County for comparative analysis with regard to housing size, type, vintage, and energy intensity between low-income and other residential customers. Below is an excerpt of the findings found in the Evaluation<sup>19</sup>:

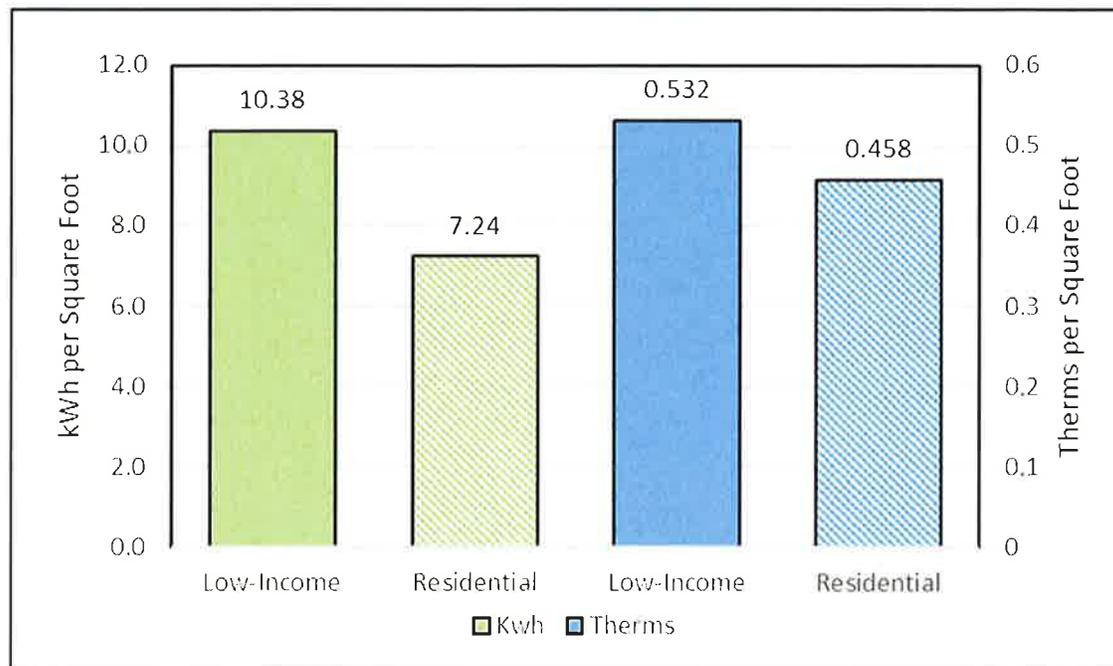
<sup>19</sup> Id. at 3-33

...[with regard to the merged data population], 15 percent are classified as low-income. Nearly three-fourths of the premises receive their electric and natural gas service from Avista...Annual kWh usage for low-income premises was about 6 percent higher than residential premises in 2017. For natural gas the opposite is true with low-income premises using about 16 percent less therms over the year than residential.

The Evaluation also found that though energy usage was typically higher among the low-income population, low-income premises are smaller on average than residential. Chart No. 4 and Chart No. 5 below were provided in the Decoupling Report, as Figures 3-20 and 3-21, respectively, to illustrate the energy usage per premise as well as per square foot of low-income and residential customers.

**Chart No. 4 – Annual 2017 Unadjusted Billed Energy Usage per Premise**



**Chart No. 5 - Annual 2017 Unadjusted Billed Energy per Square Foot**

As shown, the smaller homes using more electricity resulted in the low-income group's usage for both electric and natural gas being significantly higher, with the kWh per square foot averaging over 40 percent higher than residential premises and therm usage per square foot averaging 16 percent more than residential. The Evaluation provides expanded detail into possible explanations for these differences, with a basic summary of this data being that low-income homes are, on average, 18 years older than residential homes and are less likely to have thermally efficient building shells than newer homes. Low income homes are also about 500 square feet smaller on average compared to other residential homes. Additionally, with all other things equal, market value and market value per square foot are indicators of current quality of construction and building shell efficiency and suggest that low-income homes will use more energy than residential. Notably, this Evaluation also found that owner occupancy is lower in low-income housing than it is in residential, which "says more about the occupant's ability to make energy efficiency improvement decisions than it does about relative energy usage."<sup>20</sup>

*The percent of the group with natural gas service from Avista is an indication of the predominance of natural gas heating. A lower percentage of low-income homes*

<sup>20</sup> Id. at 3-35

*with natural gas service means a greater reliance on electricity and other fuels for space and water heating in low income homes than found in the residential group. This characteristic coupled with the age and quality differences of the building shell are likely to explain a large proportion of the greater electric usage per square foot in low-income homes.*

Essentially, low-income customers may not have the means to convert to natural gas heating to obtain the lower fuel costs associated, which in turn maintains the cycle between limited income and higher energy burden.

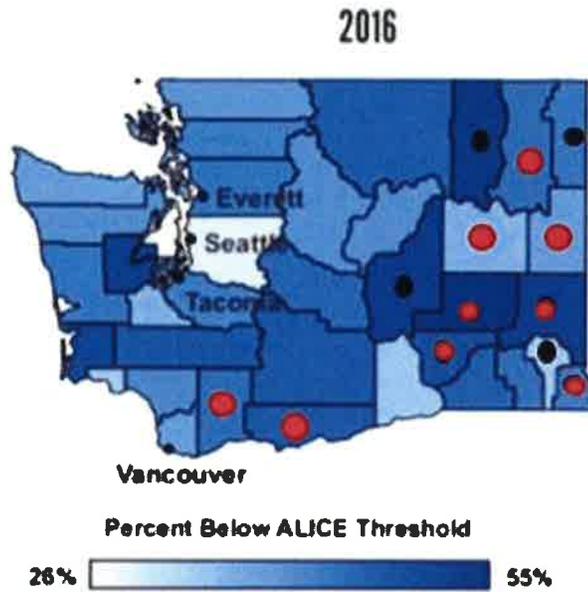
Finally, one additional data set found useful in this Evaluation is the comparison in housing type between the low-income and residential populations. The percentage of low-income customers in single family homes was found to be nearly 10% lower than residential, with the difference being made up by a higher percentage of low-income customers in mobile homes and multiplexes. As seen earlier in this Report, multi-family housing has been an integral part of the LEAP Pilot, with mobile home parks and rental units being a highly concentrated portion of line extensions.

## **IX. Low Income Impact**

With so many of the communities served by Avista struggling to afford basic necessities, as illuminated in Sections VII and VIII of this Report, the Company has sought many programs throughout the years to reduce the energy burden of its customers, and will continue to seek out these opportunities into the future. In evaluating the LEAP Pilot, Avista has found the relationship between LEAP participants and low income and ALICE populations to be widespread. It has also determined that hard-to-reach rental and multi-family dwelling customers have also had great success with LEAP rebates, as the provision of a line extension allowance, coupled with a rebate for energy efficient appliances, has provided incentive for owners or landlords to providing natural gas access to their renters.

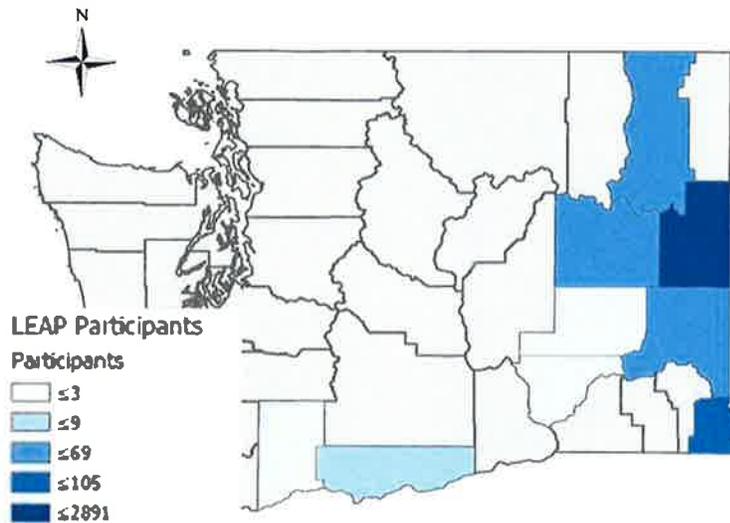
In order to provide a comprehensive view of the role LEAP has played among Avista's ALICE populations, Figure No. 1 below illustrates the ALICE Threshold percentage within Washington counties, with the counties containing LEAP participants marked in red. For comparison, Figure No. 2 below contains a mapping of all LEAP participants with the associated saturation of customers.

**Figure No. 1 – Percent of Households Below ALICE Threshold by County, Washington, 2016**



*Source: American Community Survey, 2010 and 2016 and the ALICE Threshold, 2010 and 2016*

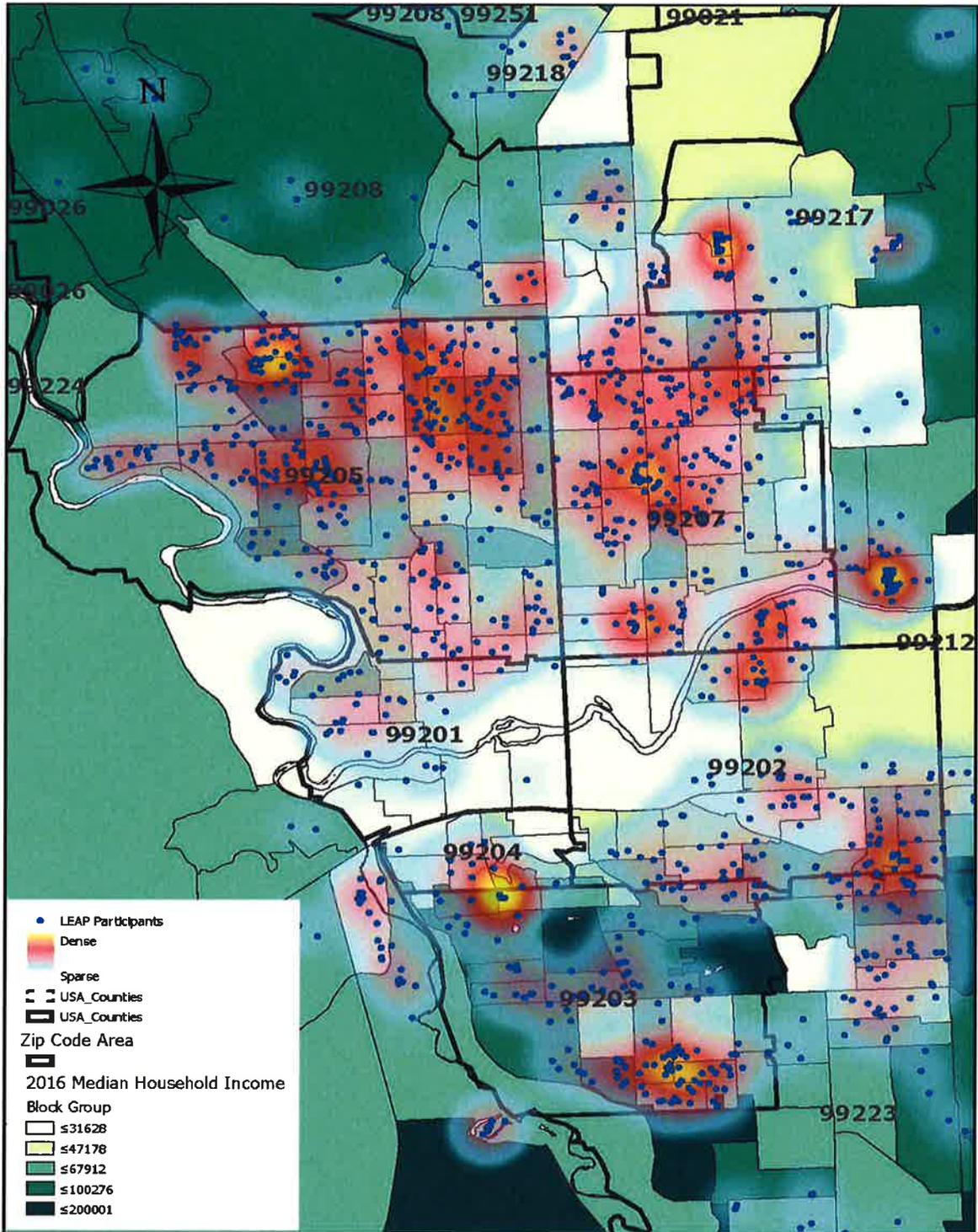
**Figure No. 2 – LEAP Participants by County**



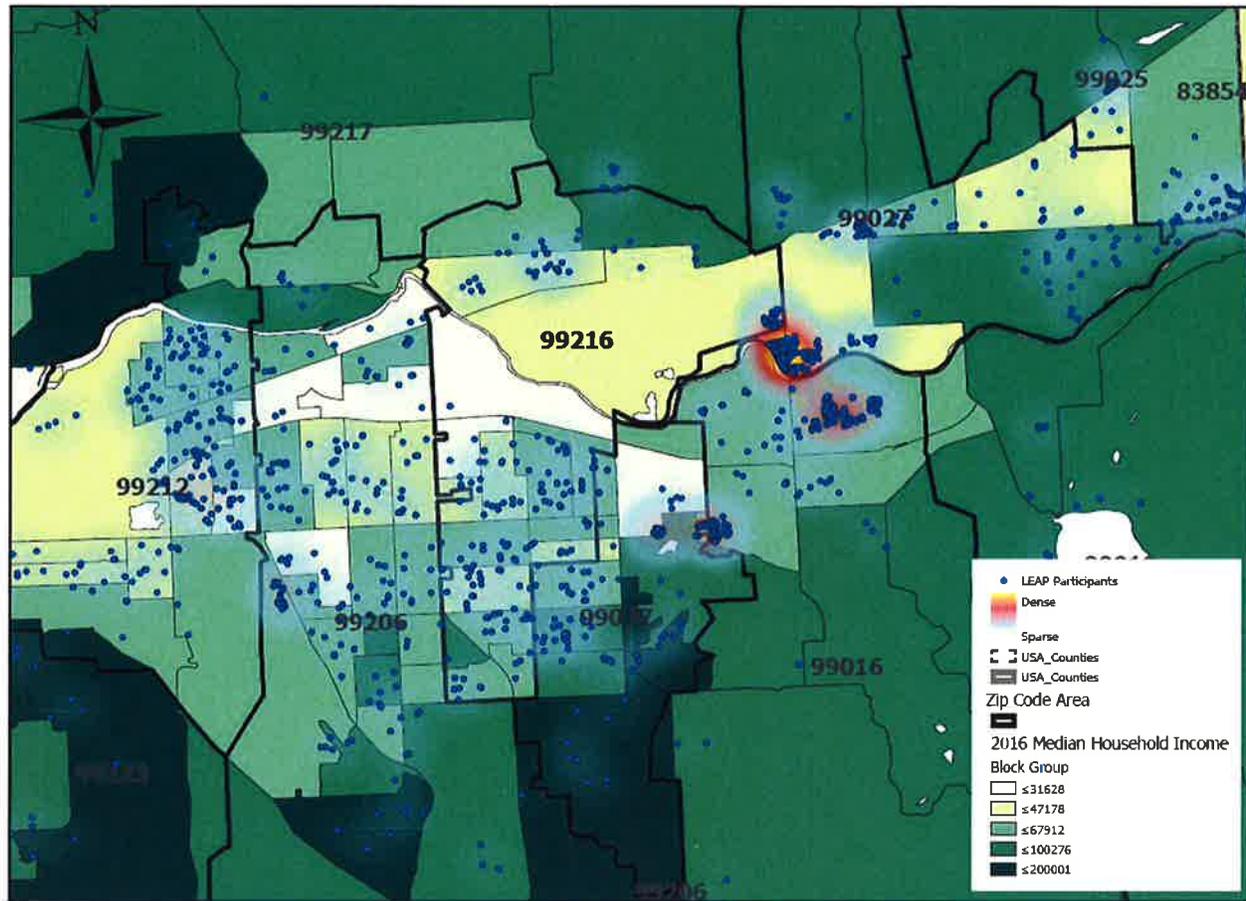
As shown above, the prevalence of LEAP is seen throughout Avista's natural gas service territory. While approximately 91% of the LEAP participants were in Spokane County, with a poverty rate of 13.3% and an ALICE population that reaches 38 percent, Asotin County also contributed approximately 3% of participants. The most impoverished county in the state, Whitman County, with a poverty rate of 25.9% and an ALICE Threshold population of approximately 52%, saw over 40 LEAP participants during the Pilot.

With the bulk of the LEAP rebates occurring in Spokane County, Avista merged 2016 Census Tract data regarding median incomes to provide a mapping of the overall saturation of the LEAP customers in a given area, provided on the following page as Figure 3. Represented in this map are the 2016 median household incomes, with the lightest color on the gradient scale signifying the lowest income bracket of less than or equal to \$31,628 per year, and the darkest green color representing the highest tract, at over \$200,000 annually. Premises that received a LEAP rebate between March 2016 and August 2018 appear as blue marker on the map, with a heat mapping applied in order to illuminate "hot spots", or geographic areas where a higher concentration of LEAP participants are found. Many of these areas showing higher utilization of the LEAP Pilot have been identified as trailer or mobile home parks, or multi-family dwellings, such as the cluster of mobile home parks illuminated in the Spokane Valley by Figure No. 4.

**Figure No. 3 – Saturation of LEAP Participants in Spokane County**



**Figure No. 4 – Saturation of LEAP Participants in the Spokane Valley**



## X. Conclusion

Results of the Company’s semi-annual reporting and evaluation of the LEAP program have shown that the availability of the excess allowance equipment rebate not only has a substantial impact on customers’ decisions to convert to natural gas, but it provides an opportunity for installation of high efficiency equipment to customers that may not have otherwise had the option. In communities with prominent levels of poverty and ALICE populations, like those found in Avista’s service territory, it is important that the Company be aware of the financial constraints that its customers face and remain diligent in seeking out programs that may encourage efficiency, lower the energy burden of its most vulnerable populations, and continuously strive to provide indispensable assistance to its hard-to-reach groups. Geographic mapping of LEAP Pilot participants provides a clear visual that it is not Avista’s higher income customers that benefit from this program, but primarily the low or intermediate income households that

receive the value from being given the option to convert to natural gas. Such options are often considered an unattainable investment to those that may be living paycheck to paycheck or are predominantly focused on providing the bare minimum for themselves and their families. Avista believes that LEAP provides an essential service to all customers, and can be of immeasurable value to a low-income customer caught in the cycle of high energy usage due to low equipment or fuel efficiency, with no finances available to facilitate any changes. Additionally, with the directed discontinuation of the Company's Fuel Conversion Program through energy efficiency, it is crucial that Avista continue to provide customers with the ability to control their energy burden by using the lowest cost, highest efficiency fuel for their needs. As such, Avista's proposal to make LEAP permanent would allow customers the benefit of fuel choice and continue to eliminate the financial barriers that often eradicate this choice.

# Attachment B

AVISTA CORPORATION  
dba Avista Utilities

SCHEDULE 151B - Continued

EXCESS ALLOWANCE FOR EXISTING SINGLE-FAMILY, RESIDENTIAL SCHEDULE 101 CUSTOMERS\* – Existing Single-family, Residential Schedule 101 customers who convert to natural gas from another fuel source and who have an estimated cost of construction that is less than the Schedule 101 Customer allowance may elect to receive the unused portion of the allowance and apply those funds towards the purchase and installation of high efficiency space heating equipment and/or water heating equipment. For high efficiency space heating, a high efficiency natural gas furnace or boiler must have a 90% AFUE (Annual Fuel Utilization Efficiency) or greater. Efficiencies for space and water heating equipment are verified according to the contractor invoice or Air-Conditioning, Heating, and Refrigeration Institute (AHRI). [www.ahridirectory.org](http://www.ahridirectory.org).

(D)

The example below provides the calculation, for illustrative purposes:

Schedule 101 Allowance	\$4,678
Less Illustrative Line Extension Cost	<\$3,200>
Excess Allowance	\$1,478

Customers who have excess allowance must fill out an Excess Allowance Rebate Form which must be submitted, along with a copy of the paid receipt, within ninety (90) days of the purchase and installation of the customer's space and/or water heating equipment. Avista will validate the request and process the payment within eight weeks of the receipt of the Washington Line Extension Allowance Rebate form and receipt. The amount of the rebate shall not exceed the total purchase and installation costs of the Customer.\*\*

\*The Excess Allowance Rebate is not applicable for new construction.

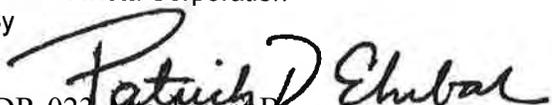
\*\* If a customer is also requesting rebates for electric to natural gas conversions as detailed in Tariff Schedule 90 ("Electric Rebate"), or high efficiency rebates as detailed in Tariff Schedule 190 ("Natural Gas Rebate"), the Excess Allowance Rebate will be applied after incorporating the effects of the Electric Rebate and Natural Gas Rebate. In no circumstance will a customer receive rebates in excess of the total purchase and installation costs of equipment.

Issued November 9, 2018

Effective January 1, 2019

Issued by Avista Corporation  
By

Patrick Ehrbar, Director of Regulatory Affairs



**Avista Corp.**  
1411 East Mission Ave.  
P.O. Box 3727  
Spokane, WA 99220-0500  
Telephone: 800-727-9170

***VIA: UTC Web Portal***

December 5, 2018

Mark L. Johnson  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, Washington 98504-7250

Re: Docket No. UG-180920 Revised Petition

Dear Mr. Johnson,

Attached for filing with the Commission is an electronic copy of the Revised Petition of Avista Corporation, dba Avista Utilities (“Avista” or “the Company”), in the above-referenced Docket.

In agreement with Commission Staff, the Company requests that the Line Extension Allowance Program (“LEAP”) Pilot, in addition to the associated accounting and ratemaking treatment, be extended for a three-year period, ending February 28, 2022, rather than the permanent extension requested in its original Petition.

Please direct any question regarding this filing to me at (509) 495-4975.

Sincerely,

*/s/Linda Gervais/*

Linda Gervais  
Senior Manager, Regulatory Policy  
Avista Utilities  
509-495-4975  
[linda.gervais@avistacorp.com](mailto:linda.gervais@avistacorp.com)

**BEFORE THE  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Petition of	)	
	)	Docket No. UG-180920
Avista Corporation, d/b/a Avista Utilities	)	
	)	REVISED PETITION OF AVISTA
For an Order Authorizing Approval of Changes to the	)	CORPORATION
Company’s Natural Gas Line Extension Tariff and	)	
Associated Accounting and Ratemaking Treatment	)	

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**I. INTRODUCTION**

1 In accordance with WAC 480-90-203(3), Avista Corporation, doing business as Avista Utilities ("Avista" or "Company"), at 1411 East Mission Avenue, Spokane, Washington, hereby petitions the Commission for an Order, on or before January 1, 2019, authorizing the approval of changes to the Company’s natural gas line extension tariff Schedule 151, as filed on November 9, 2018, in addition to the revisions contained herein. In agreement with Commission Staff, the Company seeks to 1) make permanent the current Perpetual Net Present Value (“PNPV”) calculation methodology used to determine the amount of a line extension allowance and 2) extend the existing Line Extension Allowance Program (“LEAP”) Pilot, set to expire February 28, 2019, to a Pilot termination date of February 28, 2022, including the associated accounting and ratemaking treatment as it relates to the LEAP Pilot.

2 Please direct all correspondence related to this Petition as follows:

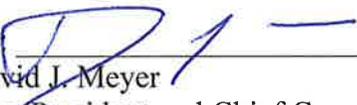
David Meyer  
Vice President and Chief Counsel for  
Regulatory & Governmental Affairs  
Avista Corp.  
P. O. Box 3727  
1411 E. Mission Avenue, MSC 27  
Spokane, Washington 99220-3727  
Telephone: (509) 495-4316  
Facsimile: (509) 495-8851  
E-mail: [david.meyer@avistacorp.com](mailto:david.meyer@avistacorp.com)

Patrick Ehrbar  
Director of Regulatory Affairs  
State and Federal Regulation  
Avista Corp.  
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Spokane, Washington 99220-3727  
Telephone: (509) 495-8620  
Facsimile: (509) 495-8851  
E-mail: [patrick.ehrbar@avistacorp.com](mailto:patrick.ehrbar@avistacorp.com)

**IX. REQUEST FOR RELIEF**

3 WHEREFORE, Avista respectfully requests that the Commission issue an Order, on or before January 1, 2019, approving the line extension tariff revisions, as well as the extension of the LEAP to a Pilot termination date of February 28, 2022. The Company also requests deferred accounting and ratemaking treatment of the costs incurred for Avista to offer excess line extension allowances to single-family, residential Schedule 101 customers. Recovery of the deferred costs over a five-year period would occur through general rate case filings as explained in the original Petition in this matter.

DATED this 5th day of December 2018

By   
David J. Meyer  
Vice President and Chief Counsel for  
Regulatory and Governmental Affairs

VERIFICATION

STATE OF WASHINGTON )  
 )  
County of Spokane )

David J. Meyer, being first duly sworn on oath, deposes and says: That he is a Vice President of Avista Corporation and makes this verification for and on behalf of said corporation, being thereto duly authorized;

That he has read the foregoing Petition, knows the contents thereof, and believes the same to be true.

SIGNED AND SWORN to before me on this 5<sup>th</sup> day of December 2018



Patty L. Hanson

NOTARY PUBLIC in and for the State of Washington, residing at Spokane.

Commission Expires: 11/23/2021

**Avista Corp.**  
1411 East Mission Ave.  
P.O. Box 3727  
Spokane, WA 99220-0500  
Telephone: 800-727-9170

***VIA: UTC Web Portal***

January 14, 2019

Mark L. Johnson  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, Washington 98504-7250

Re: Docket No. UG-180920 Second Revised Petition

Dear Mr. Johnson,

Attached for filing with the Commission is an electronic copy of the Second Revised Petition of Avista Corporation, dba Avista Utilities (“Avista” or “the Company”), in the above-referenced Docket.

Please direct any question regarding this filing to me at (509) 495-4975.

Sincerely,

*/s/Linda Gervais/*

Linda Gervais  
Senior Manager, Regulatory Policy  
Avista Utilities  
509-495-4975  
[linda.gervais@avistacorp.com](mailto:linda.gervais@avistacorp.com)



Avista intends to work with its Energy Assistance Advisory Group and additional interested stakeholders to develop a line extension allowance program also focused on providing benefits to the Company's lower income population.<sup>1</sup> Avista is prepared to allow the LEAP Pilot to terminate on its original February 28, 2019 end date, and will, of course, continue to accept Excess Allowance Rebate Forms through 2019 to honor any natural gas line extension Work Orders<sup>2</sup> received on or before February 28, 2019.

3 As stated in Avista's November 9, 2018 Petition, the Company believes that the PNPV methodology will continue to provide further natural gas hookups through an economically supported formula. The line extension allowance will continue to be easier for customers to understand, for the Company to administer, and for the Commission to audit, given that just a few Commission-approved inputs are used in the calculation. Additionally, the allowance methodology is similar to what the Commission has approved, on an ongoing (non-pilot) basis, for Cascade Natural Gas and Puget Sound Energy (subsequent to the Commission approving Avista's on a pilot basis through Order 01 in Docket No. UG-152394).

4 In allowing the LEAP Pilot to terminate on the date currently reflected in Avista's natural gas tariff Schedule 151, the Company no longer requests to modify its line extension tariff as filed on November 9, 2018. Instead, Avista requests to cancel, in its entirety, natural gas tariff sheet WN U-29, First Revision Sheet 151B, as it contains details regarding the LEAP Pilot that will no longer be effective March 1, 2019.

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<sup>1</sup> Lower income could also include Avista's Asset Limited, Income Constrained, Employed (ALICE) population.

<sup>2</sup> A "Work Order" is issued when a customer requests a natural gas line extension and has been assigned to a Project Coordinator, therefore the project is considered actively in progress at the time of issuance.

**IX. REQUEST FOR RELIEF**

5           WHEREFORE, Avista respectfully requests that the Commission issue an Order, on or before February 28, 2019, approving the cancellation of natural gas tariff sheet WN U-29, First Revision Sheet 151B, but otherwise allowing the current Perpetual Net Present Value (“PNPV”) calculation methodology used to determine the amount of a line extension allowance to continue on an indefinite basis.

DATED this 14th day of January 2019

By:   
David J. Meyer  
Vice President and Chief Counsel for  
Regulatory and Governmental Affairs



**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

<p>In the Matter of the Petition of</p> <p>AVISTA CORPORATION d/b/a AVISTA UTILITIES</p> <p style="text-align: center;">Petitioner,</p> <p>For An Accounting Order Authorizing Approval of Changes to the Company's Natural Gas Line Extension Tariff and Associated Accounting and Ratemaking Treatment</p>	<p>DOCKET UG-180920</p> <p>ORDER 01</p> <p>ORDER GRANTING SECOND AMENDED ACCOUNTING PETITION</p>
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**BACKGROUND**

- 1 On February 25, 2016, the Commission issued Order 01 in Docket UG-152394 approving modifications to the Line Extension Allowance Program (LEAP) tariff schedule (Schedule 151) for Avista Corporation d/b/a Avista Utilities (Avista or Company) for a pilot period of three years and required the Company to file semi-annual reports showing the impact of the LEAP Pilot. The LEAP Pilot created a rebate program for existing single-family customers, Residential Schedule 101, that receive a natural gas line extension as part of conversion to natural gas from another fuel source. In cases where the customer's line extension allowance exceeds the cost of providing the line extension, an "excess allowance" remains. Customers in these circumstances can, within 90 days, apply for a rebate to cover the costs of purchasing and installing high-efficiency natural gas appliances for space and water heating.
- 2 On November 9, 2018, in Docket UG-180920, Avista filed with the Washington Utilities and Transportation Commission (Commission) a petition (Petition) requesting an order authorizing the Company to: 1) make permanent the perpetual net present value (PNPV) method for calculating line extension allowances, and 2) make permanent the existing LEAP Pilot, set to expire on February 28, 2019, including the associated accounting and ratemaking treatment. With its Petition, the Company provided a Report on its LEAP Pilot, the purpose of which is to present the Company's evaluation of how well the LEAP Pilot addressed certain public policy goals discussed in Commission staff's (Staff)

Investigation of Natural Gas Distribution Infrastructure Expansion in Docket UG-143616.<sup>1</sup>

- 3 Following discussions with Commission staff, Avista filed an amended petition on December 5, 2018, revising its request to extend the LEAP Pilot for an additional three years rather than making it permanent (Amended Petition). This Amended Petition to extend the LEAP Pilot was discussed before the Commission at its regularly scheduled open meeting on December 13, 2018. At that open meeting, the Commission did not make a determination whether to extend or discontinue the LEAP Pilot, instead choosing to revisit the issue at a future open meeting. On January 14, 2019, Avista filed a Second Revised Petition in this docket. With this most recent petition, Avista seeks to withdraw its proposed extension of the LEAP pilot, allowing the pilot to expire on February 29, 2019, but to maintain its original request to make permanent the PNPV calculation methodology used to determine the amount of a line extension allowance.

***Staff Recommendation***

- 4 With its Second Revised Petition, Avista now seeks to allow the LEAP pilot to expire on February 28, 2019. However, Avista also proposes to continue using, on a permanent basis, the PNPV method for calculating residential line extension allowances.<sup>2</sup> Staff observes that the Commission previously approved the PNPV methodology for Cascade Natural Gas and Puget Sound Energy, and previously stated in Order 01 in Docket UG-152394 that the methodology is appropriate for Avista. Staff continues to support this method because it is based on economic principles and is easy to understand and administer. Accordingly, Staff supports Avista's proposal to use the PNPV method on a permanent basis, and recommends that the Commission grant the Second Revised Petition.

<sup>1</sup> On October 2, 2014, the Commission opened Docket UG-143616 to investigate the need for expanding natural gas distribution infrastructure and to investigate the options available to implement such expansion. During the next year, the Commission issued three notices for comment and held two workshops at recessed open meetings. As a result of those discussions, the Commission identified the following public policy issues: 1) promoting natural gas distribution infrastructure expansion, 2) reducing the environmental impacts of oil furnace and wood burning stove emissions, 3) increasing economic development by expanding natural gas service areas, and 4) promoting energy efficiency.

<sup>2</sup> The PNPV method calculates the line extension allowance using the stream of all future incremental revenues associated with the addition of a new customer, discounted to present. The simplified calculation is the annual incremental revenue divided by the authorized rate of return.

***Other Comments***

5 In addition to its original comments supporting the LEAP program filed on December 7, 2018, Public Counsel filed another comments to support the continued use of the PNPV methodology on January 25, 2019.

**DISCUSSION**

6 We agree with Staff's recommendation and grant the Company's Second Amended Petition, making the PNPV method permanent and allowing the Company to withdraw its request to extend the existing LEAP Pilot, including the associated accounting and ratemaking treatment as it related to the Pilot, otherwise set to expire February 28, 2019.

7 We agree with Staff and the Company that permanently adopting the PNPV method for calculating residential line extension allowances is reasonable. As Avista notes in its Amended Petition, using the PNPV method makes the line extension allowance easier for customers to understand, for the Company to administer, and for Staff to audit. As Staff observes, the methodology is also similar to what the Commission has approved for both Cascade Natural Gas and Puget Sound Energy on an ongoing basis.

**FINDINGS AND CONCLUSIONS**

- 8 (1) The Commission is an agency of the State of Washington vested by statute with the authority to regulate the rates, rules, regulations, practices, accounts, securities, transfers of property and affiliated interests of public service companies, including electric companies.
- 9 (2) Avista is an electric and gas company and a public service company subject to Commission jurisdiction.
- 10 (3) WAC 480-07-370(1)(b), allows companies to file petitions, including the Petition and two Amended Petitions Avista filed in this docket.
- 11 (4) Staff has reviewed the Petition and the two Amended Petitions in Docket UG-180920, including related work papers.
- 12 (5) Staff finds that Avista's Amended Petition is reasonable and should be granted.

- 13 (6) This matter came before the Commission at its regularly scheduled meeting on February 28, 2019.
- 14 (7) After reviewing Avista's Second Amended Petition filed in Docket UG-180920 on January 14, 2019, and giving due consideration to all relevant matters and for good cause shown, the Commission finds that the Second Amended Petition should be granted.

**ORDER**

**THE COMMISSION ORDERS:**

- 15 (1) Avista Corporation d/b/a Avista Utilities' Second Amended Petition to make permanent the current Perpetual Net Present Value (PNPV) calculation methodology used to determine the amount of a line extension allowance and to withdraw its request to extend the existing Line Extension Allowance Program Pilot is granted.
- 16 (2) This Order shall not affect the Commission's authority over rates, services, accounts, valuations, estimates, or determination of costs on any matters that may come before it.
- 17 (3) The Commission retains jurisdiction over the subject matter and Avista Corporation d/b/a Avista Utilities to effectuate the provisions of this Order.

DATED at Olympia, Washington, and effective February 28, 2019.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

MARK L. JOHNSON, Executive Director and Secretary