



VIA E-mail

State of Washington
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Dr., S.W.
P.O. Box 47250
Olympia, WA 98504-7250

February 11, 2008

Re: Compliance Filing WAC 480-120-414, Docket #UT-072149,
Emergency Contact Information

Dear Sir/Madam:

France Telecom Corporate Solutions, L.L.C. is a non-facilities based reseller of telecommunications services to business customers only. As such, we rely on the underlying carriers to provide services to our customers and ensure that interrupted services are corrected in a timely manner.

We provide a dedicated customer support representative with specific contact procedures to each of our customers in the case of any technical emergencies. We also have dedicated staff to coordinate communication and problem solving between the customer support representative and the underlying carriers.

Our emergency contact information is as follows:

Joe Topel, Regulatory Manager, Phone: (703)-375-7323, Fax: (703)-925-4715
Leo Ternes, NAM Operations Manager, Phone: (918)-270-8108, Fax: (918)-270-8298
Eric Decesares, NAM Business Manager, Phone: (678)-346-3908, Fax: (678)-346-4818
Atlanta Field Operations, Phone: (404)-669-5363 or (678)-346-3530
Email: NAM.Regional.Operations.PUC@orange-ftgroup.com

Kindly direct all questions regarding this matter to the undersigned.

Sincere Regards,

Joe Topel
Regulatory Manager
France Telecom Corporate Solutions L.L.C.