WASHINGTON QUALITY OF SERVICE REPORT SUMMARY CENTURY TEL 2014

MEASUREMENTS	Aug-14
Install Commitments	
Commitments Made	1,293
Commitments Missed	112
Excludes	0
Repair Commitments	
Commitments Made	1,097
Commitments Missed	228
Excludes	40
Service Activation - 5 business day 90%	
Total Orders Completed	1,293
Missed Installs	93
% Orders Completed	92.8%
Service Activation - >90 Days 99%	
Total Orders Completed	3,686
Installs Held Over 90 Days	8
% of Orders Completed within 90 Days	99.8%
Service Activation - >180 Days 100%	
Total Orders Completed	6,989
Installs Held Over 180 Days	1
% of Orders Completed within 180 Days	100.0%
Trbls per 100 Access Lines 4	
Access Lines	107,238
Trouble Tickets	905
Trbls per 100 Access Lines	0.8
OOS Cleared within 48 Hours	
OOS Tickets	612
OOS Cleared within 48 Hrs	554
OOS Cleared > 48 Hrs	58
OOS in 48 Hrs Excludes	203
NOOS Cleared within 72 Hours	
NOOS Tickets	239
NOOS Cleared within 72 Hrs	218
NOOS Cleared > 72 Hrs	21
NOOS in 72 Hrs Excludes	25
Switching	obj met
Blockage	obj met

WASHINGTON QUALITY OF SERVICE REPORT SERVICE ACTIVATION - HELD ORDERS 5 DAYS CENTURY TEL 2014

	Sep)-13	Oct	t-13	No	v-13	Dec	:-13	Jar	า-14	Feb	o-14	Mar	-14	Apı	r-14	Ma	/-14	Jun	-14	Jul	-14	Aug	j-14
Exchange	Total		Total		Total	Missed	Total		Total	Missed	Total	Marrie	Total	Missaud	Total		Total		Total		Total	Missed	Total	
Exchange	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed	Orders	Missed
	Cmpltd	Installs	Cmpltd	Installs	Cmpltd		Cmpltd	Installs																
ALMIRA																								
AMES LAKE																								
ARLETTA																								
ASHFORD																								
BASIN CITY																								
BEAVER																								
BLAKELY ISLAND																								
CARNATION																								
CATHLAMET																								
CHENEY																								
CHEWELAH																								
CHINOOK																								
CLALLAM BAY																								
CLEARWATER																								
CONNELL																								
COULEE CITY																								
COWICHE																								
CRESTON																								
CURTIS																								
DAVENPORT																								
EASTSOUND																								
EDWALL-TYLER ELMA																								
ELTOPIA EUREKA																								
EWU																								
FALL CITY																								
FORKS																								
FOX ISLAND																								
FRIDAY HARBOR																								
GIG HARBOR																								
GLENOMA																								
HANSVILLE																								
HARRINGTON																								
HUMPTULIPS																								
HUNTERS																								
KAHLOTUS																								
KETTLE FALLS																								
KINGSTON																								
LAKE QUINAULT																								
LAKEBAY																								
LIND																								
LONG BEACH																								
LOPEZ																								
CORNERS																								
MCCLEARY																								
MEDICAL LAKE																								
MESA																								
MINERAL																								
MONTESANO																								
MORTON																								

NEAH BAY
NESPELEM
NORTH BEND
OCEAN PARK
OCOSTA
ODESSA
ORTING
PACIFIC BEACH
PACKWOOD
PE ELL
PUGET ISLAND
RANDLE
RAYMOND-LABAM
REARDEN
RIMROCK
RITZVILLE
ROYAL CITY
SNOQUALMIE PASS
SOUTH BEND
SOUTH PRAIRIE
SPANGLE
SPRAGUE
STARBUCK
TIETON
TWISP
VADER
VALLEY
VASHON
WASHTUCNA
WILBUR
WILSON CREEK
WINTHROP
YACOLT

WASHINGTON QUALITY OF SERVICE REPORT SERVICE ACTIVATION - HELD ORDERS - 90 Days CENTURY TEL 2014

Exchange					Nov-1		Dec-1		Jan-1	-	Feb-1	-	Mar-1	-	Apr-1	•	May-	14	Jun-1	-	Jul-1	-	Aug-1	7
	Total	Held																						
Lacitatige	Orders	>90																						
	Cmpltd	Days																						
ALMIRA																								
AMES LAKE																								
ARLETTA																								
ASHFORD																								
BASIN CITY																								
BEAVER																								
BLAKELY ISLAND																								
CARNATION																								
CATHLAMET																								
CHENEY																								
CHEWELAH																								
CHINOOK																								
CLALLAM BAY																								
CLEARWATER																								
CONNELL																								
COULEE CITY																								
COWICHE																								
CRESTON																								
CURTIS																								
DAVENPORT																								
EASTSOUND EDWALL TYLER																								
EDWALL-TYLER																								
ELMA ELTOPIA																								
EUREKA																								
EWU																								
FALL CITY																								
FORKS																								
FOX ISLAND																								
FRIDAY HARBOR																								
GIG HARBOR																								
GLENOMA																								
HANSVILLE																								
HARRINGTON																								
HUMPTULIPS																								
HUNTERS																								
KAHLOTUS																								
KETTLE FALLS																								
KINGSTON																								
LAKE QUINAULT																								
LAKEBAY																								
LIND																								

WASHINGTON QUALITY OF SERVICE REPORT SERVICE ACTIVATION - HELD ORDERS - 90 Days CENTURY TEL 2014

	Sep-	13	Oct-	3	Nov-	13	Dec-1	3	Jan-	14	Feb-	14	Mar-1	14	Apr-1	4	May-	14	Jun-	14	Jul-1	4	Aug-1	14
	Total	Held																						
Exchange	Orders	>90																						
	Cmpltd	Days	Cmpltd	Days	Cmpltd	Days	Cmpltd	Days	Cmpltd		Cmpltd		Cmpltd		Cmpltd	Days								
LONG BEACH																								
LOPEZ																								
MATHEWS CORNERS																								
MCCLEARY																								
MEDICAL LAKE																								
MESA																								
MINERAL																								
MONTESANO																								
MORTON																								
NEAH BAY																								
NESPELEM																								
NORTH BEND																								
OCEAN PARK																								
OCOSTA																								
ODESSA																								
ORTING																								
PACIFIC BEACH																								
PACKWOOD																								
PE ELL																								
PUGET ISLAND																								
RANDLE																								
RAYMOND-LABAM																								
REARDEN																								
RIMROCK																								
RITZVILLE																								
ROYAL CITY																								
SNOQUALMIE PASS																								
SOUTH BEND																								
SOUTH PRAIRIE																								
SPANGLE																								
SPRAGUE																								
STARBUCK																								
TIETON																								
TWISP																								
VADER																								
VALLEY																								
VASHON																								
WASHTUCNA																								
WILBUR																								
WILSON CREEK																								
WINTHROP																								
YACOLT																								

WASHINGTON QUALITY OF SERVICE REPORT SERVICE ACTIVATION - HELD ORDERS - 90 Days CENTURY TEL 2014

	Sep-1	3	Oct-1	3	Nov-1	3	Dec-1	3	Jan-1	4	Feb-1	4	Mar-1	4	Apr-1	4	May-1	14	Jun-1	4	Jul-1	4	Aug-	14
Exchange	Total	Held																						
Exchange	Orders	>90																						
	Cmpltd	Days																						

WASHINGTON QUALITY OF SERVICE REPORT SERVICE ACTIVATION - HELD ORDERS - 180 Days CENTURY TEL 2014

Feb-14

Mar-14

Apr-14

May-14

Jun-14

Jul-14

Aug-14

Oct-13

Sep-13

Nov-13

Dec-13

Jan-14

Orders Stau Orders	Exchange	Total	Held																						
MANISTAME RRILETTA RR	Exchange	Orders	>180																						
AMES LAKE RARLETTA RASPICORD ASSPICORD BLAKELY ISLAND CATHLAND CATHLAND CHINNEY CHEWICH CHEWICH CHEWICH COUNTY CLEARWATER COUNTY COUNTY COUNTY COUNTY CHEWICH		Cmpltd	Days																						
ARLETTA SASPICAD DI SASPICAD D	ALMIRA																								
ASSIFICATION BEAVER BEA	AMES LAKE																								
BASIN CITY BEAVER BLANKET USAND CARNATION BLANKET USAND CHENCY CHEMEVA CHENCY CHEMEVA	ARLETTA																								
BEAVER BLAKELY ISLAND CARNATION CATHLAMET CHEWELAR CHUNCOK CLALLAMA BAY CLEARWATER CONNELL COUNTEE CITY CONNELL COULEE CO	ASHFORD																								
BLAKELY ISLAND CARNATION CARNATION CARNATION CARNATION CHEWEY CHEWELA CHEWAYER COUNCE CONNECL COUNCE COUNCE COUNCE COUNCE CRESTON COUNTY CRESTON C	BASIN CITY																								
CARNATION CONTINUED CHENEY CHENEY CHEWELAH CHINOOK CLALAMBAY CLEARWATER CONTINUED CLEARWATER CONTINUED CON	BEAVER																								
CATHLAMET OHENEY OHENEY OHENELAH OHNOOK CLALLAM BAY COUNETING COULEE OTY COUNTING CO	BLAKELY ISLAND																								
OFIENEY OFIEWELAH OFIEWELA																									
CHEWEATH COHNOOK CLARLWATER CONNELL COULEE CITY COWNEL CONNEL COULEE CITY COWNER CORRETION CONNEL COUNTRY COWNER CONNER C																									
Delinook Clatawater Counset Counset Councide Crestor Covering Crestor Cr																									
CULALIA MAY COLARWATER CONNELL COULEE CITY COWLICHE CRESTON CURTIS DAVENPORT EASTSOUND EUWALL-TYLER ELMA ELIVA ELI																									
CLEARWATER COUNTED COUNTED COUNTED COUNTED CONNELL CORRESTON CURTIS DAMENPORT EASTSOUND EDWALLTYLER ELIMA ELITOPIA ELITO																									
CONNELL COULLEE CITY COWLICHE CRESTON CURTIS DAVENPORT EASTSOUND EEWALL-TYLER ELMA ELIOPIA ELIOPIA EUREKA EWU FORKS FOX SLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GIG HARBOR GIG HARBOR GIG HARBOR GIG HARBOR HARRINGTON HUMFULPS HUMTERS KAHLOTUS KETLLE FALLS KINGSTON LAKEABLY KINGSTON LAKEABY LIND LONG BEACH LONG LONG BEACH LONG LONG LONG LONG LONG LONG LONG LONG																									
COULE CITY COWICHE CRESTON CURTIS DAVENPORT EASTSOUND EDWALLTYLER ELMA ELTOPIA ELUPEKA EVI FORKS																									
COWICHE CORESTON CURTIS DAVENPORT EASTSOUND EDWALL-TYLER ELWA ELWA ELWA ELUFA ELWA ELUFA ELOFIA ELWERKA EWU FALL CITY FORKS FOK ISLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GIG HARBOR HUMFTULIPS HUMTULIPS HUMTULIS KETTLE FALLS KINGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LONG BEACH LONGE LONG BEACH LONGE MATHEWS CORNERS MCCLEARY																									
CRESTON CURTIS DAVENPORT EASTSOUND EDWALLTYLER ELMA ELTOPIA EUDEKA EWU FORMAN EVI FORMS FOXISLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GIG HARBOR GIG HARBOR GIG HARBOR HARRINGTON HUMFULIES HARRINGTON HUMFULIES HARRINGTON HUMFULIES KRAILCITUS K																									
CURTIS DAVENPORT EASTSQUIND EDWALL-TYLER ELMA ELMA ELHA ELHA EUREKA EWU FALL CITY FORKS FOK ISLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GLENOMA HANSVILLE HARRINGTON HUMFTULIPS HUMFTULIPS HUMFTULIPS HUMFTULIPS HUMFTULIPS HUMFTULIPS HUMTULIS KETTLE FALLS KRIGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LONG LONG BEACH LONG LOPEZ MATHEWS CORNERS MACLERWY																									
DAVENPORT EASTSOUND EDWALL-TYLER ELLWA ELTOPIA EUREKA EWU FALL CITY FORKS FOX ISLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GIG HARBOR GIG HARBOR HARRINGTON HUMFTULIPS																									
EASTSOUND EDWALL-TYLER ELMA ELTOPIA EUREKA EWU FALL CITY FORKS FOR																									
EDWALTYLER ELIMA ELIMA ELIMA ELIMA ELIMA ELIMA EUREKA EWU FALL CITY FOORKS FOX ISLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GIG HARBOR GLENOMA HANSVILLE HARRINGTON HUMPTULIPS HUMPTULIPS HUMPTULIPS HUMPTULIS KETTLE FALLS KINGSTON LAKE GUINAULT LAKEBAY LIND LONG BEACH LONG LONG BEACH LONG EACH EACH EACH EACH EACH EACH EACH EACH																									
ELITOPIA ELUTEKA EVU FORKS FOX ISLAND FRIDAY HARBOR GIGHARBOR GIGHARBOR GIGHARBOR HARBOR GIGHARBOR GIGHAR																									
ELTOPIA EUREKA EWU FALL CITY FORKS FOX ISLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GLENOMA HARSVILLE HARRINGTON HUMPTULIPS HUMTERS KAHLOTUS KEHTLE FALLS KINGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARRY MCCLEARRY																									
EUREKA EWU FALL CITY FORKS FOX ISLAND FRIDAY HARBOR GIG HARBOR GIENOMA HANSVILLE HARRINGTON HUMPTULPS HUMPTULPS HUNTERS KAHLOTUS KERTLE FALLS KINGSTON LAKE GUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MACLERAYY																									
EWU FALL CITY FORKS FOX ISLAND FRIDAY HARBOR GIG HARBOR GIG HARBOR GLENOMA HANSVILLE HARRINGTON HUMPTULIPS HUNTERS KAHLOTUS KETTLE FALLS KINGSTON LAKE QUINAULT LAKE QUINAULT LAKE QUINAULT LAKE ACH LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
FALL CITY FOOKS GLENOMA HANSYULE HARRINGTON HUMPTULIPS HUNTERS KAHLOTUS KETTLE FALLS KINGSTON LAKE GUINAULT LAKE GUINAULT LAKE BAY LIND LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
FORKS FOX ISLAND FOX ISLAND FOX ISLAND GIG HARBOR GIG HARBOR GLENOMA HANSVILLE HARRINGTON HUMPTULIPS HHUNTERS KAHLOTUS KETTLE FALLS KINGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY	FALL CITY																								
FOX ISLAND FRIDAY HARBOR GIG HARBOR GIENOMA HARSIVILE HARRINGTON HUMPTULIPS HUNTERS KAHLOTUS KETTLE FALLS KKINGSTON LAKE GUINAULT LAKEBAY LIND LONG BEACH LOPEZ MCCLEARY	FORKS																								
GIENOMA HANSVILLE HARRINGTON HUMPTULIPS HUNTERS KAHLOTUS KETTLE FALLS KINGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY	FOX ISLAND																								
GLENOMA HANSVILLE HARRINGTON HUMPTULIPS HUNTERS KAHLOTUS KETTLE FALLS KINGSTON LAKE QUINAULT LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY	FRIDAY HARBOR																								
HARRINGTON HAMPITULIPS HUNTERS KAHLOTUS KETTLE FALLS KINGSTON LAKE QUINAULT LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY	GIG HARBOR																								
HARRINGTON HUMPTULIPS HUMPTULIPS KAHLOTUS KAHLOTUS KETTLE FALLS KINGSTON LAKE QUINAULT LAKE BAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY	GLENOMA																								
HUMPTULIPS HUNTERS KAHLOTUS KETTILE FALLS KINGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY	HANSVILLE																								
HUNTERS KAHLOTUS KETTLE FALLS KKINGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY	HARRINGTON																								
KAHLOTUS KETTLE FALLS KINGSTON LAKE QUINAULT LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
KETTLE FALLS KINGSTON LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
KINGSTON LAKE QUINAULT LAKEBAY LIND LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
LAKE QUINAULT LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
LAKEBAY LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
LIND LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
LONG BEACH LOPEZ MATHEWS CORNERS MCCLEARY																									
LOPEZ MATHEWS CORNERS MCCLEARY																									
MATHEWS CORNERS MCCLEARY																									
MCCLEARY																									
WILDIOAL LAND																									
	INIT DICAT TAVE																								

WASHINGTON QUALITY OF SERVICE REPORT SERVICE ACTIVATION - HELD ORDERS - 180 Days CENTURY TEL 2014

MESA		Sep-	13	Oct-	-13	Nov-	13	Dec-1	3	Jan	-14	Feb-	14	Mar-	14	Apr-1	4	May-	14	Jun-	14	Jul-	14	Aug-1	14
Orders >180 Orders	Evolungo	Total	Held																						
MISERAL MONTESANO MORTON NEAH BAY NESPELEM NORTH BEND OCEAN PARK OCCSTA OCOSTA OCOSTSA OCOSTSA ORTING PACIFIC BEACH PACKWOOD PE ELL PICET ISLAND RANDLE RAYMOND-LABAM REARDONG-RANDLE RAYMOND-LABAM REARDONG-RANDLE RAYMOND-LABAM REARDONG-RANDLE RAYMOND-LABAM REARDONG-RANDLE SANDLE SAN	Exchange	Orders	>180		>180	Orders	>180	Orders	>180	Orders	>180														
MINERAL MONTESANO MORTON NEAHBAY NESPELEM NORTH BEND OCEAN PARK OCOSTA OPTING OPTING PACIFIC BEACH RANDOLE RANDOLE RANDOLE RAYMOND-LABM REARDEN RIBURE RIBURE SOUTH BEND SOUTH BEND SOUTH PRARIE SPRAGUE SPRAGUE STARBUCK TIETON TWISP VADER VALEY VASHON WILSUN CREEK		Cmpltd	Days																						
MORTON NEAH BAY NESPELEM NORTH BEND OCESAN PARK OCCSTA ODESSA OCTING PACIFIC DEACH PACKWOOD FE ELL PUGET ISLAND RANNOL-LABAM REARDEN RIMNOCK RITZVILLE ROYALDILE SPRANGLE SPR	MESA																								
MORTON NEAP BAY NESPELEM NORTH BEND OCEAN PARK OCOSTA OPESSA OPESSA OPTING PACIFIC BEACH PACKWOOD PE ELL PUGET ISLAND RAMNON-BASM REARDEN RIMINOCK RITZUILE ROYAL CITY SNOQULAMIE PASS SOUTH BEND SOUTH PRAIRIE SPANCIE SPANCI	MINERAL																								
NEATH BAY NOETH BEND OCESAN ARK OCCSTA OCESSA OCTING PACIFIC BEACH PACIFIC BEACH PACIFIC BEACH PACIFIC SEACH PARKWOOD FE ELL PUGET ISLAND RAYMOND-LABAM REARDEN RIMBOCK RITZVILLE ROYAL CITY SNOGULAIME PASS SOUTH BEND SOUTH PRAIRIE SPRANGE SPRANGLE VADER VALEY VASHON WILSDN CREEK	MONTESANO																								
NESPELEM NORTH BEND OCEAN FARK OCOSTA ODESSA ODESSA ORTING PACHYOOD PELL PACHYOOD PELL PUGET ISLAND RANDLE RANDLE RANDOND-LABAM REARDEN RIMROCK RITZVILLE ROYAL CITY SOUTH PRAIRIE SPANGLE SPANGLE SPANGLE SPANGLE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILSDN CREEK	MORTON																								
OCEAN PARK COCEAN PARK COCEAN PARK COCEAN PARK COCEAN PARK OCHICA BEACH PACHIC BEACH PACHIC BEACH PACH BEND PE ELL PUGET ISLAND RANDLE RAYMOND-LABAM REARDEN RIMROCK RITZVILLE ROYAL CITY SNOCOLAMIE PASS SOUTH BEND SOUTH PENAIRIE SPANGLE SPANGLE SPANGLE SPARGUE STARBUCK TIETON TWISP VASHON WILSDIR WASHTUCNA WILSDIR WIL	NEAH BAY																								
OCEAN PARK OCCOSTA ODESSA ODESSA OPESSA OPESSA OPESSA OPESSA PACIFIC BEACH PACIFIC BEACH PACIFIC BEACH PACIFIC BEACH PACIFIC BEACH PUSET ISLAND RANDLE RAYMOND-LABAM REARDEN RIMROCK RITZVILLE ROYAL CITY SNOOUALME PASS SOUTH BEND SOUTH PEARIRE SPANGLE SPANGLE SPANGLE SPANGLE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILSDN CREEK	NESPELEM																								
OCOSTA ODESSA ORTINO PACIFIC BEACH PACIFIC BEACH PACIFIC BEACH PACHOLOGIC PE ELL PUGET ISLAND RANDLE RAYMOND-LABAM REARDEN RIMINGOCK RITZYLLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH BEND SPANGLE SPANGLE SPANGLE SPANGLE SPANGLE STARBUCK TIETON TWISP VALEY VASHON WILSDIR WILS	NORTH BEND																								
ODESSA ODTING PACIFIC BEACH PACKWOOD PE ELL PUGET ISLAND RANDLE RAYMOND-LABAM REARDEN RIMROCK RITZUILE ROYALLE ROYALLE SOUTH PRAIRIE SPANGLE SPANGLE SPANGLE SPARGLE SPARGLE SPARGLE SPARGLE SPARGLE SPARGLE STARBUCK TILETON TWISP VALEE	OCEAN PARK																								
ORTING PACIFIC BEACH PACKWOOD PE ELL PUGET ISLAND RANDLE RAYMOND-LABAM REARDEN RIIMROCK RITZYLLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPARGUE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILSUN RULLEY VASHON WASHTUCNA WILSUN RULLEY WASHTUCNA WILSUN RULLEY WASHTUCNA WILSUN RULLEY WILSON CREEK																									
PACIFIC BEACH PACKWOOD PE ELL PUGET ISLAND RANDLE RAYMOND-LABAM REARDEN RIMROCK RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPARGUE STARBUCK TIETON TWISP VALEY VALEY VALEY VALEY VASHON WASHTUCNA WILSON CREEK	ODESSA																								
PACKWOOD PE ELL PUGET ISLAND RANDLE RAYMOND-LABAM REARDEN RIMROCK RIMROCK RIITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPRAGUE SPRAGUE STARBUCK TIETON TWISP VALEE																									
PE ELL PUGET ISLAND RANDLE RAYMOND-LABAM REARDEN RIMROCK RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPANGLE SPARGUE STARBUCK TIETON TWISP VADER VALLEY VALLEY VASHON WASHTUCNA WILSDIR WILSON CREEK	PACIFIC BEACH																								
PUGET ISLAND RANDLE RANDNOLABAM REARDEN RIMBOCK RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPANGLE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILSUN WILSON CREEK	PACKWOOD																								
RAYMOND-LABAM REARDEN RAYMOND-LABAM REMROCK RIMROCK RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPANGLE STARBUCK TIETON TWISP VADER VALLEY VALLEY VASHON WASHTUCNA WILBUR WILBUR WILSON CREEK																									
RAYMOND-LABAM REARDEN RIMROCK RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPARGUE STARBUCK TIETON TWISP VADER VADER VALEY VALEY VALEY VALEY WASHON WASHTUCNA WILBUR WILBUR WILSON CREEK	PUGET ISLAND																								
REARDEN RIMROCK RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH BEND SOUTH PRAIRIE SPANGLE SPRAGUE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK	RANDLE																								
RIMROCK RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPRAGUE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILBUR WILSON CREEK																									
RITZVILLE ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILSON CREEK	REARDEN																								
ROYAL CITY SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPARGUE STARBUCK TIETON TWISP VADER VADER VALLEY VASHON WASHTUCNA WILBUR WILBUR WILBUR WILBUR WILBUR WILBUR WESON CREEK	RIMROCK																								
SNOQUALMIE PASS SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPRAGUE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILSON CREEK	RITZVILLE																								
SOUTH BEND SOUTH PRAIRIE SPANGLE SPANGLE SPARGUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILSON CREEK	ROYAL CITY																								
SOUTH PRAIRIE SPANGLE SPARGUE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK																									
SPANGLE SPRAGUE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK	SOUTH BEND																								
SPRAGUE STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK																									
STARBUCK TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK																									
TIETON TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK																									
TWISP VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK																									
VADER VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK																									
VALLEY VASHON WASHTUCNA WILBUR WILSON CREEK																									
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YACOLT	YACOLT																								

WASHINGTON QUALITY OF SERVICE REPORT TROUBLES PER 100 ACCESS LINES CENTURY TEL 2014

						2014						
	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14
Exchange	Trbls per 100	Trbls per 100	Trbls per 100 It AL Tkts Result	Trbis per 100	Trbls per 100	Trbls per 100	Trbls per 100					
ALMIRA	AL IKTS Result	AL IKTS Result	AL Tkts Result	AL IKTS RESUIT	AL IKTS Result	AL IKTS Result	AL IKTS Resul	it AL IKts Result	AL IKTS Result	AL IKts Result	AL IKTS Result	AL IKIS Result
AMES LAKE												
ARLETTA												
ASHFORD BASIN CITY												
BEAVER												
BLAKELY ISLAND												
CARNATION CATHLAMET							_					
CHENEY												
CHEWELAH												
CHINOOK CLALLAM BAY							_					
CLEARWATER												
CONNELL												
COULEE CITY COWICHE							_					
CRESTON												
CURTIS DAVENPORT												
EAST SOUND							_					
EDWALL-TYLER												
ELMA												
ELTOPIA EUREKA												
EWU												
FALL CITY FORKS												
FORKS FOX ISLAND	-						_					
FRIDAY HARBOR												
GIG HARBOR												
GLENOMA HANSVILLE							_					
HARRINGTON												
HUMPTULIPS HUNTERS												
KAHLOTUS												
KETTLE FALLS												
KINGSTON LAKE QUINAULT												
LAKEBAY												
LIND												
LONG BEACH LOPEZ												
MATHEWS CORNER												
MCCLEARY												
MEDICAL LAKE MESA												
MINERAL												
MONTESANO												
MORTON NEAH BAY												
NESPELEM												
NORTHBEND OCEAN PARK												
OCOSTA												
ODESSA												
ORTING PACIFIC BEACH												
PACKWOOD												
PE ELL												
PUGET ISLAND RANDLE												
RAYMOND-LABAM												
REARDEN												
RIMROCK RITZVILLE												
ROYAL CITY												
SNOQUALMIE PASS												
SNOQUALMIE RIDGE SOUTH BEND												
SOUTH PRAIRIE												
SPANGLE												
SPRAGUE STARBUCK												
TIETON												

Sep-13																								BLES PI																							
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TWISP VADER VALEY VASHON WASHTUNA WILBUR WILSON CREEK WINTROP	Exchange																			T								T																			
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