



Service Date: August 9, 2018

STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

August 9, 2018

**NOTICE OF CHANGES TO TAIRFF 15-C; HOUSEHOLD GOODS ESTIMATED
COSTS FOR SERVICES FORM; AND UNIFORM HOUSEHOLD GOODS BILL OF
LADING**

AND

NOTICE OF ERRATA TO TARIFF 15-C

RE: Addition of credit card processing fee; Correction of scrivener's error

TO ALL PARTIES:

On July 19, 2018, the Washington Utilities and Transportation Commission (Commission) approved the addition of credit card processing fees to Tariff 15-C for a limited time period in Docket TV-180245. The Estimated Costs of Services form and Uniform Household Goods Bill of Lading were subsequently updated to include a separate line item for credit card processing fees. Items updated in Tariff 15-C include:

1. **Item 10:** Definitions
2. **Item 57 (new):** Credit Card Processing Fees
3. **Item 85:** Estimates

Until December 31, 2019, household goods carriers may charge credit card processing fees to those customers who elect to pay by credit card. The credit card fee must match the fee charged to the household goods carrier by the credit card company, but must not exceed 2.5 percent of the total transaction. If the credit card processing fee exceeds 2.5 percent of the total transaction, the household goods carrier may only charge 2.5 percent. The fee is only applicable to credit card transactions; it is not applicable to any other transaction type, including debit card transactions.

The credit card processing fee must be disclosed to the customer on the Estimated Costs of Services form, and must be presented as a separate line item on the Uniform Household Goods Bill of Lading. **Credit card processing fees may not be assessed after December 31, 2019.**

In addition, it came to the Commission's attention that the Tariff 15-C table of contents was not updated to include the new section, Item 57 Credit Card Processing Fees, in docket TV-180245. This errata notes and corrects that omission. The table of contents has now been updated to include Item 57.

The updated estimate, Bill of Lading, and the updated version of Tariff 15-C, Household Goods, can be found at:

<https://www.utc.wa.gov/regulatedIndustries/transportation/householdGoods/Pages/default.aspx>.

If you have any questions about this Notice, Tariff 15-C, the Estimated Costs of Services Form, or the Uniform Household Goods Bill of Lading, please contact Andrew Roberts, Regulatory Analyst, at (360) 664-1101.

Sincerely,

A handwritten signature in blue ink that reads "Bridgit Feeser".

Bridgit Feeser
Consumer Protection Assistant Director