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| RULES AND REGULATIONS (Continued) |
| RULE NO. 9: Bills and Payment for Service |

1. **Frequency of Billing:** Under normal circumstances, the Company will render bills on a monthly basis.
2. **Billing for Customers with Multiple Accounts:**
   1. Under normal circumstances, a separate bill will be rendered for each meter used by a Customer.
   2. When accounts have an identical Customer name and mailing address, the Company may agree to provide a single bill covering usage through multiple meters under the same class of gas service. Single bills will be provided only for accounts specifically covered by such an agreement and for the following limited purposes:
      1. A summary bill statement, totaling the individually calculated bill amounts of accounts covered by a summary statement agreement, will be provided at the Customer’s request.
      2. A single bill combining consumption through multiple meters on a Customer’s contiguous property may be provided under one of the following conditions:
         1. A Customer requests the installation of multiple meters and pays all facilities extension costs pursuant to Rule Nos. 6, 7 and 7A.
         2. The Company, due to operational constraints, elects to install multiple meters for the measurement of the same class of gas service.
3. **Payment Due Dates:** Bills are due and payable on the date rendered and become past due after fifteen (15) days unless specified otherwise on the bill. All bills are payable at an office or authorized pay station of the Company or to an authorized Company employee. When Company employees are outside of a Company office to reconnect a Customer’s service, they may only accept payment in the form of checks or money orders. Bills shall be deemed received upon personal delivery to Customers or three (3) days following the deposit of the bill in the United States Mail to the Customer’s last known address. Failure to receive a bill will not relieve the Customer of the obligation to pay for service provided or affect the date the bill becomes past due.

(Continued on Sheet No. 21-A)