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via email: records@utc.wa.gov

Washington Utilities and Transportation Commission PO Box 47250 Olympia, WA 98504-7250

Re: Friday Harbor Jolly Trolley
Docket No. TC-160821

Dear Sir/Madam:

I am an attorney and The Jolly Trolley is one of my clients. However, I also happen to be a long-term resident of San Juan Island, having moved here in 1990.

Under WAC 480-30-140, "public convenience and necessity" means that every member of the public should be reasonably afforded the opportunity to receive auto transportation service from a person or company certified by the commission and that when reviewing applications, the commission may consider differences in operation, price, market features and other characteristics of a proposed service and whether an existing company is providing the same service to the satisfaction of the commission. Additionally, the commission will consider whether increased competition will benefit the traveling public.

Since an objection to The Jolly Trolley's application has been filed, we must look at WAC 480-30-136, which sets for the procedure for applications subject to objection and the information that is required of the applicant and the objecting company.

The objecting company, San Juan Transit, has sent you a detailed email complaining that if you award a forbearance to The Jolly Trolley, it will take riders off the San Juan Transit buses. Yet he sets forth in some detail the "consistent, reliable service" he provides "to hundreds of employees of Roche Harbor Resort, Roche Harbor Marina and Friday Harbor Marina", as well as providing affordable transportation to doctor's appointments, grocery stores, etc. San Juan Transit has seven or eight buses

The Jolly Trolley is one very charming, unique "bus" that looks like what street cars used to look

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like. Besides being unique, the Jolly Trolley offers an educational video about the island, which no one else does. The hop-on, hop-off feature is very important in order to give tourists time at certain venues to get a chance to get a real feel for the island.

San Juan Transit has enjoyed a monopoly on this service until now, but competition always makes everyone do a better job. Additionally, the population of the island continues to increase and the tourist trade has been increasing in recent years. Also, since the ferry reservation system went into effect, more people are parking their cars in Anacortes and walking on the ferry, necessitating additional need for transportation. The Jolly Trolley is meeting some of that need.

I do not believe the Jolly Trolley intends to drive people to their doctor's appointments or the grocery store. Their need for the forbearance is to allow for a person to hop-on, and hop-off at a destination of their choice and then to hop back on to return to their hotel.

The unique charm of the Trolley and the educational video are both items that San Juan Transit does not offer, so it cannot be said that it holds a certificate to provide the same service in the same territory, as the Jolly Trolley.

Thank you.

Yours truly,

Mary L. Stone

cc: Alison Caruso