

# ATTACHMENT A

## EMERGENCY OPERATION INFORMATION – WAC 480-120-414 CENTURYLINK ENTITIES

**Company Name(s):**..... CenturyTel of Washington, Inc. d/b/a/ CenturyLink  
CenturyTel of Inter Island, d/b/a CenturyLink  
CenturyTel of Cowiche, d/b/a CenturyLink  
United Telephone of the Northwest d/b/a CenturyLink  
Qwest Corporation d/b/a, CenturyLink QC  
CenturyLink Communications LLC

**Service Provided:**..... Residential and business local and long distance  
telecommunications services

**Emergency Plan:** ..... Yes

**Emergency Plan Filed with UTC:**..... Yes

**Company Network Operations Center: ..** Yes

**Network Operations Center Location:....** 120 Lenora Street, Seattle, Washington

**Regulatory Contact:**

David Namura, Dir. State & Local Government  
Affairs  
120 Lenora St., Suite 502  
Seattle, Washington 98121  
[David.namura@lumen.com](mailto:David.namura@lumen.com)  
(206) 733-8645 – Direct Line  
(206) 601-9440 – Cellular [24-Hour]

**Alternate Emergency Contact:**

Vinh Nguyen, Mgr. Region Operations II  
120 Lenora St., Floor 8  
Seattle, WA 98121  
(206) 806-7247  
(206) 380-0453 – Cellular [24-Hour]

**Primary Emergency Contact:**


Michael Velarde, Dir., Network Implementation,  
OR/WA/ID/NV  
1201 Veranda Rd. SE, Suite 103  
Rio Rancho, NM 87124  
(505) 715-9263 – Cellular [24-Hour]

**[Local] Network Operations Center Contact:**

Shawn Gough, Director, Network Service Operations  
19504 Bonney Lake Blvd.  
Bonney Lake, WA 98391  
[Shawn.gough@lumen.com](mailto:Shawn.gough@lumen.com)  
(385) 306-5284 – Direct Line  
(801) 414-5478 – Cellular [24 Hour]

**[Regional] Network Operations Center Contact:**

Primary Emergency Contact: (24 hours)  
GNOC (Global Network Operations Center)  
(877) 453-8353

Signed:   
David Namura, Director, State & Local Government Affairs

Date: January 3, 2023