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November 6, 2020

Mark L. Johnson
Executive Director and Secretary
Washington Utilities & Transportation Commission
621 Woodland Square Loop S.E.
Lacey, WA 98503

Regarding: Docket No. UG-200568 – Customer Notice

Dear Mr. Johnson:

As required by WAC 480-90-198, Cascade Natural Gas Corporation (Cascade or Company) submits the attached copy of the customer notice of the Company's general rate case, filed in docket No. UG-200568. The notice complies with the requirements of WAC 480-90-197 and WAC 480-90-194(4) and was reviewed by Commission Staff and Public Counsel.

Cascade serves approximately 222,700 natural gas customers in the state of Washington that may be affected by the proposed rate increase.

The customer notice will be posted to Cascade's website and will be included in customer bills in the middle of November 2020. All customers will have received the bill insert after the 30-day bill cycle is complete, well in advance of the January 26, 2021 public comment hearing.

In addition, the Company will release to the media (radio, television, and newspapers) the information related to the public hearings in December.

If you have any questions regarding this information, please contact me at (509) 734-4593.

Sincerely,

/s/ Michael Parvinen

Michael Parvinen
Director, Regulatory Affairs
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Attachments:

UG-200568 CNGC COS, 11.06.20.pdf

UG-200568 CNGC Customer Notice, 11.06.20.pdf

UG-200568 CNGC Public Announcement, 11-06-20.pdf