

**EXHIBIT NO. ___(SML-2)
DOCKET NO. UE-11___/UG-11___
2011 PSE GENERAL RATE CASE
WITNESS: SUSAN MCLAIN**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

**Docket No. UE-11___
Docket No. UG-11___**

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE
PREFILED DIRECT TESTIMONY OF
SUSAN MCLAIN
ON BEHALF OF PUGET SOUND ENERGY, INC.**

JUNE 13, 2011

1 **PUGET SOUND ENERGY, INC.**

2 **FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE**
3 **PREFILED DIRECT TESTIMONY OF SUSAN MCLAIN**

4 **Q. Please state your name and business address.**

5 A. My name is Susan McLain. My business address is 10885 NE 4th Street, P.O.
6 Box 97034, Bellevue WA 98009-9734.

7 **Q. By whom are you employed and in what capacity?**

8 A. I am employed by Puget Sound Energy, Inc. ("PSE") as Senior Vice President
9 Delivery Operations.

10 **Q. What are your duties as Senior Vice President Delivery Operations?**

11 A. I have overall responsibility for activities associated with the routine construction,
12 operation and maintenance of PSE's gas and electric delivery systems. This
13 includes: electric and gas first response to address customer issues such as power
14 outages and reports of gas odors; new customer construction; maintenance and
15 operation of electric and gas transmission and distribution infrastructure and
16 substations; system controls and protection; vegetation management; leak
17 surveying; contractor management; emergency response; quality control; gas and

1 electric control centers and dispatch; as well as bulk electric transmission
2 contracts, sales and interconnections.

3 **Q. Briefly describe your education and relevant employment experience.**

4 A. I graduated from the University of Washington in June 1978 with a Bachelor of
5 Arts in Economics. My educational experience includes course work in
6 econometrics and other measurement techniques.

7 Prior to my employment at PSE, I worked as Benefits Coordinator at Sisters of
8 Providence Corporate Headquarters (1978-1982), Compensation and Benefits
9 Manager at Tacoma Boatbuilding Company (1982-1985) and Compensation and
10 Benefits Manager at The Seattle Times (1985-1988).

11 I joined Puget Sound Power & Light as the Manager – Employee Benefits (1988-
12 1990), transferred to the operations area as a Division Administrator (1991-1993)
13 and was responsible for customer service as a Business Office Manager (1994-
14 1995). I returned to our corporate headquarters as Director Strategic Planning
15 (1995-1996), which included duties associated with developing the Puget Sound
16 Power & Light and Washington Energy Company merger transition plan. Upon
17 the formation of Puget Sound Energy, Inc., I became Director System Planning
18 and Work Practices (1997). I was appointed an officer in late 1997, Vice
19 President Corporate Performance, and then became Vice President Operations
20 (1999-2011). My current assignment is serving as Senior Vice President of
21 Delivery Operations (February 2011 to present).