

Virgin Mobile USA, L.P.
Quarterly Lifeline Report
Washington
1st Quarter 2017

Public

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Cumulative Total
Customers Enrolled	28,840	26,043	25,372	24,843	24,843
Customers De-activated					
Suspended		REDACTED	REDACTED	REDACTED	REDACTED
Duplicates		REDACTED	REDACTED	REDACTED	REDACTED
Voluntary Disconnect		REDACTED	REDACTED	REDACTED	REDACTED
Inactivity		REDACTED	REDACTED	REDACTED	REDACTED
Moved		REDACTED	REDACTED	REDACTED	REDACTED
Non-Certification		REDACTED	REDACTED	REDACTED	REDACTED
NLAD-related deact		REDACTED	REDACTED	REDACTED	REDACTED
Other		REDACTED	REDACTED	REDACTED	REDACTED
Total Deactivated		3,177	1,027	1,067	5,271
New Customers		380	356	538	1,274

Note: confidential information is in bold numbers.