

12/20/19 14:49

State OF WASH.
UTIL. AND TRANSP.
COMMISSION

Lance J.M. Steinhart, P.C.
Attorneys At Law
1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

Also Admitted in New York
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200
Facsimile: (770) 232-9208

December 20, 2019

VIA E-FILING

Mark L. Johnson, Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr., SW
Olympia, WA 98504

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering; Docket No. UT-130702

Dear Mr. Johnson:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of changes to its Lifeline offering in Washington effective December 1, 2019 in accordance with changes in the Federal Communications Commission’s minimum service standards.¹

As summarized in Attachment A attached hereto, Bundle Plan 1, “Q LINK ALWAYS ON,” now includes 1,000 voice minutes, unlimited text messages and 3 gigabytes (GB) of data. Given this higher level of benefits, the previous alternative bundle plan options are now obsolete. The Tribal plan now includes unlimited voice minutes, unlimited text messages and 3 GB data.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-9200 or info@telecomcounsel.com. Thank you.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment
cc: Maybell Kelly

¹ See *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund*, WC Docket Nos. 11-42, 09-197 and 10-90, Order, FCC 19-116 (rel. Nov. 19, 2019).

ATTACHMENT A

Q LINK WIRELESS LLC – LIFELINE OFFERING EFFECTIVE 12/1/2019

LIFELINE NON-TRIBAL:

1,000 Minutes & 3 GB Data (Q LINK ALWAYS ON)

1,000 anytime minutes per month

Unlimited text and picture messaging

3 GB data per month

Minutes & data do not rollover

Net cost to Lifeline customer: **\$0**

LIFELINE TRIBAL:

Unlimited Talk & Text & 3 GB Data (Q LINK ALWAYS ON TRIBAL)

Unlimited anytime voice minutes per month

Unlimited text and picture messaging

3 GB data per month (*no rollover*)

Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free Wi-Fi enabled Smartphone, or data-capable tablet/hotspot device for qualified applicants
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge

Additional airtime available for purchase

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>