

1 A. **PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

2 A. My name is Jerome Holland. My business address is 545 E. John Carpenter Fwy., Irving,
3 Texas 75062.

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5 A. **HAVE YOU FILED PHASE A DIRECT AND RESPONSIVE DIRECT**
6 **TESTIMONY IN THIS CASE.**

7 A. Yes, I am.

8

9 A. **ON WHOSE BEHALF ARE YOU PRESENTING TESTIMONY IN THIS**
10 **PROCEEDING?**

11 A. I am presenting testimony on behalf of Verizon Northwest Inc., which was formerly
12 known as GTE Northwest Incorporated. The company recently changed its name after
13 the closure of the merger between its parent company, GTE Corporation, and Bell
14 Atlantic Corporation. The merged company name is Verizon Communications.

15

1 **A. IN YOUR TESTIMONY HOW DO YOU USE THE TERMS "VERIZON NW"**
2 **AND "GTE"?**

3 A. My fellow witnesses and I use "Verizon NW" to refer to Verizon Northwest Inc., the
4 company that is a party to this proceeding and on whose behalf we are testifying. I use
5 "GTE" to refer to the former GTE companies, which are now part of the Verizon
6 Communications companies along with the former Bell Atlantic companies. This will
7 make clear that we are talking about cost studies and inputs that have been developed by
8 and for the GTE telephone operating companies and about those companies' operations,
9 practices and procedures.

10

11 **A. WHAT IS THE PURPOSE OF YOUR PHASE A REBUTTAL TESTIMONY?**

12 A. In my phase A rebuttal testimony, I will respond to claims made by Roy Lathrop on
13 behalf of Worldcom and Richard Cabe on behalf of Rhythms Links and Covad
14 Communications that Verizon NW benefits from OSS enhancements undertaken to
15 enable Competitive Local Exchange Carriers ("CLECs") to compete in the local
16 exchange market.

17

18 **Q. MR. LATHROP STATES THAT THE MODIFICATIONS TO THE VARIOUS**
19 **ILEC OSS SYSTEMS WILL PROVIDE SOME BENEFIT TO THE ILECS. DO**
20 **YOU AGREE WITH HIS STATEMENT?**

1 A. No. In my phase A direct testimony, I described in detail each OSS project, how each
2 project benefits the CLEC, and why each project does not benefit Verizon NW’s retail
3 operations that support its customers. Mr. Lathrop, on the other hand, does not provide
4 any analysis, documents, or other evidence to support his statement. In addition, Mr.
5 Lathrop does not point to any specific OSS projects noted in my phase A direct testimony
6 and explain how those particular OSS enhancement projects benefit Verizon NW
7 operations. As a result, the Commission should disregard Mr. Lathrop’s unsupported
8 statement.

9

10 **Q. DR. CABE RECOMMENDS IN HIS PHASE A RESPONSIVE DIRECT**
11 **TESTIMONY THAT ILEC RETAIL XDSL CUSTOMERS BENEFIT FROM**
12 **LINE SHARING OSS IMPROVEMENTS. DO YOU AGREE?**

13 A. No. In my phase A responsive direct testimony, I describe the OSS line sharing
14 modifications Verizon NW is in the process of implementing. As part of GTE’s merger
15 with Bell Atlantic, one of the merger conditions requires the creation of a separate data
16 affiliate (“SDA”) to service in-franchise end user customer advanced services needs as
17 defined therein. This SDA must be operationally independent of Verizon NW and will
18 utilize the same OSS interface as any other CLEC ordering services from Verizon NW.
19 Therefore, there is no benefit from line sharing OSS improvements to Verizon NW retail
20 operations since these customers will not obtain XDSL from Verizon NW when the

1 merger condition is fulfilled.

2

3 **Q. DOES THIS CONCLUDE YOUR PHASE A REBUTTAL TESTIMONY?**

4 A. Yes, it does.

5

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

A.

<p>A. IN THE MATTER OF THE CONTINUED) COSTING AND PRICING PROCEEDING) FOR INTERCONNECTION, UNBUNDLED) ELEMENTS, TRANSPORT AND) TERMINATION, AND RESALE)</p>	<p>DOCKET NO. UT- 003013 PHASE A</p>
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PHASE A REBUTTAL TESTIMONY OF

JEROME HOLLAND

AVP – WHOLESALE PROCESS IMPROVEMENT

ON BEHALF OF

VERIZON NORTHWEST INC.

Formerly Known as GTE Northwest Incorporated

SUBJECT: OSS PROJECTS FOR LINE SHARING

AUGUST 4, 2000