

1 (d) *Safety*

2 Oregon Electric understands the critical importance of community, employee and public
3 safety and is committed to continuing PGE's record in this regard. Oregon Electric notes that
4 both PGE's Boardman and Coyote Springs generating plants have received the SHARP award
5 and demonstrate success in employee safety initiatives.

6 (e) *System Operations and Investment*

7 Oregon Electric pledges to maintain and enhance PGE's excellent record in this area.
8 PGE's record in system operations is among the best in Oregon. PGE has consistently exceeded
9 the distribution and transmission benchmarks set for it in the safety and service quality program
10 the Commission adopted as part of approving the merger with Enron in 1997. Customers of all
11 classes give PGE high marks for service restoration and attention to service quality, which is of
12 particular importance to a growing number of businesses. The operating records of PGE's
13 generating plants are also excellent. PGE has continued to invest in all parts of its system,
14 upgrading its generating plants and its distribution and transmission network. PGE has solid
15 practices for planning, designing, operating, and maintaining its system.

16 (f) *Energy Efficiency, Renewable Resources, and the Environment*

17 Oregon Electric believes that PGE has a good record in all of these areas. Under the
18 direction of Oregon Electric, PGE will continue to support the efforts of the Energy Trust of
19 Oregon to invest wisely in energy efficiency and renewable resources. PGE will also maintain
20 its focus on meeting all applicable environmental standards. Oregon Electric, through the
21 leadership of its Board, looks forward to enhancing PGE's performance in environmental, energy
22 efficiency, and renewable resource areas.

23 (g) *Restructuring*

24 Oregon Electric will continue PGE's efforts to facilitate the development of direct access
25 in Oregon, subject to the restrictions placed by the Legislature in SB 1149 and SB 3633. Oregon
26 Electric believes that additional customer choices contribute to a strong local economy.