

**SH-Exh-X-52**  
**Docket UW 170924**  
**Sarah Hand**

BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

SARAH HAND AND GRETCHEN HAND,  
a married couple

Complainant,

v.

RAINIER VIEW WATER COMPANY, INC.,

Respondent.

DOCKET UW 170924

**SARAH HAND'S EXHIBIT 52 TO  
CROSS EXAMINATION**

**EXHIBIT 52**

**TO CROSS EXAMINATION OF BOB BLACKMAN AND RACHEL STARK**

**July 25, 2018**

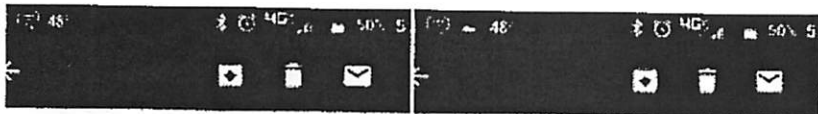
Email from State Attorney General's Office to  
Bryan Smithson and related Email from Kathryn McPherson to  
Bryan Smithson denying UTC has jurisdiction over water quality in November 2016.

**SARAH HAND'S EXHIBIT 52 TO CROSS  
EXAMINATION - DOCKET UW 170924**

**NIGEL S. MALDEN LAW, PLLC**  
711 Court A, Suite 200  
Tacoma, Wa. 98402  
253-627-0393 p  
844-273-6067 f

**Jill Smithson** **Springwood Residents**  
November 21, 2016 · Spanaway ·

FYI...we filed a complaint and it has been transferred twice now. We used the link from the post below. Anyone else have this issue? We will be contacting Northwest Drinking Water Operations next. What a headache.



ear Bryan Smithson:

**M** McPherson, Kathryn (UTC)  
to me  
5:01 PM View details

Thank you for contacting the Consumer Protection Division of the Attorney General's Office. Your complaint has been reviewed and it was determined that the issues presented are under the regulatory authority of another agency. Your complaint has been closed accordingly.

received a complaint forwarded from the Attorney General's office regarding quality of water at your location at 20114 73rd Ave Ct E, Spanaway, WA 98387. I attempted to contact you at the number you provided, 253-355-5575. I was unable to leave a message, as your voice mail was not accepting messages at this time. You may contact me if you have any questions by calling toll-free 888-333-9882, Monday through Friday, except Holidays.

We referred your complaint to the following agency. Please contact the identified agency directly with questions about the status of your complaint.

Water quality is not regulated by the Washington Utilities and Transportation Commission. The Washington State Department of Health regulates this area. I have enclosed some information they may be of assistance to you.

Utilities & Transportation Commission  
PO Box 47290  
Olympia, WA 98504-7290

To contact an office in your area:  
Northwest Drinking Water Operations  
20425 72nd Ave. South, Building 2, Suite 310  
Kent, WA 98032-2358  
Main Phone: 253-395-6750  
FAX: 253-395-6760  
<http://www.doh.wa.gov/CommunityandEnvironment/DrinkingWater/OfficesandStaff/NorthwestRegionalOfficeStaff>



5 Comments

Like Comment Share



**Brandi Locke** Yes. Me too  
Like · Reply · November 21, 2016 at 5:48pm



**Sarah EJ Hand** Keep filing . I guess they are trying to pass it around .  
Like · Reply · November 21, 2016 at 6:08pm



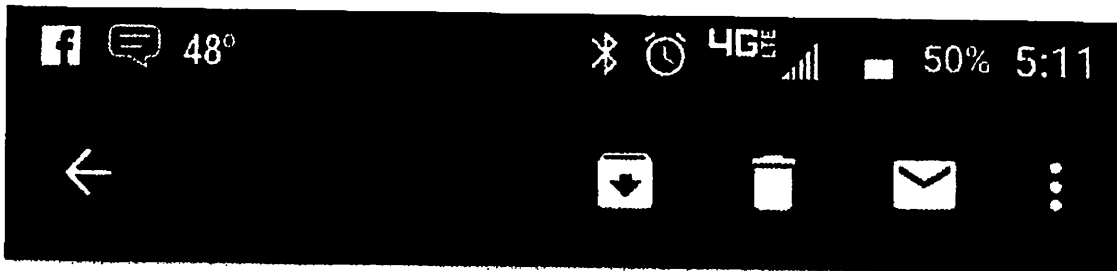
**Brandi Locke** They explained why it would go to health dept. Made sense.  
Like · Reply · November 21, 2016 at 6:19pm



**Henry Rosoff** I am working on this problem, the health department will only address water quality, not concerns related to property damage, health and the licensing of Rainier View  
Like · Reply · 2 · November 22, 2016 at 5:27pm



**Sarah EJ Hand** I been on phone with different people all day. They all say same thing we will let you know if you shouldn't drink the water.really I know not to drink the water why would I need you to tell me not to. Like only if you drink it first.  
Like · Reply · November 22, 2016 at 6:44pm · Edited



Dear Bryan Smithson:

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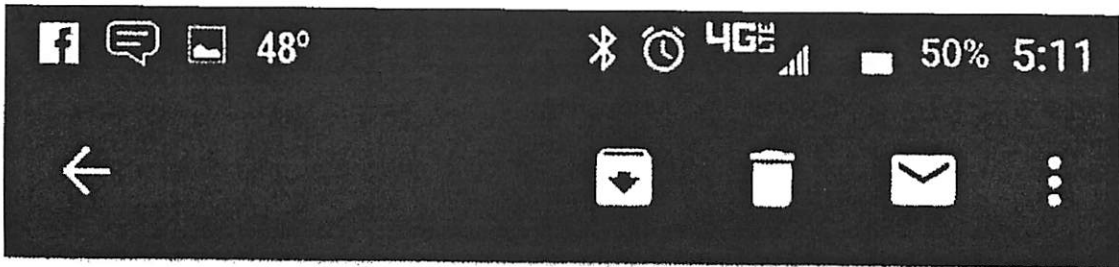
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Olympia, WA 98504-7290





McPherson, Kathryn (UTC)



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For general information:

