

Expert Telecom Compliance

1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

November 1, 2019

VIA ELECTRONIC DELIVERY

Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
PO Box 47250
Lacey, WA 98503

Re: Q LINK WIRELESS LLC Quarterly Report
Docket No. UT-130702

Dear Mr. Johnson:

Attached please find for filing Q LINK WIRELESS LLC'S ("Company") Quarterly Lifeline Report for Q3 2019.

THE COMPANY RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160 AND RCW 80.04.095. The enclosed report contains valuable commercial information, including confidential customer-specific usage information.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 678-672-2831 or etc@telecomcounsel.com. Thank you for your attention to this matter.

Respectfully submitted,

/s/ Victoria Martin

Victoria Martin, Regulatory Specialist
Expert Telecom Compliance

Attachments

Received
Records Management
11/01/19 10:07
State Of WASH.
UTIL. AND TRANSP.
COMMISSION

Company: **Q LINK WIRELESS LLC**

Confidential per WAC 480-07-160

State: Washington

Year 2019

Docket: UT-130702

Quarter 3

Lifeline Quarterly Customer Report

	<u>JUL</u>	<u>AUG</u>	<u>SEP</u>	<u>Total</u>
Total number of customers at end of period	60,348	59,176	59,309	
Total number of new customers enrolled	2826	2591	2214	7,631
Total number of customers de-enrolled due to inactivity				
Free Lifeline Plan 1000 Minutes & 1 GB	1,605	1,458	479	3,542
Free Lifeline Tribal Plan 1000 Minutes	0	0	0	0
Discounted Lifeline Plan(s)	0	0	0	0
Total number of customers de-enrolled due to failed annual verification				
Free Lifeline Plan 1000 Minutes & 1 GB	1,452	1,564	1,020	4,036
Free Lifeline Tribal Plan 1000 Minutes	0	0	0	0
Discounted Lifeline Plan(s)	0	0	0	0
Total number of customers/applicants de-enrolled				
Free Lifeline Plan 1000 Minutes & 1 GB	6,561	6,589	5,642	18,792
Free Lifeline Tribal Plan	0	0	0	0
Discounted Lifeline Plan(s)	0	0	0	0