



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

May 17, 2024

Jeff Killip, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E., Lacey, WA 98503
P. O. Box 47250
Olympia, Washington 98504-7250

RE: IM Telecom, LLC dba Infiniti Mobile (initial compliance filing)
Docket UT-240072

Dear Mr. Killip:

On May 9, 2024, the Washington Utilities and Transportation Commission (Commission) entered Order 01, “GRANTING PETITION FOR DESIGNATION AS ELIGIBLE TELECOMMUNICATIONS CARRIER WITH CONDITIONS AND EXEMPTION FROM RULE,” in the above-referenced docket. Order 01, among other things, required IM Telecom, LLC dba Infiniti Mobile (Company) to provide an initial compliance filing within 30 days (prior to offering Lifeline services).¹

On May 16, 2024, the company submitted its initial compliance filing including the following information to meet the requirements of Condition number one:

- a. Infiniti Mobile’s Lifeline rate plans, terms, and conditions: the rates, terms and conditions shall include all provisions that apply to the Lifeline services offered by Infiniti Mobile in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan,
- b. Infiniti Mobile’s proposed language to be used in all advertising of Lifeline services and on its websites. The language included information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues, and
- c. Infiniti Mobile’s Lifeline Customer Application Form.

¹ UT-240072, Order 01, Appendix A, ¶1.

Based on Commission Staff's review of the compliance filing including the data request responses that were provided by the Company; Staff believes that IM Telecom, LLC dba Infiniti Mobile's compliance filing should be approved, and recommends the Commission issue a Compliance Acknowledgement Letter approving this filing so that the Company may then begin to offer its services to low-income consumers in Washington.

Sincerely,

Tim Zawislak
Regulatory Analyst