



March 22, 2024

To: *Kathy Hunter, Acting Executive Director and Secretary*

Received
Records Management
Mar 22, 2024

RE: TC-230964 Tariff 5 to replace Tariff 4 for a General Rate Increase and Tariff Revision for C062991.

This cover letter is a required effective date update from April 1, 2024 to April 12, 2024 in order to complete review of the filing.

This is now one year from when our refund policy was removed as "Out of Compliance" without a compliant replacement. This has greatly hindered Rocket Transportation's ability to serve our community well with a consistency of service that benefits all.

Attachments to this filing: none

To comment regarding this submission, please contact the Utilities and Transportation Commission. This contact may be in person, by telephone, or via the internet. This contact information is current as of submission, but may change.

Washington Utilities and Transportation Commission, Auto Transportation Staff

621 Woodland Square Loop SE, Lacey, WA 98503

Website: www.utc.wa.gov

1-888-333-WUTC (9882) Public Number

360-664-1234 Records Center Number

Documents: records@utc.wa.gov

Questions: transportation@utc.wa.gov

Kathy Roman

360-683-8087 x30 Direct

Monday thru Friday 8am-5pm PT