

**BEFORE THE WASHINGTON UTILITIES  
AND TRANSPORTATION COMMISSION**

**UW-190116**

**APPLICATION FOR SALE AND TRANSFER OF ASSETS  
FROM MONTERRA, INC.  
TO CASCADIA WATER, LLC**

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**Revised Exhibit 4**

**Cascadia Tariff**

March 15, 2019

# **CASCADIA WATER, LLC**

## **NAMING RATES FOR WATER SERVICE**

**FOR LEHMAN, SEA VIEW, ESTATES, AND MONTERRA** (N)  
**WATER SYSTEMS**

at

**Whidbey Island, Washington**

**Sequim, Washington** (N)

**Port Angeles, Washington** (N)

and

**CONTAINING RULES AND REGULATIONS**

**GOVERNING SERVICE**

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**Issued Date:** March 14, 2019

**Effective Date:** April 15, 2019

**Issued By:** Cascadia Water, LLC

**By:** Culley Lehman

**Title:** General Manager

**Address:** 18181 SR 525, PO BOX 549, Freeland, WA 98249

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**By:** Culley Lehman      **Title:** General Manager



**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 4 – Definition of Service**

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

**Rule 5 – Disconnection Visit Charge**

When a Utility employee is dispatched (single visit) to disconnect service and service is not disconnected, that employee must accept payment of a delinquent account and disconnect visit charge if specified in **Schedule X**. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess over the amount due and owing. Any excess payment will be credited to the customer's account. Disconnection visits will only be made following the required notice to the customer.

**Rule 6 – Reconnection Visit Charge**

When a Utility employee is dispatched (single visit) to reconnect service to the Utility distribution system, a reconnection visit charge will apply if specified in **Schedule X**. Such charge is to apply only in cases where service (which includes, but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued.

The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from customer have been made. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

(N)

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 7– Installation of Service Pipes and Meters**

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

*'Utility Meter Installation' – The Utility may meter any flat rate service at its discretion. The Utility's metered service rates will become effective, after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit cost to the customer.*

**Rule 8 – Distribution Main Extension**

*'Utility Allowance' – Where elevation and construction conditions allow and one or more bona fide prospective permanent customers request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.*

*'Customer Prorate Share' – The cost of main extension in excess of the estimated customer(s) revenue for three (3) years (Utility allowance) must be paid by the prospective customers in advance.*

*'Construction Contract' – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WAC's for special contracts for water utilities and distribution extensions.*

(N)

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**WATER SERVICE**  
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**ESTATES SYSTEM**

(N)

**Rule 11– Service Visit Charge**

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

- a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

**Rule 12 – Interruption to Service**

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

**Rule 13 – Bills**

All bills shall be rendered and paid **bi-monthly** in arrears and are due and payable upon receipt and are considered delinquent no less than twenty (20) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

**Rule 14 – Late Payment Charge**

Bills are due and payable upon receipt. Bills are considered late twenty (20) days after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance shall be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than twenty (20) days after the dispute has been resolved.

(N)

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 15– Deposits**

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules.

The deposit will not be more than an average three-twelfths (3/12) of estimated annual billing (for customers billed monthly).

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury, and published in the Federal Reserve's Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer's account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer.

In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WAC's for establishing credit and deposits for water utilities.

**Rule 16– Responsibility for Delinquent Accounts**

A water company must not refuse or discontinue service to an applicant or customer when there are unpaid bills from a prior customer at the same premises unless the company believes, based on objective evidence, that the applicant is acting on behalf of the prior customer with the intent to avoid payment.

A water company cannot permanently deny service to an applicant or customer because of a prior obligation to the company. A prior obligation is the dollar amount that has been billed to a customer but left unpaid at the time of disconnection of service for nonpayment.

(N)

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 17– Discontinuance of Service**

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in commission Rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.
11. Service obtained by fraud.
12. Fails to comply with cross connection control requirements.

(N)

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 18– Sprinkling and Irrigation**

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility, subject to protest by any customer affected and reviewed by the Commission. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption. No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

**Rule 19– Rates**

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premise. Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff proscribes temporary or seasonal rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings, be supplied through an *un-metered service*, (Dwelling Units) each consumer using water is considered a separate customer and will be charged the base charge as provided by the schedule of rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings, be supplied through *one metered service*, consumers using water will be considered a single customer and will be charged the base charge as provided by the schedule of rates for the size of meter installed. If the consumption as shown by the meter exceeds the allowance or usage blocks for the size of the meter, the excess consumption charge will be computed at the regular rates for one customer for the size of meter installed.

(N)

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**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 20 –Account Set-Up Charge**

An account set-up charge as specified in **Schedule X** will be made for each new account, temporary, seasonal reconnection, or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to:

1. Installation of a new meter.
2. Owners or agents assuming temporary responsibility for service to vacant premises.

**Rule 21 –Non-Sufficient Funds (NSF) Charge**

An NSF check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

**Rule 22– Water Availability Letter Charge**

Any prospective customer seeking a water availability letter or certificate of water availability from the Utility must first pay the appropriate charge as specified in **Schedule X**. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

**Rule 23 – Cross Connection Control**

The customer shall not permit the plumbing on their premises to be connected to any source of water supply other than the Utility's, or to any potential source of contamination, without first obtaining the Utility's written permission and meeting the Utility's cross connection control criteria. The customer shall assure that effective back-flow prevention measures are implemented to ensure continual protection of the water in the public water distribution system. Any back-flow prevention assembly deemed necessary by the Utility to prevent entry of contaminants to the public water system shall be installed at the customer's expense. Cross connection control program is outlined in **Schedule 8**.

(N)

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**ESTATES SYSTEM**

(N)

**Rule 24 – Backflow Assembly Testing and Inspection**

If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list or the customer may elect the Utility to provide this service and charge the customer its current annual Backflow Assembly Testing Fee listed on **Schedule X**. The Utility service for annual backflow assembly testing shall be subscribed to on an annual basis and is not subject to cancellation or reduction for partial periods.

The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC's for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service as specified in **Rule 5** of this tariff.

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as specified in **Rule 6** of this tariff.

**Rule 25 – Credit/Debit Card Processing and Chargeback Fees**

The Utility now accepts bill payment via VISA or MasterCard by telephone, and customers may use either credit or debit cards. When a customer makes a payment using this service, a credit card processing fee will be charged per transaction as specified in **Schedule X** to offset the Utility's associated costs.

In the event that a customer initiates a credit or debit card transaction that is disallowed by the Card Utility or bank, a credit card chargeback fee will be charged to the customer's account as specified in **Schedule X**.

(N)

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 26 – Limitations of Liability**

The Utility's liability, if any, for its gross negligence, willful misconduct or violation of RCW 19.122 is not limited by this tariff. With respect to any other claim or suit, by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility's liability, if any shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

There shall be no liability for consequential or incidental damages. The Utility clearly disclaims all warranties, stated or implied, except those specifically set forth in this tariff, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

**Rule 27 – Unauthorized Use of Service**

Where service has been disconnected either through the request of the customer or through action of the Utility, and the service – which includes, but is not limited to, the saddle, curb stop, piping, meter setter, angle stop, check valve, meter – has been locked, authorized service cannot be restored without the Utility first reinitiating service.

If service is restored by the unauthorized removal of the meter lock, the customer receiving the unauthorized service will be charged the current replacement cost of all damages to the Utility's property and service, plus a Service Visit Charge for inspection of damages in accordance with **Rule 11** in this tariff.

In addition, the Utility will charge the customer receiving unauthorized service the tariff rate for all service that the Utility estimates was taken plus all of the Utility's costs resulting from the unauthorized use and all applicable fees pursuant to WAC's for discontinuing of service for water utilities.

**Rule 28 – Damage and Repairs Charge**

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if any customer category or a customer's contractor causes damage to meter box, fire hydrant, pipes, mains or other equipment of the Utility's maintained infrastructure, the customer will be responsible for paying the Damage and Repairs Charge as specified in **Schedule X**.

(N)

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 29 – Fire Hydrant Meter Rental**

Building contractors or others with a need for temporary service from a fire hydrant(s), other than for fire suppression purposes, are required to rent a fire hydrant meter from the Utility and meter their usage. There is no charge for the rental of the fire hydrant meter, if the equipment is not damaged, but there is a security deposit amount identified on **Schedule X**. When the fire hydrant meter is returned, the temporary customer will be charged for the water consumed at the consumption rate identified in **Schedule 2**.

If the fire hydrant meter is returned within three (3) days of the agreed-upon return date, the security deposit will be returned in full. If the equipment is returned more than three (+3) days after the agreed-upon return date, the security deposit will be forfeited by the customer.

The security deposit may be waived if the customer gives a credit card authorization for the full replacement cost of the meter. If the item is returned on time, the credit card draft will not be drawn. If the equipment is returned but more than three (+3) days late, a draft will be drawn on the credit card in the amount of the security deposit identified on **Schedule X**. If the equipment is not returned at all, a draft for the full replacement cost will be drawn.

**Rule 30 – Compound Meter Procedures**

*‘Compound Meter’ – is a combination of a large meter and a small meter, with a special change-over valve to accurately measure an extremely broad range of flow rates.*

When the Utility determines that a compound meter is need to accurately measure flow rates, then a compound meter is billed as a single customer; this is done by applying the larger meter size to determine the monthly metered rate service per **Schedule 2** for base rate and usage blocks; the total billed usage amount is determined by combining the usage of both the large and small meters.

(N)

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

(N)

**Rule 31 – Water Leak Procedures**

When the Utility determines that a leak has occurred on the customer's property, the Utility will adjust the customer's bill; after the customer submits a bill from a plumber or other evidence that the leak has been repaired, the Utility must re-calculate the customer's bill for the '*relevant time period*'. The '*relevant time period*' for this adjustment will not exceed two (2) months for any given leak. The customer's bill will be adjusted by:

1. Estimating the customer's '*projected normal usage*' during the relevant period(s) and billing this amount according to the usage rate shown on **Schedule 2**.
2. Billing the '*excess usage*' during the relevant period using one-fifth (1/5) the usage rate(s) shown on **Schedule 2**.
3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

*'Projected Normal Usage' – is an estimate of what the customer's water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.*

*'Excess Usage' – is the actual metered usage minus the projected normal usage.*

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

(N)

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By: Culley Lehman Title: General Manager

ESTATES SERVICE AREA

**Water System List**

County: Clallam

<u>System Name</u>	<u>DOH_WFI #</u>
Estates Inc	081669

(N)  
|  
(N)

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Issued: March 14, 2019 Effective: April 15, 2019

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By: Culley Lehman Title: General Manager

**SCHEDULE NO. 1**  
**NON-METERED RATE SERVICE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applicable to each customer, where meters have not yet been installed.

**Conditions**

The flat rate charge for service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. Flat rate charge will be the monthly minimum bill for this class of service and will be in addition to other charges as provided in this tariff. No reduction in rates will be made on any dwelling unit served by a non-metered connection unless all dwelling units served by a non-metered connection are vacant and the water is shut off at the connection point.

*"Dwelling unit" means any building, or portion thereof, which contains one or more units (owned, used, rented, leased, let or hired out to be occupied) that are served through a non-metered connection.*

**Monthly Charge**

**Rate**

Dwelling unit (each unit)

\$PP.PP

(N)

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**By:** Culley Lehman      **Title:** General Manager

**SCHEDULE NO. 2**  
**METERED RATE SERVICE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applicable to each customer served by the Utility on a metered basis.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

All metered rate service base rate(s) have zero allowance for the water usage.  
Base rate charge(s) and water usage block(s) are modified by the meter size factor.

Usage rates for each block are shown per 100 cubic feet (cu.ft.).  
Billing for any block shall be calculated on a per cubic foot amount used and based on the usage rate charge of that block.

**Monthly Charges**

Each connection or customer.

<b>Meter Size</b>	<b>Meter Size Factor</b>	<b>Base Rate</b>	<b>1<sup>st</sup> Block (cu.ft.)</b>	<b>1<sup>st</sup> Usage Rate</b>	<b>2<sup>nd</sup> Block (cu.ft.)</b>	<b>2<sup>nd</sup> Usage Rate</b>	<b>3<sup>rd</sup> Block (cu.ft.)</b>	<b>3<sup>rd</sup> Usage Rate</b>
3/4-inch	1.00	\$20.00	0-1000	\$.75	1001-2000	\$.90	Over 2001	\$1.05
2-inch	5.33	\$106.67	0-5333	\$.75	5334-10067	\$.90	Over 10667	\$1.05

(N)

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**By:** Culley Lehman **Title:** General Manager

**SCHEDULE NO. 3**  
**READY TO SERVE (RTS) SERVICE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility, and for whom the Utility has installed the direct connection from the water system to the applicant's property line. Applicable to any customer, where meters have not yet been installed.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 2, Metered Service.

The Ready to Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready to Serve charge. Termination of the charge will allow the Utility to remove the service line and/or connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system.

After a service line and/or connection has been removed for discontinued service, future service to the property will require a new application for service, payment of service connection charges and will be subject to the availability of service capacity at such time as the future application for service is made.

**Monthly Charge**

**Rate**

Each connection or customer.

\$10.00

(N)

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**By:** Culley Lehman      **Title:** General Manager

**SCHEDULE NO. 4**  
**SERVICE CONNECTION CHARGE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

**Conditions**

1. A charge will be made the first time a customer's service pipe, 3/4-inch or smaller, is connected to the Utility's main. This charge does not include the cost of a meter, or its installation. A meter will be furnished, installed and maintained by the Utility without direct cost to the customer.
2. The Utility owns and maintains all materials involved in making a service connection.
3. The service connection charge must be paid before the water is turned on.
4. In addition, when it is necessary to cross an existing road (by boring or cutting) the cost of the crossing and road permit fees or other charges, will be in addition to the Service Connection Charge.
5. Meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The meter will be installed upon the customer's premises in some convenient location approved by the Utility where the meter will at all times be accessible for reading, inspection and testing. (See Rule 8 & 9)
6. Service Connections will be installed within 7 days from payment, unless prior arrangements in writing are agreed upon by both the customer and the Utility.
7. Any Service Connection larger than 3/4-inch service requires a 'Labor and Material Contract'.

**Connection Charge**

**Rate**

Service Connection Charge (3/4-inch service plus tax gross-up of PP %)                      \$750.00

(N)

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**By:**                      Culley Lehman                      **Title:**                      General Manager

**SCHEDULE NO. 5**  
**ESTATES SYSTEM**

(N)

**Reserved for Future Use**

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at the Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

**Conditions**

**Charge**

3/4-inch service

**Rate**

\$PPP.PP

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

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By: Culley Lehman Title: General Manager

**SCHEDULE NO. 6**  
**CAPITAL IMPROVEMENT SURCHARGE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applicable to any connection or customer of the Utility.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service and will be in addition to other charges as provided in this tariff.

This surcharge is to fund the installation of capital improvements to complement the existing water system. This surcharge is the result of a survey of the water customers in which a majority of responses provided support for this funding mechanism.

Surcharge to expire **MM DD, YYYY, or upon recovery of \$PP,PPP** loan principal plus interest charges and state excise taxes, whichever occurs first. Surcharge may be paid (within 90 days of effective date) in a one-time payment sum of \$PPP.PP per customer and save interest cost.

**Monthly Charge**

**Rate**

Each connection or customer

n/a

(N)

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**Issued:** March 14, 2019      **Effective:** April 15, 2019

**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman      **Title:** General Manager



**SCHEDULE NO. 7**  
**WATER SYSTEM FACILITIES CHARGE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at the Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

**Conditions**

1. The Utility will own and maintain all materials involved in the allocation of water service.
2. The Water System Facilities Charge will be in addition to any line extension, service connection, or any other charges that may be provided elsewhere in this tariff.
3. The Water System Facilities Charge will be made one time only at which time the applicant's property is brought into the Water Service Area. If further subdivision of the property is made at a later date, each newly created lot will be subject to an additional facilities charge upon application for water service. If service is greater than residential equivalent, then multiple equivalents may be charged.
4. Exemptions:
  - a. Any end use customer covered by an existing written contract, which specifies that no charge or a lower charge will be paid.
  - b. Any end use customer connecting to a water system, which was contributed to the Utility or for which the Utility paid a nominal amount.

**Charge**

**Rate**

Water System Facilities Charge

\$PP.PP

(N)

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**Issued:** March 14, 2019      **Effective:** April 15, 2019

**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman      **Title:** General Manager

**SCHEDULE NO. 8**  
**CROSS CONNECTION CONTROL**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To all customers served by the Utility for purposes of assessing the presence of cross connections and additional requirements applying to those customers that have cross connections.

**Charges**

Installation of Approved Backflow Prevention Assembly	- labor plus materials
Service Visit Charge	- \$25.00 (per <b>Rule 10 &amp; 11</b> ) plus
Premises Inspection Charge	- \$25.00 per hour prorated for time spent.

**Conditions**

1. This schedule is established pursuant to the requirements adopted by the Washington State Department of Health in WAC 246-290-490, as it now exists or is hereafter amended or replaced. Copies of this regulation are available from the Washington State Department of Health or from the Utility.
2. All customers shall be surveyed as to the existence of cross connections pursuant to the definition of cross connections established by the Washington State Department of Health. A second survey shall be sent to those customers who fail to respond to the initial survey. If the customer fails to respond to the second survey, then the following non-response options may be necessary and the customer will be charged pursuant to the rate(s) set forth in the rate section above. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager



**SCHEDULE NO. 8**  
**CROSS CONNECTION CONTROL** (cont'd)  
**ESTATES SYSTEM**

(N)

**Conditions** (cont'd)

6. If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC 480-110-355 (3)(a). If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service.
7. No less often than every three years, the Utility shall re-survey its customers concerning the existence of cross connections. If the customer does not respond to the initial survey, a second survey will be sent. If the customer does not respond to the second survey, then non-response options listed in paragraph 2 will apply.
8. For each customer meeting any criteria of WAC 246-290-490 (4)(b) Table 9, no less than every three years, the Utility shall conduct a site visit, premises inspection and shall assess the customer the charges set forth in the rate section above.
9. When necessary, the Utility will provide notices of disconnection as required in WAC 480-110-355 (3) (a).
10. If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as described in **Rule 6** of this tariff.
11. The Utility may immediately shut off water service if a public health emergency exists, including when a backflow is occurring, or an unprotected cross-connection with sewage or an unapproved water source exists.

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager

**SCHEDULE NO. 9**  
**FIRE HYDRANTS INSTALLATION**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To the installation of fire hydrants, where requested by customer(s).

**Conditions**

Fire hydrants will be constructed only after a customer has made a deposit equal to one-half (1/2) of the estimated cost of installation of the hydrant and then only where the Utility can provide fire flow, which meets minimum standards for state and county or, if applicable, city ordinance.

Installation of a fire hydrant by the Utility shall not constitute a warranty or guaranty by the Utility that a fire will be extinguished. The customer is advised at all times to maintain adequate fire insurance to cover the customer's expected loss from a fire, which may occur.

The Utility will deny a customer request for a hydrant if the system serving the customer cannot provide the level of service required for fire flow under state and county or, if applicable, city ordinance.

**Installation Charge**

**Rate**

Each fire hydrant.

n/a

(N)

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**Issued:** March 14, 2019      **Effective:** April 15, 2019

**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman      **Title:** General Manager

**SCHEDULE NO. 10**  
**FIRE HYDRANTS SERVICE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To any person or entity intending to obtain water using a fire hydrant or other valve connection within the Utility's distribution system.

This Schedule does not apply to fire trucks and related personnel engaged in firefighting activities.

**Charges**

Usage rates are set out on **Schedule 2** of this tariff.

Security Deposit is outline in **Rule 29** of this tariff.

Account Set-up Charge is outline in **Rule 20** of this tariff.

**Conditions**

1. Any person, corporation or other entity desiring service under this Schedule must first set-up an account with the Utility as outlined in Rule 20 of this tariff. The Utility will provide the necessary forms for that purpose.
2. Service shall only be granted if:
  - a. Such service does not affect the ability of the Utility to provide services required by WAC 480-110.
  - b. Pressure is at all times maintained as required by rules of the Commission, Department of Health, and county and local ordinances.
  - c. The company is aware of no possible restrictions on the use of water, i.e., conservation requirements due to draught or any other unusual circumstances.

(N)

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**Issued:** March 14, 2019 **Effective:** April 15, 2019

**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman **Title:** General Manager

**SCHEDULE NO. 10**  
**FIRE HYDRANTS SERVICE** (cont'd)  
**ESTATES SYSTEM**

(N)  
|  
(N)

**Conditions** (cont'd)

3. The Utility may suspend any such service under this Schedule in the event of occurrences related to **Condition No. 4**.
4. The Utility will specify the location of where such service is to be obtained, the withdrawal rate at which such service shall be obtained, and the methods that will be used to obtain such service. Any violation of this Schedule shall be deemed to have been a withdrawal of water as though an account set-up had not been submitted.
5. The customer will be responsible for all damages to hydrants, pipes, mains or other equipment of the Utility caused by use of this service or improper use of equipment as outlined in **Rule 28** of this tariff.

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager

**SCHEDULE NO. 11**  
**FIRE HYDRANTS PROXIMATE CHARGE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To all water users located within a one-thousand (1,000) feet radius of a Utility's fire hydrant.

**Conditions**

This charge is in addition to any other costs necessary to provide service to the customer.

Fire hydrants will be maintained by the Utility for all fire hydrants within its service area.

Service of a fire hydrant by the Utility shall not constitute a warranty or guaranty by the Utility that a fire will be extinguished. The customer is advised at all times to maintain adequate fire insurance to cover the customer's expected loss from a fire, which may occur.

**Monthly Charge**

**Rate**

Fire hydrant proximate charge.

n/a

(N)

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**Issued:** March 14, 2019      **Effective:** April 15, 2019

**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman      **Title:** General Manager



**SCHEDULE 12**  
**FIRE FLOW INSTALLATION**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

For the customer(s) that desire to install fire suppression systems within their residences that are served by the Utility.

**Charges**

Installation of Fire suppression system	- Time and Materials (non-recurring)
Inspection Fee for Fire suppression system	-\$PP.PP (annual)

**Conditions**

1. Customer shall construct, at its own discretion, its own fire suppression system on customer's property. Customer is providing and constructing such system based upon customer's own knowledge and for customer's own purposes. Customer will retain ownership and shall be responsible for the maintenance and operation of the fire suppression system.
2. Utility shall provide to customer the facilities to provide water to the customer's fire suppression system, consisting of a leak detection device being no larger than a one-inch (1") meter and connection to Utility's water main, which will flow through a leak detection device to be installed by the Utility. The connection, leak detection device and assorted appurtenances shall be provided to customer on a time and material basis. Meters larger than one inch (1") will be considered upsized and will be charged in accordance with **Schedule 2**. Said connection shall be used only for the provision of the fire suppression system and shall not be used for any other purpose, including, but not limited to, domestic water service. Customer must provide, at customer's sole expense, a backflow prevention device, which complies with Utility's Cross Connection Control program as defined in **Schedule 8** of this tariff.
3. The annual inspection fee set out above shall be to reimburse the Utility for inspecting the point of connection of the one-inch meter.

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager

**SCHEDULE 12**  
**FIRE FLOW INSTALLATION** (cont'd)  
**ESTATES SYSTEM**

(N)

**Conditions** (cont'd)

4. Customer agrees to pay all charges for the installation of facilities and the annual inspection fee within thirty (30) days of date of invoice for such charges. Failure of customer to pay such charges in a timely manner will result in disconnection of the facilities provided under this agreement.
5. Customer covenants and agrees that it shall be responsible for maintaining the backflow prevention device in working order. The backflow prevention device shall be inspected and tested, at the customer's expense, by a certified BAT specialist as required under WAC 246-290-490. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. A copy of satisfactory certification will be provided to Utility prior to the date of providing service under this agreement and on an ongoing basis as testing certifications are required by state law and regulation (currently on an annual basis). The backflow prevention device shall be accessible to the Utility and its employees at all times.
6. Customer shall indemnify and hold Utility and Utility's directors, officers, employees and agents harmless from any claim for damage to property or personal injury or death resulting from or in connection with the work done under this agreement or the facilities provided under this agreement, including attorney's fees and court costs, except that which is the result of the gross negligence or intentional misconduct of Utility or a violation of RCW 19.122 by the Utility. This condition 6 is in addition to, and not in lieu of, the Limitations of Liability set out in **Rule 26** of this tariff.

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager

**SCHEDULE 12**  
**FIRE FLOW INSTALLATION** (cont'd)  
**ESTATES SYSTEM**

(N)

**Conditions** (cont'd)

7. Customer understands and agrees that Utility is not acting as an insurer of customer or customer's property or property of others on the property. Utility shall not be liable for any loss of life, personal injury, loss, or damage to property of customer, its family members, agents, guests or invitees whether or not caused by failure of the facilities and customer shall hold Utility and Utility's directors, officers, employees and agents harmless from any such claim. Utility makes no warranties or representations as to performance of the facilities. Nor shall Utility be liable under any theory in law or equity to customer or customer's family members, agents, guests or invitees for any consequential, incidental, punitive or other loss or damage beyond direct damages caused by Utility's gross negligence or intentional misconduct or a violation of RCW 19.122 by the Utility, and then only in an amount not to exceed ten-thousand dollars (\$10,000.00).
8. Customer hereby agrees to purchase insurance, in such amount as customer deems adequate, to protect against loss by fire, which insurance customer agrees shall be customer's sole source of recovery for failure of the facilities, except for Utility's gross negligence or intentional misconduct or Utility's violation of RCW 19.122. Said insurance policy shall include a waiver of subrogation as applied to Utility, its directors, officers, employees and agents.
9. Only closed loop or single/double head loop fire suppression systems may be connected to the Utility's system.
10. Authorized use of water through a fire suppression system meter shall be billed to the customer at the normal water usage rates established by the Utility on **Schedule 2**. Authorized use of water through a fire suppression system meter is limited to fire suppression system testing, maintenance, or actual fire prevention or control.

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager



**SCHEDULE NO. 13**  
**FIRE FLOW SERVICE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and requires fire flow greater than residential requirements and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Except where provided by contract, this service is applicable to any property, which requires more than one-hundred (100) cubic feet per minute for forty-five (45) minutes.

**Conditions**

This charge is in addition to any other costs necessary to provide service to the customer.

The charge for this service is based on any connection to or service by the Utility, which uses fire flow capacity derived from the Utility's storage and booster station(s).

In addition to the availability and applicable provisions stated above, the rates from this schedule shall apply to a Fire Flow Installation where the meter is larger than one-inch (1"). See **Schedule 12, Condition No. 2**.

**Monthly Charge**

**Rate**

Per Square Foot of Building

\$PP.PP

(N)

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**Issued:** March 14, 2019 **Effective:** April 15, 2019

**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman **Title:** General Manager

**SCHEDULE NO. 14**  
**IRRIGATION SERVICE**  
**ESTATES SYSTEM**

(N)

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To water service through a connection used primarily for irrigation and not for service to provide domestic consumption. This service is applicable to lot(s) that is not buildable or is designated as open space on filed plats or as may be agreed by contract between the Utility and customer (or customer's predecessor-in-interest). Incidental use for drinking fountains or other domestic consumption shall not change the primary use for irrigation purposes.

**Monthly Charge**

Monthly rates are set out on **Schedule 2**.

**Conditions**

1. Consumption under this Schedule for each billing period beginning with the period covered by the June bill issued by the Utility and ending with the period covered by the October bill issued by the Utility (*'Restricted Period'*) is limited to one-hundred and seven (107) cubic feet per day measured as a monthly total.
  - a. Cubic feet per day average is computed as billed usage divided by the number of days in that billing cycle.
2. Consumption that exceeds the limit of one-hundred and seven (107) cubic feet per day in one billing period may, at the discretion of the Utility, result in service being restricted or discontinued for the remainder of the *'Restricted Period'*. If the computed per day usage is less than the average one-hundred and seven (107) cubic feet per day in any one billing cycle, the difference cannot be *'banked'* and used in subsequent billing periods.
3. Each customer must install and maintain a rain sensor as part of their irrigation service so that irrigation will not occur when there is rain.

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager

SCHEDULE NO. 14

IRRIGATION SERVICE (cont'd)  
ESTATES SYSTEM

(N)

Conditions (cont'd)

4. Each customer will follow a '*best practices*' approach to the use of irrigation service. This '*best practices*' approach includes, the following:
  - a. Revisiting existing landscaping to determine if modifications are needed to reduce use of water.
  - b. Irrigating grass areas at a rate of no more than one-inch (1") per week.
  - c. Sizing irrigation sprinklers and installing irrigation sprinklers to provide as near a uniform coverage of grass-landscaped areas as feasible.
  - d. Not using watering practices that involve a '*sponge*' approach where water is applied in one area with the thought that it will eventually provide coverage of other areas through the water traveling over, through or under the ground.
  - e. Not irrigating when the temperature is forecasted to exceed ninety degrees Fahrenheit (90°F).
5. An irrigation customer may request to temporarily suspend service for a period not to exceed nine (9) months. An irrigation customer that requests reinstatement of service at the same location within nine (9) months shall be required to pay a Service Reinstatement Charge set out below in **Condition No. 5(a)**, in addition to the Account Set-up Charge outlined in **Rule 20** and Reconnection Visit Charge outlined in **Rule 6** of this tariff.
  - a. Service Reinstatement Charge shall equal the base rate for service from **Schedule 2** of this tariff, less the cost of any water embedded in the base rate, times the number of months the service has been disconnected. If there has been usage during the period of disconnection, such usage will be included in the first bill after reinstatement at the applicable rate from **Schedule 2**. Such usage included in the first bill after reinstatement shall not be included in calculating the one-hundred and seven (107) cubic feet per day limitation outlined above in **Condition No. 1**.
  - b. If service is not reinstated within nine (9) months, service will be deemed disconnected and any subsequent request for reconnection will be subject to availability of capacity.

(N)

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Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager

**SCHEDULE NO. 14**  
**IRRIGATION SERVICE** (cont'd)  
**ESTATES SYSTEM**

(N)

**Conditions** (cont'd)

- c. In lieu of disconnection, a customer may request a credit for service during the period covered by the Utility's November bill to the period covered by the Utility's May bill ('*Discount Period*'). The credit is limited to twenty-five percent (25%) of the base rate. Credit will not be given against usage, surcharges, or any charge other than the base rate. If the customer requests a credit, the customer's meter(s) will not be read during the '*Discount Period*'. All usage during the '*Discount Period*' will be only for such purposes as testing, cleaning, and repairing the irrigation system. '*Discount Period*' usage included in the June bill shall not be included in calculating the one-hundred and seven (107) cubic feet per day limitation outlined above in **Condition No. 1**.
6. If the Utility issues a '*no irrigation*' order for the water system the customer is connected to, the customer must immediately cease irrigation until the '*no irrigation*' order is lifted.

(N)

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Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager



**SCHEDULE NO. 15**  
**MUNICIPAL TAX ADJUSTMENTS**  
**ESTATES SYSTEM**

(N)

**Application**

These tax adjustments apply to all charges for sales of water service pursuant to this tariff with the jurisdiction imposing a tax, as provided in this tariff.

**Tax Adjustment**

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the tax imposed by the jurisdiction and effective as listed below titled as "City Ordinance Rate".

**Tax Adjustment Table**

<b><u>Jurisdiction</u></b>	<b><u>City Ordinance No.</u></b>	<b><u>Effective Date</u></b>	<b><u>City Ordinance Rate</u></b>
<i>City of Olympia</i>			
Green Heights	YYY-ZZ	MM/DD/YY	X.XX%
White Court	YYY-ZZ	MM/DD/YY	X.XX%
<i>City of Centralia</i>			
Blue Hill	YYY-VV	MM/DD/YY	X.XX%
Purple Estates	YYY-VV	MM/DD/YY	X.XX%

(N)

Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager

**SCHEDULE NO. 16**  
**COUNTY FRANCHISE FEES ADJUSTMENTS**  
**ESTATES SYSTEM**

(N)

**Application**

These franchise fees adjustments apply to all charges for sales of water service pursuant to this tariff with the jurisdiction imposing a franchise fee, as provided in this tariff.

**Franchise Fee Adjustment**

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the tax imposed by the jurisdiction and effective as listed below titled as "County Ordinance Rate".

**Franchise Fee Adjustment Table**

<b><u>Jurisdiction</u></b>	<b><u>County Ordinance No.</u></b>	<b><u>Effective Date</u></b>	<b><u>County Ordinance Rate</u></b>
<i>Thurston County</i>			
Green Heights	YYY-ZZ	MM/DD/YY	\$PP.PP per XX cu.ft.
White Court	YYY-ZZ	MM/DD/YY	\$PP.PP per XX cu.ft.
<i>Lewis County</i>			
Blue Hill	YYY-VV	MM/DD/YY	\$PP.PP per XX cu.ft.
Purple Estates	YYY-VV	MM/DD/YY	\$PP.PP per XX cu.ft.

(N)

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**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman      **Title:** General Manager

**SCHEDULE X**  
**ANCILLARY CHARGES**  
**ESTATES SYSTEM**

(N)

Rule 5	Disconnection Visit Charge (per visit)	\$25.00
Rule 6	Reconnection Visit Charge (per visit)	\$50.00
Rule 11	Service Visit Charge	\$25.00
Rule 14	Late Payment Charge; (Whichever is less) 2% of Unpaid Balance or Minimum Charge	2% or \$1.00
Rule 20	Account Set-up Charge	\$15.00
Rule 21	NSF Charge (each check)	\$25.00
Rule 22	Water Availability Letter Charge	\$20.00
Rule 24	Backflow Assembly Testing and Inspection	Labor plus materials
Rule 25	Credit/Debit Card Processing Fee	n/a
	Credit/Debit Card Chargeback Fee	n/a
Rule 28	Damage and Repairs Charge	Labor plus materials
Rule 29	Fire Hydrant Meter Rental (Security Deposit)	n/a

(N)

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**Issued:** March 14, 2019      **Effective:** April 15, 2019

**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman      **Title:** General Manager



**WATER SERVICE**  
**RULES AND REGULATIONS**  
**MONTERRA SYSTEM**

(N)

**Rule 4 - Definition of Service**

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

**Rule 5 - Reconnection Charge / Disconnection Visit Charge**

A reconnection charge, as specified in **Schedule X**, will apply for reconnection of the customer's service to the Utility's distribution system. Such charge is to apply only in cases where service has been discontinued for non-payment of delinquent account, request of the customer (seasonal reconnection), and refusal to make proper repairs or similar cause. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

When a Utility employee is dispatched to disconnect service, that person shall be required to accept payment of a delinquent account at the service address if tendered, but shall not be required to dispense change in excess of the amount due. Any excess payment shall be credited to the customer's account. The charge for a disconnection visit is specified in **Schedule X**.

(N)

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By: Culley Lehman Title: General Manager

**WATER SERVICE**  
**RULES AND REGULATIONS**  
**MONTERRA SYSTEM**

(N)

**Rule 6 - Installation of Meters and Service Pipe**

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

The Utility may meter any flat rate service at its discretion. The Utility's metered service rates will become effective, after the customer has received 30 days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit cost to the customer.

A meter will be installed upon any flat rate service at the request of the customer, provided, that the actual cost of the meter installation is paid by the customer at the time of the installation and before the water is turned on. The amount paid will be refunded to the customer by allowing credit of one-quarter (1/4) of the monthly bill until the amount has been paid, provided such refund payments do not run for more than three years from the date when refunds began. All meters will be installed and maintained by the Utility without cost to the customer.

**Rule 7 - Distribution Main Extension**

Utility Allowance - Where elevation and construction conditions allow and one or more bona fide prospective permanent customers request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet Department of Health standards of quantity and quality.

Customer Prorate Share - The cost of main extension in excess of the estimated customer(s) revenue for three years (Utility allowance) must be paid by the prospective customers in advance.

Construction Contract - No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Washington Utilities and Transportation Commission pursuant to WAC 480-80-335 and 480-110-066.

(N)

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**Issued by:** Cascadia Water, LLC

**By:** Culley Lehman **Title:** General Manager







**WATER SERVICE**  
**RULES AND REGULATIONS**  
**MONTERRA SYSTEM**

(N)

**Rule 12-Deposits** (cont'd)

Interest on deposits will be accrued at the rate calculated as a simple average of the effective interest rate for new issues of one year Treasury bill, computed from December 1 of each year, continuing through November 30 of the following year. Interest is computed from the time of deposit to the time of refund and is compounded annually.

Deposits, plus any accrued interest, less any amount owed for service rendered, will be refunded to the customer: 1) where the customer has for 12 consecutive months paid for service when due or 2) upon termination of service.

In addition, the Utility will comply with all provisions of the Commission's deposit rules, specifically, WAC 480-110-051.

**Rule 13-Responsibility for Delinquent Accounts**

The Utility will not refuse or discontinue service to an applicant or customer, who is not in arrears to the Utility even though there are unpaid charges due from the premises occupied by the applicant or a customer, due to the unpaid bill of a prior tenant unless there is evidence of intent to defraud.

The Utility may not permanently deny service to an applicant because of a prior obligation to the Utility.

(N)

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Issued: March 14, 2019 Effective: April 15, 2019

Issued by: Cascadia Water, LLC

By: Culley Lehman Title: General Manager



**WATER SERVICE**  
**RULES AND REGULATIONS**  
**MONTERRA SYSTEM**

(N)

**Rule 14 - Discontinuance of Service** (cont'd)

A minimum of eight (8) working days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must also attempt to contact the customer either in person or by telephone. If telephone contact is elected, at least two attempts must be made during regular business hours. If a business or message number is provided by the customer, the Utility must try to reach the customer at that number. A log of the attempts must be kept by the Utility showing the telephone number called and time of the call. If a notice is left at the customer's primary door instead of telephone contacts, service may not be discontinued before 5 p.m. of the 1st day following delivery.

If service is not discontinued within ten (10) working days of the date on the notice for disconnection, that disconnection notice will become void and a new notice must be provided before the service can be disconnected. However, if the customer has arranged for payments to avoid disconnection of service, a new notice is not required if the customer fails to keep the payment arrangements.

When a Utility employee is dispatched to disconnect service, that person shall be required to accept payment of a delinquent account and reconnection charge as specified in **Schedule X**. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess of the amount due and owing. Any excess payment will be credited to the customer's account. The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from customer have been made.

(N)

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(N)

**Rule 15 - Sprinkling and Irrigation**

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility, subject to protest by any customer effected and reviewed by the Commission. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption.

No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Use of water may be resumed after the fire has been extinguished.

**Rule 16 - Rates**

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premises. Where two or more families with separate housekeeping establishments occupy the same or separate dwellings, each family using water is considered a separate customer. Each separate housekeeping establishment or business, using water service, will each be considered a customer.

When conditions require that more than one customer be supplied through one meter, (Accessory Dwelling Units) each customer will be charged the minimum charge as provided by the schedule of rates. If the consumption as shown by the meter exceeds the allowance for the minimum charge multiplied by the customers, the excess consumption charge will be computed at the regular rates for one customer and the amount prorated equally to the multiple customers, or otherwise as may be agreed among themselves.

Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff proscribes temporary or seasonal rates.

(N)

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**WATER SERVICE**  
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**MONTERRA SYSTEM**

(N)

**Rule 17 - Account Set-Up Charge/NSF (Non-Sufficient Funds) Charge**

An account set-up charge as specified in **Schedule X** will be made for each new account or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. This account set-up charge does not apply to:

- (a) Installation of a new meter.
- (b) Temporary or seasonal reconnection.
- (c) Owners or agents assuming temporary responsibility for service to vacant premises.

An NSF check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

**Rule 18 - Water Availability Letter Charge**

Any prospective customer seeking a water availability letter or certificate of water availability from the Utility must first pay the appropriate charge as specified in **Schedule X**. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

(N)

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By: Culley Lehman Title: General Manager

Cascadia Water, LLC

For Commission's Receipt Stamp

MONTERRA SERVICE AREA

(N)

**Water System List:**

<u>System Name</u>	<u>County</u>	<u>WFI #DOH</u>
Monterra Inc.	Clallam	#55990Y

(N)

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**SCHEDULE NO. 1**  
**FLATE RATE SERVICE**  
**MONTERRA SYSTEM**

(N)

**Available**

Within the limits of all Water Service Areas and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applicable to domestic residential customers, where meters have not yet been installed.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

**Monthly Rates**

Each connection of customer \$25.00

(N)

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**SCHEDULE NO. 2**  
**METERED RATE SERVICE**  
**MONTERRA SYSTEM**

(N)

**Available**

Within the limits of all Water Service Areas and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applicable to domestic residential customers served by the Utility on a metered basis.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

**Monthly Rates**

Applicable: To water service for any purpose.

<b>Rates</b>	<b>Per Month</b>
<b>Basic Rate</b>	<b>\$16.00</b>
<b>per 100 cubic feet</b>	<b>\$1.00</b>
<b>Minimum</b>	<b>\$16.00</b>

(N)

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By: Culley Lehman Title: General Manager



**SCHEDULE NO. 3**  
**READY TO SERVE SERVICE**  
**MONTERRA SYSTEM**

(N)

**Available**

Within the limits of all Water Service Areas and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility; and for whom the Utility has installed the direct connection from the water system to the applicant property line. Applicable to domestic residential customers, where meters have not yet been installed.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 2, Metered Service.

**Monthly Rates**

Each connection or customer \$10.83

(N)

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**By:** Culley Lehman **Title:** General Manager

**SCHEDULE NO. 10**  
**SERVICE CONNECTION CHARGE**  
**MONTERRA SYSTEM**

(N)

<b><u>Size of Service Connection</u></b>	<b><u>Service Connection Charge</u></b>
3/4 inch service	\$450.00
Tax Gross-up of 15%	<u>\$ 67.50</u>
Total Service Connection Charge	\$517.50
Larger than 3/4 inch service	Labor and Material

1. A charge will be made the first time a customer's service pipe, 3/4 inch or smaller, is connected to the Utility's main. The charge for a larger connection will be the cost of labor and materials. This charge does not include the cost of a meter, or its installation. A meter will be furnished, installed and maintained by the Utility without direct cost to the customer.
2. The Utility owns and maintains all materials involved in making a service connection.
3. The service connection charge must be paid before the water is turned on.
4. In addition, there will be a charge based on a gross up factor due to federal income taxes assessed.
5. Meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The meter will be installed upon the customer's premises in some convenient location approved by the Utility where the meter will at all times be accessible for reading, inspection and testing. (See Rule 8)
6. Service Connections will be installed within 7 days from payment, unless prior arrangement in writing are agreed upon by both the customer and the Utility.

(N)

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**Cascadia Water, LLC**

**For Commission's Receipt Stamp**

**SCHEDULE X**  
**ANCILLARY CHARGE**  
**MONTERRA SYSTEM**

Rule 5	Reconnection Charge	\$25.00
	Disconnection Visit Charge	\$0.00
Rule 17	Account Set-up Charge	\$0.00
	NSF Check Charge	\$0.00
Rule 18	Water Availability Letter Charge	\$0.00

(N)

(N)

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