

**WORD INDEX**

&lt; 1 &gt;

12 3:3 5:9  
**1-22** 1:14  
**1300** 1:21 2:5  
**1325** 1:23  
**1400** 2:12  
**16** 10:13  
**17** 1:19 5:1  
**17th** 5:8  
**1840** 1:23  
**1st** 14:2 15:5

&lt; 2 &gt;

2 11:2  
**2016** 18:18  
**2017** 1:19 5:1, 8  
 9:25 10:4 20:6  
**206** 1:24  
**25** 14:8  
**26th** 20:6  
**287-9066** 1:24

&lt; 3 &gt;

3 11:9  
**31** 10:4  
**3358** 1:21 22:11  
**34.05.440** 11:14  
**360** 1:25 2:13

&lt; 4 &gt;

**40128** 2:12  
**408-07-450** 11:14  
**480-07-150** 10:5  
 11:1, 9  
**480-15-065** 15:25  
**480-15-480** 13:25

&lt; 5 &gt;

**534-9066** 1:25

&lt; 6 &gt;

**664-1186** 2:13

&lt; 7 &gt;

**7th** 9:25

&lt; 8 &gt;

**8** 3:3, 3, 9, 10, 11,  
 12, 13, 14, 15, 16,  
 17, 18, 19, 20, 21,  
 22, 23, 24, 25 4:3  
**800** 1:25  
**81.04.080** 13:22  
**81.80.321** 13:24  
**846-6989** 1:25

&lt; 9 &gt;

**9:00** 1:19 5:2, 7  
**9:24** 21:3  
**98101** 1:24  
**98504** 1:21 2:6, 13  
**9th** 19:5

&lt; A &gt;

**a.m** 1:19 5:2, 7  
 21:3  
**A-130355** 10:12  
**ability** 22:9  
**able** 17:19  
**acceptable** 7:25  
 9:7  
**accurate** 11:3  
 22:9  
**acted** 13:3  
**active** 17:12  
**addition** 6:21  
**address** 11:8  
 15:21 16:2, 3, 4  
 18:1, 6, 6, 8, 24  
**addresses** 10:2  
 18:5  
**adjourned** 21:1, 3  
**adjudication** 10:23  
**adjudications**  
 10:13  
**ADMINISTRATIVE**  
**E** 1:14 2:1 5:13  
**ADMISSION** 3:3  
 4:2 8:25  
**admit** 9:1  
**Admitted** 3:3, 10,  
 11, 12, 13, 14, 15,  
 16, 17, 18, 19, 20,  
 21, 22, 23, 24, 25  
 4:3 7:16 9:4, 19  
**advertisements**  
 18:15

**advertising** 17:7  
 18:19  
**ago** 13:3  
**AH** 9:20  
**AH-1** 3:3 9:2, 3,  
 20, 22  
**ahead** 5:24 9:6  
**allowed** 10:12  
**alternate** 8:15  
**AMERICAN** 1:8  
 3:9 6:4 8:5  
 19:23  
**amount** 14:3  
**analyst** 12:23  
**annual** 5:11 7:8,  
 9, 18 13:13, 14, 15,  
 18, 23 14:1, 11, 21  
 15:1, 2, 9, 10 17:25  
**appear** 6:23  
 11:15 20:17  
**appearance** 5:14  
**appeared** 6:24  
**appearing** 5:15, 17  
**application** 18:11  
**approximately**  
 19:2  
**Area** 18:15, 17  
**ARTS** 14:25  
**Ashley** 9:21 10:20  
**asking** 6:3, 14, 21  
**asks** 11:12 20:3  
**assessed** 14:8  
**assessment** 13:17  
**assessments** 15:6, 8  
**Assistant** 2:11  
 5:19  
**attached** 9:21  
 10:15  
**attempt** 16:21  
 17:13  
**attempts** 16:23  
 17:15  
**Attorney** 2:11, 11  
 5:19  
**authorities** 11:16  
**authorized** 11:5  
**available** 13:15  
**Avenue** 1:23

&lt; B &gt;

**basically** 16:2  
**began** 13:5  
**behalf** 5:17 11:6  
**believe** 9:12  
 17:10 18:17  
 19:20  
**Ben** 17:18  
**BENJAMIN** 1:9  
 6:24 9:13 10:18  
 11:13, 19 16:19  
 17:13, 16, 17 20:10  
**BENNETT** 2:14  
 3:2 5:20 11:11,  
 22 12:1, 1, 7, 13,  
 16 13:1 14:1  
 15:1 16:1 17:1  
 18:1 19:1, 8  
 20:22  
**B-e-n-n-e-t-t** 5:20  
 12:17  
**BENS** 1:8 6:4  
 19:23  
**benthemoverguy.co**  
**m** 17:22  
**best** 22:9  
**Box** 2:12  
**bridge** 5:24 9:10  
 18:3  
**briefly** 13:11  
**Buell** 1:23

< C >  
**call** 11:22  
**CAMERON-RULK**  
**OWSKI** 2:9 3:3  
 5:17, 18 6:2, 13  
 7:4, 10, 17 8:3, 12,  
 22 9:5, 12, 16  
 11:21 12:1, 12  
 13:1 14:1 15:1  
 16:1 17:1 18:1  
 19:1, 7, 10, 12, 16  
 20:20, 24 21:2  
**cancel** 5:10  
**cancellation** 7:2  
**cancelled** 6:18  
 7:3, 13 19:18  
 20:5

<p><b>cancelling</b> 20:18  <b>card</b> 16:18  <b>cards</b> 16:15  <b>carrier</b> 14:4, 10, 14  <b>carriers</b> 5:10  15:19  <b>categorizing</b> 19:14  <b>CCR</b> 1:21 22:11  <b>certain</b> 14:7  <b>Certainly</b> 6:13  <b>certified</b> 10:1, 8,  17 16:6, 15 22:6  <b>certify</b> 22:8  <b>circumstances</b>  13:17  <b>cite</b> 10:13  <b>class</b> 9:25 10:7,  16 16:7  <b>clear</b> 8:7 10:12  <b>closing</b> 19:11, 13  <b>come</b> 6:12, 17  7:23 10:19 13:16,  16 18:12 20:8  <b>comment</b> 10:14, 15  <b>COMMISSION</b>  1:2, 4, 19 2:5, 9  5:15, 18 6:22  9:18, 24 10:3, 4, 4,  6, 18 11:3, 6, 12,  16 12:20, 22 13:9  14:3, 11 15:20  17:5, 21 18:24  19:18, 19 20:5  <b>Commission's</b> 5:9  10:24 15:18  16:11, 14  <b>companies</b> 5:23  6:1, 11, 15, 22 7:7  9:17 10:18, 24  11:11 13:15, 23,  24 14:1, 17, 23  15:8 16:1 19:14,  17, 20, 21 20:8, 15,  16, 18  <b>COMPANY</b> 1:11  6:4, 18 8:5 11:2,  4, 5, 7, 8 14:6, 25  17:12 18:13  19:23, 23 20:1</p>	<p><b>company's</b> 18:11  20:5  <b>Complainant</b> 1:5  <b>complaint</b> 5:9, 23,  25 6:1, 3, 14, 19  9:24 10:17 16:6,  16 18:22 19:3, 19  20:3, 14  <b>complete</b> 11:3  15:3, 9  <b>compliance</b> 6:12,  17 7:23 8:14  10:19 20:8  <b>concludes</b> 20:10  <b>consists</b> 19:13  <b>cont</b> 4:1  <b>contact</b> 11:4, 7  16:1, 21, 23 17:13,  15  <b>contain</b> 16:15  <b>contents</b> 16:10  <b>copies</b> 7:8 18:22  19:3  <b>correct</b> 7:10  15:17  <b>COUNTY</b> 22:4  <b>course</b> 14:24  <b>covered</b> 19:20  <b>CREECH</b> 1:9  6:7, 16, 17 7:1, 12  20:4  <b>CUI</b> 1:9 6:24  9:11, 12, 13, 13  10:18 11:13, 19  16:18, 21, 24 17:7,  10 20:10  <b>current</b> 11:3  15:20</p> <p>&lt; D &gt;  <b>dated</b> 7:21  <b>dates</b> 7:20, 20  <b>DBA</b> 17:1, 18  <b>declaration</b> 9:21,  23 10:20 16:8  <b>default</b> 6:22  11:13, 20 20:9, 16,  18  <b>delinquent</b> 15:6  <b>delivered</b> 18:9</p>	<p><b>DELIVERY</b> 1:8,  11, 12 6:5, 6, 7  10:9 19:24 20:1,  2  <b>describe</b> 13:11  14:21 16:23  17:15  <b>difference</b> 7:19, 22  <b>different</b> 17:4, 20  18:4, 14  <b>disconnected</b> 17:6  <b>discuss</b> 9:6  <b>dismiss</b> 5:25 6:3,  10, 14 19:19  <b>dismissed</b> 7:24  20:4, 14  <b>dispense</b> 7:24  <b>dispose</b> 11:17  <b>DOCKET</b> 1:6  5:7 10:11 16:6,  11, 11, 14 20:13  <b>documents</b> 10:6  11:6  <b>drawing</b> 15:9  <b>Drive</b> 1:21 2:5, 12  <b>due</b> 14:12  <b>duly</b> 12:2</p> <p>&lt; E &gt;  <b>earlier</b> 15:7  <b>effect</b> 10:3  <b>either</b> 16:2  <b>electronic</b> 10:6, 10,  12, 22, 25  <b>email</b> 9:19 10:2  11:8 15:21 16:4,  7 18:1, 2, 4, 5, 6, 6,  8, 10, 11, 23  <b>emailed</b> 19:3  <b>emails</b> 18:21  <b>employed</b> 12:21,  24 13:8  <b>employer</b> 12:18  <b>error</b> 18:23  <b>errors</b> 10:21, 22  <b>essentially</b> 15:2  18:2, 9  <b>Evergreen</b> 1:21  2:5, 12</p>	<p><b>Evidence</b> 3:3, 10,  11, 12, 13, 14, 15,  16, 17, 18, 19, 20,  21, 22, 23, 24, 25  4:3 7:11 8:25  <b>EXAMINATION</b>  3:1 12:1 13:1  14:1 15:1 16:1  17:1 18:1 19:1  <b>examined</b> 12:3  <b>excuse</b> 10:10  <b>EXHIBIT</b> 3:3  4:1 7:13 8:24  9:3, 20, 22  <b>EXHIBITS</b> 3:3  4:2 7:7 8:24  15:15</p> <p>&lt; F &gt;  <b>Facebook</b> 18:12,  16  <b>fact</b> 7:22  <b>failing</b> 20:16  <b>fails</b> 14:10  <b>failure</b> 5:10 6:23  7:3 11:14 20:6  <b>fairly</b> 7:18  <b>familiar</b> 14:17, 23  <b>FAMILY</b> 1:10  6:5 19:24  <b>February</b> 14:24  <b>fee</b> 7:12 8:16  14:22  <b>fees</b> 5:11 13:25  14:2, 5, 12, 15  15:4, 12  <b>file</b> 5:11 10:2  13:23 14:1, 10  <b>filed</b> 6:20 7:8  <b>financial</b> 13:4, 7  <b>find</b> 11:13 17:1, 2,  7 18:14, 19  <b>fine</b> 8:10  <b>first</b> 6:10 9:25  10:7, 16 12:2  16:7  <b>FISHER</b> 1:9 6:25  9:14 10:19 11:13,  19 16:19 17:13,</p>
---	---	---	--

16, 18 20:10  
**follows** 12:4  
**foregoing** 22:8  
**form** 8:15  
**forms** 13:14  
**found** 18:8  
**Fourth** 1:23  
**FRIENDS** 1:9  
 6:5 19:24  
**further** 11:15  
 19:8

## &lt; G &gt;

**GARLINGHOUSE**  
 1:21 22:6, 11  
**General** 2:11, 11  
 5:19  
**generally** 14:21  
**GIGANTIC** 1:10  
 6:5 19:25  
**give** 9:10 17:23  
**given** 7:25 14:5  
**go** 5:22, 24 9:6  
 15:6, 8  
**going** 5:25  
**Good** 12:7, 8, 13,  
 14 14:1 16:1  
**goods** 5:9 14:4,  
 10, 14 15:19, 19  
 20:19  
**Google** 16:25  
**gradually** 13:19  
**granted** 11:19  
**Great** 7:14 19:9  
**Greater** 18:15  
**Guy** 17:18

## &lt; H &gt;

**happen** 15:23  
**happened** 6:19  
**happy** 19:12  
**hear** 9:9  
**HEARING** 1:14  
 5:8, 16 6:20, 23  
 9:15, 24 11:15, 17  
 17:24 18:22  
**held** 11:20 20:9,  
 16  
**help** 13:17

**hold** 6:22  
**holding** 20:17  
**Honor** 6:2, 14  
 7:5 9:7, 17 12:7  
 19:7 20:21, 22  
**household** 5:9  
 14:1, 4, 10, 14  
 15:18, 19 16:1  
 20:19  
**Huff** 9:21 10:20  
 16:8

## &lt; I &gt;

**important** 10:16  
**include** 11:8  
**includes** 13:14  
**incomplete** 17:25  
**INDEX** 3:1, 3 4:1  
**indicate** 17:11  
**indication** 9:9  
**individual** 17:1  
 18:13  
**information** 11:4,  
 7 14:25 15:5  
 16:2 17:3, 19  
 18:3  
**initial** 18:11 20:13  
**instant** 10:22  
**insurance** 7:3  
 20:7  
**Internet** 16:25  
 17:17  
**intrastate** 14:7, 8  
**issue** 13:21 20:13  
**issues** 11:17  
**item** 8:4  
**its** 6:18 18:8

## &lt; J &gt;

**jcameron@utc.wa.gov**  
 2:14  
**JENNIFER** 2:9  
 5:18  
**JUDGE** 1:14 2:1  
 5:6, 13, 21 6:9  
 7:1, 6, 14 8:2, 10,  
 20 9:1, 8, 13  
 11:18 12:6, 8  
 19:9, 15 20:12, 23,

25

## &lt; K &gt;

**know** 14:11  
 15:23 17:24  
**knowledge** 22:9

## &lt; L &gt;

**LARON** 1:7  
 19:22  
**LAW** 1:14 2:1  
 5:13  
**learn** 14:3  
**left** 17:22  
**LEO** 1:9 6:24  
 9:14 10:19 11:13,  
 19 16:19 17:13,  
 16, 17 20:10  
**letting** 17:24  
**LINCOLN** 1:11  
 6:6 19:25  
**line** 5:24 9:10  
 18:3  
**LISHU** 1:9 6:24  
 9:11, 13 10:18  
 11:13, 19 16:18,  
 21, 24 17:7, 10  
 20:9  
**list** 5:22 8:24  
**listed** 6:15 8:24  
 18:10  
**LLC** 1:9, 10, 11,  
 12, 23 19:25 20:1,  
 4  
**locate** 17:19 18:1  
**located** 17:21  
**long** 12:24 13:8  
**look** 7:20 8:4  
**looks** 7:6  
**Lucky** 17:2

## &lt; M &gt;

**mail** 9:18 10:1, 1,  
 7, 7, 8 16:6, 7  
**mailing** 15:21  
 16:2, 15  
**mailings** 10:17  
**maintain** 7:3  
**making** 13:14

**March** 10:4  
**mark** 9:2  
**matrix** 10:14, 15  
**matter** 7:22, 22,  
 25 13:12  
**mention** 11:1  
 19:21  
**mentioned** 15:7  
**mid** 18:18  
**months** 13:3  
**morning** 5:16  
 12:7, 8, 13, 14  
**motion** 6:10 11:18  
**move** 5:25 7:16  
 13:2  
**Mover** 17:18  
**MOVING** 1:8, 8,  
 10, 10, 11, 12 3:9  
 6:4, 4, 5, 6, 7 8:5  
 17:2 19:23, 23, 24,  
 25 20:1, 2

## &lt; N &gt;

**name** 5:12 12:15,  
 18  
**named** 5:23  
 14:17 20:15  
**New** 10:3, 11 17:2  
**Nos** 9:3  
**notice** 9:24 17:23  
 18:22 19:3  
**number** 16:3  
 18:4 19:17  
**numbers** 17:4, 5,  
 20, 23

## &lt; O &gt;

**o0o** 5:3  
**oath** 12:2  
**October** 1:19 5:1,  
 8 19:5  
**offer** 8:23  
**Office** 2:11  
**Okay** 6:9 7:1, 6,  
 14 8:2, 10, 20 9:1,  
 15 11:18 12:6  
 19:9 20:12, 25  
**Olympia** 1:21 2:6,  
 13 5:1

**once** 11:11 15:7  
**online** 17:9  
**operating** 17:10  
 18:14  
**opportunity** 9:11  
**order** 10:11, 14,  
 15 20:13  
**original** 18:6, 24  
**outlier** 8:13  
**outstanding** 17:25  
**oversee** 13:13  
**owe** 14:15  
**owed** 15:4  
**owes** 14:4  
**owns** 11:5  
  
 < P >  
**PAGE** 3:2, 3 4:2  
 18:13, 16  
**Pages** 1:14  
**paid** 7:11 8:8, 15  
 15:4  
**paragraph** 10:13  
**Park** 1:21 2:5, 12  
**part** 9:22  
**party** 5:15  
**pay** 5:11 13:24  
 14:2  
**payment** 15:11  
**PEARSON** 1:14  
 2:4 5:6, 12, 21  
 6:9 7:1, 6, 14 8:2,  
 10, 20 9:1, 8, 13  
 11:18 12:6, 8  
 19:9, 15 20:12, 23,  
 25  
**penalty** 13:17  
 15:6, 8  
**percent** 14:8  
**percentage** 14:7  
**permit** 6:18 7:2  
 20:5  
**permits** 5:10  
 19:17 20:19  
**permit's** 7:13  
**person** 11:5  
**personal** 10:8  
**pertain** 13:12  
**Philadelphia**  
 18:15, 17  
  
**phone** 16:3 17:4,  
 5, 20, 20, 23 18:4  
**physical** 16:3  
**Please** 12:6, 15, 18  
 13:11 14:21  
 16:23 17:15  
**PO** 2:12  
**point** 9:6 11:12,  
 21 14:20 20:9  
**position** 12:21, 25  
 13:1  
**possible** 14:14  
**predominantly**  
 18:16  
**PRESENT** 2:14  
**presiding** 5:13  
**printout** 8:18  
**Prior** 13:3  
**probably** 7:24  
**procedural** 10:3,  
 11 11:1  
**proceed** 9:15  
 11:16  
**proceeding** 5:13  
 6:20 9:18 10:23  
 13:5, 21 14:18  
 16:11, 14  
**process** 13:13, 18,  
 18 14:22 15:10  
**processing** 13:15  
**Proof** 3:3 9:19  
 10:7 16:5 20:6  
**properly** 10:25  
**provide** 10:5  
 11:2 15:20 20:6  
**provided** 18:3, 5,  
 7, 11  
**public** 13:23, 24  
  
 < Q >  
**questions** 8:9, 18,  
 23 11:10 19:8  
  
 < R >  
**RAYNE** 1:14 2:4  
 5:12  
**RCW** 11:14 13:22  
**reach** 17:4, 19  
**reaching** 17:23  
  
**really** 19:13  
**Realtime** 1:23  
**Receipt** 3:9 8:5  
 10:1 15:16 16:15,  
 18  
**receive** 11:6  
**received** 15:3  
**recognize** 8:17  
**recommends** 19:17  
**record** 5:6 9:20  
 12:15 20:17  
**records** 15:16  
 17:3, 5, 21  
**reflecting** 20:13, 15  
**regarding** 11:11  
**regulated** 11:2  
**regulatory** 5:11  
 7:12 8:16 12:23  
 13:2, 25 14:2, 4,  
 12, 15, 22 15:4, 12  
**remember** 19:2  
**Remodeling** 17:2  
**report** 7:18 13:13,  
 14, 23 14:1, 11, 21  
 15:1, 6, 10 17:25  
**REPORTED** 1:21  
**Reporter** 22:7  
**Reporting** 1:23  
**reports** 5:11 7:8,  
 9 13:16, 18 15:2, 9  
**requested** 10:1  
 14:24  
**requests** 11:15  
**required** 10:8  
 15:20  
**requirements** 10:5  
**requires** 11:2  
 13:22, 24, 25  
 15:23, 25  
**research** 17:9, 9  
**Respondent** 1:14  
 9:17 10:24  
**respondents** 9:25  
**responsibilities**  
 13:11  
**return** 10:1 16:15,  
 18  
**returned** 10:17  
 18:8  
  
**Revenue** 3:3 8:4  
 14:7, 9 15:13, 15  
**review** 18:17  
**reviewed** 16:7, 10  
**reviews** 18:16  
**right** 8:12, 22 9:5  
 14:20  
**room** 5:16  
**rule** 11:1 15:23  
**rulemaking** 10:11,  
 14  
**rules** 10:3, 11, 24  
 13:20 15:19  
**run** 15:5  
  
 < S >  
**saying** 18:3  
**SB-1** 3:3 9:2, 3  
**SB-10** 3:17  
**SB-11** 3:18  
**SB-12** 3:19  
**SB-13** 3:20  
**SB-14** 3:21  
**SB-15** 3:22  
**SB-16** 3:23  
**SB-17** 3:24  
**SB-18** 3:25  
**SB-19** 4:3 9:2, 4  
**SB-2** 3:3 8:6  
**SB-3** 3:10  
**SB-4** 3:11  
**SB-5** 3:12  
**SB-6** 3:13  
**SB-7** 3:14  
**SB-8** 3:15  
**SB-9** 3:16  
**SEAN** 2:14 3:2  
 5:19 11:22 12:1,  
 16  
**S-e-a-n** 5:20  
 12:16  
**search** 16:25  
 17:17 18:12  
**seated** 12:6  
**Seattle** 1:24  
**section** 13:3, 4, 6  
**see** 5:23 8:11, 21  
 9:23  
**seeking** 5:10

**self-explanatory** 7:18 8:1, 7, 17  
**self-reports** 14:6  
**sent** 9:24 18:2, 4, 21  
**September** 9:25 20:6  
**serve** 10:6  
**served** 9:18 10:25 16:6  
**SERVICE** 1:12 3:3 6:7 9:6, 19 10:5, 8, 10, 12, 22, 25 11:6, 7 13:23 16:5 18:25 19:4 20:2  
**SERVICES** 1:8 6:5 13:2, 4, 7 19:24  
**set** 5:8  
**Shorthand** 22:6  
**shortly** 5:7  
**show** 14:22  
**showing** 7:11, 13 8:8, 15 15:15  
**skill** 22:9  
**small** 8:17, 20  
**somewhat** 8:1, 16  
**SON** 1:9 6:8, 16, 17 7:2, 12 20:4  
**South** 1:21 2:5, 12  
**speak** 9:11  
**specifically** 9:11 15:19  
**SPEEDY** 1:11 6:6 20:1  
**spelled** 12:16  
**STAFF** 2:9 5:15, 18, 25 8:23 11:12, 15 19:16 20:3, 7  
**Staff's** 20:10  
**stamped** 7:20  
**STAR** 1:7, 11 6:4, 6 8:13 19:22 20:2  
**start** 5:14 15:8  
**state** 12:15, 18 18:14, 18 22:3, 7  
**stated** 10:20

**statement** 19:11, 13  
**statutes** 13:20  
**STORAGE** 1:10, 10, 11, 12 6:6, 6, 7 19:25, 25 20:1, 2  
**submitted** 7:7  
**Subsection** 11:2, 9  
**Suite** 1:23  
**summarize** 19:16  
**summary** 20:11  
**supports** 20:17  
**sure** 8:6 9:8, 8 19:15, 21  
**SW** 1:21 2:5, 12  
**sworn** 11:12 12:2  
**System** 3:3 8:5 15:1, 11, 14, 16, 16 18:9  
  
**< T >**  
**take** 6:9 8:4  
**talk** 6:11  
**TAYLER** 1:21 22:6, 11  
**ten** 20:14  
**terms** 7:18  
**testified** 12:3  
**testimony** 7:25  
**Thank** 5:21 9:16 19:6, 9 20:12, 20, 22 21:1, 2  
**three** 18:4  
**THURSTON** 22:4  
**time** 5:8 6:19  
**today** 5:24 6:20 20:16  
**track** 15:2, 10, 11  
**Tracking** 3:3 8:5 14:22 15:1, 13, 15  
**transcript** 22:8  
**TRANSFER** 1:7 6:4 8:13 19:22  
**transmission** 10:21  
**TRANSPORTATI**  
**ON** 1:2, 4, 19 2:5 12:20  
**true** 22:8  
**trying** 17:23

**TV-170902** 1:6 5:7 16:12  
**two** 6:22 10:18 11:11 13:1, 3, 10 17:4, 20 18:21 20:7, 16  
**typically** 15:8  
  
**< U >**  
**ultimately** 13:18  
**unable** 17:2  
**understand** 13:20 15:18  
**understands** 20:7  
**update** 16:1  
**updating** 13:14  
**uploaded** 14:25  
**URBAN** 1:12 6:7 20:2  
**use** 15:1, 5, 9, 14  
**UTC** 3:3 8:4  
**UTILITIES** 1:2, 4, 19 2:4 12:19  
  
**< V >**  
**voicemails** 17:22  
**VOLUME** 1:14  
**voluntary** 7:2  
**vs** 1:6  
  
**< W >**  
**WAC** 10:5, 14 11:1, 9, 14 15:25  
**walk** 6:11 7:15 8:9, 19  
**want** 7:15  
**WASHINGTON** 1:1, 4, 19, 21, 24 2:4, 6, 13 5:1 12:19 14:6, 8 18:18, 19 22:3, 7  
**way** 13:19 18:9  
**website** 17:22 18:2, 7, 10  
**well** 10:7 17:1, 18, 21 18:2, 10  
**went** 10:3  
**we've** 19:20  
**WILLIAMS** 1:7

19:22  
**Witness** 2:17 12:1  
**working** 13:5, 6  
  
**< Y >**  
**year** 14:5  
**years** 13:1, 10  
**yesterday** 8:14