## PACIFIC POWER

PAGE 1.0F 4

YANIMA WA 96901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

## Opening Bill

BILLING DATE:

Mar 5, 2013

ACCOUNT NUMBER: DATE DUE:

Mar 18, 2013

AMOUNT DUE:

\$526.50

# ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

#### Your Balance With Us

Previous Account Balance	0.00
Payments/Credits	0.00
Past Due Amount	500.00
New Charges	+526.50
Current Account Balance	\$ 526 50

## You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of \$500.00 must be received by Mar 18, 2013 to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember:

Your New Charges of \$526.50 are still due by Mar 21, 2013.

Effective Feb. 12, 2013, the Washington Utilities and Transportation Commission approved the company's request to change the Renewable Energy Credit to zero. Your bill may reflect a Renewable Energy Credit for a partial month.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

#### **Payments Received**

No payments have been received since your last billing statement.

## **Detailed Account Activity**

TTEM 1 - ELECTRIC SERVICE	Yakima nesiuonoo odule 16	WA	
NEW CHARGES - 02/13	UNITS	COST PER UNIT	CHARGE
Reconnect Charge -office Hours (Washington State Utility Tax \$0.97)			25.00
City Utility Tax		0.0200000	0.50
City Utility Tax		0.0400000	1.00
Total New Charges			26.50

See reverse



Write account mimber on check & mail to: Pacific Power, 1033 NE 6th Ave, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

ACCOUNT PAST DUE

Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinquent balance per

Change of Mailing Address or Phone? Check here & provide information on back.

9

PACIFIC POWER

PO BOX 25308 SALT LAKE CITY UT 84125

PACIFIC POWER 1033 NE 6TH AVE PORTLAND OR 97256-0001

Date Due:

Account Number:

Mar 18, 2013

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TAKIIVIA WA 98901-อบปี7

AMOUNT DUE:

\$526.50

Please enter the amount enclosed

Questions about your bill: Call toll free 1-888-221-7070

H 96641269 DO4 415 DODO52650 DDDO50000 DDDO02650

BILLING DATE: Mar 5, 2013 ACCOUNT NUMBER: 9 DATE DUE: Mar 18, 2013 AMOUNT DUE: \$526.50 ITEM 2 - DEPOSIT .: Yakima WA Residence Schedule 300 NEW CHARGES - 02/13 UNITS COST PER UNIT 500.00 Service Deposits 0.0026000 **Total New Charges** 500.00

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE ADDRESS / SERVICE DESCRIPTION SERVICE TYPE AMOUNT Deposit Yakima, WA 98901-3667 \$500.00 Residence

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by Mar 18, 2013.

- 1, PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
- 2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
- 3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

If after contacting Pacific Power, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

IMPORTANT: If your service is disconnected, you may be required to PAY A DEPOSIT IN ADDITION TO A RECONNECTION CHARGE. If your power is disconnected, Pacific Power's charges and times for reconnecting services are as follows: weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Gustomer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

New	Mailing	Address	or Phone?
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he reverse side of this Payment Stub. Thank you.	6 5 4 5 6	5 5
ACCOUNT NUMBER: 9	Andrea Miller Colonia Salato Malania	•
LAST	FIRST	M.I.
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TELEPHONE NUMBER

If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the

BILLING DATE: Mar 5, 2013

ACCOUNT NUMBER: 9

DATE DUE: Mar 18, 2013 AMOUNT DUE: \$526.50

Blue Mountain Action Council (509)529-4980 OIC of Washington (509)248-6751

Northwest Community Action Center (509)865-7630

You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

Go paperless!

Paperless billing saves time, reduces clutter and benefits the environment. Watch our "Trees Have Dreams" video and sign up at pacificpower.net/paperless.

Looking for other ways to pay?

Pay online using your bank account. Log on to pacificpower.net to pay your bills quickly and securely. Or, for a fee, pay by phone with a check, credit or debit card by calling 1-800-672-2403.

BILLING DATE: Mar 5, 2013 ACCOUNT NUMBER: 9

DATE DUE: Mar 18, 2013 AMOUNT DUE: \$526.50



YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

BILLING DATE:

Mar 11, 2013

ACCOUNT NUMBER: DATE DUE:

Looking for other ways to pay? For free payment options, including our online payment prograin, visit

pacificpower.net, Or for a fee, use our pay by phone option by calling toll free

Mar 18, 2013

AMOUNT DUE:

1-800-672-2403

\$500.00

As of the mailing date of this notice, we have not received your payment.

# Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

# You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of \$500.00 must be received by Mar 18, 2013, to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

#### Remember

To bring your account current, you need to pay charges of \$226.50, which were detailed on your last monthly statement.

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 2 Deposit	akima, WA 98901-3667	\$500.00
	Pocidanos	

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Write account number on check & mail to: Pacific Power, 1833 NE 6th Ave. Portland, OR 97256-0801

See reverse 🕏 RETAIN THIS PORTION FOR YOUR RECORD RETURN THIS PORTION WITH YOUR PAYMENT

Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinquent balance per



WRITE ACCOUNT NUMBER ON CHECK & MAIL TO:

PACIFIC POWER

1033 NE 6TH AVE PORTLAND OR 97256-0001

Change of Malling Address or Phone? Check here & provide information on back

Account Number: 9:

Date Due: Mar 18, 2013

AMOUNT DUE: \$500.00

Please enter the amount enclos

Questions about your bill: Call toll free 1-888-221-7070

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YAKINA WA BODU 1 2867



BILLING DATE: Mar 11, 2013 ACCOUNT NUMBER: 9'

DATE DUE: Mar 18, 2013 AMOUNT DUE: \$500.00

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Blue Mountain Action Council (509)529-4980 OIC of Washington (509)248-6751 Northwest Community Action Center (509)865-7630

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Please contact us at 1-888-221-7070 to learn more.

# **New Mailing Address or Phone?**

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER:	9		
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NEW STREET ADDRESS			
CITY			With the state of
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If you feel your meter read is incorrect, draw lines where the hands appear on the dials or

for digital meters record the numbers shown on the display.

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TELEPHONE NUMBER

## PACIFIC POWER

PAGE 1 OF 4

YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

BILLING DATE:

Apr 2, 2013

ACCOUNT NUMBER:

ceth/day

56

42 28

DATE DUE:

Apr 15, 2013

AMOUNT DUE:

Historical Data - ITEM 1

\$449.36

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

## Your Balance With Us

Current Account Balance	\$ 449 36
New Charges	+222.86
Past Due Amount	226,50
Payments/Credits	-300.00
Previous Account Balance	526.50

#### You Must Act Now to Avoid Shut-Off! -

Your Electric Service Past Due Amount of \$500.00 must be received by Apr 15, 2013 to avoid shut-off.

statement

Remember:

Your New Charges of \$222.86 are still due by Apr 18, 2013.

#### **Payments Received**

DATE	DESCRIPTION	WP-10		TAUOMA
Mar 8, 2013	Payment from Agency - Thank you	•	:	300.00

#### **Total Payments**

\$ 300.00

## **Detailed Account Activity**

## ITEM 1 - ELECTRIC SERVICE

t Yakima WA Residence Schedule 16

METER NUMBER	SERVICE PERIOD From		ELAPSED DAYS	METER READINGS Previous	Current	METER MULTIPLIER	AMOUNT USED THIS MONTH
66524927	Feb 25, 2013	Apr 1, 2013	35	60223	62656	1.0	2,433 kwh

Next scheduled read date: 04-30. Date may vary due to scheduling or weather.

Other ways to avoid Shut-off are shown at the end of this billing

2012 AMJJASONDJ.FMA 2013 Your Average Daily kwh Usage by Month

PERIOD ENDING APR 2013 APR 2012 Avg. Daily Temp. 45 42 Total kwh 2433 0 Avg. kwh per Day 70 Ð Cost per Day \$6.37 \$0.00

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

Know a friend or relative who could use a little help paying their energy bill? You can make a gift payment on their account. Just call us toll free at 1-888-221-7070, or visit pacificpower.net/gift to find out more.

See reverse

Write account number on check & mail to: Pacific Power, 1033 NE 6th Ave, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

# PACIFIC POWER

PO BOX 25308 SALT LAKE CITY UT 84125

ACCOUNT PAST DUE

Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Malling Address or Phone? Check here & provide information on back.

9

PACIFIC POWER 1033 NE 6TH AVE PORTLAND OR 97256-0001

Account Number: Date Due:

Apr 15, 2013 \$449.36

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YAKIMA WA 98901-3667

AMOUNT DUE:

Please enter the amount enclosed.

Questions about your bill: Call toll free 1-888-221-7070

BILLING DATE: Apr 2, 2013 ACCOUNT NUMBER: 9 DATE DUE: Apr 15, 2013 AMOUNT DUE: \$449.36

NEW CHARGES - 04/13	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase for 35 day(s)	011170	ODDITE(TOM)	7.00
Energy Charge Block 1 for 35 day(s)	700 kwh	0.0626600	43.86
Energy Charge Block 2 for 35 day(s)	1.733 kwh	0.0973300	168.67
Bill Assistance Program for 35 day(s)			0.74
B P A Columbia River Benefits for 35 day(s) (Washington State Utility Tax \$8.12)	2,433 kwh	-0.0041000	-9.98
City Utility Tax		0.0200000	4.19
City Utility Tax		0.0400000	8.38
Total New Charges		•	222.86

ITEM 2 - DEPOSIT

∤akima WA

Residence Schedule 300

**Total New Charges** 

0.00

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	 AMOUNT
Deposit	i, WA 98901-3667	\$500.00
	Residence	

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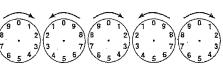
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for digital meters record the
numbers shown on the display.



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BILLING DATE: Apr 2, 2013

ACCOUNT NUMBER: 9

DATE DUE: Apr 15, 2013 AMOUNT DUE: \$449.36

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BILLING DATE: Apr 2, 2013

ACCOUNT NUMBER: 9

DATE DUE: Apr 15, 2013 AMOUNT DUE: \$449.36



YAKIMA WA-989U1-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

BILLING DATE:

Apr 8, 2013

PAGE 1 OF 2

ACCOUNT NUMBER:

9

DATE DUE:

Looking for other ways to pay?

online payment program, visit

1-800-672-2403

For free payment options, including our

pacificpower.net. Or for a fee, use our pay by phone option by calling toll free

Apr 15, 2013

AMOUNT DUE:

\$226.50

As of the mailing date of this notice, we have not received your payment. Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

## You Must Act Now to Avoid Shut-Off!

#### Remember

Your Electric Service Past Due Amount of \$500.00 must be received by Apr 15, 2013, to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

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SERVICE TYPE SERVICE ADDRESS / SERVICE DESCRIPTION AMDUNT ITEM 2 Deposit akima, WA 98901-3667 \$500.00 Residence

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Write account number on check & mail to: Pacific Power, 1033 NE 6th Ave, Portland, OR 97256-0001

See reverse RETAIN THIS PORTION FOR YOUR RECOR RETURN THIS PORTION WITH YOUR PAYMENT

Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinquent balance per

> Change of Mailing Address or Phone? Check here & provide information on back

PACIFIC POWER 1033 NE 6TH AVE PORTLAND OR

97256-0001

Date Due:

Apr 15, 2013

AMOUNT DUE:

Account Number:

\$226.50

Please enter the amount enclosed.

Questions about your bill: Call toll free 1-888-221-7070

PACIFIC POWER PO BOX 25308 SALT LAKE CITY UT 84125

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YAKIMA WA 9890 I-3667



BILLING DATE: Apr 8, 2013

ACCOUNT NUMBER: 9(

DATE DUE: Apr 15, 2013 AMOUNT DUE: \$226.50

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Northwest Community Action Center (509)865-7630

You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

New Mailing Address or P.	hone	?
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Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

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If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the

numbers shown on the display

## PACIFIC POWER

PAGE 1 0F 4

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YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

BILLING DATE:

May 1, 2013

ACCOUNT NUMBER:

DATE DUE:

May 14, 2013

AMOUNT DUE:

\$644.80

# ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

## Your Balance With Us

Current Account Balance	\$ 644.80
New Charges	+195.44
Past Due Amount	449.36
Payments/Credits	0.00
Previous Account Balance	449.36

## You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of \$500.00 must be received by May 14, 2013 to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember:

Your New Charges of \$195,44 are still due by May 17, 2013.

#### Payments Received

No payments have been received since your last billing statement.

#### **Detailed Account Activity**

#### ITEM 1 - ELECTRIC SERVICE

Yakima WA

nestuence Schedule 16

METER NUMBER	SERVICE PERIOD From	To .	ELAPSED DAYS	METER READINGS Previous	Current	METER MULTIPLIER	AMDUNT USED THIS MONTH
66524927	Apr 1, 2013	Apr 30, 2013	29	62656	64786	1.0	2,130 kwh

Next scheduled read date: 05-30. Date may vary due to scheduling or weather.

•	•		
NEW CHARGES - 05/13	UNITS	COST PER UNIT	CHARGE-
Basic Charge - Single Phase			6,00
Energy Charge Block 1	600 kwh	0.0626600	37,60
Energy Charge Block 2	1,530 kwh	0.0973300	148.91
Bill Assistance Program			0.63

See reverse

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS. RETURN THIS PORTION WITH YOUR PAYMENT

## **PACIFIC POWER**

PO BOX 25308 SALT LAKE CITY UT 84125

## ACCOUNT PAST DUE

PORTLAND OR 97256-0001

PACIFIC POWER PO BOX 26000

Date Due:

May 14, 2013

AMOUNT DUE:

Account Number:

\$644.80

Please enter the amount enclosed.

Questions about your bill; Call toll free 1-888-221-7070

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Historical Data - ITEM 1

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2012 MJJASONDJF MAM 2013

Your Average Daily kwh Usage by Month

PERIOD ENDING	MAY 2013	MAY 2012	
Avg. Daily Temp,	51	51	
Total kwh	2130	0 .	
Avg. kwh per Day	73	0	
Cost per Day	\$6.74	\$0.00	

Please note, as of April 19, we have a new payment mailing address. Our new address is PO Box 26000. Portland, OR 97256-0001.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

Late Payment Charge for Washington

A late payment charge of 1% may be charged on the delinquent balance per

Change of Mailing Address or Phone? Check here & provide information on back.

Q!

	QUESTIONS ADI	out your biii: Caii	toll tree 1-888-221-	70/U www.pach	icpower.net		
BILLING DATE: May 1, 2013	ACCOUNT NUMBER: 9	. DATE DL	E: May 14, 2013	AMOUNT DUE: \$64	14.80		
NEW CHARGES - 05/13- CONTINUED		UNITS :	COST PER UNITS	сн	ARGE .		•
B P A Columbia River Benefits (Washington State Utility Tax		0 kwh	-0.0041000		-8.73		
City Utility Tax			0.0200000	•	3.68		
City Utility Tax Total New Charges	•		0.0400000	1	7.35 195.44		
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ITEM 2 - DEPOSIT			·				
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Total New Charges			*	· · · · · · · · · · · · · · · · · · ·	0.00		
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THE ELECTRIC SERVICE AT THE THE AMOUNT (S) LISTED BELO	FOLLOWING ADDRESS (ES) IS IN W DOES NOT REFLECT ENERGY A	I DANGER OF BEI SSISTANCE PRO	NG DISCONNECTED GRAM PLEDGES YOU	DUE TO NON-PAYN U MAY BE RECEIVIN	TENT. IG:		
SERVICE TYPE · SEF	RVICE ADDRESS / SERVICE DESCRIPTI	ION		AMC	TAU		
Deposit	dma, WA 9890	11-3667		\$500	0.00		
net	sidence						
YOU CAN AVOID SHUT-OFF: Yo take one of the following steps I	ur Electric Service will be discom by May 14, 2013.	ected according	to utility commission	n rules, unless you		•	
1. PAY YOUR ELECTRIC SERVI	CE PAST DUE AMOUNT OF \$500.0	0; or					
2. MAKE SATISFACTORY PAYN	MENT ARRANGEMENTS with Pacifi	c Power; or					
required to submit both writte medical condition for you or a	A MEDICAL EMERGENCY in the ho on certification from a qualified me a member of your household and a be eligible for payment arrangemen	dical professional minimum of 10%	l that shut-off would o 6 of your delinguent a	create or aggravate	a nin 5		
Washington Utilities and Tran or go in to the Consumer Ass	ver, you feel that the decision to sh sportation Commission, whose tol istance Section, Utilities and Trans Olympia, Washington 98504, Mail	li-free telephone r portation Commi	number is 1-800-562-	-6150, or you may y	e vrite	· .	·
A CHARGE OF (\$15) may be	made if it is necessary to send Cor	npany personnel	to your premises for	collection purposes			
IMPORTANT: If your service in CHARGE. If your power is dis	s disconnected, you may be requir connected, Pacific Power's charge	red to PAY A DEP as and times for re	OSIT IN ADDITION TO econnecting services	A RECONNECTION are as follows:	ı		
<b>New Mailing Address</b> Please print your new informatio the reverse side of this Payment	n below and check the box on	in ha to	you feel your meter reac correct, draw lines whe ands appear on the dials r digital meters record t umbers shown on the di	The the $\begin{pmatrix} 9 & 0 \\ 0 & 1 \\ 0 & 0 \\ 0 & 0 \end{pmatrix}$	1 0 9 8 8 7 7 8 4 5 6 7	0 1 2 2 2 3 3 4 5	9 8 8 2 7 7 6 5 4 3
ACCOUNT NUMBER: 9			<del></del>				
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BILLING DATE: May 1, 2013

ACCOUNT NUMBER: 9

DATE DUE: May 14, 2013 AMOUNT DUE: \$644.80

weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

Blue Mountain Action Council (509)529-4980 OIC of Washington (509)248-6751 Northwest Community Action Center (509)865-7630

You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

Know a friend or relative who could use a little help paying their energy bill? You can make a gift payment on their account. Just call us toll free at 1-888-221-7070, or visit pacificpower net/gift to find out more.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

Go paperless!

Paperless billing saves time, reduces clutter and benefits the environment. Watch our "Trees Have Dreams" video and sign up at pacificpower net/paperless.

Looking for other ways to pay?

Pay online using your bank account. Log on to pacificpower net to pay your bills quickly and securely. Or, for a fee, pay by phone with a check, credit or debit card by calling 1-800-672-2403.

DATE DUE: May 14, 2013 AMOUNT DUE: \$644.80

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YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

PAGE 1 OF 2

BILLING DATE:

May 7, 2013

ACCOUNT NUMBER:

9/

DATE DUE:

May 14, 2013

AMOUNT DUE:

\$449.36

Looking for other ways to pay? For free payment options, including our online payment program, visit pacificpower.net. Or for a fee, use our pay by phone option by calling toll free

1-800-672-2403

# You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of \$500.00 must be received by May 14, 2013, to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

## Remember

As of the mailing date of this notice, we have not received your payment.

Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

> To bring your account current, you need to pay charges of \$644.80, which were detailed on your last monthly statement.

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUN		
ITEM 2 Deposit	i, WA 98901-3667	\$500.00		
	Residence	•		

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by May 14, 2013.

- 1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
- 2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
- 3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance,

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

See reverse RETAIN THIS PORTION FOR YOUR RECOR RETURN THIS PORTION WITH YOUR PAYMENT

Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinquent balance per

PACIFIC POWER PO BOX 25308 SALT LAKE CITY UT 84125

WRITE ACCOUNT NUMBER ON CHECK & MAIL TO:

PACIFIC POWER PO BOX 26000 PORTLAND OR 97256-0001

Change of Malling Address or Phone? Check here & provide information on back

Account Number.

Date Due:

May 14, 2013

AMOUNT DUE:

\$449.36

Please enter the amount enclosed,

Questions about your bill: Call toll free 1-888-221-7070

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YAKIMA WA 98901-3667

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BILLING DATE: Way 7, 2013

ACCOUNT NUMBER: 9

DATE DUE: May 14, 2013 AMOUNT DUE: \$449.36

If after contacting **Pacific Power**, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

IMPORTANT: If your service is disconnected, you may be required to PAY A DEPOSIT IN ADDITION TO A RECONNECTION CHARGE. If your power is disconnected, Pacific Power's charges and times for reconnecting services are as follows: weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

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Please contact us at 1-888-221-7070 to learn more.

## New Mailing Address or Phone?

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Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

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If you feel your meter read is incorrect, draw lines where the hands appear on the dials or

for digital meters record the

numbers shown on the display

TELEPHONE NUMBER

## **PACIFIC POWER**

PAGE 1 OF 4

YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week

www.pacificpower.net

BILLING DATE:

May 31, 2013

ACCOUNT NUMBER:

DATE DUE:

Historical Data - ITEM 1

Jun 13, 2013

AMOUNT DUE:

\$827.46

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

## Your Balance With Us

Current Account Balance	\$ 827.46
New Charges	+182.66
Past Due Amount	500.00
Payments/Credits	0,00
Previous Account Balance	644.80

## You Must Act Now to Avoid Shut-Off! -

Your Electric Service Past Due Amount of \$500.00 must be received by Jun 13, 2013 to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember:

Your New Charges of \$182.66 are still due by Jun 18, 2013.

## Payments Received

No payments have been received since your last billing statement.

#### **Detailed Account Activity**

#### ITEM 1 - ELECTRIC SERVICE

: Yakima WA Residence Schedule 16

METER NUMBER	SERVICE PERIOD From	То	ELAPSED DAYS	METER READINGS Previous	Current	METER MULTIPLIER	AMOUNT USED THIS MONTH
66524927	Apr 30, 2013	May 30, 2013	30	64786	66772	1.0	1,986 kwh

Next scheduled read date: 06-28. Date may vary due to scheduling or weather,

NEW CHARGES - 06/13	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6,00
Energy Charge Block 1	600 kwh	0.0626600	37.60
Energy Charge Block 2	1,386 kwh	0.0973300	134.90
Bill Assistance Program			0.63

Sée reverse



Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS. RETURN THIS PORTION WITH YOUR PAYMENT

ACCOUNT PAST DUE

## Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinguent balance per

Change of Mailing Address or Phone? Check here & provide information on back.

g/

PACIFIC POWER PO BOX 26000 PORTLAND OR

97256-0001

AMOUNT DUE:

\$827.46

Jun 13, 2013

Please enter the amount enclosed.

Account Number:

Date Due:

Questions about your bill: Call toll free 1-888-221-7070

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PACIFIC POWER PO BOX 25308 SALT LAKE CITY UT 84125

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YAKINA WA 30301-3667

H 96641269 004 412 000082746 000064480 000018266

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JJASONDJF MAMJ 2013 Your Average Daily kwh Usage by Month

PERIOD ENDING	JUN 2013	JUN 2012
Avg. Daily Temp.	60	57
Total kwh	1986	0
Avg. kwh per Day	66	0 .
Cost per Day	\$6.04	\$0.00

Want to explore a wind farm, visit a solar project and learn more about renewable energy? Visit pacificpower.net/tour for information.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

**Total New Charges** 

Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: May 31, 2013 ACCOUNT NUMBER: 9/	- DA	ATE DUE: Jun 13, 2013	AMOUNT DUE: \$827.46
NEW CHARGES - 06/13- CONTINUED	UNITS	COST PER UNITS	CHARGE
B P A Columbia River Benefits (Washington State Utility Tax \$6.60)	1,986 kwh	-0.0041000	-8.14
City Utility Tax		0.0200000	3.41
City Utility Tax		0.0400000	6.81
Late Payment Charge		0.0100000	1.45
Total New Charges		•	182.66

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEGGES YOU MAY BE RECEIVING:

Residence Schedule 300

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	TRUOMA
Deposit	kima, WA 98901-3667	\$500.00
	Residence	•

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by Jun 13, 2013.

- 1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
- 2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
- 3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

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A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

IMPORTANT: If your service is disconnected, you may be required to PAY A DEPOSIT IN ADDITION TO A RECONNECTION

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If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the	8	0 1 2 3	2 3	0 9	8 7	0 1 2 3	2 3	D 9 8	9 7	0 1
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ACCOUNT NUMB	ER: 9	•				
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BILLING DATE: May 31, 2013 ACCOUNT NUMBER: 9

DATE DUE: Jun 13, 2013 AMOUNT DUE: \$827.46

CHARGE. If your power is disconnected, Pacific Power's charges and times for reconnecting services are as follows: weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

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Please contact us at 1-888-221-7070 to learn more.

Here is how we performed on our Customer Service Guarantees from January 2012 to December 2012: Restoring power - 100%, keeping appointments - 99.8%, switching on power - 99.9%, estimates - 98.8%, responding to billing inquiries 99.8%, responding to meter problems - 99.9%, notification of planned interruptions - 99.9%. Overall guarantee performance remains above 99%, reflecting our continuing commitment to your satisfaction. For more information about our Customer Guarantee program, visit us online at pacificpower.net/guarantees.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

Go paperless!

Paperless billing saves time, reduces clutter and benefits the environment. Watch our "Trees Have Dreams" video and sign up at pacificpower.net/paperless.

Looking for other ways to pay?

Pay online using your bank account. Log on to pacificpower net to pay your bills quickly and securely. Or, for a fee, pay by phone with a check, credit or debit card by calling 1-800-672-2403.

BILLING DATE: May 31, 2013 ACCOUNT NUMBER: 91

DATE DUE: Jun 13, 2013 AMOUNT DUE: \$827.46

PAGE 1 OF 2

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YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net BILLING DATE:

Jun 6, 2013

ACCOUNT NUMBER:

DATE DUE:

online payment program, visit

Looking for other ways to pay?
For free payment options, including our

pacificpower.net. Or for a fee, use our pay by phone option by calling toll free

Jun 13, 2013

AMOUNT DUE:

1-800-672-2403

\$500.00

As of the mailing date of this notice, we have not received your payment. Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

## You Must Act Now to Avoid Shut-Off!

## Remember

Your Electric Service Past Due Amount of \$500.00 must be received by Jun 13, 2013, to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

To bring your account current, you need to pay charges of \$827.46, which were detailed on your last monthly statement.

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

 SERVICE TYPE
 SERVICE ADDRESS / SERVICE DESCRIPTION
 AMOUNT

 ITEM 2 Deposit
 a, WA 98901-3667
 \$500.00

 Residence
 \*\*\*

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by Jun 13, 2013.

- 1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
- 2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
- 3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

See reverse
RETAIN THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinquent balance per month.

PACIFIC POWER
PO BOX 25308
SALT LAKE CITY UT 84125

WRITE ACCOUNT NUMBER

PACIFIC POWER PO BOX 26000 PORTLAND OR 97256-0001

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Change of Mailing Address or Phone? Check here & provide information on back

Account Number: 9t

Date Due: Jun 13, 2013

AMOUNT DUE:

\$500.00

Please enter the amount enclosed.

Questions about your bill: Call toll Iree 1-888-221-7070



BILLING DATE: Jun 6, 2013

ACCOUNT NUMBER: 9

DATE DUE: Jun 13, 2013 AMOUNT DUE: \$500,00

If after contacting Pacific Power, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

IMPORTANT: If your service is disconnected, you may be required to PAY A DEPOSIT IN ADDITION TO A RECONNECTION CHARGE. If your power is disconnected, Pacific Power's charges and times for reconnecting services are as follows: weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

Blue Mountain Action Council (509)529-4980 OIC of Washington (509)248-6751 Northwest Community Action Center (509)865-7630

You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

## New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

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If you feel your meter read is incorrect, draw lines where the hands annear on the dials or for digital meters record the numbers shown on the display

## PACIFIC POWER

PAGE 1 OF 4

M.

TAKIMA WA 98901-3667.

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

BILLING DATE:

Jul 1, 2013

ACCOUNT NUMBER:

DATE DUE:

Jul 15, 2013

AMOUNT DUE:

\$347.53

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

#### Your Balance With Us

Current Account Balance	\$ 347.53
New Charges	+164.07
Past Due Amount	183.46
Payments/Credits	-644.00
Previous Account Balance	827.46

## You Must Act Now to Avoid Shut-Off! -

Your Electric Service Past Due Amount of \$183.46 must be received by Jul 15, 2013 to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember: Your New Charges of \$164.07 are still due by Jul 18, 2013.

#### Payments Received

DATE	DESCRIPTION	AMOUNT
Jun 13, 2013	Payment from Agency - Thank you	240.00
Jun 21, 2013	Payment Received - Thank you	404,00

**Total Payments** 

ITEM 1 - ELECTRIC SERVICE

**Detailed Account Activity** 

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METER	SERVICE PERIOD	ELAPSED	METER READINGS	Current	METER -	AMOUNT USED
NUMBER	From To	DAYS	Previous		MULTIPLIER	THIS MONTH
66524927	May 30, 2013 Jun 28, 2013	29	66772	68566	1.0	1,794 kwh

Next scheduled read date: 07-31. Date may vary due to scheduling or weather.

See reverse

\$ 644.00

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETURN THIS PORTION WITH YOUR PAYMENT

## PACIFIC POWER

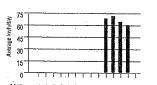
PO BOX 25308 SALT LAKE CITY UT 84125

ACCOUNT PAST DUE

PACIFIC POWER

PO BOX 26000 PORTLAND.OR 97256-0001

## Historical Data - ITEM 1



## Your Average Daily kwh Usage by Month

PERIOD ENDING	JUL 2013	JUL 2012	
Avg. Daily Temp.	65	62	
Total kwh	1794	0 .	
Avg. kwh per Day	62	0	
Cost per Day	\$5.59	\$0.00	

Effective June 20, 2013, the Washington Commission approved an increase to the Low Income Surcharge. The surcharge is separately itemized on your statement. For energy savings tips visit pacificorp.net/wattsmart.

Effective July 1, 2013, the Washington Commission approved a decrease to the Systems Benefit Charge. This charge is included in the "Energy Charge" itemized on your bill. This bill may reflect charges at both old and new rates.

Late Payment Charge for Washington A late payment charge of 1% may be charged on the delinquent balance per

Change of Malling Address or Phone? Check here & provide information on back.

Account Number:

9

Date Due:

Jul 15, 2013

AMOUNT DUE:

\$347.53

Please enter the amount enclosed.

Questions about your bill: Call toll tree 1-888-221-7070

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M

YANINA WA SOSU 1-3667

BILLING DATE: Jul 1, 2013

ACCOUNT NUMBER: 9

DATE DUE: Jul 15, 2013

AMOUNT DUE: \$347.53

NEW CHARGES - 67/13	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Block 1	600 kwh	0.0626600	37.60
Energy Charge Block 2	1,194 kwh	0.0973300	116.21
Bill Assistance Program	, .		
for 9 day(s)			0.21
for 20 day(s)			0.43
B P A Columbia River Benefits (Washington State Utility Tax \$5.90)	1,794 kwh	-0.0041000	-7.36
City Utility Tax		0.0200000	3.05
City Utility Tax		0.0400000	6.10
Late Payment Charge		0.0100000	1.83
Total New Charges			164.07

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
Electric Service	na, WA 98901-3667	\$183.46
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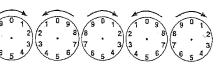
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## **New Mailing Address or Phone?**

ACCOUNT NUMBER: 9

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the numbers shown on the display.



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BILLING DATE: Jul 1, 2013

ACCOUNT NUMBER: 9

DATE DUE: Jul 15, 2013 AMOUNT DUE: \$347.53

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Please contact us at 1-888-221-7070 to learn more.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

Go paperless

Paperless billing saves time, reduces clutter and benefits the environment. Watch our "Trees Have Dreams" video and sign up at pacificpower.net/paperless.

Looking for other ways to pay?

Pay online using your bank account. Log on to pacificpower:net to pay your bills quickly and securely. Or, for a fee, pay by phone with a check, credit or debit card by calling 1-800-672-2403.

BILLING DATE: Jul 1, 2013

ACCOUNT NUMBER: !

DATE DUE: Jul 15, 2013 AMOUNT DUE: \$347.53



statement

YAKIMA.WA 98901-3667

Questions about your bill: 1-888-221-7070 Call toll free 24 hours a day, 7 days a week www.pacificpower.net

BILLING DATE:

Jul 8, 2013

ACCOUNT NUMBER:

DATE DUE:

Jul 15, 2013

AMOUNT DUE:

Looking for other ways to pay?

online payment program, visit

For free payment options, including our

pacificpower.net. Or for a fee, use our pay by phone option by calling toll free 1-800-672-2403

\$183,46

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SERVICE TYPE SERVICE ADDRESS / SERVICE DESCRIPTION AMOUNT ITEM 1 Electric Service akima, WA 98901-3667 \$183,46 Residence

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See reverse 🕏 RETAIN THIS PORTION FOR YOUR RECORDS RETURN THIS PORTION WITH YOUR PAYMENT.

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Change of Mailing Address or Phone? Check here & provide information on back

PACIFIC POWER PO BOX 25308 SALT LAKE CITY UT 84125

PACIFIC POWER PO BOX 26000 PORTLAND OR 97256-0001

WRITE ACCOUNT NUMBER ON CHECK & MAIL TO:

AMOUNT DUE:

Account Number:

Jul 15, 2013

Date Due:

\$183.46

Please enter the amount enclosed.

Questions about your bilt: Call toll free 1-888-221-7070

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YAKIMA WA 98901-3667



BILLING DATE: Jul 8, 2013

ACCOUNT NUMBER: 9

DATE DUE: Jul 15, 2013 AMOUNT DUE: \$183.46

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## New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

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