

PACIFIC POWER

MI
YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: Mar 5, 2013
ACCOUNT NUMBER: 9
DATE DUE: Mar 18, 2013
AMOUNT DUE: \$526.50

Opening Bill

ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	0.00
Payments/Credits	0.00
Past Due Amount	500.00
New Charges	+526.50
Current Account Balance	\$ 526.50

You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of \$500.00 must be received by **Mar 18, 2013** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember: Your New Charges of \$526.50 are still due by **Mar 21, 2013.**

Effective Feb. 12, 2013, the Washington Utilities and Transportation Commission approved the company's request to change the Renewable Energy Credit to zero. Your bill may reflect a Renewable Energy Credit for a partial month.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

Payments Received

No payments have been received since your last billing statement.

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

Yakima WA
residence service title 16

NEW CHARGES - 02/13	UNITS	COST PER UNIT	CHARGE
Reconnect Charge -office Hours (Washington State Utility Tax \$0.97)			25.00
City Utility Tax		0.0200000	0.50
City Utility Tax		0.0400000	1.00
Total New Charges			26.50

See reverse

Write account number on check & mail to: Pacific Power, 1033 NE 6th Ave, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

PACIFIC POWER

PO BOX 25308
SALT LAKE CITY UT 84125

ACCOUNT PAST DUE

Late Payment Charge for Washington
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: 9
Date Due: Mar 18, 2013

AMOUNT DUE: \$526.50

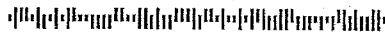
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PACIFIC POWER
1033 NE 6TH AVE
PORTLAND OR
97256-0001

Please enter the amount enclosed.

Questions about your bill:
Call toll free 1-888-221-7070

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YAKIMA WA 98901-3667

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Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: Mar 5, 2013 ACCOUNT NUMBER: 9 DATE DUE: Mar 18, 2013 AMOUNT DUE: \$526.50

ITEM 2 - DEPOSIT

Yakima WA
Residence Schedule 300

NEW CHARGES - 02/13	UNITS	COST PER UNIT	CHARGE
Service Deposits		0.0026000	500.00
Total New Charges			500.00

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
Deposit	Yakima, WA 98901-3667 Residence	\$500.00

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2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

If after contacting Pacific Power, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

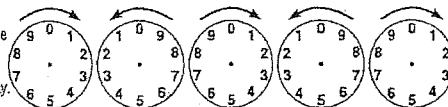
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WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

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ACCOUNT NUMBER: 9

LAST

FIRST

M.I.

NEW STREET ADDRESS

CITY

ST

ZIP

TELEPHONE NUMBER



Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: **Mar 5, 2013** ACCOUNT NUMBER: **9**

DATE DUE: **Mar 18, 2013** AMOUNT DUE: **\$526.50**

Blue Mountain Action Council (509)529-4980
OIC of Washington (509)248-6751
Northwest Community Action Center (509)865-7630

You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

Go paperless!

Paperless billing saves time, reduces clutter and benefits the environment. Watch our "Trees Have Dreams" video and sign up at pacificpower.net/paperless.

Looking for other ways to pay?

Pay online using your bank account. Log on to pacificpower.net to pay your bills quickly and securely. Or, for a fee, pay by phone with a check, credit or debit card by calling 1-800-672-2403.



M:
YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: Mar 11, 2013
ACCOUNT NUMBER: 9
DATE DUE: Mar 18, 2013
AMOUNT DUE: \$500.00

As of the mailing date of this notice, we have not received your payment. Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

Looking for other ways to pay?
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You Must Act Now to Avoid Shut-Off!

Remember

Your Electric Service Past Due Amount of \$500.00 must be received by Mar 18, 2013, to avoid shut-off.

To bring your account current, you need to pay charges of \$226.50, which were detailed on your last monthly statement.

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SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 2 Deposit	akima, WA 98901-3667	\$500.00
	Residence	

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Write account number on check & mail to: Pacific Power, 1033 NE 6th Ave, Portland, OR 97256-0001

See reverse
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Late Payment Charge for Washington
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PO BOX 25308
SALT LAKE CITY UT 84125

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ON CHECK & MAIL TO:

PACIFIC POWER
1033 NE 6TH AVE
PORTLAND OR
97256-0001

AMOUNT DUE: \$500.00

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YAKIMA WA 98901 3667

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DIC of Washington (509)248-6751
Northwest Community Action Center (509)865-7630

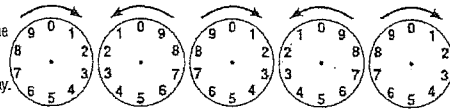
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Please contact us at 1-888-221-7070 to learn more.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the numbers shown on the display.



ACCOUNT NUMBER: 9

LAST

FIRST

M.I.

NEW STREET ADDRESS

CITY

ST

ZIP

TELEPHONE NUMBER

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PACIFIC POWER

M
YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: **Apr 2, 2013**
ACCOUNT NUMBER: **91**
DATE DUE: **Apr 15, 2013**
AMOUNT DUE: **\$449.36**

ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	526.50
Payments/Credits	-300.00
Past Due Amount	226.50
New Charges	+222.86
Current Account Balance	\$ 449.36

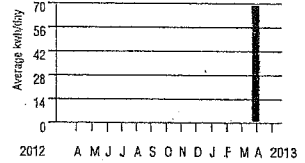
You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of **\$500.00** must be received by **Apr 15, 2013** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember: Your New Charges of **\$222.86** are still due by **Apr 18, 2013**.

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	APR 2013	APR 2012
Avg. Daily Temp.	45	42
Total kwh	2433	0
Avg. kwh per Day	70	0
Cost per Day	\$6.37	\$0.00

Payments Received

DATE	DESCRIPTION	AMOUNT
Mar 8, 2013	Payment from Agency - Thank you	300.00
Total Payments		\$ 300.00

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

Yakima WA
Residence Schedule 16

METER NUMBER	SERVICE PERIOD From To	ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
			Previous	Current		
66524927	Feb 25, 2013 Apr 1, 2013	35	60223	62656	1.0	2,433 kwh

Next scheduled read date: 04-30. Date may vary due to scheduling or weather.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

Know a friend or relative who could use a little help paying their energy bill? You can make a gift payment on their account. Just call us toll free at 1-888-221-7070, or visit pacificpower.net/gift to find out more.

See reverse

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SALT LAKE CITY UT 84125

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PORTLAND OR
97256-0001

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AMOUNT DUE: **\$449.36**

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YAKIMA WA 98901-3667

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BILLING DATE: **Apr 2, 2013** ACCOUNT NUMBER: **9** DATE DUE: **Apr 15, 2013** AMOUNT DUE: **\$449.36**

NEW CHARGES - 04/13	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase for 35 day(s)			7.00
Energy Charge Block 1 for 35 day(s)	700 kwh	0.0626600	43.86
Energy Charge Block 2 for 35 day(s)	1,733 kwh	0.0973300	168.67
Bill Assistance Program for 35 day(s)			0.74
B P A Columbia River Benefits for 35 day(s)	2,433 kwh	-0.0041000	-9.98
(Washington State Utility Tax \$8.12)			
City Utility Tax		0.0200000	4.19
City Utility Tax		0.0400000	8.38
Total New Charges			222.86

ITEM 2 - DEPOSIT

Yakima WA
Residence Schedule 300

Total New Charges 0.00

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Deposit	WA 98901-3667	\$500.00
	Residence	

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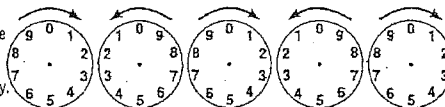
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ACCOUNT NUMBER: 9

LAST

FIRST

M.I.

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CITY

ST

ZIP

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BILLING DATE: Apr 2, 2013 ACCOUNT NUMBER: 91 DATE DUE: Apr 15, 2013 AMOUNT DUE: \$449.36

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M

YAKIMA WA 98901-3667

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BILLING DATE: Apr 8, 2013
ACCOUNT NUMBER: 9
DATE DUE: Apr 15, 2013
AMOUNT DUE: \$226.50

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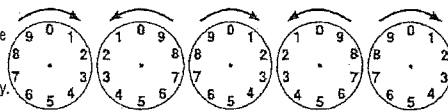
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LAST

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M.I.

NEW STREET ADDRESS

CITY

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TELEPHONE NUMBER

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PACIFIC POWER

M
YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: **May 1, 2013**
ACCOUNT NUMBER: **9**
DATE DUE: **May 14, 2013**
AMOUNT DUE: **\$644.80**

ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	449.36
Payments/Credits	0.00
Past Due Amount	449.36
New Charges	+195.44
Current Account Balance	\$ 644.80

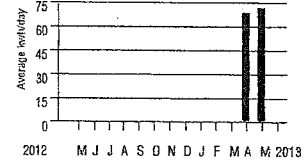
You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of **\$500.00** must be received by **May 14, 2013** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember: Your New Charges of **\$195.44** are still due by **May 17, 2013**.

Historical Data - ITEM 1



Your Average Daily kWh Usage by Month

PERIOD ENDING	MAY 2013	MAY 2012
Avg. Daily Temp.	51	51
Total kWh	2130	0
Avg. kWh per Day	73	0
Cost per Day	\$6.74	\$0.00

Payments Received

No payments have been received since your last billing statement.

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

Yakima WA
residence Schedule 16

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66524927	Apr 1, 2013	Apr 30, 2013	29	62656	64786	1.0	2,130 kWh

Next scheduled read date: 05-30. Date may vary due to scheduling or weather.

NEW CHARGES - 05/13	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Block 1	600 kWh	0.0626600	37.60
Energy Charge Block 2	1,530 kWh	0.0973300	148.91
Bill Assistance Program			0.63

See reverse

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

PACIFIC POWER

PO BOX 25308
SALT LAKE CITY UT 84125

ACCOUNT PAST DUE

WRITE ACCOUNT NUMBER ON CHECK & MAIL TO:

24484 01 AV 0.360 82-0



M

YAKIMA WA 98901-3667

PACIFIC POWER
PO BOX 26000
PORTLAND OR
97256-0001

Late Payment Charge for Washington
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: **9**
Date Due: **May 14, 2013**

AMOUNT DUE: **\$644.80**

Please enter the amount enclosed.

Questions about your bill:
Call toll free 1-888-221-7070

BILLING DATE: **May 1, 2013** ACCOUNT NUMBER: **9** DATE DUE: **May 14, 2013** AMOUNT DUE: **\$644.80**

NEW CHARGES - 05/13- CONTINUED	UNITS	COST PER UNITS	CHARGE
B P A Columbia River Benefits (Washington State Utility Tax \$7.12)	2,130 kwh	-0.0041000	-8.73
City Utility Tax		0.0200000	3.68
City Utility Tax		0.0400000	7.35
Total New Charges			195.44

ITEM 2 - DEPOSIT	Residence Schedule 300	ima WA	
Total New Charges			0.00

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
Deposit	ima, WA 98901-3667 residence	\$500.00

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by May 14, 2013.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

If after contacting Pacific Power, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

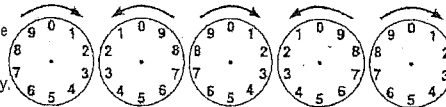
A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

IMPORTANT: If your service is disconnected, you may be required to PAY A DEPOSIT IN ADDITION TO A RECONNECTION CHARGE. If your power is disconnected, Pacific Power's charges and times for reconnecting services are as follows:

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the numbers shown on the display.



ACCOUNT NUMBER: **9**

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

Advertisement - Submittal - Distribution



Questions about your bill: Call toll free 1-888-221-7070 . www.pacificpower.net

PAGE 3 OF 4

BILLING DATE: **May 1, 2013** ACCOUNT NUMBER: **9** DATE DUE: **May 14, 2013** AMOUNT DUE: **\$644.80**

weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

Blue Mountain Action Council (509)529-4980
OIC of Washington (509)248-6751
Northwest Community Action Center (509)865-7630

You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

Know a friend or relative who could use a little help paying their energy bill? You can make a gift payment on their account. Just call us toll free at 1-888-221-7070, or visit pacificpower.net/gift to find out more.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

Go paperless!

Paperless billing saves time, reduces clutter and benefits the environment. Watch our "Trees Have Dreams" video and sign up at pacificpower.net/paperless.

Looking for other ways to pay?

Pay online using your bank account. Log on to pacificpower.net to pay your bills quickly and securely. Or, for a fee, pay by phone with a check, credit or debit card by calling 1-800-672-2403.



Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: **May 1, 2013**

ACCOUNT NUMBER: 9

DATE DUE: **May 14, 2013** AMOUNT DUE: **\$644.80**

Additional Information



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YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

PAGE 1 OF 2

BILLING DATE: May 7, 2013
ACCOUNT NUMBER: 9
DATE DUE: May 14, 2013
AMOUNT DUE: \$449.36

As of the mailing date of this notice, we have not received your payment. Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

Looking for other ways to pay?
For free payment options, including our online payment program, visit pacificpower.net. Or for a fee, use our pay by phone option by calling toll free 1-800-672-2403

You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of \$500.00 must be received by **May 14, 2013**, to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember

To bring your account current, you need to pay charges of **\$644.80**, which were detailed on your last monthly statement.


THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 2 Deposit	WA 98901-3667 Residence	\$500.00

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by **May 14, 2013**.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

See reverse 
RETAIN THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

Late Payment Charge for Washington
A late payment charge of 1% may be charged on the delinquent balance per month.



PO BOX 25308
SALT LAKE CITY UT 84125

Change of Mailing Address or Phone?
Check here & provide information on back

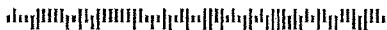
WRITE ACCOUNT NUMBER
ON CHECK & MAIL TO:

PACIFIC POWER
PO BOX 26000
PORTLAND OR
97256-0001

Account Number: 9
Date Due: May 14, 2013

AMOUNT DUE: \$449.36

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YAKIMA WA 98901-3667

Please enter the amount enclosed.

Questions about your bill:
Call toll free 1-888-221-7070

H 96641269 004 414 000044936



Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: May 7, 2013 ACCOUNT NUMBER: 9 DATE DUE: May 14, 2013 AMOUNT DUE: \$449.36

If after contacting Pacific Power, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

IMPORTANT: If your service is disconnected, you may be required to PAY A DEPOSIT IN ADDITION TO A RECONNECTION CHARGE. If your power is disconnected, Pacific Power's charges and times for reconnecting services are as follows: weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

- Blue Mountain Action Council (509)529-4980
OIC of Washington (509)248-6751
Northwest Community Action Center (509)865-7630

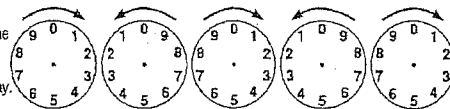
You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the numbers shown on the display.



ACCOUNT NUMBER: 9

LAST

FIRST

M.I.

NEW STREET ADDRESS

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TELEPHONE NUMBER

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PACIFIC POWER

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YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: **May 31, 2013**
ACCOUNT NUMBER: **9**
DATE DUE: **Jun 13, 2013**
AMOUNT DUE: **\$827.46**

ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	644.80
Payments/Credits	0.00
Past Due Amount	500.00
New Charges	+182.66
Current Account Balance	\$ 827.46

You Must Act Now to Avoid Shut-Off!

Your Electric Service Past Due Amount of **\$500.00** must be received by **Jun 13, 2013** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement

Remember: Your New Charges of **\$182.66** are still due by **Jun 18, 2013.**

Payments Received

No payments have been received since your last billing statement.

Detailed Account Activity


ITEM 1 - ELECTRIC SERVICE

Yakima WA
Residence Schedule 16

METER NUMBER	SERVICE PERIOD From To	ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
			Previous	Current		
66524927	Apr 30, 2013 May 30, 2013	30	64786	66772	1.0	1,986 kwh

Next scheduled read date: 06-28. Date may vary due to scheduling or weather.

NEW CHARGES - 06/13	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Block 1	600 kwh	0.0626600	37.60
Energy Charge Block 2	1,386 kwh	0.0973300	134.90
Bill Assistance Program			0.63

See reverse 

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

PACIFIC POWER

PO BOX 25308
SALT LAKE CITY UT 84125

ACCOUNT PAST DUE

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: **9**

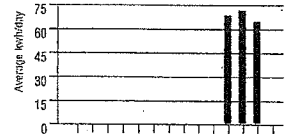
Date Due: **Jun 13, 2013**

AMOUNT DUE: **\$827.46**

Please enter the amount enclosed.

Questions about your bill:
Call toll free 1-888-221-7070

Historical Data - ITEM 1



2012 J J A S O N D J F M A M J 2013

Your Average Daily kwh Usage by Month

PERIOD ENDING	JUN 2013	JUN 2012
Avg. Daily Temp.	60	57
Total kwh	1986	0
Avg. kwh per Day	66	0
Cost per Day	\$6.04	\$0.00

Want to explore a wind farm, visit a solar project and learn more about renewable energy? Visit pacificpower.net/tour for information.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

Late Payment Charge for Washington
A late payment charge of 1% may be charged on the delinquent balance per month.

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YAKIMA WA 98901-3667

WRITE ACCOUNT NUMBER ON CHECK & MAIL TO:

PACIFIC POWER
PO BOX 26000
PORTLAND OR
97256-0001



BILLING DATE: **May 31, 2013** ACCOUNT NUMBER: **91** DATE DUE: **Jun 13, 2013** AMOUNT DUE: **\$827.46**

NEW CHARGES - 06/13 - CONTINUED	UNITS	COST PER UNITS	CHARGE
B P A Columbia River Benefits (Washington State Utility Tax \$6.60)	1,986 kwh	-0.0041000	-8.14
City Utility Tax		0.0200000	3.41
City Utility Tax		0.0400000	6.81
Late Payment Charge		0.0100000	1.45
Total New Charges			182.66

ITEM 2 - DEPOSIT /akima WA
Residence Schiavone 300

Total New Charges **0.00**

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
Deposit	akima, WA 98901-3667 Residence	\$500.00

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1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
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3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

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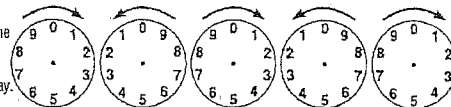
A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

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New Mailing Address or Phone?

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ACCOUNT NUMBER: 9

LAST

FIRST

M.I.

NEW STREET ADDRESS

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TELEPHONE NUMBER

06/13/13 09:00 AM

Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.netBILLING DATE: **May 31, 2013** ACCOUNT NUMBER: **9** DATE DUE: **Jun 13, 2013** AMOUNT DUE: **\$827.46**

CHARGE. If your power is disconnected, Pacific Power's charges and times for reconnecting services are as follows: weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

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Please contact us at 1-888-221-7070 to learn more.

Here is how we performed on our Customer Service Guarantees from January 2012 to December 2012: Restoring power - 100%, keeping appointments - 99.8%, switching on power - 99.9%, estimates - 98.8%, responding to billing inquiries - 99.8%, responding to meter problems - 99.9%, notification of planned interruptions - 99.9%. Overall guarantee performance remains above 99%, reflecting our continuing commitment to your satisfaction. For more information about our Customer Guarantee program, visit us online at pacificpower.net/guarantees.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

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Looking for other ways to pay?

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Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: May 31, 2013 ACCOUNT NUMBER: 91

DATE DUE: Jun 13, 2013 AMOUNT DUE: \$827.46

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M
YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: Jun 6, 2013
ACCOUNT NUMBER: 91
DATE DUE: Jun 13, 2013
AMOUNT DUE: \$500.00

As of the mailing date of this notice, we have not received your payment. Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

Looking for other ways to pay?
For free payment options, including our online payment program, visit pacificpower.net. Or for a fee, use our pay by phone option by calling toll free 1-800-672-2403

You Must Act Now to Avoid Shut-Off!

Remember

Your Electric Service Past Due Amount of \$500.00 must be received by Jun 13, 2013, to avoid shut-off.

To bring your account current, you need to pay charges of \$827.46, which were detailed on your last monthly statement.

Other ways to avoid Shut-off are shown at the end of this billing statement


THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 2 Deposit	a, WA 98901-3667	\$500.00
	Residence	

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by Jun 13, 2013.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$500.00; or
2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

See reverse 
RETAIN THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

Late Payment Charge for Washington
A late payment charge of 1% may be charged on the delinquent balance per month.



Change of Mailing Address or Phone?
Check here & provide information on back

Account Number: 91
Date Due: Jun 13, 2013

WRITE ACCOUNT NUMBER
ON CHECK & MAIL TO:

PACIFIC POWER
PO BOX 26000
PORTLAND OR
97256-0001

AMOUNT DUE: \$500.00

22014 01 AV 0.360 85-0



M

YAKIMA WA 98901-3667

Please enter the amount enclosed.

Questions about your bill:
Call toll free 1-888-221-7070

H 96641269 004 410 000050000



Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: Jun 6, 2013 ACCOUNT NUMBER: 91 DATE DUE: Jun 13, 2013 AMOUNT DUE: \$500.00

If after contacting Pacific Power, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

A CHARGE OF (\$15) may be made if it is necessary to send Company personnel to your premises for collection purposes.

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WINTER PAYMENT PLAN: Qualifying income-eligible households may avoid termination of service or have service reconnected during the winter period of November 15 through March 15, by establishing a Winter Payment Plan. To find out if you are eligible for the Winter Payment Plan, please contact one of the Energy Assistance Agencies listed below:

- Blue Mountain Action Council (509)529-4980
OIC of Washington (509)248-6751
Northwest Community Action Center (509)865-7630

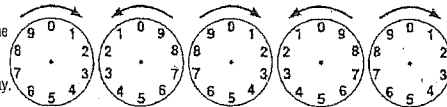
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Please contact us at 1-888-221-7070 to learn more.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

If you feel your meter read is incorrect, draw lines where the hands appear on the dials or for digital meters record the numbers shown on the display.



ACCOUNT NUMBER: 9

LAST

FIRST

M.I.

NEW STREET ADDRESS

CITY

ST

ZIP

TELEPHONE NUMBER

PACIFIC POWER

M
YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: Jul 1, 2013
ACCOUNT NUMBER: 9
DATE DUE: Jul 15, 2013
AMOUNT DUE: \$347.53

ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	827.46
Payments/Credits	-644.00
Past Due Amount	183.46
New Charges	+164.07
Current Account Balance	\$ 347.53

You Must Act Now to Avoid Shut-Off!
Your Electric Service Past Due Amount of \$183.46 must be received by Jul 15, 2013 to avoid shut-off.
Other ways to avoid Shut-off are shown at the end of this billing statement

Remember: Your New Charges of \$164.07 are still due by Jul 18, 2013.

Payments Received

DATE	DESCRIPTION	AMOUNT
Jun 13, 2013	Payment from Agency - Thank you	240.00
Jun 21, 2013	Payment Received - Thank you	404.00
Total Payments		\$ 644.00

Detailed Account Activity

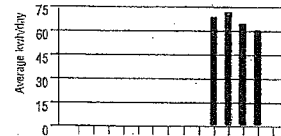
ITEM 1 - ELECTRIC SERVICE

Yakima WA
residence Schedule i6

METER NUMBER	SERVICE PERIOD From To	ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
			Previous	Current		
66524927	May 30, 2013 Jun 28, 2013	29	66772	68566	1.0	1,794 kwh

Next scheduled read date: 07-31. Date may vary due to scheduling or weather.

Historical Data - ITEM 1



Your Average Daily kWh Usage by Month

PERIOD ENDING	JUL 2013	JUL 2012
Avg. Daily Temp.	65	62
Total kwh	1794	0
Avg. kwh per Day	62	0
Cost per Day	\$5.59	\$0.00

Effective June 20, 2013, the Washington Commission approved an increase to the Low Income Surcharge. The surcharge is separately itemized on your statement. For energy savings tips visit pacificcorp.net/wattsmart.

Effective July 1, 2013, the Washington Commission approved a decrease to the Systems Benefit Charge. This charge is included in the "Energy Charge" itemized on your bill. This bill may reflect charges at both old and new rates.

See reverse

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

PACIFIC POWER
PO BOX 25308
SALT LAKE CITY UT 84125

ACCOUNT PAST DUE

Late Payment Charge for Washington
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: 9
Date Due: Jul 15, 2013

AMOUNT DUE: \$347.53

Please enter the amount enclosed.

Questions about your bill:
Call toll free 1-888-221-7070

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YAKIMA WA 98901-3667

WRITE ACCOUNT NUMBER ON CHECK & MAIL TO:

PACIFIC POWER
PO BOX 26000
PORTLAND OR
97256-0001



Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: Jul 1, 2013 ACCOUNT NUMBER: 9 DATE DUE: Jul 15, 2013 AMOUNT DUE: \$347.53

NEW CHARGES - 07/13	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Block 1	600 kwh	0.0626600	37.60
Energy Charge Block 2	1,194 kwh	0.0973300	116.21
Bill Assistance Program for 9 day(s)			0.21
for 20 day(s)			0.43
B P A Columbia River Benefits (Washington State Utility Tax \$5.90)	1,794 kwh	-0.0041000	-7.36
City Utility Tax		0.0200000	3.05
City Utility Tax		0.0400000	6.10
Late Payment Charge		0.0100000	1.83
Total New Charges			164.07

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
Electric Service	.na, WA 98901-3667 Residence	\$183.46

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by Jul 15, 2013.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$183.46; or
2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS with Pacific Power; or
3. NOTIFY PACIFIC POWER OF A MEDICAL EMERGENCY in the home. If you qualify for a medical emergency, you will be required to submit both written certification from a qualified medical professional that shut-off would create or aggravate a medical condition for you or a member of your household and a minimum of 10% of your delinquent account balance within 5 business days. You will then be eligible for payment arrangements for the remaining account balance.

If after contacting Pacific Power, you feel that the decision to shut off your electric service is wrong, you may appeal to the Washington Utilities and Transportation Commission, whose toll-free telephone number is 1-800-562-6150, or you may write or go in to the Consumer Assistance Section, Utilities and Transportation Commission, Chandler Plaza building, 1300 Evergreen Park Drive South, Olympia, Washington 98504, Mail Stop FY-11.

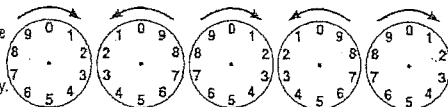
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New Mailing Address or Phone?

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ACCOUNT NUMBER: 9

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M.I.

NEW STREET ADDRESS

CITY

ST

ZIP

TELEPHONE NUMBER



Questions about your bill: Call toll free 1-888-221-7070 www.pacificpower.net

BILLING DATE: Jul 1, 2013 ACCOUNT NUMBER: 9 DATE DUE: Jul 15, 2013 AMOUNT DUE: \$347.53

weekdays from 8 a.m. to 4 p.m. (\$25) and 4 p.m. to 7 p.m. (\$50), weekends and holidays from 8 a.m. to 7 p.m. (\$75). The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

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Blue Mountain Action Council (509)529-4980
OIC of Washington (509)248-6751
Northwest Community Action Center (509)865-7630

You will be required to certify your household income for the prior 12 months with the agency and apply for energy assistance and low-income weatherization services. The agency will determine if you are eligible for the Winter Payment Plan and notify Pacific Power. If eligible, you must agree to pay all amounts due, including future monthly charges, by the following October 15. The minimum monthly amount you will pay on the Winter Payment Plan during the winter months will be 7 percent of your monthly income, plus 1/12th of the current billing, although you may elect to pay a higher amount. Failure to make your minimum monthly payment may result in service being disconnected.

Please contact us at 1-888-221-7070 to learn more.

If you find yourself in a position in which you are not able to pay your electric bills, we encourage you to contact us at 1-888-221-7070. We have a variety of options to help.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you would like to opt out of this program and continue processing your payment as a check transaction, please call anytime toll free at 1-800-895-0561. If you have opted out previously, please disregard this message.

Contact us at 1-888-221-7070 to enroll in the fixed donation program. You can add an amount you choose to your monthly bills in order to help your neighbors in need with assistance on their electric bills. Donations are tax-deductible.

Go paperless!

Paperless billing saves time, reduces clutter and benefits the environment. Watch our "Trees Have Dreams" video and sign up at pacificpower.net/paperless.

Looking for other ways to pay?

Pay online using your bank account. Log on to pacificpower.net to pay your bills quickly and securely. Or, for a fee, pay by phone with a check, credit or debit card by calling 1-800-672-2403.



M:
YAKIMA WA 98901-3667

Questions about your bill: 1-888-221-7070
Call toll free 24 hours a day, 7 days a week
www.pacificpower.net

BILLING DATE: Jul 8, 2013
ACCOUNT NUMBER: 9
DATE DUE: Jul 15, 2013
AMOUNT DUE: \$183.46

As of the mailing date of this notice, we have not received your payment. Unless your delinquent balance is received in our office by the date shown, your electric service may be disconnected without further notice.

Looking for other ways to pay?
For free payment options, including our online payment program, visit pacificpower.net. Or for a fee, use our pay by phone option by calling toll free 1-800-672-2403

You Must Act Now to Avoid Shut-Off!

Remember

Your Electric Service Past Due Amount of \$183.46 must be received by Jul 15, 2013, to avoid shut-off.

To bring your account current, you need to pay charges of \$347.53, which were detailed on your last monthly statement.

Other ways to avoid Shut-off are shown at the end of this billing statement

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS (ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT (S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 1 Electric Service	akima, WA 98901-3667 residence	\$183.46

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Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

See reverse

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AMOUNT DUE: \$183.46

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PACIFIC POWER
PO BOX 26000
PORTLAND OR
97256-0001

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YAKIMA WA 98901-3667

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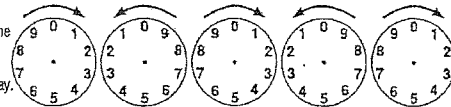
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