

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In re Application No. D-079116 of

CWA, INC., D/B/A CENTRAL  
WASHINGTON AIRPORTER,

for a Certificate of Public Convenience and  
Necessity to Operate Motor Vehicles in  
Furnishing Passenger and Express Service as  
an Auto Transportation Company

Docket No. TC-021402

**DIRECT TESTIMONY OF**  
**DALE SPURLOCK**  
**FOR**  
**CWA, INC. D/B/A CENTRAL WASHINGTON AIRPORTER**

February 27, 2003

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26

A. **GENERAL BACKGROUND**

Q. PLEASE STATE YOUR FULL NAME AND ADDRESS.

A. I am Dale Spurlock, and my address is 10 No. 8<sup>th</sup> St., Yakima, WA 98901-2515. My phone number is (509) 575-3010.

Q. DO YOU WORK?

A. Yes.

Q. WHERE DO YOU WORK?

A. I work at the Yakima Valley Visitor and Convention Bureau.

A. **THE PUBLIC NEED FOR CWA'S SERVICE**

Q. HOW MANY TIMES A YEAR DO YOU TRAVEL TO SEATTLE OR SEA-TAC?

A. I travel to Seattle or Sea-Tac about five to eight times per year.

Q. WAS THAT TRAVEL FOR BUSINESS OR PLEASURE?

A. Both.

Q. WHERE DO YOU TRAVEL FROM WHEN YOU ARE HEADING TO SEATTLE OR SEA-TAC?

A. I travel from the Yakima area.

Q. WHEN YOU TRAVEL TO SEATTLE OR SEA-TAC, WHAT MEANS OF TRANSPORTATION DO YOU USE?

A. I travel by car or plane.

Q. HOW LONG DOES IT TAKE?

A. It takes me three hours by car, because I am not able to use the HOV lanes.

Q. DO YOU KNOW WHAT AN AIRPORTER SERVICE IS?

A. Yes.

Q. WHAT DOES THAT TERM MEAN TO YOU?

1 A. An airporter is a bus service that offers transportation to an airport. An airporter should  
2 offer a time schedule that is convenient to meet my travel needs.

3 Q. ARE YOU FAMILIAR WITH THE SERVICE THAT CWA PLANS TO OFFER  
4 UNDER THIS APPLICATION?

5 A. Yes.

6 Q. ARE YOU FAMILIAR WITH THE LOCATIONS WHERE CWA PLANS TO SERVE?

7 A. Yes. CWA will serve Yakima, Ellensburg, Cle Elum, Amtrak's downtown Seattle  
8 station, and Sea-Tac airport.

9 Q. ARE YOU FAMILIAR WITH CWA'S PROPOSED SERVICE SCHEDULE?

10 A. Yes.

11 Q. DO YOU NEED A SERVICE LIKE THAT PROPOSED BY CWA FOR BUSINESS  
12 OR PERSONAL TRAVEL?

13 A. Yes, I do have a need for a service like CWA's, since its schedule is convenient.

14 Q. WOULD YOU USE CWA'S SERVICE, IF CWA'S APPLICATION WERE  
15 GRANTED?

16 A. Yes, it would cut down on my driving time.

17 Q. DO YOU BELIEVE THAT YOU HAVE ENOUGH INFORMATION TO GAUGE THE  
18 PUBLIC'S NEED FOR CWA'S SERVICE?

19 A. Yes.

20 Q. DO YOU KNOW OTHER PEOPLE WHO HAVE A NEED FOR CWA'S SERVICE OR  
21 WOULD CONSIDER USING IT?

22 A. Yes, I do.

23 Q. BASED ON THESE FACTORS, DO YOU BELIEVE THAT THERE IS A PUBLIC  
24 NEED FOR CWA'S SERVICE?

25 A. Yes. The public is asking for an airporter with a convenient schedule for business and  
26 pleasure trips.

1           **B.     GREYHOUND'S SERVICE IS UNSATISFACTORY**

2    Q.     HAVE YOU EVER HEARD OF GREYHOUND?

3    A.     Yes.

4    Q.     DO YOU KNOW WHAT SERVICE GREYHOUND PROVIDES IN YOUR AREA?

5    A.     Yes.

6    Q.     WHAT SERVICE IS THAT?

7    A.     Greyhound offers limited ground transportation from Seattle to Yakima.

8    Q.     HAVE YOU EVER USED THAT SERVICE OR CONSIDERED USING IT?

9    A.     No.

10   Q.     WHY NOT?

11   A.     Greyhound doesn't meet my time schedules and needs, because it does not offer enough  
12        departures. It also does not go to the destination I want to go to, which is Sea-Tac  
13        Airport. In contrast, CWA's service would take me to Sea-Tac without a transfer or  
14        delay. It also has multiple departures and arrivals per day, which I want.

15   Q.     IF YOU WANTED TO USE GREYHOUND'S SERVICE BETWEEN SEA-TAC OR  
16        AMTRAK AND THE AREA FROM WHICH YOU WOULD TRAVEL, WOULD YOU  
17        HAVE TO SWITCH BUSES OR TAKE A CAB FROM DOWNTOWN SEATTLE?

18   A.     Yes.

19   Q.     DO YOU KNOW HOW OFTEN GREYHOUND'S SERVICE RUNS TO DOWNTOWN  
20        SEATTLE FROM WHERE YOU LIVE OR WORK?

21   A.     Yes.

22   Q.     DOES GREYHOUND'S SCHEDULE AND ROUTE MEET YOUR TRAVEL NEEDS?

23   A.     Not at all.

24   Q.     DOES THIS CONCLUDE YOUR TESTIMONY?

25   A.     Yes.

26

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26

I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

EXECUTED this \_\_\_\_ day of February, 2003 at \_\_\_\_\_(city) in \_\_\_\_\_County, Washington.

\_\_\_\_\_  
Dale Spurlock