BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Amending Chapters)
480-04, 480-14, 480-15, 480-30, 480-31,) DOCKET NO. A-010648
480-51, 480-60, 480-62, 480-66, 480-70, 480-75, 480-80, 480-90, 480-92, 480-100, 480-110, 480-120, 480-121, 480-140 WAC, Repealing Chapter 480-09 WAC, and Adopting Chapter 480-07 WAC)) GENERAL ORDER NO. R-510))
Relating to the Commission's rules governing public access to information and records the Commission's procedural rules	ORDER AMENDING, ADOPTINGAND REPEALING RULESPERMANENTLY)

- Transportation Commission takes this action under Notice WSR # 03-17-100, filed with the Code Reviser on August 20, 2003, and Notice WSR # 03-20-117, filed with the Code Reviser on October 1, 2003. The Commission brings this proceeding pursuant to RCW 80.01.040 and RCW 80.04.160.
- 2 **STATEMENT OF COMPLIANCE:** This proceeding complies with the Open Public Meetings Act (chapter 42.30 RCW), the Administrative Procedure Act (chapter 34.05 RCW), the State Register Act (chapter 34.08 RCW), the State Environmental Policy Act of 1971 (chapter 43.21C RCW), and the Regulatory Fairness Act (chapter 19.85 RCW).
- **DATE OF ADOPTION**: The Commission adopts these rules to be effective on January 1, 2004.
- 4 CONCISE STATEMENT OF PURPOSE AND EFFECT OF THE RULES:

RCW 34.05.325 requires that the Commission prepare and provide to commenters a concise explanatory statement about adopted rules. The statement

must include the identification of the reasons for adopting the rules, a summary of the comments received regarding the proposed rules, and responses reflecting the Commission's consideration of the comments.

- The Commission often includes a discussion of those matters in its rule adoption Order. In addition, to avoid unnecessary duplication, the Commission designates the discussion in this Order as its concise explanatory statement, supplemented where not inconsistent by the Staff memoranda presented at the adoption hearing and at the open meetings where the Commission considered whether to begin a rulemaking and whether to propose adoption of specific language. Together, the documents provide a complete but concise explanation of the agency actions and its reasons for taking those actions.
- 6 **REFERENCE TO AFFECTED RULES:** This rule repeals the following sections of the Washington Administrative Code:

WAC 180 01 070 Public records officer

WAC 480-04-070	Public records officer.
WAC 480-04-110	Information for commercial purposes.
WAC 480-09-005	Scope of this chapterHow to communicate with the
	commission.
WAC 480-09-010	When this chapter appliesExceptions.
WAC 480-09-012	Incorporated and referenced materials.
WAC 480-09-015	Submission of "confidential" information.
WAC 480-09-100	Sending communications to the commission.
WAC 480-09-101	When communications are received; required
	identification of sender; communications from the
	commission.
WAC 480-09-110	Office hours.
WAC 480-09-115	Procedure at open public meetings.
WAC 480-09-120	Filing and service filing by telefacsimile; number of
	copies.
WAC 480-09-125	Failure to file sufficient copiesCosts of copying.
WAC 480-09-130	Computation of time.
WAC 480-09-135	Variation from time limits.
WAC 480-09-140	Ex parte communications.

WAC 480-09-150	Informal complaints.
WAC 480-09-200	Interpretive and policy statements.
WAC 480-09-210	Rule-making proceduresRules coordinator.
WAC 480-09-220	Petitions for rule making, amendment, or repeal.
WAC 480-09-230	Declaratory orders.
WAC 480-09-300	Filing requirementsStatement of policy.
WAC 480-09-310	Filing requirementsDefinition.
WAC 480-09-320	Filing requirementsMaster service.
WAC 480-09-330	Filing requirementsGeneral rate increases.
WAC 480-09-335	Filing requirementsGeneral rate increases solid waste
	collection companies.
WAC 480-09-337	Filing requirementsGeneral rate increases water
	companies.
WAC 480-09-340	Compliance filings.
WAC 480-09-390	Objections to closures of highway-railroad grade
	crossings.
WAC 480-09-400	Applications for adjudicative proceedings.
WAC 480-09-410	Parties.
WAC 480-09-420	Pleadings and briefsApplications for authority
	Protests.
WAC 480-09-425	PleadingsVerification, time for filing, responsive
	pleadings, liberal construction, amendments.
WAC 480-09-426	Motion for summary disposition.
WAC 480-09-430	Intervention.
WAC 480-09-440	ContinuancesExtensions of time.
WAC 480-09-450	Interpreters.
WAC 480-09-460	Prehearing and other conferences.
WAC 480-09-465	Alternate dispute resolution.
WAC 480-09-466	Settlement conference; settlements.
WAC 480-09-467	Collaboratives.
WAC 480-09-470	Stipulation as to facts.
WAC 480-09-475	Subpoenas.
WAC 480-09-480	Methods for obtaining data in adjudicative
	proceedings.
WAC 480-09-500	Brief adjudicative proceedings.
WAC 480-09-510	Emergency adjudicative proceedings.
WAC 480-09-520	Formal investigation and fact-finding.

WAC 480-09-530	Petitions for enforcement of interconnection
	agreements.
WAC 480-09-600	Conversion of proceedings.
WAC 480-09-610	Consolidation of proceedings.
WAC 480-09-620	Joint hearings.
WAC 480-09-700	HearingsNotice and failure to appear.
WAC 480-09-705	Notice to limited-English-speaking parties.
WAC 480-09-710	Appearance and practice before commission.
WAC 480-09-720	AppearancesParty status.
WAC 480-09-730	Conduct at hearings.
WAC 480-09-735	Order of procedure.
WAC 480-09-736	Hearing guidelines.
WAC 480-09-740	Evidence.
WAC 480-09-745	Exhibits and documentary evidence.
WAC 480-09-750	Rules of evidence; official notice; resolutions.
WAC 480-09-751	Witness panels.
WAC 480-09-760	Interlocutory orders.
WAC 480-09-770	Briefs.
WAC 480-09-780	Entry of initial and final ordersAdministrative review.
WAC 480-09-800	Stay.
WAC 480-09-810	Reconsideration.
WAC 480-09-815	Amendment, rescission or correction of order.
WAC 480-09-820	Rehearing or reopening.

7 This Order amends the following sections of the Washington Administrative Code:

WAC 480-04-020	Definitions.
WAC 480-04-030	Organization of the Washington utilities and
	transportation commission.
WAC 480-04-050	Public information; public submissions or requests
	other than requests for public documents.
WAC 480-04-060	Public records available; hours for inspection and
	copying.
WAC 480-04-065	Records index.
WAC 480-04-090	Requests for public records.
WAC 480-04-095	Disclosure procedure.
WAC 480-04-100	Copying and service charges.

WAC 480-04-120	Review of denials of public records requests.
WAC 480-04-130	Protection of public records.
WAC 480-14-050	Reference to other chapters.
WAC 480-14-190	Permanent common carrier permits.
WAC 480-15-035	Exemptions from rules.
WAC 480-15-080	How do I file documents with the commission?
WAC 480-15-090	May I submit information to the commission
	confidentially?
WAC 480-15-120	What rules apply to commission proceedings?
WAC 480-15-310	May I comment on a decision to grant or deny
	temporary authority?
WAC 480-15-350	Will my application be set for a hearing?
WAC 480-15-440	What happens if my permit is suspended for cause?
WAC 480-15-460	What happens if my permit is canceled for cause?
WAC 480-15-510	Changing commission-published tariffs.
WAC 480-15-520	Procedure for filing individual carrier tariffs.
WAC 480-30-032	Notice of application; protests; contemporaneous
	applications.
WAC 480-31-090	Passenger complaints and disputes.
WAC 480-51-040	Notice of applicationProtestsContemporaneous
	applications.
WAC 480-51-050	Waiver of ten-mile restriction. (1) Application.
WAC 480-51-060	Temporary certificates.
WAC 480-51-120	Failure to initiate serviceExtensions of time to initiate
	serviceProgress reports.
WAC 480-60-012	Contacting the commission.
WAC 480-60-014	Rules of practice and procedure.
WAC 480-60-020	Exemptions.
WAC 480-62-140	Exemptions from rules.
WAC 480-62-145	Commission proceedings.
WAC 480-66-120	Contacting the commission.
WAC 480-66-140	Rules of practice and procedure.
WAC 480-66-150	Exemptions from rules.
WAC 480-66-160	Filing a complaint.
WAC 480-70-036	Rules of practice and procedure.
WAC 480-70-051	Exemptions from rules.
WAC 480-70-106	Certificates, application docket, protests, and
	intervention.

WAC 480-70-131	Certificates,	temporary.
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WAC 480-70-231 Tariffs, general.

WAC 480-70-256 Tariffs, rejection.

WAC 480-70-339 Tariffs, suspension by the commission.

WAC 480-70-386 Complaints.

WAC 480-75-260 Exemption for rules in chapter 480-75 WAC.

WAC 480-80-010 Application of rules.

WAC 480-80-015 Exemptions from rules in chapter 480-80 WAC.

WAC 480-80-105 Tariff filing instructions.

WAC 480-80-142 Special contracts for telecommunications companies not classified as competitive.

WAC 480-80-143 Special contracts for gas, electric, and water companies.

WAC 480-80-241 Filing contracts for services classified as competitive.

WAC 480-90-003 Application of rules.

WAC 480-90-008 Exemptions from rules in chapter 480-90 WAC.

WAC 480-90-123 Refusal of service.

WAC 480-90-173 Gas utility's responsibility for complaints and disputes.

WAC 480-92-060 Minimum filing requirements.

WAC 480-92-090 Site operator responsibility for complaints and disputes.

WAC 480-100-003 Application of rules.

WAC 480-100-008 Exemptions from rules in chapter 480-100 WAC.

WAC 480-100-123 Refusal of service.

WAC 480-100-173 Electric utility responsibility for complaints and disputes.

WAC 480-110-215 Exemptions from rules.

WAC 480-110-295 Adopted and initial tariffs.

WAC 480-110-385 Water company responsibility for complaints and disputes.

WAC 480-120-011 Application of rules.

WAC 480-120-015 Exemptions from rules in chapter 480-120 WAC.

WAC 480-120-166 Commission-referred complaints.

WAC 480-120-305 Streamlined filing requirements for Class B telecommunications company rate increases.

WAC 480-120-560 Collocation.

WAC 480-121-011 Application of rules.

WAC 480-121-015 Exemptions from rules in chapter 480-121 WAC.

WAC 480-121-061 General requirements to classify a telecommunications company as competitive or to classify a service provided by a telecommunications company as competitive.

WAC 480-140-015 Exemptions from rules.

WAC 480-140-080 Confidentiality provision.

8 This Order adopts the following sections of the Washington Administrative Code:

WAC 480-04-035 Physical address-Telephone-Facsimile-E-mail-Internet.

WAC 480-07-010 Scope of this chapter

PART I: GENERAL PROVISIONS

WAC 480-07-100 Scope of Part I

WAC 480-07-110 Exceptions from and modifications to the rules in this chapter; special rules

WAC 480-07-120 Office hours

WAC 480-07-125 Physical address; telephone; facsimile; e-mail; Internet

WAC 480-07-130 Time periods specified for acts governed by this chapter

WAC 480-07-140 Communicating with the commission

WAC 480-07-143 Submitting documents in rulemaking proceedings

WAC 480-07-145 Filing documents in adjudicative proceedings

WAC 480-07-150 Service of documents in adjudicative proceedings

WAC 480-07-160 Confidential information

WAC 480-07-170 Official communications from the commission

WAC 480-07-180 Incorporated and referenced materials in commission rules and orders

PART II: RULEMAKING PROCEEDINGS

WAC 480-07-200 Scope of Part II

WAC 480-07-210 Administrative Procedure Act requirements

WAC 480-07-220 Monitoring rulemaking proceedings; lists of interested persons

WAC 480-07-230 Inquiring about rulemaking proceedings

WAC 480-07-240 Petitions for rulemaking, amendment, or repeal

PART III: ADJUDICATIVE PROCEEDINGS

SUBPART A: Rules of General Applicability

WAC 480-07-300	Scope of Part III
WAC 480-07-305	Commencement of an adjudicative proceeding
WAC 480-07-310	Ex parte communications
WAC 480-07-320	Consolidation of proceedings
WAC 480-07-330	Presiding officers
WAC 480-07-340	Parties—General
WAC 480-07-345	Appearance and practice before commission
WAC 480-07-350	Access for limited-English speakers and hearing-
	impaired persons
WAC 480-07-355	Parties—Intervention
WAC 480-07-360	Parties—Master service list
WAC 480-07-370	Pleadings—General
WAC 480-07-375	Motions
WAC 480-07-380	Motions that are dispositive—Motion to dismiss;
	motion for summary determination; motion to
	withdraw
WAC 480-07-385	Motion for continuance, postponement, or extension of
	time
WAC 480-07-390	Briefs; oral argument; findings and conclusions
WAC 480-07-395	Pleadings, motions, and briefs—Format requirements;
	citation to record and authorities; verification; errors;
	construction; amendment
WAC 480-07-400	Discovery
WAC 480-07-405	Discovery—Data requests, record requisitions, and
	bench requests
WAC 480-07-410	Discovery—Depositions
WAC 480-07-415	Discovery conference
WAC 480-07-420	Discovery—Protective orders
WAC 480-07-423	Discovery—Protective orders—Submission
	requirements for documents.
WAC 480-07-425	Discovery disputes
WAC 480-07-430	Prehearing conferences

WAC 480-07-440	Hearing notice
WAC 480-07-450	3
WAC 480-07-460	Hearing—Predistribution of exhibits and prefiled
	testimony
WAC 480-07-470	Hearing guidelines
WAC 480-07-480	Hearing—Stipulation of facts
WAC 480-07-490	Hearing—Exhibits and documentary evidence
WAC 480-07-495	Hearing—Rules of evidence; official notice
WAC 480-07-498	Hearing—Public Comment
SUBPART B: Ger	neral Proceedings
WAC 480-07-500	General rate proceedings—Statement of policy
WAC 480-07-505	1 0
WAC 480-07-510	General rate proceedings—Electric, natural gas,
	pipeline, and telecommunication companies
WAC 480-07-520	General rate proceedings—Solid waste collection
	companies
WAC 480-07-530	1 8 1
WAC 480-07-540	General rate proceedings—Burden of proof
WAC 480-07-550	General rate proceedings—compliance filings and other
	resulting filings
	bbreviated and Specialized Forms of Adjudicative
Pr	roceedings
WAC 480-07-600	Scone
WAC 480-07-610	Brief adjudicative proceedings
WAC 480-07-620	Emergency adjudicative proceedings
WAC 480-07-630	Telecommunication companies—Arbitration under the
W110 100 01 000	Telecommunications Act of 1996
WAC 480-07-640	Telecommunication companies—Review and approval
***************************************	of interconnection agreements under the
	Telecommunications Act of 1996
WAC 480-07-650	Petitions for enforcement of telecommunications
2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	company interconnection agreements
WAC 480-07-660	Railroad grade crossing closures—Objections
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SUBPART D: Alternative Dispute Resolution

WAC 480-07-700	Alternative dispute resolution
WAC 480-07-710	Mediation
WAC 480-07-720	Collaboratives
WAC 480-07-730	Settlement
WAC 480-07-740	Settlement consideration procedure
WAC 480-07-750	Commission discretion to accept settlement, impose
	conditions, or reject a proposed settlement

SUBPART E: Orders and Post-Order Process

WAC 480-07-800	General; definitions
WAC 480-07-810	Interlocutory orders
WAC 480-07-820	Initial and final orders
WAC 480-07-825	Initial orders—Petitions for administrative review
WAC 480-07-830	Motion to reopen the record prior to entry of a final
	order
WAC 480-07-835	Clarification of final order by motion
WAC 480-07-840	Clarification of a final order by conference
WAC 480-07-850	Reconsideration of a final order by petition
WAC 480-07-860	Stay
WAC 480-07-870	Rehearing
WAC 480-07-875	Amendment, rescission, or correction of order
WAC 480-07-880	Compliance filing; Subsequent filing; reporting
	requirement
WAC 480-07-883	Compliance filing—filing requirements; timing;
	commission action
WAC 480-07-885	Subsequent filing—filing requirements; timing;
	commission action

PART IV: OTHER COMMISSION PROCEEDINGS

WAC 480-07-900	Open public meetings
WAC 480-07-910	Informal complaints
WAC 480-07-920	Interpretive and policy statements
WAC 480-07-930	Declaratory orders under RCW 34.05.240
WAC 480-07-940	Conversion of proceedings

WAC 480-07-950 Joint hearings with other administrative bodies

9 PREPROPOSAL STATEMENT OF INQUIRY AND ACTIONS

THEREUNDER: The Commission filed a Preproposal Statement of Inquiry (CR-101) on June 1, 2001, at WSR # 01-12-053.

10 ADDITIONAL NOTICE AND ACTIVITY PURSUANT TO PREPROPOSAL

STATEMENT: The statement advised interested persons that the Commission was considering entering a rulemaking to review rules relating to procedure and the conduct of business with the Commission for content and readability consistent with Executive Order 97-02, with attention to the rules' need, effectiveness and efficiency, clarity, intent, and statutory authority, coordination, cost, and fairness. The statement also advised that the review would include consideration of whether substantive changes or additional rules are required. The Commission also informed persons of the inquiry into this matter by providing notice of the subject and the CR-101 to all persons on the Commission's list of persons requesting such information pursuant to RCW 34.05.320(3) and by sending notice to all regulated companies and the Commission's lists of regulatory attorneys. The Commission posted the relevant rulemaking information on its internet web site at http://www.wutc.wa.gov.

11 MEETINGS OR WORKSHOPS; ORAL COMMENTS; WRITTEN

COMMENTS: The Commission held rulemaking workshops on June 22, 2001 and June 9, 2003. In addition, Staff met informally to discuss issues related to process and procedure before the Commission with groups of counsel who appear regularly before the Commission. Representatives of a diverse group of regulated companies and several consumer advocacy organizations attended one or more of the workshops and informal meetings, and/or filed written comments.

NOTICE OF PROPOSED RULEMAKING: The Commission filed a notice of Proposed Rulemaking (CR-102) on August 20, 2003, at WSR #03-17-100. The Commission scheduled this matter for oral comment and adoption under Notice

WSR #03-17-100 at 9:30 a.m., Wednesday, September 24, 2003, in the Commission's Hearing Room, Second Floor, Chandler Plaza Building, 1300 S. Evergreen Park Drive S.W., Olympia, Washington. The Notice provided interested persons the opportunity to submit written comments to the Commission.

- The Commission filed a supplemental notice of Proposed Rulemaking (Supplemental CR-102) on October 1, 2003, at WSR # 03-20-117. The Commission scheduled this matter for oral comment and adoption under Notice WSR # 03-20-117 at 1:30 p.m., Wednesday, November 12, 2003, in the Commission's Hearing Room, Second Floor, Chandler Plaza Building, 1300 S. Evergreen Park Drive S.W., Olympia, Washington. The Notice provided interested persons the opportunity to submit written comments to the Commission.
- **COMMENTERS (WRITTEN COMMENTS):** The Commission received written comments on the proposed rules (*i.e.*, CR-102) from: Puget Sound Energy ("PSE"), Qwest, AT&T Communications of the Pacific Northwest, Inc. ("AT&T"), and the Public Counsel Section Of The Attorney General's Office ("Public Counsel"). The Commission received written comments concerning the supplemental rules (*i.e.*, Supplemental CR-102) from Public Counsel.
- RULEMAKING HEARING: The Commission considered the rule proposal (*i.e.*, CR-102) for adoption, pursuant to the Notice, at a rulemaking hearing scheduled during the Commission's regularly scheduled open public meeting on September 24, 2003, before Chairwoman Marilyn Showalter and Commissioner Patrick J. Oshie. The Commission heard oral comments from Public Counsel.
- The Commission considered the supplemental rule proposal (*i.e.*, Supplemental CR-102) for adoption, pursuant to the Notice, at a rulemaking hearing scheduled during the Commission's regularly scheduled open public meeting on November 12, 2003, before Chairwoman Marilyn Showalter, Commissioner Richard

Hemstad, and Commissioner Patrick J. Oshie. No one appeared to offer oral comments.

- 17 **SUGGESTIONS FOR CHANGE THAT ARE ACCEPTED OR REJECTED:** In this section the Commission responds to comments made on the proposed rules. The Commission received three suggested changes from two interested persons.
- The material in this section is organized by rule number. In each response we indicate whether we made a change in the adopted rules based upon the comment, or whether we adhered to the language in the proposed rule.
- WAC 480-04-090 Requests for Public Records.

AT&T proposes an additional change to WAC 480-04-090(5)(a) that would require a person requesting public records to disclose the identity of their "employer and any business or commercial affiliations," in addition to the existing requirements in WAC 480-04-090, that requesters give their name, address, and telephone number." AT&T argues that this change would "assist the Commission and companies in assessing whether confidential, proprietary or trade secret information are being sought by an individual or entity that might misuse such information."

The Commission does not adopt this proposed change. RCW 42.17.270 provides that "Agencies shall not distinguish among persons requesting records, and such persons shall not be required to provide information as to the purpose for the request except to establish whether inspections and copying would violate RCW 42.17.260(5)." The footnote to the preceding quote updates the statutory reference to RCW 42.17.260(9), which is the section that says agencies do not have authority to "provide access to lists of individuals requested for commercial purposes—a matter addressed in WAC 480-04-090(5)(g). In addition, the class of information that concerns AT&T—"confidential, proprietary, or trade secret information"—is governed by separate statutes and rules (e.g., RCW 80.04.095).

and the exemption provisions in chapter 42.17 RCW). These statutes and rules provide processes to protect persons from having their confidential, proprietary, or trade secret information disclosed to any other person, again regardless of the requesting party's identity or business affiliations.

<u>WAC 480-07-423 – Discovery-Protective orders-Submission requirements for</u> documents

Public Counsel requested by its comments that an additional sentence be added at the end of the introductory paragraph of section 423 as follows:

wac 480-07-423 Discovery—Protective orders—Submission requirements for documents. Protective orders entered in individual proceedings may allow for parties to designate portions of documents exchanged during discovery or submitted during a proceeding (e.g., by filing, or by offering as an exhibit) as "confidential" or "highly confidential." In general, parties must strictly limit the amount of information they designate as confidential or highly confidential. Designation of documents as highly confidential is not permitted under the commission's standard form of protective order, and may only occur if the commission so orders. In entering such a protective order the commission shall not restrict the access of the attorney general to such records or portions of records.

According to Public Counsel, this would capture in rule language Public Counsel's "[general satisfaction] in proceedings where Commission Staff and Public Counsel receive similar treatment, as has been the case in many recent highly confidential protective order amendments."

The Commission does not adopt this proposed rule change. In some adjudicative proceedings, for example where Public Counsel elects to co-sponsor one or more witnesses with another party (e.g., an organization whose members include competitors or customers of a regulated company), or otherwise proceed

in concert with such a party, the Commission should retain its discretion to impose appropriate protections for confidential information that may be shared during discovery or in another phase of a proceeding.

23 WAC 480-07-505 – General rate cases—Definition

Public Counsel also proposes the following changes to proposed WAC 480-07-505 – General rate cases—Definition:

(4) Commission discretion Other filings. The commission may shall require that any filing or proposal by a regulated company to increase rates for any customer class by 3% or more, or to restructure rates, is subject to the procedures and protections of subpart B of these rules.

Public Counsel comments that proposed subsection 4, which explicitly sets forth that the Commission may require a complete set of general rate case supporting papers when any filing or proposal is made to increase rates for any customer class, is an improvement in the procedural rules. Public Counsel, however, "believes that this should be required in every case where a party to a proceeding before the Commission would seek to raise rates for any customer class by 3% or more."

The Commission does not adopt this proposed rule change. Public Counsel's recommended language is overly prescriptive. Proposed subsection (4) included in the CR-102 Notice appropriately reflects the Commission's discretion to require general rate proceeding filing and process requirements in connection with any proposal to increase rates. Public Counsel, or any other party, will be able to ask the Commission to use its discretion in any case where the party believes a regulated company seeks to raise rates for any customer class by 3 percent or more, and the Commission can exercise its discretion in appropriate cases to require a complete set of general rate case supporting papers.

- 25 **COMMISSION ACTION:** After considering all of the information regarding this proposal, the Commission finds and concludes that it should amend, repeal, and adopt the rules in the CR-102 Notice at WSR #03-17-100 with the changes described below. After considering all of the information regarding this proposal, the Commission finds and concludes that it should amend and adopt the rules in the supplemental CR-102 Notice at WSR # 03-20-117.
- 26 **CHANGES FROM PROPOSAL:** After reviewing the entire record, the Commission adopts the CR-102 proposal with the following changes from the text noticed at WSR #03-17-100:

WAC 480-04-100—Copying and service charges.

WAC 480-04-100(2), as included in the CR-102, is deleted in its entirety and replaced by the following language:

The commission's schedule of charges for copies, except as provided in WAC 480-07-145 (3) (b), is published in Administrative Policy 1.60 c, which is available from the commission's website or by contacting the commission's records center. Out of state customers and governmental agencies are not charged sales tax.

This change is essentially editorial. It provides the same information by reference as previously incorporated into the rule language, but has the advantage that the rule will not need to be revised each time an item in the price list published in Administrative Policy 1.60c changes.

28 WAC 480-07-140—Communicating with the Commission

WAC 480-07-140, as published in the CR-102, is edited as follows below in legislative format:

- WAC 480-07-140 Communicating with the commission.
- (1) **Scope of rule.** This rule includes general requirements for effective communication with the commission. Communications that concern rulemaking proceedings, adjudicative proceedings, or public records requests must also conform to specific requirements as follows:
- (a) In rulemaking proceedings, WAC 480-07-143 and Part II of this chapter.
- (b) In adjudicative proceedings, WAC 480-07-145 and Part III of this chapter.
- (c) For public records requests, chapter 42.17 RCW and chapter 480-04 WAC.
- **(2) Content of letters and electronic mail messages to the commission.**Letters and electronic mail messages to the commission should include only one subject.
- (3) Where to send letters and electronic mail messages. WAC 480-07-125 includes the commission's mailing address and other contact information current at the time of rule publication. Persons who communicate with the commission are encouraged to do so by electronic mail to the Commission's records center. The commission's internet site includes current and additional contact information.
- (4) Identification of sender; Identification of permit, license, or certificate; Identification of proceeding.
- (a) Identification of sender. All Ppersons who communicate with the commission must provide their name and a mailing address, and are asked to provide telephone, facsimile, and electronic mail address to assist the commission in responding. Persons who communicate with the commission on behalf of a business, organization, or other entity must state their name and title or position, the name of the entity on whose behalf the communication is sent, in addition to the contact information described above. and provide a mailing address. Persons who communicate with the commission are also encouraged to provide their electronic mail address and any other contact information that may assist the commission to respond.
- **(b)** Identification of permit, license, or certificate held by sender. Any person or entity that holds a commission-issued permit, license, or certificate must identify the permit, license, or certificate number (if any), including the exact name under which the authority is held, when communicating with the commission concerning the permit, license, or certificate.

- **(c) Identification of proceeding.** Persons who communicate with the commission concerning a formal commission proceeding (e.g., rulemaking or adjudication) must identify the proceeding to the best of their ability, including the docket number and name of the proceeding, if known.
 - (5) Electronic mail-file attachment format requirements.
- (a) Acceptable media. Electronic submissions may be provided by electronic mail (e-mail) file attachment addressed to the commission's records center, or submitted to the records center on a 3 1/2 inch IBM formatted high-density disk or compact disc (CD). The submission must be labeled with the docket number of the proceeding, the name of the company party and/or name of the individual submitting the document, and a description of the contents (e.g., "direct evidence," "motion to dismiss," etc) and the date filed.
- **(b)** Acceptable format. The commission prefers to receive electronic documents in Word or WordPerfect file format supplemented by a copy in Adobe Acrobat (i.e., .pdf) file format created directly from the word processing software used for the original document. Parties that cannot create Adobe Acrobat files directly are requested to provide a copy of the document converted to Adobe Acrobat via scanning or other available technology.
- (c) File naming conventions. Electronic files must be named in a way that describes the file contents. Parties should use the format identified in the following examples, identifying the docket number, the nature of the document, and the party submitting it:

Testimony	UE-010101 Smith direct
	(name of party) (date)
	UT-020202 Jones rebuttal attachment 1 (name
	of party) (date)
Motions	UG-030303 motion to dismiss
	(name of party) (date)
	UW-040404 answer to motion to dismiss (name
	of party) (date)
Correspondence	TG-010203 (name of party) request for
_	continuance (date)

(d) Acceptable organization. Each party must submit all files to meet a single deadline at the same time and in the same message or diskette. When a party submits two or more files at the same time, the files must be organized into folders, and the party must provide a printed index. The index may be included in a cover letter or provided as an attachment to a cover letter. The index also must be provided in the form of an electronic file.

Example:

Folder and diskette name	I. U-020304 (Name of party) Direct
	Evidence (Date)
Subfolders	A. U-020304 (Name of party) (name of
	witness) Direct (date)
	B. U-020304 (Name of party) (name of
	witness) Direct (date)
Files	1. U-020304 (Name of witness) Direct
	(name of party) (date)
	2. U-020304 (Name of witness) Direct
	Att 1 (name of party) (date)

29 WAC 480-07-160—Confidential information.

WAC 480-07-160(3)(c), as included in the CR-102, is edited as follows below in legislative format:

(c) Unredacted version under seal; redacted version. The provider must submit a version of the document as to which confidentiality is claimed as a complete document ("unredacted version") and a version of the document with the information claimed to be confidential masked ("redacted version"). The unredacted version must be so labeled and submitted along with a set of any confidential documents in a sealed envelope or similar wrapping. The unredacted version must be so labeled and submitted in a sealed envelope or similar wrapping. A party submitting multiple confidential documents must collate the documents into sets and, to the extent feasible, must enclose each set of confidential and each set of highly confidential documents for filing in a single envelope. Each page of the unredacted version that includes information claimed to be confidential must be printed on yellow or canary paper with the confidential information marked by contrasting highlighter or, if designated highly confidential under a protective order, light blue paper with the highly confidential information marked by contrasting highlighter. The redacted version must be submitted in the same manner as a document as to which

confidentiality is not claimed. The redacted version will be available for public disclosure if requested. The redacted and unredacted versions must have the same pagination and line numbering.

- 30 STATEMENT OF ACTION; STATEMENT OF EFFECTIVE DATE: In reviewing the entire record, the Commission determines that WAC sections 480-04-070, 480-04-110, 480-09-005, 480-09-010, 480-09-012, 480-09-015, 480-09-100, 480-09-101, 480-09-110, 480-09-115, 480-09-120, 480-09-125, 480-09-130, 480-09-135, 480-09-140, 480-09-150, 480-09-200, 480-09-210, 480-09-220, 480-09-230, 480-09-300, 480-09-310, 480-09-320, 480-09-330, 480-09-335, 480-09-337, 480-09-340, 480-09-390, 480-09-400, 480-09-410, 480-09-420, 480-09-425, 480-09-426, 480-09-430, 480-09-440, 480-09-450, 480-09-465, 480-09-466, 480-09-467, 480-09-470, 480-09-475, 480-09-480, 480-09-500, 480-09-510, 480-09-520, 480-09-530, 480-09-600, 480-09-610, 480-09-620, 480-09-700, 480-09-705, 480-09-710, 480-09-720, 480-09-730, 480-09-735, 480-09-736, 480-09-740, 480-09-751, 480-09-751, 480-09-760, 480-09-770, 480-09-780, 480-09-800, 480-09-810, 480-09-815, and 480-09-820 should be repealed effective January 1, 2004.
- The Commission determines that WAC sections 480-04-020, 480-04-030, 480-04-050, 480-04-060, 480-04-065, 480-04-090, 480-04-095, 480-04-100, 480-04-120, 480-04-130, 480-14-050, 480-14-190, 480-15-035, 480-15-080, 480-15-090, 480-15-120, 480-15-310, 480-15-350, 480-15-440, 480-15-460, 480-15-510, 480-15-520, 480-30-032, 480-31-090, 480-51-040, 480-51-050, 480-51-060, 480-51-120, 480-60-012, 480-60-014, 480-60-020, 480-62-140, 480-62-145, 480-66-120, 480-66,140, 480-66-150, 480-66-160, 480-70-036, 480-70-051, 480-70-106, 480-70-131, 480-70-231, 480-70-256, 480-70-339, 480-80-241, 480-90-003, 480-90-008, 480-90-123, 480-90-173, 480-92-060, 480-92-090, 480-100-003, 480-100-008, 480-100-123, 480-100-173, 480-110-215, 480-110-295, 480-110-385, 480-120-011, 480-120-015, 480-120-166, 480-120-305, 480-120-560, 480-121-011, 480-121-05, 480-121-061, 480-140-015, and 480-140-080 should be amended to read as set forth in Appendix A, as rules of the Washington Utilities and

Transportation Commission, to take effect pursuant to RCW 34.05.380(2) on January 1, 2004.

The Commission determines that WAC sections 480-04-035, 480-07-010, 480-07-32 100, 480-07-110, 480-07-120, 480-07-125, 480-07-130, 480-07-140, 480-07-143, 480-07-145, 480-07-150, 480-07-160, 480-07-170, 480-07-180, 480-07-200, 480-07-210,480-07-220, 480-07-230, 480-07-240, 480-07-300, 480-07-305, 480-07-310, 480-07-320, 480-07-330, 480-07-340, 480-07-345, 480-07-350, 480-07-355, 480-07-360, 480-07-370, 480-07-375, 480-07-380, 480-07-385, 480-07-390, 480-07-395, 480-07-400, 480-07-405, 480-07-410, 480-07-415, 480-07-420, 480-07-423, 480-07-425, 480-07-430, 480-07-440,480-07-450, 480-07-460, 480-07-470, 480-07-480, 480-07-490, 480-07-495, 480-07-498, 480-07-500, 480-07-505, 480-07-510, 480-07-520, 480-07-530, 480-07-540, 480-07-550, 480-07-600, 480-07-610, 480-07-620, 480-07-630, 480-07-640, 480-07-650, 480-07-660, 480-07-700, 480-07-710, 480-07-720, 480-07-730, 480-07-740, 480-07-750, 480-07-800, 480-07-810, 480-07-820, 480-07-825, 480-07-830, 480-07-835, 480-07-840, 480-07-850, 480-07-860, 480-07-870, 480-07-875, 480-07-880, 480-07-883, 480-07-885, 480-07-900, 480-07-910, 480-07-920, 480-07-930, 480-07-940, and 480-07-950 should be adopted to read as set forth in Appendix A, as rules of the Washington Utilities and Transportation Commission, to take effect pursuant to RCW 34.05.380(2) on January 1, 2004.

ORDER

33 THE COMMISSION ORDERS:

WAC sections 480-04-070, 480-04-110, 480-09-005, 480-09-010, 480-09-012, 480-09-015, 480-09-100, 480-09-101, 480-09-110, 480-09-115, 480-09-120, 480-09-125, 480-09-130, 480-09-135, 480-09-140, 480-09-150, 480-09-200, 480-09-210, 480-09-220, 480-09-230, 480-09-300, 480-09-310, 480-09-320, 480-09-330, 480-09-335, 480-09-337, 480-09-340, 480-09-390, 480-09-400, 480-09-410, 480-09-420, 480-09-425, 480-09-426, 480-09-430, 480-09-440, 480-09-450, 480-09-465, 480-09-466, 480-09-467, 480-09-470, 480-09-475, 480-09-480, 480-09-500, 480-09-510, 480-09-520, 480-09-530,

480-09-600, 480-09-610, 480-09-620, 480-09-700, 480-09-705, 480-09-710, 480-09-720, 480-09-730, 480-09-735, 480-09-736, 480-09-740, 480-09-745, 480-09-750, 480-09-751, 480-09-760, 480-09-770, 480-09-780, 480-09-800, 480-09-810, 480-09-815, and 480-09-820 are repealed effective January 1, 2004.

WAC sections 480-04-020, 480-04-030, 480-04-050, 480-04-060, 480-04-065, 480-04-090, 480-04-095, 480-04-100, 480-04-120, 480-04-130, 480-14-050, 480-14-190, 480-15-035, 480-15-080, 480-15-090, 480-15-120, 480-15-310, 480-15-350, 480-15-440, 480-15-460, 480-15-510, 480-15-520, 480-30-032, 480-31-090, 480-51-040, 480-51-050, 480-51-060, 480-51-120, 480-60-012, 480-60-014, 480-60-020, 480-62-140, 480-62-145, 480-66-120, 480-66-140, 480-66-150, 480-66-160, 480-70-036, 480-70-051, 480-70-106, 480-70-131, 480-70-231, 480-70-256, 480-70-339, 480-70-386, 480-75-260, 480-80-010, 480-80-015, 480-80-105, 480-80-142, 480-80-143, 480-80-241, 480-90-003, 480-90-008, 480-90-123, 480-90-173, 480-92-060, 480-92-090, 480-100-003, 480-100-008, 480-100-123, 480-100-173, 480-110-215, 480-110-295, 480-110-385, 480-120-011, 480-120-015, 480-120-166, 480-120-305, 480-120-560, 480-121-011, 480-121-015, 480-121-061, 480-140-015, and 480-140-080 are amended to read as set forth in Appendix A, as rules of the Washington Utilities and Transportation Commission, to take effect pursuant to RCW 34.05.380(2) on January 1, 2004.

WAC sections 480-04-035, 480-07-010, 480-07-100, 480-07-110, 480-07-120, 480-07-120, 480-07-125, 480-07-130, 480-07-140, 480-07-143, 480-07-145, 480-07-150, 480-07-160, 480-07-170, 480-07-180, 480-07-200, 480-07-210, 480-07-220, 480-07-230, 480-07-240, 480-07-300, 480-07-305, 480-07-310, 480-07-320, 480-07-330, 480-07-340, 480-07-350, 480-07-355, 480-07-360, 480-07-370, 480-07-375, 480-07-380, 480-07-385, 480-07-390, 480-07-395, 480-07-400, 480-07-405, 480-07-410, 480-07-415, 480-07-420, 480-07-423, 480-07-425, 480-07-430, 480-07-440, 480-07-450, 480-07-460, 480-07-470, 480-07-480, 480-07-490, 480-07-495, 480-07-500, 480-07-505, 480-07-510, 480-07-520, 480-07-530, 480-07-540, 480-07-550, 480-07-600, 480-07-610, 480-07-620, 480-07-630, 480-07-640, 480-07-650, 480-07-600, 480-07-710, 480-07-720, 480-07-730, 480-07-740, 480-07-800, 480-07-810, 480-07-820, 480-07-830, 480-07-740, 480-07-850, 480-07-810, 480-07-870, 480-07-875, 480-07-830, 480-07-835, 480-07-850, 480-07-860, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-870, 480-07-875, 480-07-830, 480-07-835, 480-07-850, 480-07-860, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-870, 480-07-875, 480-07-830, 480-07-835, 480-07-850, 480-07-860, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-850, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-875, 480-07-870, 480-07-870, 480-07-870, 480-07-870, 480-07-870, 480-07-870, 480-0

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GENERAL ORDER NO. R-510

480-07-880, 480-07-883, 480-07-885, 480-07-900, 480-07-910, 480-07-920, 480-07-930, 480-07-940, and 480-07-950 are adopted to read as set forth in Appendix A, as rules of the Washington Utilities and Transportation Commission, to take effect pursuant to RCW 34.05.380(2) on January 1, 2004.

This Order and the rules set out below, after being recorded in the register of the Washington Utilities and Transportation Commission, shall be forwarded to the Code Reviser for filing pursuant to chapters 80.01 and 34.05 RCW and chapter 1-21 WAC.

DATED at Olympia, Washington, this ____ day of November 2003.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

MARILYN SHOWALTER, Chairwoman

RICHARD HEMSTAD, Commissioner

PATRICK J. OSHIE, Commissioner

Note: The following is added at Code Reviser request for statistical purposes:

Number of Sections Adopted in Order to Comply with Federal Statute: New 0, amended 0, repealed 0; Federal Rules or Standards: New 0, amended 0, repealed 0; or Recently Enacted State Statutes: New 0, amended 0, repealed 0.

Number of Sections Adopted at Request of a Nongovernmental Entity: New 0, amended 0, repealed 0.

Number of Sections Adopted on the Agency's own Initiative: New 0, amended 0, repealed 0.

Number of Sections Adopted in Order to Clarify, Streamline, or Reform Agency Procedures: New 91, amended 75, repealed 68.

Number of Sections Adopted using Negotiated Rule Making: New 0, amended 0, repealed 0; Pilot Rule Making: New 0, amended 0, repealed 0; or Other Alternative Rule Making: New 0, amended 0, repealed 0.