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ATTORNEY GENERAL OF WASHINGTON

Utilities and Transportation Division

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July 7, 1997

Mr. Steve McLellan, Secretary
Washington Utilities and Transportation Commission
Chandler Plaza Building
1300 S. Evergreen Park Drive SW
Olympia, Washington 98504

Re: Customer Service Program
Docket UE-960195 (Puget/WNG Merger)

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97 JUL -7 PM 1:30
ATTORNEY GENERAL

Dear Mr. McLellan:

Enclosed please find the original and nineteen copies of the Supplemental Stipulation Re Customer Service Program in Docket UE-960195. The Stipulation addresses service quality issues left outstanding by the Commission's Fourteenth Supplemental Order in that docket and is filed on behalf of the Commission Staff, Public Counsel, Puget Sound Energy and the International Brotherhood of Electrical Workers.

The Stipulation does not include a request for a hearing to submit the parties' agreement. The parties will, of course, present witnesses should the Commission set the matter for hearing for additional explanation of the agreement. If the Commission prefers, the parties could, instead, respond in writing to any questions the Commission may have concerning the Stipulation.

Finally, we have served a copy of the agreement on each party of record in the merger proceeding. We have no objection should the Commission wish to allow other parties a reasonable amount of time to respond in writing to the Stipulation.

Thank you for your consideration.

Sincerely,

Robert D. Cedarbaum
Assistant Attorney General

cc: ALJs Schaer and Prusia w/ enclosure
Parties of Record w/ enclosure

