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**Lisa A. Anderl**  
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January 5, 2017

*Via Web Portal and  
Overnight Delivery*

Mr. Steven V. King  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

**RE: Docket UT-100820, Order 14, Appendix A  
CenturyLink's Compliance with Condition No. 23 (OSS –  
Wholesale) to the Joint Applicants' Agreement with  
Commission Staff and Public Counsel**

Dear Mr. King:

As was announced in December, 2014, CenturyLink is consolidating its Access Service ordering and billing systems to streamline processes and systems across CenturyLink's markets. The planned implementation date for the consolidation project was originally May 30, 2016, which was later delayed to August 1, 2016, and then to October 3, 2016.

CenturyLink has now determined that additional time is needed to complete and test downstream functionality, and CenturyLink has decided to delay the implementation of the ASR consolidation project. The new implementation date for this project is now January 30, 2017. Our customers will not need to do any additional testing as the systems functions they use are not impacted by this delay.

In compliance with CenturyLink's commitments made regarding the transfer of control of Qwest Communications International Inc. to CenturyLink, CenturyLink is notifying the Commission and providing a copy of the revised CenturyLink Access Service Ordering and Billing System Consolidation Plan. The revised plan contains a new timeline reflecting the new implementation date. This plan was distributed to the members of the Change Management Process (CMP) on December 1, 2016. The CMP provides all affected CLECs the opportunity to provide comments, includes testing, and ultimately will lead to implementation in January 2017. The vote of

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acceptance already occurred in July 2016. The filing of this plan with the Commission is for informational purposes only. Therefore, no Commission action is required at this time.

I would be happy to provide additional information about the CMP forum and how the Commission can participate or track the progress of this consolidation.

Sincerely,

Lisa A. Anderl

LAA/jga

Enclosure

cc: Service List