



December 15, 2003
Via Overnight Delivery

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. David Dittmore
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
Olympia, WA 98504

RE: Talk America Inc
WA Emergency Operations Information Request
RE: UT-031755

RECEIVED
RECORDS MANAGEMENT
03 DEC 16 AM 8:53
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Dear Mr. Dittmore:

Enclosed please find a copy of the WA Emergency Operations Information Request, filed on behalf of Talk America Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Karen Gillespie
Compliance Reporting Consultant

cc: Sharon Thomas - Talk America Inc
file: Talk America Inc - Reporting - Washington

Rulemaking on Emergency Information
Docket No. UT-031755

WAC 480-120-414 Emergency operation.

(1) All companies must maintain, revise, and provide to the commission the following:

(a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and
Janine Truhn VP-Provision 312-729-1289

(b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.

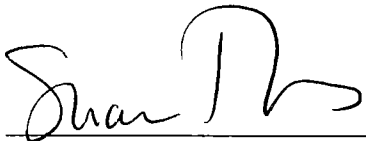
(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

(a) Local network operating center;

(b) Regional network operations center; or

(c) Emergency operations center.

Reiner Mauer – VP Network Operations 215-862-4618



Sharon Thomas, Director of Regulatory Affairs

12/11/03

Date