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**Lisa A. Anderl**  
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March 9, 2016

*Via Web Portal and  
Overnight Delivery*

Mr. Steven V. King  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

**RE: Docket UT-100820, Order 14, Appendix A  
CenturyLink's Compliance with Condition No. 23 (OSS – Wholesale) to the  
Joint Applicants' Agreement with Commission Staff and Public Counsel**

Dear Mr. King:

In January 2016, CenturyLink filed its Local Service Ordering and Billing Consolidation Plan with the Commission. The first phase of the Consolidation is planned for December 2016 with phases two and three planned for mid-to-late 2017.

In compliance with CenturyLink's merger commitments, CenturyLink is notifying the Commission, and providing a copy of the revised CenturyLink Local Service Ordering and Billing System Consolidation Plan. The revised plan contains a new timeline reflecting the new implementation date and includes an update on the 3<sup>rd</sup> Party Facilitator (Section 3.2) and an update to Customer Testing (section 3.3.3). This plan was distributed to the members of the Change Management Process (CMP).

This filing is for informational purposes only, and no Commission action is required at this time.

I would be happy to provide additional information about the CMP forum and how the Commission can participate or track the progress of this consolidation.

Sincerely,

Lisa A. Anderl

LAA/jga  
Enclosure  
cc: Service List