**CENTURYLINK**

1600 7th Avenue, Room 1506

Seattle, Washington 98191

(206) 345-1574

[Lisa.Anderl@CenturyLink.com](mailto:Lisa.Anderl@CenturyLink.com)

**Lisa A. Anderl**

Senior Associate General Counsel

Regulatory Law

March 9, 2016

*Via Web Portal and*

*Overnight Delivery*

Mr. Steven V. King

Executive Director and Secretary

Washington Utilities & Transportation Commission

1300 S. Evergreen Park Drive SW

P.O. Box 47250

Olympia, WA 98504-7250

RE: Docket UT-100820, Order 14, Appendix A

CenturyLink’s Compliance with Condition No. 23 (OSS – Wholesale) to the Joint Applicants’ Agreement with Commission Staff and Public Counsel

Dear Mr. King:

In January 2016, CenturyLink filed its Local Service Ordering and Billing Consolidation Plan with the Commission. The first phase of the Consolidation is planned for December 2016 with phases two and three planned for mid-to-late 2017.

In compliance with CenturyLink’s merger commitments, CenturyLink is notifying the Commission, and providing a copy of the revised CenturyLink Local Service Ordering and Billing System Consolidation Plan. The revised plan contains a new timeline reflecting the new implementation date and includes an update on the 3rd Party Facilitator (Section 3.2) and an update to Customer Testing (section 3.3.3). This plan was distributed to the members of the Change Management Process (CMP).

This filing is for informational purposes only, and no Commission action is required at this time.

I would be happy to provide additional information about the CMP forum and how the Commission can participate or track the progress of this consolidation.

Sincerely,

Lisa A. Anderl

LAA/jga

Enclosure

cc: Service List