

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PUGET SOUND ENERGY,

Respondent.

DOCKET UE-240004 and UG-240005
(Consolidated)

CROSS EXHIBIT TAH-__X

U-200281 PSE COVID-19 Monthly Report for September 2024
Attachment A – September 2024 Data
(October 10, 2024)

October 28, 2024

ENERGY ASSISTANCE NOTES:

1 The LIHEAP and PSE HELP numbers are based on the clearing date of the pledge funds against a customer's account/invoices.

ENERGY ASSISTANCE DISTRIBUTED BETWEEN 9/1/2024 -9/30/2024		
Sep-24		
	LIHEAP	PSE HELP (Utility's Current Permanent Bill Assistance Program)
Electric Benefits	<i>Not able to provide gas vs. electric</i>	\$ 4,669,175
Gas Benefits	<i>breakout</i>	\$ 1,812,921
Total Benefits	\$ 988,425	\$ 6,482,096
Number of accounts	1,676	9,182
Average benefits	\$ 590	\$ 706

Per footnote 2 on page 9 of Appendix A - UTC Staff Third Revised Term Sheet COVID-19 Response, Version updated May 12, 2021 - "Monthly data under Section K is not required at the zip code level." Zip code data will be provided in the quarterly filing

2a.)	The number of customers by customer class with past-due balances that are 30, 60, 90, and more than 90 days past due				
	Customer Class	Sep-24			
		31 - 60 Days	61 - 90 Days	91+ Days	TOTAL <i>includes 1 - 30 days</i>
Commercial	2,865	1,647	5,131	19,535	
Residential	31,056	19,651	95,622	221,534	

Data note for 2a: Customers are categorized in only one (1) bucket based off their oldest past due balance's timeframe. For example, if a customer has a balance that is 30 days old, and also a balance that is 65 days old, that customer will only show up in the 61 - 90 day category (as that is their oldest balance timeframe). The total includes all time frames including the 1 - 30 days.

2b.)	The amount of past-due balances, by customer class, that are 30, 60, 90, and more than 90 days past due, and the total amount of arrearages				
	Customer Class	Sep-24			
		31 - 60 Days	61 - 90 Days	91+ Days	TOTAL <i>includes 1 - 30 days</i>
Commercial	\$ 3,127,942	\$ 1,889,857	\$ 14,293,613	\$ 29,985,418	
Residential	\$ 11,870,694	\$ 9,694,787	\$ 68,541,441	\$ 108,505,604	

Data note for 2b: Item 2b can not be divided by item 2a for an average per customer (as customers only show up in one category under item 2a, but their balances show up under multiple categories in item 2b).

2c.)	The amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of these arrearages				
	Customer Class	Sep-24			
		31 - 60 Days	61 - 90 Days	91+ Days	TOTAL <i>includes 1 - 30 days</i>
Residential	\$ 1,852,705	\$ 1,782,061	\$ 13,366,241	\$ 19,050,558	

Updated to reflect the definition of "known low income" as having received assistance in the last 2 years (eliminating the need for the corrected columns). Previously, PSE had been providing data based on the original data request timeframe (which was submitted in September 2020 and working 2 years back from that date forward).