

KPMG Consulting makes the following corrections to errors contained in our Final Report on Qwest Communications OSS Evaluation Version 2.0 dated May 28, 2002:

1. Change to the Comments section of Evaluation Criterion 14-1-14, found on pages 187 and 188 of the Report, to reflect the correct final status of Observation 3054, which was Closed/Resolved.

14-1-14	Qwest provisions EEL circuits by adhering to documented method and procedure tasks.	Not Satisfied	<p>Qwest provisions EEL circuits by adhering to documented method and procedure tasks.</p> <p>In the absence of a documented Qwest standard or PID for accuracy of provisioning, KPMG Consulting applied a benchmark of 95%.</p> <p>During initial testing, KPMG Consulting observed 79 tasks (11 EELs). Of these, Qwest provisioned 69 (87.3%) in accordance with Qwest documented methods and procedures. As a result, KPMG issued Exception 3104.</p> <p>During retesting, KPMG Consulting observed 15 tasks (2 EELS). Of these, Qwest provisioned 9 (60.0%) in accordance with Qwest documented methods and procedures. See Exception 3104 for additional information on this issue. As discussed during a ROC TAG conference call, testing was subsequently suspended because of low commercial volume. See Exception 3104 for additional information on this issue. Exception 3104 is closed.</p> <p>KPMG Consulting also formally identified inconsistencies that exist in Qwest’s Enhanced Extended Loop (EEL) DS1 provisioning documentation.</p> <p><u>-Qwest subsequently revised its EEL methods and procedures documentation.</u></p> <p><u>KPMG Consulting reviewed the revised documentation, and found that the inconsistencies had been removed.</u> These issues were <u>are</u> subsequently closed/unresolved.</p>
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2. Change to the Result on Evaluation Criterion 14-1-43, found on page 201 of the Report, from Unable to Diagnostic to reflect the fact the result of this Evaluation Criterion was governed by a Diagnostic PID.

<u>14-1-43</u>	<u>Qwest meets the performance benchmark for PID OP-15 – Interval for Pending Orders Delayed Past Due Date – All Products.</u>	<u>Diagnostic</u>	<u>The P-CLEC had no pending orders delayed past the due date as of the end of the reporting period¹.</u>
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3. Change table in Section III, found on page 30 of the Report, to reflect the change to result on Evaluation Criterion 14-1-43 from Unable to Diagnostic.

<u>Evaluation Criteria – Unable to Determine</u>	
<u>14-1-37</u>	<u>Qwest meets the parity performance requirements for PID OP-6A - Delayed Days Business POTS.</u>
<u>14-1-38</u>	<u>Qwest meets the parity performance requirements for PID OP-6A - Delayed Days Residential POTS.</u>
<u>14-1-39</u>	<u>Qwest meets the parity performance requirements for PID OP-6A - Delayed Days UNE-P POTS.</u>
<u>14-1-44</u>	<u>Qwest-produced measures of ordering and provisioning (OP) performance results for HPC transactions are consistent with KPMG Consulting-produced HPC measures.</u>
<u>Evaluation Criteria – Diagnostic</u>	
<u>14-1-41</u>	<u>Qwest meets the performance benchmark for PID OP-7 – Coordinated “Hot Cut” Interval – Unbundled Loop.</u>
<u>14-1-42</u>	<u>Qwest meets the performance benchmark for PID OP-13B – Coordinated Cuts on Time – Unbundled Loop – Cuts Started Without CLEC Approval.</u>
<u>14-1-43</u>	<u>Qwest meets the performance benchmark for PID OP-15 – Interval for Pending Orders Delayed Past Due Date – all Products.</u>

4. Change the Comment associated with Evaluation Criterion 12-11-4, found on pages 98 and 99 of the Report, to correct a typographical error. The Observation number 3310 found in the last sentence should be 3110.

¹ For purposes of this evaluation, the reporting period is defined as the start of transaction testing to the completion of the last transaction.