

**Monthly Account Summary**

Previous Balance 0.00
New Charges (see below) Due 1/19/19 177.50

Total Amount Due \$177.50

Payment Due By 1/19/19

New Charges Summary

 Internet	177.50
 Home Phone	0.00
 Television	0.00
 Wireless Phone	0.00

Total New Charges \$177.50

Need anything?

Call us: Service 1 800-244-1111

Repair 1 800-573-1311

Visit us: centurylink.com



CenturyLink
P O Box 29040
Phoenix, AZ 85098-9040



Need anything? Service 1 800-244-1111

Information About Your Account

At CenturyLink, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call Customer Service at 1 800.244.1111. Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800-223-3131, a TTY equipped number.

Charges for your local monthly service are billed one month in advance. Charges for other monthly services may be billed one month in advance or in arrears, for example, usage charges may be billed after the charges are incurred. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. All charges must be paid each month to keep your account current. Failure to pay non-basis charges may result in other collection activities, including restriction of long distance calls or removal of other services. CenturyLink packages of features and the amounts shown on the summary page may include both basis and charges that are not basis.

Late Charge Reminder:

Any amount left unpaid 30 days after bill date is subject to a 1.62% late payment charge, except Internet and Digital Home Phone charges.

Any amount of Internet and related Internet charges left unpaid 30 days after bill date is subject to a \$6.00 late payment charge.

Third-Party Billing Block

Cramping occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

You change. Your family changes. Your needs change. And as they do, you can trust CenturyLink to provide you with the right communications and entertainment services. So call us at 1 888.335.5171 today.

Email

Signature

Date
Amount \$

- Check the appropriate box below, fill in the information above and return with a check for this month's payment -**
- Automatic Payment.** Simple. Effortless. Accurate. With the automatic payment plan you never have to worry about paying your bill on time again. By checking the box and filling in the information requested above, you are authorizing your bank to debit the monthly amount due on your bill and pay it directly to CenturyLink. You can also sign up for automatic payment at centurylink.com/billpay.
- Summary Billing Statement.** Save paper and streamline your bill by choosing our summary billing statement option. To get started just check the box and fill out the information requested above. As always, you can get your full billing details anytime by checking your account online or giving us a call.
- Go Green with Paperless Billing.** To stop receiving a monthly paper bill and start receiving a simple email which lets you know everytime your online bill is ready to view, just check the box, fill in the information requested above and log online to create an account at centurylink.com/billpay. The trees thank you already.



Account #:

Bill Date: 12/28/18 page 3 of 8
Need anything? Service 1 800-244-1111

Summary of Your New Charges

Service	Total With Savings
Internet - page 3	
Internet Monthly Charges	73.99
Related Monthly Charges	10.27
Service Additions & Changes	82.04
Taxes, Fees & Surcharges	11.20
Total Internet Service	\$177.50
Total New Charges	\$177.50

Details of Your Internet Charges

Internet

Service Period: Dec 28 - Jan 27

Internet Monthly Charges

Internet - High-Speed Internet	73.99
Internet Monthly Charges Total	\$73.99

Related Monthly Charges

Internet Service	
Internet Cost Recovery Fee	1.99
Local Phone Service	
Federal Access Charge	6.50
Access Recovery Charge	1.78
Related Monthly Charges Total	\$10.27

Service Additions & Changes

Internet Service - Dec 12, 2018 Order Number N13776721

Add Service	
Federal Access Charge	
Access Recovery Charge	
Internet Cost Recovery Fee	
Connect Titanium Installation Charge	19.95
High-Speed Internet	
Charge for Federal Access Charge Not Previously Billed at \$6.50 from Dec 12 to Dec 28	3.25
Charge for Access Recovery Charge Not Previously Billed at \$1.78 from Dec 12 to Dec 28	.89



Details of Your Internet Charges *(cont.)*

Service Additions & Changes

Charge for Internet Cost Recovery Fee Not Previously Billed at \$1.99 from Dec 12 to Dec 28	1.00
Charge for High-Speed Internet Not Previously Billed at \$73.99 from Dec 12 to Dec 28	37.00

Internet Service - Dec 14, 2018 Order Number F13776721

Remove Service

Federal Access Charge	
Access Recovery Charge	
Internet Cost Recovery Fee	
Connect Titanium	
High-Speed Internet	
Credit for Federal Access Charge Previously Billed at \$6.50 from Dec 14 to Dec 28	- 2.82
Credit for Access Recovery Charge Previously Billed at \$1.78 from Dec 14 to Dec 28	- .77
Credit for Internet Cost Recovery Fee Previously Billed at \$1.99 from Dec 14 to Dec 28	- .86
Credit for High-Speed Internet Previously Billed at \$73.99 from Dec 14 to Dec 28	- 37.00

Internet Service - Dec 14, 2018 Order Number

Service Installed at New Address

Federal Access Charge	
Access Recovery Charge	
Internet Cost Recovery Fee	
Connect Titanium Installation Charge	19.95
High-Speed Internet	
Charge for Federal Access Charge Not Previously Billed at \$6.50 from Dec 14 to Dec 28	2.82
Charge for Access Recovery Charge Not Previously Billed at \$1.78 from Dec 14 to Dec 28	.77
Charge for Internet Cost Recovery Fee Not Previously Billed at \$1.99 from Dec 14 to Dec 28	.86
Charge for High-Speed Internet Not Previously Billed at \$73.99 from Dec 14 to Dec 28	37.00

Service Additions & Changes Total **\$82.04**

Taxes, Fees & Surcharges

Internet Service	
State Sales at 5.125%	7.88



Account #:

Bill Date: 12/28/18 page 5 of 6
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Details of Your Internet Charges *(cont.)*

<i>Local Phone Service</i>	
Federal Excise at 3%	.44
State Sales at 5.125%	.76
Federal Universal Serv Fund at 16.7%	2.08
Telecommunication Relay Service Fund at .33%	.04
Taxes, Fees & Surcharges Total	\$11.20
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Total Internet Charges	\$177.50