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March 28, 2017

Mr. Steven King, Executive Director/Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

RE: Virgin Mobile USA, L.P.'s Customer Complaint Report for 2016 (Docket No. UT-100203)

Dear Mr. King:

Enclosed you will find the above-referenced report for calendar year 2016. A copy of both the redacted and confidential versions are provided. Virgin Mobile requests confidentiality of this information pursuant to WAC 480-07-160.

If you have any questions or concerns regarding this report, I can be reached via email at: Kristin.l.jacobson@sprint.com or via telephone at: 707-816-7583.

Warmest Regards,

/s/ Kristin L. Jacobson

Kristin Jacobson

cc: Roger Hahn (rhahn@utc.wa.gov)