

**Expert Telecom Compliance, Inc.**

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March 19, 2018

**VIA ELECTRONIC DELIVERY**

Steven King  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
PO Box 47250  
Olympia, WA 98504

Re: i-wireless, LLC Compliance Filing  
Docket No. UT-101640

Dear Mr. King:

Pursuant to Order 02 in this docket dated May 29, 2014 (Appendix A, No. 12), enclosed please find for filing i-wireless, LLC's Annual Customer Complaint Report.

**THE ENCLOSED REPORT IS CONFIDENTIAL AND I-WIRELESS, LLC RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160.**

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 678-672-2831 or etc@telecomcounsel.com.

Respectfully submitted,

*/s/ Victoria Martin*

Victoria Martin, Regulatory Specialist  
Expert Telecom Compliance, Inc.

Enclosures

**PUBLIC VERSION**


**Company:** i-wireless, LLC

State: Washington

Docket: UT-101640

Calendar Year: 2017

**Annual Lifeline Complaint Report\***

<b><u>Nature of Complaint</u></b>	<b><u>Number of Complaints</u></b>
Customer complaint, escalation	

\* This report shall include complaints filed with the ETC, the Commission's Consumer Protection and Communications Section, the WA State Office of the Attorney General, and the FCC. This report shall not include calls from customers to the ETC with regard to general inquiries such as account balance, additional purchases, service availability or technical support.