

**Exh. SB-12
Docket UT-240029
Witness: Sean Bennett**

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Petition of the

DOCKET UT-240029

**QWEST CORPORATION;
CENTURYTEL OF WASHINGTON;
CENTURYTEL OF INTERISLAND;
CENTURYTEL OF COWICHE; AND
UNITED TELEPHONE COMPANY OF
THE NORTHWEST**

**to be Competitively Classified Pursuant
to RCW 80.36.320**

EXHIBIT TO TESTIMONY OF

SEAN BENNETT

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

Hughesnet's Webpage for Requesting Services

April 3, 2024



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[CALL NOW](#)

Shop our high-speed internet plans

 5819 Central Park Dr, Aberdeen, WA, 98520 [Change Address](#)

\$100 Prepaid Card via rebate.

Select

For small households

100 GB Priority Data

Up to 50 Mbps download speeds¹

~~\$74.99*~~ **\$49.99**/mo.

Save \$25/month for 12 months!²

ORDER ONLINE

CALL 1.855.482.3236

Plan details

- ✓ Browse, shop, social media
- ✓ Stream music/podcasts + HD streaming

\$100 Prepaid Card via rebate.

Elite

For active households

200 GB Priority Data

3/6/24, 3:52 PM

Product selection

Up to 100 Mbps download speeds¹

~~\$89.99*~~ **\$64.99**/mo.

Save \$25/month for 12 months!²

ORDER ONLINE

CALL 1.855.482.3236

Plan details

- ✓ Browse, shop, social media
- ✓ Stream music/podcasts + HD streaming
- ✓ Video-conferencing
- ✓ Strategy/role-playing games

\$100 Prepaid Card via rebate.

Fusion

Responsive, low latency

200 GB Priority Data

Up to 100 Mbps download speeds¹

~~\$109.99*~~ **\$79.99**/mo.

Save \$30/month for 12 months!²

ORDER ONLINE

CALL 1.855.482.3236

Plan details

- ✓ Browse, shop, social media
- ✓ Stream music/podcasts + HD streaming

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Product selection

- ✓ Video-conferencing
- ✓ Multi-player, real-time gaming

*Monthly fee reflects the applied \$5 savings for ACH enrollment. Enroll before the 2nd billing cycle for continued savings. ⓘ

The more connected devices you have, the quicker you will consume your Priority Data. Hughesnet is not recommended as a full-time video streaming replacement for TV service or console-based gaming activities because they quickly consume your Priority Data. Multiplayer games requiring rapid response are only supported with Hughesnet Fusion plans. VPNs, where you sign into a VPN application to access your work network directly, will significantly reduce service speeds. All plans are subject to the Hughesnet Subscriber Agreement.

Plans include:



**Free
Professional
Installation³**



**Wi-Fi Modem
featuring Wi-Fi 6
technology**



**Unlimited
Standard
Data⁴**



**Price
Lock
Guarantee**



**Optional
Whole Home
Wi-Fi**

SPECIAL OFFER

Sign up today for any Hughesnet plan and receive a \$100 Prepaid Card via rebate. Offer ends 3/27/24.⁵

Hughesnet Fusion plans, from the company that invented satellite internet



Only the Hughesnet Fusion® plan combines satellite and wireless technologies for a low-latency, more responsive internet experience.



Responsive: A low-latency connection, perfect for gaming, streaming and video-conferencing

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Product selection

-  **Reliable:** Innovative multipath technology automatically selects the best path for your internet activities — satellite or wireless — in real time
-  **Fast:** New plans with speeds up to 100 Mbps¹

ORDER FUSION PLAN



Say goodbye to Wi-Fi dead zones

Wi-Fi 6 delivers improved speed with enhanced security and better performance for multiple devices. Hughesnet also offers Whole Home Wi-Fi. Get wall-to-wall Wi-Fi coverage with optional Mesh Wi-Fi Nodes.



Need help?

Our agents are standing by to help you find the right plan. Call now to get assistance picking your next internet plan.

CALL 1.855.482.3236

Frequently asked questions

What is JUPITER™ Powered?



What is ACH?



How do I enroll in ACH to continue to get savings?



Do Hughesnet plans have unlimited data?



You have an unlimited amount of Standard Data. If you use all your Priority Data, your Standard Data kicks in automatically.⁴

3/6/24, 3:52 PM

Product selection



[1] Each Hughesnet service plan is designed to deliver the download/upload speeds assigned to that specific plan, however, speeds and uninterrupted use are not guaranteed and may vary based on a variety of factors including, but not limited to the number of concurrent network users. Your Hughesnet experience will vary based on your proximity to the Wi-Fi source.

[2] Save \$30 per month for 12 months on Fusion plans or \$25 per month for 12 months on non-Fusion plans. After 12 months, plans revert to the standard monthly fee. Offer availability varies based on geographical area. New subscribers only. Limited-time offer. Other terms may apply.

[3] Free standard professional installation applies to new Lease subscribers only. Not valid with Purchase option. Limited-time offer.

[4] Standard Data may be slower than other traffic during high-traffic periods.

[5] \$100 Prepaid Card via rebate applies to new Hughesnet residential subscribers only. Hughesnet equipment and service must be purchased or leased between 2/29/24 and 3/27/24 and must remain active for a minimum of 31 days to qualify. Visit hughesnetrebates.com for details. Rebate submissions must be received by 6/27/24. Card expires 6 months from date issued. State or Federal subsidy programs may not be eligible to receive offer.

Restrictions may apply. Offer void where prohibited. Offer ends 3/27/24. This Card is issued by Sunrise Banks N.A., Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. This card may be used everywhere Debit Mastercard is accepted. Registration, activation, acceptance, or use of this card constitutes acceptance of the terms and conditions stated in the Prepaid Card Agreement. Cards will not have cash access.

Minimum term required. Monthly service and early termination fees apply. Visit legal.hughesnet.com for details. Hughesnet and Hughesnet Fusion are registered trademarks of Hughes Network Systems, LLC, an EchoStar company. JUPITER is a trademark of Hughes Network Systems, LLC, an EchoStar company.

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Hughesnet Voice for Home

Home phone service with calling features and quality you want – at a price you’ll love!

Wherever you live, you can get internet access and great phone service too! Advanced Voice-over-IP (VoIP) technology delivers a feature-rich phone service over your satellite connection. Unlike other VoIP solutions, Hughesnet® Voice doesn't interfere with your internet service. Enjoy tons of FREE premium features such as Call Waiting, Caller ID, Call Forwarding, and Unlimited Calling in the domestic US and Canada!

Plans & Pricing

Bundle Home Voice with your Hughesnet service order!

Already a customer? [Click here](#) to add Home Voice to your current service.

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ACCOUNT

ORDER NOW
844-737-2700

~~\$29.~~
\$9.⁹⁵ /mo.

**SAVE \$20/mo.
for 3 months†**

Includes 200 minutes of
calling to 60 countries.††

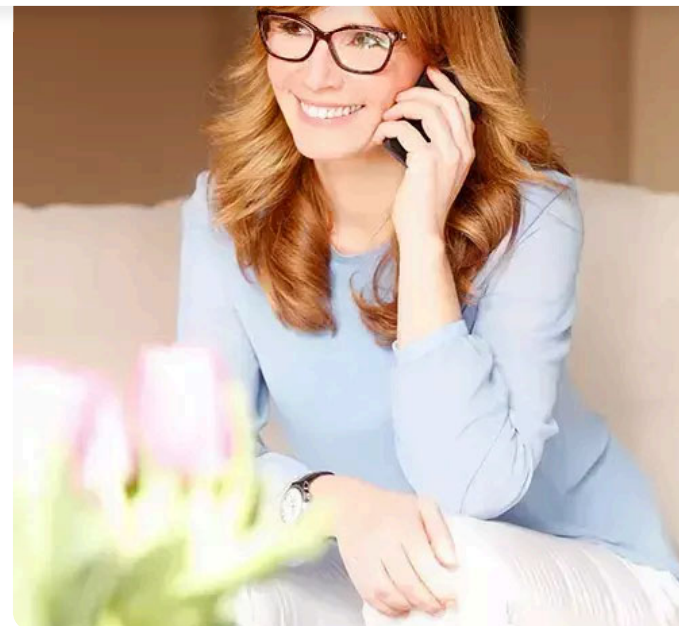
\$9.⁹⁵ /mo.

International Unlimited

Includes unlimited calling
to 60 countries.††

\$22.⁹⁵ /mo.

FREE Hughesnet Voice equipment with your order – a \$75 value!†



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ORDER NOW
844-737-2700

~~\$29.⁹⁵~~

\$9.⁹⁵ /mo.

SAVE \$20/mo. for 3 months[†]

**Add an International Calling Plan to
your Business Voice Service**

International 200

Includes 200 minutes
of calling to 60 countries.††

\$9.⁹⁵ /mo.

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ORDER NOW
844-737-2700

Includes unlimited
calling to 60 countries.††

\$22.⁹⁵ /mo.

**FREE Hughesnet Voice equipment
with your order – a \$75 value!†**



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Optimized to work over satellite



Doesn't use your internet service plan data

Keep y

Frequently Asked Questions

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How does Hughesnet Voice work?



What features are standard with Hughesnet Voice?



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Can I still make calls while using unlimited Standard Data? +

What is Telecommunications Relay Service (TRS) and does Hughes provide service that supports it? +

What is included with Voice installation? +

**Transfers of existing telephone number not always available, and your new telephone number may not be a local number. Service is subject to our Hughesnet Voice Subscription Agreement and Reasonable Use Policy. Service (including 911 / emergency services) will not function during periods of Internet service outage. Additional voice adapter equipment required. Call or go online to check service availability for your location.
†Offer represents a \$75 savings on Hughesnet Voice equipment. 24-month commitment required. Other terms may apply. Limited-time offer.
‡After 3 months, the monthly fee reverts to \$29.95. 24-month commitment required. Other terms may apply. Limited-time offer.
††Applicable countries can be found on legal.hughesnet.com

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