

**Exh. SH - 9**  
**Docket UW 170924**  
**Witness: Sarah Hand**

BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

SARAH HAND AND GRETCHEN HAND,  
a married couple

Complainant,

v.

RAINIER VIEW WATER COMPANY, INC.,

Respondent.

DOCKET UW 170924

**EXHIBIT 9 TO TESTIMONY OF  
COMPLAINANT SARAH HAND**

**EXHIBIT 9**

**TO TESTIMONY OF**

**Sarah Hand**

**March 19, 2018**

Rainier View Water Company's records of customer water  
complaints in 2016 - 2018.

**EXHIBIT TO TESTIMONY OF SARAH HAND -  
DOCKET UW 170924**

**NIGEL S. MALDEN LAW, PLLC**  
711 Court A, Suite 200  
Tacoma, Wa. 98402  
253-627-0393 p  
844-273-6067 f

RWW  
 Report Criteria: Southwood Service Orders w/o scheduled flush 06/01/2016 - 06/01/2017

Selected statuses: Completed, Pending  
 Action Code Action code = "WATER Flush", "WATER Flush Meter", "WATER QUALITY", "MAINTENANCE", "MAINTENANCE MISC"  
 Location Location number = 100000000-190000000  
 Service Order Created date = >> 06/01/2016

Action Code	Customer Number	Service Order Number	Created Comment	Created Date
Column1	Column2	Column3	Column4	Column5
MMaintenance - FLUSH	11006850008	9092681	CUST RPTS BROWN WATER. TRIED TO FLUSH HIMSELF FOR 15 MINS. PLEASE FLUSH & LEAVE HANGER.	10/21/2016
MAINTENANCE MISC - FLUSH	11007660004	9092256	BROWN WATER FLUSH SERVICE	10/13/2016
WATER Flush Meter	11008940005	9092266	Customer just moved in to the house and request we flush the line because the water is brown.	10/14/2016
WATER Flush Meter	11009020000	9095278	Customer is having consistent problems w/ Black water and particles. Customer has "Y" strainer but has not seen anyone in a year. Confirm "Y" strainer + Flush + Door hanger.	12/27/2016
WATER Flush Meter	11009020000	9098280	Customer reports re-occurring problem with Black/Dirty water has returned and ruined dish's. Flush + Door hanger	4/4/2017
MAINTENANCE MISC - FLUSH	11009540000	9098354	BROWN WATER FLUSH SERVICE	4/6/2017
WATER Flush Meter	11009780000	9089829	Customer reports Black water is back with a vengeance and will not go away. Flush + Door hanger.	8/4/2016
MMaintenance - FLUSH	11017380003	9095283	CUST RPTS DIRTY WATER. VERY UPSET. SAYS SHE IS GOING TO TEST THE WATER HERSELF BECAUSE EVERYONE IN HER FAMILY IS SICK & THINKS IT'S THE WATER. PLEASE FLUSH & LEAVE HANGER.	12/27/2016
WATER Flush Meter	11017880001	9100311	Door hanger.	6/1/2017
MAINTENANCE MISC - FLUSH	11018480002	9091993	BROWN WATER FLUSH SERVICE	10/3/2016
WATER Flush Meter	11019150000	9098331	Homeowner is 92 yrs old and is experiencing Brown water. She is concerned. Please Flush + Door hanger.	4/5/2017
WATER Flush Meter	11019170006	9098330	Customer reports water is coming out "Red" & "Rusty" color all morning. Flush + Door hanger.	4/5/2017
WATER Flush Meter	11022580002	9087927	Customer is having ongoing problems with discolored water. Will not go away. Flush + door hanger.	6/20/2016
WATER Flush Meter	11023720002	9100263	Customer reports water is smelling like "Sewer". Flush + Door hanger please.	5/30/2017
MAINTENANCE MISC - FLUSH	11314650000	9090027	BROWN WATER FLUSH SERVICE	8/15/2016
MAINTENANCE MISC - FLUSH	11314830001	9090014	BROWN WATER FLUSH SERVICE	8/15/2016
WATER Flush Meter	11316000000	9096423	Customer reports brown water in her tub and faucet. Please flush.	1/30/2017
WATER Flush Meter	11320000000	9099379	Customer reports water is Black this morning. Very Upset. Flush + Door hanger.	5/10/2017
WATER Flush Meter	11327000000	9098525	We need and Iron sample as well as a chlorine residual from this home. We also need the servie to be flushed.	4/14/2017
MAINTENANCE MISC - FLUSH	11504900009	9090868	BLACK WATER FLUSH SERVICE	8/31/2016
WATER Flush Meter	11662620008	9096763	Customer reports lots of air and very little volume. Flush + Door hanger.	2/20/2017
WATER Flush Meter	11701000000	9095764	Customer reports brown water to the home. please a door hanger.	1/18/2017
MAINTENANCE MISC - FLUSH	11702060007	9095163	BROWN WATER FLUSH SERVICE	12/21/2016
WATER Flush Meter	11702300000	9088591	After Hours Voice Mail: Customer reports water is coming out completely Black w/ large particles, Flush + Door hanger	7/7/2016
WATER Flush Meter	11703260004	9091096	Customer says they have red, sometimes black water since Saturday and requests we come by and flush it. Leave a hanger please.	9/12/2016
WATER Flush Meter	11703570007	9095593	Customer reports brown water. please flush	1/10/2017
WATER Flush Meter	11703680000	9090767	(After Hours VM) Cusotmer reports waking up to very Cloudy/Grey water. Flush + Door hanger	8/29/2016
WATER Flush Meter	11703680000	9095566	Customer called to report his water was muddy. Please flush and leave a hanger.	1/9/2017
WATER Flush Meter	11704040001	9095532	Customer called and said they had reddish-purple water when they turned on the faucets. please flush and leave door hanger.	1/6/2017
MAINTENANCE MISC - FLUSH	11704750000	9097670	BROWN WATER FLUSH SERVICE	3/17/2017
WATER Flush Meter	11707350001	9090914	Customer reports issue with Brown water. flush + Door hanger	9/2/2016
WATER Flush Meter	11811900000	9098337	SPRINKLER INSTALLER ASKED WE FLUSH THE METER. HE FEELS METER MAY BE CLOGGED WITH MANGANESE AS THE WATER FLOW IS VERY LOW. PLEASE FLUSH METER & LEAVE HANGER.	4/5/2017
MAINTENANCE MISC - FLUSH	11812100000	9098379	BLACK WATER FLUSH SERVICE	4/7/2017
MAINTENANCE MISC - FLUSH	11812450009	9099101	BROWN WATER FLUSH SERVICE LEAVE HANGER	4/25/2017
WATER Flush Meter	11812700000	9090931	Customer reports water is Black and un-useable this morning. Flush + Door hanger	9/6/2016
WATER Flush Meter	11812750003	9091931	Customer reports having problems with sediment today. it will not go away. Happening on regular basis. Flush + Door hanger	9/28/2016
WATER Flush Meter	11830470003	9091165	Customer requests that we flush their meter, they have discolored water. Thank you.	9/14/2016
WATER Flush Meter	11830660001	9088856	Customer reports re-occurring Black water is back again. Flush + Door hanger	7/18/2016
WATER Flush Meter	12038620005	9092091	Customer reports problem with Mikly White water that will not go away. Flush + Door hanger	10/5/2016
WATER Flush Meter	12038620005	9092211	Customer reports White water has returned. She doesnt understand problem. Flush + Door hanger.	10/11/2016
WATER Flush Meter	12150400003	9087923	Customer reports Black particles in her water. flush + door hanger	6/20/2016
MAINTENANCE MISC - FLUSH	12151380002	9087929	BROWN WATER FLUSH SERVICE	6/20/2016
WATER Flush Meter	12200950000	9097367	Margaret (School Administrator) reports that the water is discolored and wont go away. PCHD was contacted first and is on site. Flush + Door hanger	3/2/2017
MMaintenance - FLUSH	12217560002	9095736	An employee from Starbucks (this is adress the customer gave me) has brown water and needs it flushed.	1/17/2017
MAINTENANCE MISC - FLUSH	12300253704	9090989	Customer ran tub upstairs got brown water after running it for a minute.	9/7/2016
WATER Flush Meter	12300574503	9096504	Please flush service customer reports brown water.	2/3/2017
WATER Flush Meter	12415002807	9093030	Customer reports brown water. please flush	10/27/2016
MAINTENANCE MISC - FLUSH	12715050000	9087603	CUSTOMER HAS BLACK WATER FLUSH SERVICE	6/8/2016
WATER Flush Meter	12715050000	9088382	Customer reports Black water will not go away. Flush + Door hanger	6/28/2016
WATER Flush Meter	12715050000	9088592	Customer reports black water has not gone away since Maint. Dept. flushed at end of road. Flush + door hanger	7/7/2016
WATER Flush Meter	12715050000	9095555	Customer requests meter to be flushed. Please leave a hanger.	1/9/2017
WATER Flush Meter	12716150000	9100352	Customer reports very Brown water with strong Cl2 smell Flush + Door hanger	6/2/2017
WATER Flush Meter	12716200003	9100354	Customer reports Black water and chemical smell. Flush + Door hanger.	6/2/2017
MAINTENANCE MISC - FLUSH	12716700000	9090064	BROWN WATER FLUSH SERVICE	8/16/2016
WATER Flush Meter	12725290003	9089557	Customer reports Brown water has returned and wont go away. Flush + door hanger	7/26/2016
MAINTENANCE MISC - FLUSH	12752620000	9090969	BROWN WATER FLUSH SERVICE	9/6/2016
MAINTENANCE MISC - FLUSH	12753880003	9090020	BROWN WATER FLUSH SERVICE	8/15/2016
WATER Flush Meter	12920880007	9089998	Customer reports very strong chlorine smell that makes kids sick. Cl2 residue + Door hanger	8/12/2016
WATER Flush	13032250000	9087506	ELIZABETH RPTS DIRTY WATER. SHE LET IT RUN FOR 45 MINS, BUT WATER IS STILL DIRTY. PLEASE FLUSH & LEAVE HANGER. CALLED AFTER HRS PERSONNEL TO FLUSH (MIKE).	6/2/2016

			Customer says his toilet turned brown for a second, splattered and then cleared and the same with the faucet. He wanted us to help him check to help determine if there is a possible leak. His phone number is 253-514-5868. He requests we call him when we arrive.	1/5/2017
MMaintenance - FLUSH	13212550003	9095496	Customer reports water coming out very Dark/Discolored. Flush + Door	3/29/2017
WATER Flush Meter	13219640001	9098182	hanger	3/29/2017
MAINTENANCE MISC - FLUSH	13219640001	9098186	BROWN WATER FLUSH SERVICE	3/29/2017
WATER Flush Meter	13321720002	9095410	Customer reports Brown water has returned with a vengeance. Flush + Door	12/30/2016
WATER Flush Meter	13410320005	9092023	Customer reports dirty water. Brownish color needs to be flushed.	10/3/2016
WATER Flush Meter	13631950002	9089723	Customer reports Black water started this morning and has not went away. Flush + door hanger	8/2/2016
WATER Flush Meter	13882280000	9099307	Customer is experiencing Brown/Black water and it wont go away. Flush + Door hanger.	5/5/2017
WATER Flush Meter	13945038504	9095359	Customer reports water is Black and has not cleaned up since service unlocked last Friday. Flush + Door hanger	12/28/2016
MAINTENANCE MISC - FLUSH	14000021503	9095763	BROWN WATER FLUSH SERVICE	1/18/2017
WATER Flush Meter	14021622301	9095744	Please flush service customer called for brown water.	1/17/2017
MAINTENANCE MISC - FLUSH	14030440012	9090559	BROWN WATER FLUSH SERVICE	8/22/2016
MAINTENANCE MISC - FLUSH	14130011708	9089853	BROWN WATER FLUSH SERVICE	8/5/2016
WATER Flush Meter	14403840004	9093685	Customer reports very bad "Metalic" tast to water and is worried. Cl2 + Ph + Flush + Door hanger	11/14/2016
MAINTENANCE MISC - FLUSH	14413240003	9099840	check for dark particulates in water flush if necessary	5/19/2017
WATER Flush Meter	14419780004	9093682	Customer reports water is brown. Flush + Door hanger.	11/14/2016
MAINTENANCE MISC - FLUSH	14420660011	9092223	BROWN WATER FLUSH SERVICE LEAVE HANGER	10/12/2016
WATER Flush Meter	14422004608	9091252	Customer says water from her faucet is a rusty color.	9/19/2016
WATER Flush Meter	14438020007	9095575	Customers landlord reports brown water please flush.	1/9/2017
WATER Flush Meter	14438440001	9091016	Customer is having severe problem with Balck water w/ Particles. Started at 5:30 this morning and has not gone away. Flsh + Door hanger	9/8/2016
MAINTENANCE MISC - FLUSH	14438540005	9090471	BROWN WATER FLUSH SERVICE	8/19/2016
WATER Flush Meter	14438540005	9090684	Customer reports Brown water has returned. Very, very upset. Flush + Door hanger	8/24/2016
MAINTENANCE MISC - FLUSH	14438540005	9090872	BROWN WATER FLUSH SERVICE	9/1/2016
MAINTENANCE MISC - FLUSH	14438540005	9093881	BROWN WATER FLUSH LINES	11/17/2016
MAINTENANCE MISC - FLUSH	14439520006	9088752	BROWN WATER FLUSH SERVICE	7/13/2016
MAINTENANCE MISC - FLUSH	14439660010	9088465	BROWN WATER FLUSH SERVICE LEAVE HANGER	7/1/2016
MAINTENANCE - FLUSH	14440360009	9093169	Customer Brown water is causing plumbing to break. Please investigate.	11/4/2016
MAINTENANCE MISC - FLUSH	14440360009	9093230	BROWN WATER FLUSH SERVICE	11/7/2016
MAINTENANCE MISC - FLUSH	14440360009	9097360	BROWN WATER FLUSH SERVICE	3/2/2017
MAINTENANCE MISC - FLUSH	14440360009	9097386	BROWN WATER FLUSH SERVICE	3/2/2017
MAINTENANCE - FLUSH	14440380006	9093179	Very brown needs to be flushed.	11/4/2016
WATER Flush Meter	14440380006	9093772	Customer reports dirty water please flush.	11/16/2016
MAINTENANCE MISC - FLUSH	14440600006	9090642	BROWN WATER FLUSH SERVICE	8/23/2016
MAINTENANCE MISC - FLUSH	14440940001	9090988	BROWN WATER FLUSH SERVICE	9/7/2016
MAINTENANCE MISC - FLUSH	14441200000	9093211	BROWN WATER FLUSH SERVICE	11/7/2016
MAINTENANCE MISC - FLUSH	14442020000	9089264	BROWN WATER FLUSH SERVICE	7/21/2016
WATER Flush Meter	14817499301	9098516	Customer reported a Sulfur smell in her water. please grab a chlorine residual and flush the service. Leave a door hanger as per customer request.	4/13/2017
WATER Flush Meter	15504600004	9089197	Customer reporting rust colored water, please flush.	7/21/2016
MAINTENANCE MISC - FLUSH	15505500002	9088517	BROWN WATER FLUSH SERVICE	7/1/2016
MAINTENANCE MISC - FLUSH	15505850005	9088515	BROWN WATER FLUSH SERVICE	7/1/2016
MAINTENANCE MISC - FLUSH	15507700004	9088518	BROWN WATER FLUSH SERVICE	7/1/2016
MAINTENANCE MISC - FLUSH	15508600004	9088473	BROWN WATER	7/1/2016
WATER Flush Meter	15509000000	9088516	Customer reports Brown water hsa returned and will not go away.	7/1/2016
MAINTENANCE MISC - FLUSH	15513300000	9088472	BROWN WATER	7/1/2016
MAINTENANCE MISC - FLUSH	15513300000	9089874	BROWN WATER FLUSH SERVICE	8/5/2016
MAINTENANCE MISC - FLUSH	15513300000	9089963	BROWN WATER FLUSH SERVICE	8/10/2016
MAINTENANCE MISC - FLUSH	15518700000	9088529	DIRTY WATER ALL WEEKEND ALONG WITH NEIGHBORS. SAID SHE LEFT A MESSG ON FRI BUT NOT ON THE EMERG LINE.	7/5/2016
WATER Flush Meter	15518700000	9088593	Customer reports water is still Grey w/ particles. Flush @ water meter.	7/7/2016
MAINTENANCE MISC - FLUSH	15518700000	9090695	Customer requests door hanger when completed.	8/24/2016
WATER Flush Meter	15519000004	9088506	Customer reports Brown water has not went away since yesterday. Flush + Door hanger	7/1/2016
MAINTENANCE MISC - FLUSH	15522900002	9087918	BROWN WATER FLUSH SERVICE	6/17/2016
MAINTENANCE MISC - FLUSH	15525400006	9094107	BROWN WATER FLUSH SERVICE LEAVE HANGER	11/21/2016
MAINTENANCE MISC - FLUSH	15525400006	9095597	BROWN WATER FLUSH SERVICE	1/10/2017
WATER Flush Meter	15625052405	9090688	Customer just moved back into home. They cannot get water to clear up. Please flush at water meter.	8/24/2016
MAINTENANCE MISC - FLUSH	15640250000	9090026	BROWN WATER FLUSH SERVICE	8/15/2016
WATER Flush Meter	15640600003	9089570	Customer reports water has turned Black and will not go away. Please ring door bell when complete. Flush + Door hanger	7/26/2016
WATER Flush Meter	15808820002	9088646	Customer reports Black water (Tired of bathing kids in "Fucking" mud) Flsh + Door hanger	7/11/2016
MAINTENANCE MISC - FLUSH	15808820002	9089855	BROWN WATER FLUSH SERVICE	8/5/2016
MAINTENANCE MISC - FLUSH	15809180004	9094538	BROWN WATER FLUSH SERVICE	12/9/2016
WATER Flush Meter	15809380001	9095224	Customer reports black water. pleas flush and leave a hanger.	12/22/2016
MAINTENANCE MISC - FLUSH	15853352005	9090360	BLACK WATER FLUSH SERVICE	8/18/2016
WATER Flush Meter	15950100003	9096662	Customer reports Egg/Sulfur smell comming from bathroom only. Cl2 residule from system & front hose bibb + door hanger.	2/14/2017

Grand Totals:

121

## Report Criteria:

Selected statuses: Completed, Pending

Action Code Action code = "WATER Flush","WATER Flush Meter","WATER QUALITY","MAINTENANCE","MAINTENANCE MISC"

Location Location number = 10000000-19000000

Service Order Created date &gt;= 06/01/2017

RVW

Action Code	Customer Number	Service Order Number	Created Comment	Created Date
WATER Flush Meter	11017880001	9100311	Customer reports problems with Dark Discolored water & Sediment. Flush + Door hanger.	6/1/2017
MAINTENANCE MISC	11016340001	9107788	BLACK WATER FLUSH SERVICE LEAVE HANGER	1/25/2018
MAINTENANCE MISC	11017880001	9105078	BROWN WATER FLUSH SERVICE	10/23/2017
MAINTENANCE MISC	11018200009	9107016	BROWN WATER FLUSH SERVICE	1/5/2018
MAINTENANCE	11022680000	9104583	Customer called and asked us to flush their line because of dirty water.	10/11/2017
WATER Flush Meter	11022680000	9107907	Customer reports water is now "Pure" mud. Flush + Door hanger.	1/3/2018
MAINTENANCE MISC	11020980002	9101683	BLACK WATER FLUSH SERVICE	7/13/2017
MAINTENANCE MISC	11023240005	9101689	BLACK WATER FLUSH SERVICE	7/13/2017
WATER Flush Meter	11023720002	9100588	Customer reports water is smelling very "Swampy". Flush + Cl2 residue + Door hanger.	6/15/2017
WATER Flush Meter	11026000000	9101701	Customer reports Redish/Dark water has been ongoing but is especially bad today. Flush + Door hanger Customer (Retired) reports hearing water running in walls + lower Psi than usual ? Check if low flow indicator moving	7/14/2017
WATER Flush Meter	11026850000	9101423	+ Stat/Res. Psi + Door hanger Customer reports water has strong Cl2 smell for last couple of days and will not go away. Flush + Cl2 residue + Door hanger	7/3/2017
WATER Flush Meter	11700600008	9101526	hanger	7/7/2017
MAINTENANCE MISC	11700600008	9101837	CUSTOMER CALLED ABOUT WATER BURNING HER SKIN CHECK CL2 LEVEL LEAVE HANGER	7/20/2017
WATER Flush Meter	11700950003	9101736	Customer Reports dirty water and requests it be flushed immediately.	7/17/2017
WATER Flush Meter	11700950003	9103003	Customer reports Black water from last night has returned. Flush + Door hanger.	8/23/2017
WATER Flush Meter	11702060007	9101649	Customer reports dirty water please flush and leave a door hanger.	7/12/2017
WATER Flush Meter	11704750000	9101731	Customer reports the problem with Brown/Black water has come back. Flush + Door hanger	7/17/2017
MAINTENANCE MISC	11707151003	9101290	BROWN WATER FLUSH SERVICE	6/26/2017
MAINTENANCE MISC	11713000001	9102521	BROWN WATER FLUSH SERVICE	8/7/2017
WATER Flush Meter	11717700005	9103505	Customer reports water is tasting and smelling really bad and has fruit flies flying out of it. Flush + door hanger.	9/13/2017
MAINTENANCE MISC	11811850007	9103096	BLACK WATER FLUSH SERVICE	8/24/2017
MAINTENANCE MISC	11811900000	9102585	BROWN WATER FLUSH SERVICE LEAVE HANGER	8/9/2017
MAINTENANCE MISC	11811900000	9103120	BLACK WATER FLUSH SERVICE LEAVE HANGER	8/24/2017
WATER Flush Meter	11812750003	9103511	Customer has dirty water, requested a flush.	9/13/2017
WATER Flush Meter	11830410000	9103382	Customer is experiencing lots of sediment in screens. Flush service + Door hanger.	9/7/2017
MAINTENANCE MISC	11902700003	9100397	BAD SMELL IN WATER Coffee stand & lot it is on (Mobile home/Shop) having problems with intermittent water and lots of air. Results to coffee shop barista.	6/5/2017
MAINTENANCE MISC	12000003003	9100379	shop barista.	6/5/2017
WATER Flush Meter	12038409109	9101601	Customer reports bad problem w/ Black water this morning and wont go away. Flush + Door hanger	7/11/2017
WATER Flush Meter	12038412005	9101604	Customer reports Black water has started up and wont go away. Flush + Door hanger	7/11/2017
WATER Flush Meter	12039206603	9101563	Customer reports continuing problem w/ Black/Brown water and wont go away. Flush + Door hanger.	7/10/2017
MAINTENANCE MISC	12039206603	9104744	Customer called and said her water was "soapy", please investigate.	10/18/2017
WATER Flush Meter	12160004803	9101658	customer reports waking up to Pinkish/Orange water and would like to know what it is. Flush + door hanger	7/13/2017
WATER Flush Meter	12160055503	9101631	Customer reports dirty water in his home. Please leave a door hanger.	7/12/2017
MAINTENANCE MISC	12160056705	9107044	BROWN WATER FLUSH SERVICE	1/8/2018
MAINTENANCE	12300040000	9104574	Customer located @ 9320 220th St Cl E is having problems with strong chemical Odor/Taste. Flush + Door hanger	10/11/2017
MAINTENANCE MISC	12300572905	9100471	CHECK STATIC AND RESIDUAL CUSTOMER LEAVE HANGER	6/7/2017
MAINTENANCE MISC	12300582102	9105658	Customer requests that we flush his service. Customer reported "white flakes" in their water. Wanted to know if it was safe to drink. Please speak with customer and	11/13/2017
MAINTENANCE MISC	12300582102	9106151	determine the issue if possible. Customer reports Black water that wont go away. Flush + Door hanger (Customer requests door hanger w/ specific	11/22/2017
WATER Flush Meter	12415000405	9101085	flushing loction & time for his records)	6/21/2017
MAINTENANCE MISC	12715250001	9100556	BROWN WATER FLUSH SERVICE	6/13/2017
WATER Flush Meter	12716150000	9100352	Customer reports very Brown water with strong Cl2 smell. Flush + Door hanger	6/2/2017
WATER Flush Meter	12716200003	9100354	Customer reports Black water and chemical smell. Flush + Door hanger.	6/2/2017
MAINTENANCE MISC	12751290001	9100486	BROWN WATER FLUSH SERVICE	6/8/2017
MAINTENANCE MISC	12752950002	9102572	BROWN WATER FLUSH SERVICE	8/9/2017
WATER Flush Meter	12920880007	9102077	Customer reports having dirty water and requested us to come flush their line.	7/25/2017
WATER Flush Meter	12922000002	9102081	Customer reports water was grey this morning and has turned to dark Brown and getting worse. Flush + Door hanger	7/25/2017
WATER Flush Meter	12929200010	9102192	Customer reports water was discolored yesterday but is now very dark Brown. Flush + Door hanger.	7/26/2017
MAINTENANCE MISC	13111750007	9101343	BROWN WATER FLUSH SERVICE	6/27/2017
MAINTENANCE MISC	13132500002	9105334	CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL Customer reports Low psi (volume) since meter stop was changed out. Possible CV problem.? Stat/Resid. psi + door	10/25/2017
MAINTENANCE	13139200007	9100595	hanger	6/15/2017
MAINTENANCE MISC	13218000002	9101578	CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	7/10/2017
MAINTENANCE MISC	13222550000	9102618	Customer reports very low water pressure please investigate and leave a door hanger with the results.	8/10/2017
MAINTENANCE MISC	13300013401	9101466	Customer reports low water pressure, please get a static and residual read.	7/5/2017
MAINTENANCE MISC	13322840002	9105525	AIR IN LINE FLUSH SERVICE Customer is having problems with her water pressure and would like it to be checked. she requested that someone	11/3/2017
MAINTENANCE MISC	13404170008	9102368	speak to her in person as well.	8/1/2017
WATER Flush Meter	13520000000	9101326	Customer reports water is coming out Black and wont go away. Flush + Door hanger.	6/27/2017
MAINTENANCE MISC	13601000000	9107078	BROWN WATER FLUSH SERVICE Customer reports all 3 people in the home have "Hives" & severe "itching" from showering in the water. Chlorine resid +	1/10/2018
WATER Flush Meter	13601600008	9107171	Door hanger.	1/16/2018
MAINTENANCE MISC	13609900011	9105973	BROWN WATER FLUSH SERVICE	11/20/2017
MAINTENANCE MISC	13631950002	9103885	BLACK WATER FLUSH SERVICE	9/20/2017
WATER Flush Meter	13701200002	9107012	Customer says his water tastes horrible and requests that we flush his line to try and clean it up a little bit.	1/5/2018
MAINTENANCE MISC	13734080500	9107181	CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER Customer reports having low water pressure and would like us to check it out. He requested that we leave a door	1/16/2018
MAINTENANCE MISC	13910023906	9102452	hanger and call him at 253 988 0633 with our findings. CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL CALL CUSTOMER AT 206-498-7283	8/3/2017
MAINTENANCE MISC	13920015601	9107927	SO HE CAN TURN ON OUTSIDE HOSE BIBBS	2/1/2018

MAINTENANCE MISC	13920117004	9100759	BROWN WATER FLUSH SERVICE	8/19/2017
MAINTENANCE MISC	13920121103	9100759	AIR IN LINE FLUSH SERVICE	8/19/2017
MAINTENANCE MISC	13947014604	9107953	Customer Emailed the info box @ 12:55am. "We flushed a toilet and noticed brown water, we tried the flush and make sure it wasn't the toilet and the water got darker. Same with the water in the tub" Please flush service and leave hanger.	2/5/2018
MAINTENANCE MISC	13950717006	9102361	WATER IN METER BOX POSS LEAK OUR SIDE	8/1/2017
MAINTENANCE MISC	14300120003	9107901	BROWN WATER FLUSH SERVICE LEAVE HANGER	1/31/2018
MAINTENANCE	14401860002	9102395	BROWN WATER FLUSH SERVICE	8/1/2017
MAINTENANCE MISC	14402640006	9104572	Customer reports noticable drop in psi since last night. Stat/Res. Psi + Door hanger.	10/11/2017
MAINTENANCE MISC	14410740005	9102447	CUSTOMER HAS BAD CL2 SMELL	8/3/2017
MAINTENANCE	14412860003	9100581	BAD CL2 SMELL	6/14/2017
MAINTENANCE MISC	14413080009	9106929	Customer reports high Psi. Stat/Res. + door hanger.	12/29/2017
MAINTENANCE MISC	14424760010	9107961	CUSTOMER HAS HIGH WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER LOW WATER PRESSURE CHECK STAIC CALL CUSTOMER 253-846-3199 SO SHE CAN BE HOME (Edit: She wants her pressure checked Friday 1/19/18 in the morning)	2/5/2018
MAINTENANCE MISC	14438480007	9103560	Please take pH and get a Cl2 residual. Then flush the meter.	1/12/2018
MAINTENANCE MISC	14440380006	9107883	FLUSH SERVICE LEAVE HANGER	9/15/2017
MAINTENANCE MISC	14442020000	9100586	BROWN WATER FLUSH SERVICE	1/29/2018
WATER Flush Meter	14447514801	9101607	Customer reports dirty water and would like us to flush the meter. Leave a door hanger please.	6/14/2017
MAINTENANCE MISC	14450000202	9102246	BROWN WATER FLUSH SERVICE Customer requests a pressure test. They said they had a plumber check and it was 120psi but they wanted a second opinion. Check Static and Residual and please leave a door hanger with the results.	7/11/2017
MAINTENANCE MISC	14487531901	9104357	opinion. Check Static and Residual and please leave a door hanger with the results.	10/2/2017
MAINTENANCE	14703000002	9100477	Customer reports fluctuating psi.? Causing noises in her plumbing.? Stat. + Residule + door hanger. CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER CODE FOR GATE	6/8/2017
MAINTENANCE MISC	14800016907	9102717	#1920 Customer reports having issues with fixures blowing off due to high water pressure, please take a static and residual.	8/16/2017
MAINTENANCE	15109860000	9101440	Customer requests we come by early in the morning and call 253-847-2973 Customer reports low water pressure, please get a static and residual read and leave a door hanger. Speak with customer if available.	7/3/2017
MAINTENANCE MISC	15155500000	9101465	customer if available.	7/5/2017
WATER Flush Meter	15518700000	9107071	Cusatomer reports water is turning dark grey and wont go away. Flush + Door hanger.	1/10/2018
MAINTENANCE MISC	15521400014	9101818	FLUSH SERVICE AIR IN LINE	7/19/2017
MAINTENANCE MISC	15666480000	9105744	CUSTOMER LOW WATER PRESSURE LEAVE HANGER	11/15/2017
WATER Flush Meter	15809380001	9100454	Customer reports brown water, please flush.	6/7/2017

Southwood System Service Orders - Water Quality - 06/01/2015 - 06/01/2016

RVW

Created dates: All

Selected statuses: Completed, Pending

Action Code.Action code = "WATER Flush", "WATER Flush Meter", "WATER QUALITY", "MAINTENANCE", "MAINTENANCE MISC"

Location.Location number = 10000000-19000000

Service Order.Created date = >= 06/01/2015

Action Code	Customer Number	Service Order Number	Created Comment	Created Date
MAINTENANCE MISC FLUSH	13211551600	9075835	BROWN WATER FLUSH SERVICE	6/1/2015
MAINTENANCE MISC FLUSH	15666940000	9075827	BROWN WATER FLUSH SERVICE	6/1/2015
MAINTENANCE MISC FLUSH	11703920000	9075954	BROWN WATER FLUSH SERVICE	6/4/2015
MAINTENANCE MISC FLUSH	11017160010	9076010	CUSTOMER HAS WHITE SAND IN WATER SYSTEM FLUSH SERVICE	6/5/2015
MAINTENANCE FLUSH	12924860010	9076058	ARTHUR RPTS MILKY LOOKING WATER FOR 2 MOS. PLEASE FLUSH & LEAVE HANGER.	6/8/2015
MAINTENANCE MISC FLUSH	12929260003	9076067	BROWN WATER FLUSH SERVICE	6/8/2015
MAINTENANCE FLUSH	13608800000	9076012	Customer is reporting very Yellow water this morning. Flush + Door hanger	6/8/2015
MAINTENANCE MISC FLUSH	15526200000	9076013	BROWN WATER FLUSH SERVICE	6/8/2015
MAINTENANCE MISC FLUSH	11017880001	9076104	CUSTOMER HAS SEDIMENT IN LINES FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11513250000	9076084	CUSTOMER HAS BLACK WATER FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11513250000	9076084	CUSTOMER HAS BLACK WATER FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11916080002	9076105	BROWN WATER FLUSH SERVICE	6/9/2015
MAINTENANCE FLUSH	12300223001	9076074	JOHN RPTS DIRTY WATER FOR A WEEK OFF & ON. PLEASE FLUSH & LEAVE A HANGER.	6/9/2015
MAINTENANCE FLUSH	14624731003	9076114	Customer reports discolored water started last night and has not gone away. Flush + Door hanger	6/10/2015
MAINTENANCE MISC FLUSH	14438540005	9076182	CUSTOMER HAS BLACK WATER FLUSH SERVICE	6/11/2015
MAINTENANCE MISC	11830630000	9076195	CUSTOMER HAS BROWN WATER AND VERY LOW WATER PRESSURE FLUSH AND CHECK STATIC AND RESIDUAL	6/12/2015
MAINTENANCE MISC FLUSH	12513750000	9076294	CUSTOMER HAS VERY MUDDY WATER FLUSH SERVICE	6/15/2015
MAINTENANCE MISC	13733452605	9076267	POSS. AIR IN LINE FLUSH SERVICE	6/15/2015
MAINTENANCE MISC FLUSH	14645007401	9076248	BROWN WATER FLUSH LEAVE HANGER	6/15/2015
MAINTENANCE MISC FLUSH	11314650000	9076326	BLACK WATER FLUSH SERVICE	6/16/2015
MAINTENANCE FLUSH	11803360004	9076310	CUST RPTS DIRTY WATER FOR 3 DAYS. PLEASE FLUSH & LEAVE HANGER.	6/16/2015
MAINTENANCE MISC	13617600003	9076334	MOVE BOX SO METER CAN BE LOCK CALL JENNIFER IN BILLING TO SEE IF IT NEEDS TO BE LOCKED	6/16/2015
MAINTENANCE MISC FLUSH	12038421406	9076479	BROWN WATER FLUSH SERVICE	6/17/2015
MAINTENANCE MISC FLUSH	15633600001	9076484	BROWN WATER FLUSH	6/17/2015
MAINTENANCE MISC FLUSH	14415880015	9077158	AIR IN LINE FLUSH SERVICE	7/6/2015
MAINTENANCE FLUSH	15518700000	9077131	Customer reports very discolored water. Flush + Door hanger	7/6/2015
MAINTENANCE MISC	11333280000	9077213	BROWN WATER FLUSH SERVICE LEAVE HANGER	7/7/2015
MAINTENANCE MISC FLUSH	14130025312	9077219	BROWN WATER FLUSH SERVICE	7/7/2015
MAINTENANCE MISC FLUSH	11503900000	9077304	BROWN WATER FLUSH SERVICE	7/10/2015
MAINTENANCE MISC FLUSH	13137920000	9077312	BROWN WATER FLUSH SERVICE	7/10/2015
MAINTENANCE FLUSH	13137920000	9077358	Customer has been having problems with Iron floaties in the water since Friday. Flush + Door hanger	7/13/2015
MAINTENANCE MISC FLUSH	14439460004	9077371	BROWN WATER FLUSH SERVICE	7/13/2015
MAINTENANCE MISC FLUSH	13947033401	9077406	BLACK WATER FLUSH H SERVICE	7/14/2015
MAINTENANCE MISC FLUSH	14418810000	9077444	BROWN WATER FLUSH SERVICE	7/16/2015
MAINTENANCE MISC FLUSH	11812750001	9077587	CUSTOMER HAS SAND AND GRIT IN WATER FLUSH SERVICE	7/20/2015
MAINTENANCE MISC FLUSH	11702040001	9077716	BROWN WATER FLUSH SERVICE	7/21/2015
MAINTENANCE FLUSH	11022580002	9077990	DAVE RPTS RUSTY, SILTY DIRTY WATER OFF & ON PLUGGING UP HIS WASH MACHINE & FILTERS FOR 2 YRS. WOULD LIKE HIS LINES FLUSHED REALLY WELL (HYDRANT IS ACROSS THE ST FROM HIM) TO SEE PROB GETS BETTER.	7/23/2015
MAINTENANCE MISC FLUSH	11830410000	9078068	BROWN WATER FLUSH SERVICE	7/27/2015
MAINTENANCE FLUSH	11809450003	9078138	Customer reports Black/Purple water all morning. Won't go away. Flush + Door hanger	7/30/2015
MAINTENANCE FLUSH	13609450013	9078143	Customer reports that Chlorine smell is to strong. Flush + Cl2 residue + Door hanger.	7/30/2015
MAINTENANCE FLUSH	11333280000	9078270	Customer says brown water again. Please flush + Door hanger.	8/6/2015
MAINTENANCE MISC	11808800005	9078273	WATER RUNNING IN METER BOX	8/6/2015
MAINTENANCE MISC FLUSH	11333680000	9078316	BROWN WATER FLUSH SERVICE	8/10/2015
MAINTENANCE FLUSH	13400010802	9078328	Customer reports Brown water s/ particles. happening multiple time during the month. Flush + Door hanger	8/10/2015
MAINTENANCE MISC FLUSH	14445900001	9078394	BROWN WATER FLUSH SERVIC LEAVE HANGER	8/12/2015
MAINTENANCE FLUSH	11326000000	9078500	ANGELA RPTS HER WATER IS BROWN DUE TO THE FIRE DEPT PUTTING OUT A BRUSH FIRE BY HER HS. PLEASE FLUSH & LEAVE A HANGER.	8/18/2015
MAINTENANCE MISC	11808800005	9078618	WATER RUNNING METER BOX METER NOT SPINNING	8/19/2015
MAINTENANCE MISC	15513300000	9078726	BROWN WATER FLUSH SERVICE	8/19/2015
MAINTENANCE MISC	12150780003	9078749	CUSTOMER HAS AIR IN LINE FLUSH SERVICE	8/20/2015
MAINTENANCE MISC	12715050000	9078752	BROWN WATER FLUSH SERVICE	8/20/2015
MAINTENANCE MISC	13939504000	9078779	BROWN WATER FLUSH SERVICE # 215	8/20/2015
MAINTENANCE MISC	13402100009	9079023	AIR IN LINE FLUSH SERVICE LEAVE HANGER	8/25/2015
MAINTENANCE FLUSH	13402100009	9079064	Customer has been flushing water at house for the last 20 min per RVW field tech but with no affect. Customer is requesting return visit for assistance in identifying origin of problem.	8/26/2015
MAINTENANCE MISC FLUSH	13403570002	9079074	BROWN WATER FLUSH SERVICE	8/26/2015
MAINTENANCE MISC	11036000005	9079105	CUSTOMER HAS AIR IN LINE	8/27/2015
MAINTENANCE MISC	14439660010	9079087	CUSTOMER HAS AIR IN LINE	8/27/2015
MAINTENANCE FLUSH	14817508507	9079082	Customer reports "Funky" chemical smell to water. Flush + Cl2 residue + Door hanger	8/27/2015
MAINTENANCE FLUSH	14439560012	9079144	Customer reports cloudy water all weekend. Flush + door hanger	8/31/2015
MAINTENANCE FLUSH	14442060001	9079171	CUST RPTS DIRTY WATER. THEY TRIED TO RUN THEIR HOSE BIB, BUT PROB STILL PERSISTS. PLEASE FLUSH & LEAVE A HANGER.	9/1/2015
MAINTENANCE FLUSH	13734180008	9079201	Customer is experiencing very Milky water. Flush + Door hanger	9/2/2015
MAINTENANCE MISC FLUSH	14439560012	9079208	AIR IN LINE FLUSH SERVICE	9/2/2015
MAINTENANCE FLUSH	14420100002	9079220	Customer reports problems with faucet spitting and white milky water. Flush + Door hanger.	9/3/2015

			DISHES & ON HER HANDS. SHE WOULD LIKE SOMEONE TO CHECK HER CHLORINE LEVEL.	
MAINTENANCE FLUSH	14401200000	9079350	Customer reports problems with sidiment in water for the last week and will not go away. Flush + Door hanger	9/11/2015
MAINTENANCE MISC FLUSH	14438540005	9079477	BROWN WATER FLUSH SERVICE	9/17/2015
MAINTENANCE MISC FLUSH	14438540005	9079497	BROWN WATER FLUSH SERVICE LEAVE HANGER WE WERE OUT THERE ON 9/17 WATER IS STILL BROWN	9/18/2015
MAINTENANCE MISC FLUSH	14440980000	9079506	BROWN WATER FLUSH SERVICE LEAVE HANGER	9/18/2015
MAINTENANCE FLUSH	12300250101	9079648	customer reports white water with oil film on top. Flush + Door hanger.	9/21/2015
MAINTENANCE FLUSH	14438540005	9079730	GAY RPTS RVWC OUT ON FRIDAY & FLUSHED & WATER WAS CLEAR FOR A FEW MINS & BECAME DIRTY AGAIN. IS STILL DIRTY. PLEASE FLUSH & LEAVE HANGER. CUST UPSET.	9/21/2015
MAINTENANCE MISC FLUSH	14438120005	9079779	BROWN WATER FLUSH SERVICE	9/22/2015
MAINTENANCE MISC FLUSH	14441560006	9079921	BROWN WATER FLUSH SERVICE	9/23/2015
MAINTENANCE MISC FLUSH	13734900000	9080015	BROWN WATER FLUSH SERVICE	9/24/2015
MAINTENANCE MISC FLUSH	14438540005	9080046	BROWN WATER FLUSH SERVICE	9/25/2015
MAINTENANCE FLUSH	15526200000	9080123	Customer reports Brown/Black water has returned. flush + Door hanger	9/30/2015
MAINTENANCE MISC FLUSH	11810500003	9080188	BROWN WATER FLUSH SERVICE	10/5/2015
MAINTENANCE MISC FLUSH	13733453802	9080197	CUSTOMER REPORTS AIR IN LINE FLUSH SERVICE	10/5/2015
WATER Quality	13886240002	9080191	RICHARD RPTS AN AFTER TASTE IN HIS WATER & TASTE IS GETTING WORSE. HE COULD NOT DESCRIBE THE TASTE, BUT THOUGHT IT MIGHT BE CHEMICAL LIKE? SAID HE DOESN'T NEED THE WATER FLUSHED, BUT TESTED?	10/5/2015
MAINTENANCE MISC FLUSH	14441280001	9080208	BROWN WATER FLUSH SERVICE	10/5/2015
MAINTENANCE MISC FLUSH	15518700000	9080227	CUSTOMER HAS BEEN GETTING A LOT OF BROWN WATER FLUSH SERVICE	10/6/2015
MAINTENANCE FLUSH	11703410008	9080264	Customer reports bad "Onion & Garlic" smell has returned. Flush + Door hanger.	10/8/2015
MAINTENANCE MISC FLUSH	14439171205	9080259	BROWN WATER FLUSH SERVICE	10/8/2015
MAINTENANCE MISC FLUSH	11017860002	9080578	BROWN WATER FLUSH SERVICE	10/19/2015
MAINTENANCE FLUSH	11023500000	9080577	Customer reports blackish water since yesterday afternoon. Flush + Door hanger	10/19/2015
MAINTENANCE MISC FLUSH	14439260003	9080591	BROWN WATER FLUSH SERVICE	10/19/2015
MAINTENANCE MISC FLUSH	14440460009	9080600	BROWN WATER FLUSH SERVICE	10/19/2015
MAINTENANCE FLUSH	14441640000	9080595	Customer reports Black/Red water has returned. Flush + Door hanger	10/19/2015
MAINTENANCE FLUSH	14645020601	9080576	Customer reports Brow water started yesterday afternoon and has not gone away. Flush + Door hanger	10/19/2015
MAINTENANCE MISC FLUSH	15640600003	9080602	BROWN WATER FLUSH SERVICE	10/19/2015
MAINTENANCE MISC FLUSH	15809280000	9080582	BROWN WATER FLUSH SERVICE LEAVE HANGER	10/19/2015
MAINTENANCE FLUSH	11000700008	9080596	Customer reports very bad odor has returned. Previous flushing cured problem. Flush + Door hanger	10/19/2015
MAINTENANCE FLUSH	13013250000	9080747	Customer reports Sediment is clogging plumbing fixtures. Flush + Door hanger	10/20/2015
MAINTENANCE FLUSH	14441340002	9080742	Customer reports water is cloudy with Yellow tint. Flush + Door hanger.	10/20/2015
MAINTENANCE MISC	11512600001	9080985	MOVE METER OUT SIDE OF FENCE ALSO REPALCE METER OFFICE REQUEST	10/21/2015
MAINTENANCE MISC FLUSH	13019500000	9080976	CUSTOMER HAS BLACK WATER FLUSH SERVICE	10/21/2015
MAINTENANCE MISC FLUSH	13841511600	9080986	BLACK WATER FLUSH SERVICE	10/21/2015
MAINTENANCE MISC FLUSH	14440280000	9080978	BLACK WATER FLUSH SERVICE	10/21/2015
MAINTENANCE FLUSH	12150360000	9081017	Customer reports Rusty water has been around for the last couple of days. Flush + Door hanger	10/22/2015
MAINTENANCE MISC FLUSH	14441180001	9081024	BROWN WATER FLUSH SERVICE	10/22/2015
WATER Flush	11702280010	9081090	MARY KISSINGER, NEW TENANT RPTS DIRTY WATER FOR SEVERAL DAYS. HAS LET WATER RUN, BUT PROB PERSISTS. PLEASE FLUSH & LEAVE HANGER. 253-442-7512	10/23/2015
MAINTENANCE MISC FLUSH	14438060002	9081072	BROWN WATER FLUSH SERVICE LEAVE HANGER	10/23/2015
MAINTENANCE MISC FLUSH	15808820002	9081143	BLACK WATER FLUSH SERVICE LEAVE HANGER	10/23/2015
MAINTENANCE MISC FLUSH	15809380001	9081162	BLACK WATER FLUSH SERVICE	10/26/2015
MAINTENANCE MISC	13005000001	9081205	CUSTOMER HAS STRONG CL2 SMELL	10/28/2015
MAINTENANCE MISC	11556040000	9081213	METER WAS PULLED IN 2010 CUSTOMER SAID METER IS THERE JASON CAN NOT GET CLY LOCK OFF IF METER IS THERE NEED READ AND METER # AND UNLOCK ALSO THER IS A METER NEXT TO THIS ONE AND NOT IN SYSTEM GET METER # AND READ AND ADDRESS OF WHERE THIS METER GOES CALL CAROL IN OFFICE WITH INF.	10/29/2015
WATER Flush	13887800507	9081307	CUST RPTS BROWN/REDISH WATER. PLEASE FLUSH & LEAVE HANGER.	11/2/2015
MAINTENANCE FLUSH	14438880002	9081337	Customer reports water has turned very brown this morning. Flush + Door hanger	11/4/2015
MAINTENANCE MISC FLUSH	13714102000	9081416	AIR IN LINE FLUSH SERVICE	11/9/2015
MAINTENANCE MISC FLUSH	13730280002	9081406	BROWN WATER FLUSH SERVICE	11/9/2015
MAINTENANCE MISC FLUSH	13730820001	9081420	AIR IN LINE FLUSH SERVICE	11/9/2015
MAINTENANCE MISC FLUSH	15663350006	9081415	AIR IN LINE FLUSH SERVICE	11/9/2015
MAINTENANCE MISC FLUSH	14440940001	9081429	BROWN WATER FLUSH SERVICE AND LEAVE HANGER CUSTOMER CALLED AROUND 11:00 11/10 FOR US FLUSH SHE LEFT VOICE MAIL FOR JIMMY TO CALL HER ABOUT HER WATER HE HAS NOT HER BACK BE SURE THIS FLUSH IS NONE TODAY	11/10/2015
MAINTENANCE MISC FLUSH	14438060002	9081458	BROWN WATER FLUSH SERVICE LEAVE HANGER	11/11/2015
MAINTENANCE MISC FLUSH	13005000001	9081529	BROWN WATER FLUSH SERVICE	11/17/2015
MAINTENANCE FLUSH	13300078601	9081730	Custome reports very bad metallic taste to water. Cl2 Res. + Flush + Door hanger.	11/18/2015
MAINTENANCE FLUSH	14413060001	9081727	Tennant reports very cloudy water for the las couple of days and is concerned. Flush + Door hanger.	11/18/2015
MAINTENANCE MISC FLUSH	13004750009	9081850	Customer claims dirty water. Check service at house for discoloration. I will contact customer and aadvise her once again to flush her hot water tank.	11/19/2015
MAINTENANCE MISC FLUSH	11830120000	9081924	CUSTOMER HAS BLACK WATER FLUSH SERVICE 253-846-6590	11/20/2015
MAINTENANCE MISC FLUSH	12150960004	9081969	BLACK WATER AND AIR IN LINE FLUSH SERVICE LEAVE HANGER	11/23/2015
MAINTENANCE FLUSH	13005000001	9081965	Customer called reporting discolored water + sediment. Flushing FH does not affect her situation. "Y" strainer? Flush + Door hanger	11/23/2015
MAINTENANCE MISC FLUSH	14421380000	9081967	BROWN WATER FLUSH SERVICE	11/23/2015
MAINTENANCE MISC	13403180003	9082009	CUSTOMER REPORTS WATER RUNNING OUT OF METER BOX	11/25/2015
MAINTENANCE FLUSH	11007834900	9082092	Customer reports Brown water this morning and it will not go away. Flush + door hanger	12/3/2015
MAINTENANCE MISC FLUSH	11830120000	9082245	BLACK WATER FLUSH SERVICE	12/14/2015
MAINTENANCE FLUSH	13882360001	9082655	Customer reports Brown water since earlier in morning and it has not gone away. Flush + Door hanger	12/28/2015
MAINTENANCE FLUSH	11936460008	9082687	Customer reports Black chunks in water since last night. Had to pull kids from tub this morning. Flush + Door hanger.	12/30/2015
MAINTENANCE FLUSH	13005000001	9082710	Customer reports Black water w/ particles has returned. Flush + Door hanger	12/31/2015
MAINTENANCE FLUSH	13025500000	9082819	Customer reports Brown water & sand will not go away. Flush + Door hanger.	1/7/2016
MAINTENANCE FLUSH	14301045703	9082825	Customer reports water is leaving White film on everything that they cant remove. Flush + Door hanger	1/7/2016

MAINTENANCE FLUSH	15660820000	9082820	Customer reports discolored water all of a sudden showed up. Still having problems. Flush + Door hanger	1/7/2016
MAINTENANCE FLUSH	11703980001	9082844	Customer reports tub full of "Mud". Flush + Door hanger	1/9/2016
WATER Quality	14901045703	9082881	CUST RPTS HE HAD A WO DONE ON 1/8/16, COMPLAINED ABOUT WHITE PARTICLES ON HIS COFFEE CARAFFE, & IN HIS WATER. HE SAID SOMEONE DID COME OUT & FLUSH & THE PROB DIDN'T GO AWAY. WANTS TO KNOW WHAT THE WHT PARTICLES ARE. PLEASE LEAVE HANGER WITH YOUR FINDINGS.	1/11/2016
MAINTENANCE FLUSH	15518700000	9082936	Customer reports grey water from faucets. Home at end of cul-de-sac. Flush + Door hanger.	1/14/2016
MAINTENANCE FLUSH	13034750000	9082959	Customer reports very Brown water s/ particles. Flush + Door hanger	1/15/2016
MAINTENANCE MISC FLUSH	11513250000	9083512	BROWN WATER FLUSH SERVICE	1/25/2016
MAINTENANCE MISC FLUSH	13203150001	9083650	BROWN WATER FLUSH SERVICE	1/27/2016
MAINTENANCE FLUSH	11022780002	9083693	Customer reports very Black water w/ particles. Upset. Flush + Door hanger	1/29/2016
MAINTENANCE MISC FLUSH	11332000005	9083690	AIR IN LINE FLUSH SERVICE	1/29/2016
MAINTENANCE MISC FLUSH	11323000000	9083735	BLACK WATER FLUSH SERVICE	2/1/2016
MAINTENANCE FLUSH	13879260007	9083718	CUST RPTS BLACK WATER SINCE LAST NIGHT. TRIED TO FLUSH IT OUT, BUT WATER IS STILL TINTED IN COLOR. PLEASE FLUSH & LEAVE A HANGER.	2/1/2016
MAINTENANCE FLUSH	11316000000	9083781	CustomerReports Black water has returned. Normally happens after 8 pm at night. Flush + door hanger.	2/3/2016
MAINTENANCE MISC	14130013500	9083818	CUSTOMER HAS HIGH WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	2/4/2016
MAINTENANCE MISC FLUSH	11316000000	9084522	BLACK WATER FLUSH SERVICE	2/24/2016
MAINTENANCE FLUSH	11902820005	9084502	CUST RPTS RUSTY COLORED WATER. PLEASE FLUSH & LEAVE HANGER.	2/24/2016
MAINTENANCE MISC FLUSH	11912950014	9084529	CUSTOMER HAS HAD BROWN WATER FOR TWO DAYS FLUSH SERVICE	2/24/2016
MAINTENANCE MISC FLUSH	12200950000	9084519	BROWN WATER FOR LAST 24 HRS FLUSH SERVICE	2/24/2016
MAINTENANCE FLUSH	12216870000	9084504	CUST AT THE DENTAL OFFICE AT THIS ADDRESS RPTS BROWN WATER. PLEASE FLUSH.	2/24/2016
MAINTENANCE MISC FLUSH	13947031807	9084527	AIR IN LINE FLUSH SERVICE	2/24/2016
MAINTENANCE FLUSH	14021621200	9084501	CUST OF ART'S RPTS DIRTY WATER. PLEASE FLUSH & LEAVE HANGER.	2/24/2016
MAINTENANCE MISC FLUSH	14021621600	9084513	BROWN WATER FLUSH SERVICE	2/24/2016
MAINTENANCE FLUSH	14130006809	9084500	CUST RPTS DIRTY WATER. PLEASE FLUSH & LEAVE HANGER.	2/24/2016
MAINTENANCE MISC FLUSH	14021540001	9084530	BROWN WATER FLUSH SERVICE	2/25/2016
MAINTENANCE FLUSH	11316000000	9084552	Customer reports that brown water has returned and has filled toilet and tub. Flush + Door hanger	2/26/2016
MAINTENANCE MISC FLUSH	11812750001	9084594	BROWN WATER FLUSH SERVICE	3/1/2016
MAINTENANCE MISC FLUSH	12754310001	9084583	BROWN WATER FLUSH SERVICE	3/1/2016
MAINTENANCE FLUSH	14440920002	9084665	Customer reports water water totally black last night and still experiencing problems this morning. Flush + Door hanger.	3/7/2016
MAINTENANCE FLUSH	12039180009	9084787	Customer reports problem with ongoing staining and particles. Flush + door hanger.	3/14/2016
MAINTENANCE MISC FLUSH	11937620003	9084986	CUSTOMER HAS BLACK WATER FLUSH SERVICE LEAVE HANGER	3/17/2016
MAINTENANCE FLUSH	12620046805	9084983	Customer reports dark tint to water & black particles. Flush + Door hanger	3/17/2016
MAINTENANCE MISC	13200051200	9085030	BLACK WATER AND AIR IN LINE	3/18/2016
MAINTENANCE MISC FLUSH	14645000203	9085026	BROWN WATER FLUSH SERVICE CUSTOMER HAS BABY IN HOME AND REQUEST TO FLUSH TODAY LEAVE HANGER	3/18/2016
MAINTENANCE FLUSH	14435380002	9085449	Customer reports Brown/Rusty water thruought home. Flush + Door hanger	3/29/2016
MAINTENANCE FLUSH	11810700001	9085470	Customer reports water is making family itch & be sick. C12 Resid. + Flush + Door hanger	3/30/2016
MAINTENANCE FLUSH	15808820002	9085468	Customer has been experiencing Brown/Rusty wate since late last night and it is not going away. Flush + Door hanger.	3/30/2016
MAINTENANCE FLUSH	14441180001	9085503	03/31/16 Emergency Line @ 6:11pm - Customer reports "Mud" coming out of her faucets. Flush + Door hanger	4/1/2016
MAINTENANCE MISC FLUSH	11000920005	9085531	BLACK WATER FLUSH SERVICE	4/1/2016
MAINTENANCE MISC FLUSH	13855500002	9085557	CUSTOMER HAS BLACK WATER FLUSH SERVICE	4/4/2016
MAINTENANCE FLUSH	15503200002	9085562	customer reports problems with very Brown water comming from all her faucets. Flush + Door hanger.	4/4/2016
MAINTENANCE MISC FLUSH	13020000008	9085597	BROWN WATER FLUSH SERVICE	4/6/2016
MAINTENANCE FLUSH	15522900002	9085605	Customer reports discolored water since yesterday evening and it has not gone away. Flush + door hanger.	4/6/2016
MAINTENANCE FLUSH	11015020002	9085660	Customer reports Black slimy substance building up around sinks & tub. Flush + C12 resid + Door hanger	4/11/2016
MAINTENANCE MISC FLUSH	13410560001	9086231	BROWN WATER FLUSH SERVICE	4/22/2016
MAINTENANCE MISC FLUSH	11937080002	9086310	BROWN WATER FLUSH SERVICE	4/25/2016
MAINTENANCE FLUSH	12200800000	9086301	Store Mngr. reports problems with Brown water. Not sure if related to water main break. Flush + Door hanger	4/25/2016
MAINTENANCE MISC FLUSH	12509900201	9086324	BROWN WATER FLUSH SERVICE	4/25/2016
MAINTENANCE MISC FLUSH	14021621600	9086311	BROWN WATER FLUSH SERVICE LEAVE HANGER	4/25/2016
MAINTENANCE MISC FLUSH	14021623501	9086325	BROWN WATER FLUSH SERVICE	4/25/2016
MAINTENANCE FLUSH	15859953000	9086461	Customer reports problems with lots of Sediment. Flush service + Door hanger.	5/3/2016
MAINTENANCE MISC FLUSH	12512750002	9086543	BROWN WATER FLUSH SERVICE	5/6/2016
MAINTENANCE MISC FLUSH	15513300000	9086597	BROWN WATER FLUSH SERVICE	5/10/2016
MAINTENANCE FLUSH	11701000000	9086664	Customer reports very dark tint to water. Started last night and has not gone away. Flush + Door hanger	5/12/2016
MAINTENANCE MISC FLUSH	11701000000	9086679	BROWN WATER FLUSH SERVICE	5/12/2016
MAINTENANCE MISC FLUSH	12005024803	9086678	CUST RPTS DIRTY WATER. THEY TURNED THE WATER OFF TO FIX A BROKEN PIPE & LET THE WATER RUN FOR 20 MINS, BUT HOT WATER IS STILL DIRTY. THEY RAN THE HOT WATER UNTIL IT WAS COLD. PLEASE FLUSH & LEAVE HANGER. 253-548-7650.	5/12/2016
MAINTENANCE MISC FLUSH	13908000000	9086663	BROWN WATER FLUSH SERVICE	5/12/2016
MAINTENANCE MISC FLUSH	13981034103	9086740	BROWN WATER FLUSH SERVICE	5/16/2016
MAINTENANCE MISC FLUSH	11830090000	9087239	BLACK WATER FLUSH SERVICE	5/23/2016
MAINTENANCE MISC FLUSH	15522900002	9087238	BROWN WATER FLUSH SERVICE	5/23/2016
MAINTENANCE MISC FLUSH	15514500000	9087322	BROWN WATER FLUSH SERVICE	5/24/2016
MAINTENANCE FLUSH	15808820002	9087301	Mother was bathing child & water turned black. Problem persistent for 2 weeks. Flush + door hanger.	5/24/2016
MAINTENANCE FLUSH	11022680000	9087431	Customer reports problems with sediment in water clogging fixtures. Flush + Door hanger.	5/31/2016

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Action Code	Customer Number	Service Order Number	Created Comment	Date
MAINTENANCE FLUSH	11000700008	9080596	Customer reports very bad odor has returned. Previous flushing cured problem. Flush + Door hanger	10/19/2015
MAINTENANCE MISC FLUSH	11000920005	9085531	BLACK WATER FLUSH SERVICE	4/1/2016
MAINTENANCE FLUSH	11007834900	9082092	Customer reports Brown water this morning and it will not go away. Flush + door hanger	12/3/2015
MAINTENANCE FLUSH	11015020002	9085660	Customer reports Black slimy substance building up around sinks & tub. Flush + Cl2 resid + Door hanger	4/11/2016
MAINTENANCE MISC FLUSH	11017160010	9076010	CUSTOMER HAS WHITE SAND IN WATER SYSTEM FLUSH SERVICE	6/5/2015
MAINTENANCE MISC FLUSH	11017160010	9076010	CUSTOMER HAS WHITE SAND IN WATER SYSTEM FLUSH SERVICE	6/5/2015
MAINTENANCE MISC FLUSH	11017860002	9080578	BROWN WATER FLUSH SERVICE	10/19/2015
MAINTENANCE MISC FLUSH	11017880001	9076104	CUSTOMER HAS SEDIMENT IN LINES FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11017880001	9076104	CUSTOMER HAS SEDIMENT IN LINES FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11017880001	9077342	BROWN WATER FLUSH SERVICE	7/13/2015
WATER Flush	11018970003	9075873	Y-Strainer Flush	6/2/2015
WATER Flush	11018970003	9075873	Y-Strainer Flush	6/2/2015
WATER Flush	11018970003	9077175	Y-Strainer Flush	7/6/2015
WATER Flush	11018970003	9077343	Y-Strainer Flush	7/13/2015
WATER Flush	11018970003	9077866	Y-Strainer Flush	7/22/2015
WATER Flush	11020200002	9075867	Y-Strainer Flush	6/2/2015
WATER Flush	11020200002	9076152	Y-Strainer Flush	6/11/2015
WATER Flush	11020200002	9076244	Y-Strainer Flush	6/15/2015
WATER Flush	11020200002	9075867	Y-Strainer Flush	6/2/2015
WATER Flush	11020200002	9077172	Y-Strainer Flush	7/6/2015
WATER Flush	11020200002	9077340	Y-Strainer Flush	7/13/2015
WATER Flush	11020200002	9077862	Y-Strainer Flush	7/22/2015
MAINTENANCE FLUSH	11022580002	9077990	DAVE RPTS RUSTY, SILTY DIRTY WATER OFF & ON PLUGGING UP HIS WASH MACHINE & FILTERS FOR 2 YRS. WOULD LIKE HIS LINES FLUSHED REALLY WELL (HYDRANT IS ACROSS THE ST FROM HIM) TO SEE PROB GETS BETTER.	7/23/2015
MAINTENANCE FLUSH	11022680000	9087431	Customer reports problems with sediment in water clogging fixtures. Flush + Door hanger.	5/31/2016
WATER Flush	11022760001	9075868	Y-Strainer Flush	6/2/2015
WATER Flush	11022760001	9076245	Y-Strainer Flush	6/15/2015
WATER Flush	11022760001	9075868	Y-Strainer Flush	6/2/2015
WATER Flush	11022760001	9077341	Y-Strainer Flush	7/13/2015
MAINTENANCE FLUSH	11022780002	9083693	Customer reports very Black water w/ particles. Upset. Flush + Door hanger	1/29/2016
MAINTENANCE FLUSH	11023500000	9080577	Customer reports blackish water since yesterday afternoon. Flush + Door hanger	10/19/2015
MAINTENANCE MISC	11036000005	9079105	CUSTOMER HAS AIR IN LINE	8/27/2015
MAINTENANCE MISC FLUSH	11314650000	9076326	BLACK WATER FLUSH SERVICE	6/16/2015
MAINTENANCE FLUSH	11316000000	9083781	Customer Reports Black water has returned. Normally happens after 8 pm at night. Flush + door hanger.	2/3/2016
MAINTENANCE MISC FLUSH	11316000000	9084522	BLACK WATER FLUSH SERVICE	2/24/2016
MAINTENANCE FLUSH	11316000000	9084552	Customer reports that brown water has returned and has filled toilet and tub. Flush + Door hanger	2/26/2016
MAINTENANCE MISC FLUSH	11323000000	9083735	BLACK WATER FLUSH SERVICE	2/1/2016
MAINTENANCE FLUSH	11326000000	9078500	ANGELA RPTS HER WATER IS BROWN DUE TO THE FIRE DEPT PUTTING OUT A BRUSH FIRE BY HER HS. PLEASE FLUSH & LEAVE A HANGER.	8/18/2015
MAINTENANCE MISC FLUSH	11332000005	9083690	AIR IN LINE FLUSH SERVICE	1/29/2016
MAINTENANCE MISC	11333280000	9077213	BROWN WATER FLUSH SERVICE LEAVE HANGER	7/7/2015
MAINTENANCE FLUSH	11333280000	9078270	Customer says brown water again. Please flush + Door hanger.	8/6/2015
MAINTENANCE MISC FLUSH	11333680000	9078316	BROWN WATER FLUSH SERVICE	8/10/2015
MAINTENANCE MISC FLUSH	11503900000	9077304	BROWN WATER FLUSH SERVICE	7/10/2015
MAINTENANCE MISC	11512600001	9080985	MOVE METER OUT SIDE OF FENCE ALSO REPALCE METER OFFICE REQUEST	10/21/2015
MAINTENANCE MISC FLUSH	11513250000	9076084	CUSTOMER HAS BLACK WATER FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11513250000	9076084	CUSTOMER HAS BLACK WATER FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11513250000	9083512	BROWN WATER FLUSH SERVICE	1/25/2016
MAINTENANCE MISC	11556040000	9081213	METER WAS PULLED IN 2010 CUSTOMER SAID METER IS THERE JASON CAN NOT GET CLY LOCK OFF IF METER IS THERE NEED READ AND METER # AND UNLOCK ALSO THER IS A METER NEXT TO THIS ONE AND NOT IN SYSTEM GET METER # AND READ AND ADDRESS OF WHFRF THIS MFTFR GOFPS CA11 CAROL IN OFFICE WITH INF.	10/29/2015
MAINTENANCE FLUSH	11701000000	9086664	Customer reports very dark tint to water. Started last night and has not gone away. Flush + Door hanger	5/12/2016
MAINTENANCE MISC FLUSH	11701000000	9086679	BROWN WATER FLUSH SERVICE	5/12/2016
MAINTENANCE MISC FLUSH	11702040001	9077716	BROWN WATER FLUSH SERVICE	7/21/2015
WATER Flush	11702280010	9081090	MARY KISSINGER, NEW TENANT RPTS DIRTY WATER FOR SEVERAL DAYS. HAS LET WATER RUN, BUT PROB PERSISTS. PLEASE FLUSH & LEAVE HANGER. 253-442-7512	10/23/2015
MAINTENANCE FLUSH	11703410008	9080264	Customer reports bad "Onion & Garlic" smell has returned. Flush + Door hanger.	10/8/2015
MAINTENANCE MISC FLUSH	11703920000	9075954	BROWN WATER FLUSH SERVICE	6/4/2015
MAINTENANCE MISC FLUSH	11703920000	9075954	BROWN WATER FLUSH SERVICE	6/4/2015
MAINTENANCE FLUSH	11703980001	9082844	Customer reports tub full of "Mud". Flush + Door hanger	1/8/2016
MAINTENANCE MISC	11715980004	9085758	SEE IF METER CAN BE MOVED OUTSIDE OF GATE CAN NOT GET TO METER TO LOCK WHEN ON LOCK OFF LIST	4/15/2016
MAINTENANCE FLUSH	11803360004	9076310	CUST RPTS DIRTY WATER FOR 3 DAYS. PLEASE FLUSH & LEAVE HANGER.	6/16/2015
MAINTENANCE MISC	11808800005	9078273	WATER RUNNING IN METER BOX	8/6/2015
MAINTENANCE MISC	11808800005	9078618	WATER RUNNING METER BOX METER NOT SPINNING	8/19/2015
MAINTENANCE FLUSH	11809450003	9078138	Customer reports Black/Purple water all morning. Won't go away. Flush + Door hanger	7/30/2015
MAINTENANCE MISC	11810000000	9077155	CUSTOMER REPORTS LOW WATER PRESSURE WHEN NEIGHBOR RUNS HIS WATER	7/6/2015
MAINTENANCE MISC FLUSH	11810500003	9080188	BROWN WATER FLUSH SERVICE	10/5/2015
MAINTENANCE FLUSH	11810700001	9085470	Customer reports water is making family itch & be sick. Cl2 Resid. + Flush + Door hanger	3/30/2016
MAINTENANCE MISC	11811800006	9077702	MOVE METER BOX SO METER CAN BE TURN OFF BY METER READER LEAVE METER ON	7/21/2015

MAINTENANCE MISC FLUSH	11830120000	9082245	BLACK WATER FLUSH SERVICE	12/1/2015
MAINTENANCE MISC FLUSH	11830410000	9078068	BROWN WATER FLUSH SERVICE	6/11/2015
MAINTENANCE MISC	11830630000	9076195	CUSTOMER HAS BROWN WATER AND VERY LOW WATER PRESSURE FLUSH AND CHECK STATIC AND RESIDUAL	6/11/2015
MAINTENANCE FLUSH	11902820005	9084502	CUST RPTS RUSTY COLORED WATER. PLEASE FLUSH & LEAVE HANGER.	2/24/2016
MAINTENANCE MISC FLUSH	11912950014	9084529	CUSTOMER HAS HAD BROWN WATER FOR TWO DAYS FLUSH SERVICE	2/24/2016
MAINTENANCE MISC FLUSH	11916080002	9076105	BROWN WATER FLUSH SERVICE	6/9/2015
MAINTENANCE MISC FLUSH	11916080002	9076105	BROWN WATER FLUSH SERVICE	6/9/2015
MAINTENANCE FLUSH	11936460008	9082687	Customer reports Black chunks in water since last night. Had to pull kids from tub this morning. Flush + Door hanger.	12/30/2015
MAINTENANCE MISC FLUSH	11937080002	9086310	BROWN WATER FLUSH SERVICE	4/25/2016
MAINTENANCE MISC FLUSH	11937620003	9084986	CUSTOMER HAS BLACK WATER FLUSH SERVICE LEAVE HANGER	3/17/2016
MAINTENANCE MISC	12000300004	9082091	CUSTOMER HAS WATER LEAK CHECK METER BOX FOR ANY WATER IN BOX	12/2/2015
MAINTENANCE MISC	12001100001	9085371	LOW WATER PRESSURE	3/24/2016
WATER Flush	12005018001	9076156	Y-Strainer Flush	6/11/2015
WATER Flush	12005018001	9077864	Y-Strainer Flush	7/22/2015
MAINTENANCE MISC FLUSH	12005024803	9086678	CUST RPTS DIRTY WATER. THEY TURNED THE WATER OFF TO FIX A BROKEN PIPE & LET THE WATER RUN FOR 20 MINS, BUT HOT WATER IS STILL DIRTY. THEY RAN THE HOT WATER UNTIL IT WAS COLD. PLEASE FLUSH & LEAVE HANGER. 253-548-7650.	5/12/2016
MAINTENANCE MISC	12010500001	9083876	CHECK THIS METER # 46974126 SEE IF IT IS A IRRIGATION METER OFFICE REQUEST	2/9/2016
MAINTENANCE MISC FLUSH	12038421406	9076479	BROWN WATER FLUSH SERVICE	6/17/2015
MAINTENANCE FLUSH	12039180009	9084787	Customer reports problem with ongoing staining and particles. Flush + door hanger.	3/14/2016
MAINTENANCE FLUSH	12150360000	9081017	Customer reports Rusty water has been around for the last couple of days. Flush + Door hanger	10/22/2015
MAINTENANCE MISC	12150780003	9078749	CUSTOMER HAS AIR IN LINE FLUSH SERVICE	8/20/2015
MAINTENANCE MISC FLUSH	12150960004	9081969	BLACK WATER AND AIR IN LINE FLUSH SERVICE LEAVE HANGER	11/23/2015
MAINTENANCE MISC	12160048301	9082675	CUSTOMER HAS NO WATER PRESSURE	12/29/2015
MAINTENANCE FLUSH	12200800000	9086301	Store Mngr. reports problems with Brown water. Not sure if related to water main break. Flush + Door hanger	4/25/2016
MAINTENANCE MISC FLUSH	12200950000	9084519	BROWN WATER FOR LAST 24 HRS FLUSH SERVICE	2/24/2016
MAINTENANCE MISC	12216500000	9076592	PLEASE DO THIS AS YOU HAVE TIME - I'M TRYING TO FIND OUT IF THERE IS A METER FOR THIS PROPERTY SOMEWHERE. WE HAVE A LOCATION WITH NO INFORMATION AT ALL, INCLUDING METER INFORMATION. IT MAY BE AN ERROR AND THERE MAY NOT BE A METER IF THERE IS IT WOULD BE ALONG 208TH ST	6/17/2015
MAINTENANCE FLUSH	12216870000	9084504	CUST AT THE DENTAL OFFICE AT THIS ADDRESS RPTS BROWN WATER. PLEASE FLUSH.	2/24/2016
MAINTENANCE MISC	12300040000	9079388	DISTANCE TO & LOCATION OF NEAREST FIRE HYDRANT FOR 9326 220TH ST CT E, SPACE #41.	9/14/2015
MAINTENANCE MISC	12300070001	9082774	CUSTOMER HAS WATER USAGE ON METER # 11750425 CHECK POSS. LEAKS ON OUR SIDE AS PER CUSTOMER	1/5/2016
MAINTENANCE MISC	12300070001	9083804	CUSTOMER REQUEST TO HAVE METER CHECK TO SEE IF METER IS SPINNING AFTER LEAK FIX METER # 11750425 PHONE # 760-815-7636	2/4/2016
MAINTENANCE FLUSH	12300223001	9076074	JOHN RPTS DIRTY WATER FOR A WEEK OFF & ON. PLEASE FLUSH & LEAVE A HANGER.	6/9/2015
MAINTENANCE FLUSH	12300223001	9076074	JOHN RPTS DIRTY WATER FOR A WEEK OFF & ON. PLEASE FLUSH & LEAVE A HANGER.	6/9/2015
MAINTENANCE MISC	12300245304	9082993	POSS. LEAK AT WATER METER. METER IS OFF CHECK FOR LEAKS AT METER. TURN WATER BACK OFF AFTER CHECKING	1/18/2016
MAINTENANCE FLUSH	12300250101	9079648	customer reports white water with oil film on top. Flush + Door hanger.	9/21/2015
MAINTENANCE FLUSH	12300561501	9085553	customer reports water turned deep Brown an hour ago and has not went away. Flush + Door hanger	4/4/2016
MAINTENANCE MISC	12500553000	9087015	CUSTOMER HAS NO WATER TO HOME [ NOT ON LOCK- OFF LIST ]	5/19/2016
MAINTENANCE MISC FLUSH	12509900201	9086324	BROWN WATER FLUSH SERVICE	4/25/2016
MAINTENANCE MISC FLUSH	12512750002	9086543	BROWN WATER FLUSH SERVICE	5/6/2016
MAINTENANCE MISC FLUSH	12513750000	9076294	CUSTOMER HAS VERY MUDDY WATER FLUSH SERVICE	6/15/2015
MAINTENANCE FLUSH	12620046805	9084983	Customer reports dark tint to water & black particles. Flush + Door hanger	3/17/2016
MAINTENANCE MISC	12640001001	9086517	CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	5/6/2016
MAINTENANCE MISC	12715050000	9078752	BROWN WATER FLUSH SERVICE	8/20/2015
WATER Flush	12715850001	9075876	Blowoff Flush	6/2/2015
WATER Flush	12715850001	9076158	Blow Off flush	6/11/2015
WATER Flush	12715850001	9076246	Blowoff Flush	6/15/2015
WATER Flush	12715850001	9075876	Blowoff Flush	6/2/2015
WATER Flush	12715850001	9077176	Blowoff Flush	7/6/2015
WATER Flush	12715850001	9077347	Blow Off Flush	7/13/2015
WATER Flush	12715850001	9077868	Y-Strainer Flush	7/22/2015
MAINTENANCE MISC	12716070001	9082601	TRUCK BACK OVER METER BOXES CUSTOMER REPORTS WATER AROUND METER BOXES	12/22/2015
MAINTENANCE MISC FLUSH	12754310001	9084583	BROWN WATER FLUSH SERVICE	3/1/2016
MAINTENANCE MISC	12920160004	9082828	REPLACE METER STOP	1/7/2016
MAINTENANCE FLUSH	12924860010	9076058	ARTHUR RPTS MILKY LOOKING WATER FOR 2 MOS. PLEASE FLUSH & LEAVE HANGER.	6/8/2015
MAINTENANCE FLUSH	12924860010	9076058	ARTHUR RPTS MILKY LOOKING WATER FOR 2 MOS. PLEASE FLUSH & LEAVE HANGER.	6/8/2015
MAINTENANCE MISC FLUSH	12929260003	9076067	BROWN WATER FLUSH SERVICE	6/8/2015
MAINTENANCE MISC FLUSH	12929260003	9076067	BROWN WATER FLUSH SERVICE	6/8/2015
WATER Flush	13004750009	9075866	Y-Strainer Flush	6/2/2015
WATER Flush	13004750009	9076150	Y-Strainer Flush	6/11/2015
WATER Flush	13004750009	9076243	Y-Strainer Flush	6/15/2015
WATER Flush	13004750009	9075866	Y-Strainer Flush	6/2/2015
WATER Flush	13004750009	9077170	Y-Strainer Flush	7/6/2015
WATER Flush	13004750009	9077339	Y-Strainer Flush	7/13/2015
WATER Flush	13004750009	9077861	Y-Strainer Flush	7/22/2015
MAINTENANCE MISC FLUSH	13004750009	9080836	CUSTOMER HAS BLACK WATER FLUSH SERVICE	10/20/2015
MAINTENANCE MISC FLUSH	13004750009	9081850	Customer claims dirty water. Check service at house for discoloration. I will contact customer and advise her once again to flush her hot water tank.	11/19/2015
WATER Flush	13005000001	9075865	Y-Strainer Flush	6/2/2015
WATER Flush	13005000001	9076148	Y-Strainer Flush	6/11/2015
WATER Flush	13005000001	9076242	Y-Strainer Flush	6/15/2015
WATER Flush	13005000001	9075865	Y-Strainer Flush	6/2/2015
WATER Flush	13005000001	9077167	Y-Strainer Flush	7/6/2015

MAINTENANCE MISC FLUSH	13005000001	9081529	BROWN WATER FLUSH SERVICE	11/17/2015
MAINTENANCE FLUSH	13005000001	9081965	Customer called reporting discolored water + sediment. Flushing FH does not solve situation. "Y" strainer? Flush + Door hanger	12/31/2015
MAINTENANCE FLUSH	13005000001	9082710	Customer reports Black water w/ particles has returned. Flush + Door hanger	6/11/2015
WATER Flush	13008000000	9076146	Y-Strainer Flush	7/6/2015
WATER Flush	13008000000	9077165	Y-Strainer Flush	7/22/2015
WATER Flush	13008000000	9077857	Y-Strainer Flush	10/20/2015
MAINTENANCE FLUSH	13013250000	9080747	Customer reports Sediment is clogging plumbing fixtures. Flush + Door hanger	10/21/2015
MAINTENANCE MISC FLUSH	13019500000	9080976	CUSTOMER HAS BLACK WATER FLUSH SERVICE	4/6/2016
MAINTENANCE MISC FLUSH	13020000008	9085597	BROWN WATER FLUSH SERVICE	4/1/2016
MAINTENANCE MISC	13020750006	9085505	WATER IN METER BOX CHECK FOR LEAK ON OUR SIDE	1/7/2016
MAINTENANCE FLUSH	13025500000	9082819	Customer reports Brown water & sand will not go away. Flush + Door hanger.	2/5/2016
MAINTENANCE MISC	13025500000	9083839	CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL	1/15/2016
MAINTENANCE FLUSH	13034750000	9082959	Customer reports very Brown water s/ particles. Flush + Door hanger	8/5/2015
MAINTENANCE MISC	13112750001	9078231	WATER IN METER BOX POSS. LEAK ON OUR SIDE	10/2/2015
MAINTENANCE MISC	13114250000	9080165	REPLACE METER STOP CUSTOMER HAS LEAK ON HER SIDE BUT METER STILL SPIN WHEN SHE TURN OFF METER REPLACE METER STOP TODAY SO REPAIR ON HER LINE CAN BE MADE ON SUNDAY	9/10/2015
MAINTENANCE MISC	13117000000	9079328	Meter box lid is broken, please replace.	5/5/2016
MAINTENANCE MISC	13131500011	9086499	REPLACE METER BOX	9/28/2015
MAINTENANCE MISC	13132800008	9080068	CUSTOMER REPORTS WATER RUNNING DOWN ROAD STARTING BY HIS METER BOX	6/11/2015
WATER Flush	13137750012	9076157	Y-Strainer Flush	7/22/2015
WATER Flush	13137750012	9077867	Y-Strainer Flush	7/10/2015
MAINTENANCE MISC FLUSH	13137920000	9077312	BROWN WATER FLUSH SERVICE	7/13/2015
MAINTENANCE FLUSH	13137920000	9077358	Customer has been having problems with Iron floaties in the water since Friday. Flush + Door hanger	8/5/2015
MAINTENANCE MISC	13200050907	9078250	REPLACE METER STOP AND LOCK WITH CYLINDER TIME AND MATERIALS	3/18/2016
MAINTENANCE MISC	13200051200	9085030	BLACK WATER AND AIR IN LINE	1/27/2016
MAINTENANCE MISC FLUSH	13203150001	9083650	BROWN WATER FLUSH SERVICE	6/1/2015
MAINTENANCE MISC FLUSH	13211551600	9075835	BROWN WATER FLUSH SERVICE	6/1/2015
MAINTENANCE MISC FLUSH	13211551600	9075835	BROWN WATER FLUSH SERVICE	7/15/2015
MAINTENANCE MISC FLUSH	13211559500	9077417	CHECK STATIC AND RESIDUAL AND FLOW AS PER CHUCK LEAVE HANGER	6/1/2015
MAINTENANCE MISC	13219160004	9075845	CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	4/5/2016
MAINTENANCE MISC	13219320005	9085590	MOVE BOX SO METER CAN BE LOCK BUT DO NOT LOCK	4/11/2016
MAINTENANCE MISC	13300065601	9085649	CUSTOMER ASK IF WE CAN PAINT HYDRANT IN YARD	11/18/2015
MAINTENANCE FLUSH	13300078601	9081730	Customer reports very bad metallic taste to water. Cl2 Res.+ Flush + Door hanger.	7/9/2015
MAINTENANCE MISC	13314955000	9077293	LOW WATER PRESSURE CHECK STATIC AND RESIDUAL CUSTOMER HAD 80 PSI NOW 60 PSI	12/1/2015
MAINTENANCE MISC	13321520000	9082065	CUSTOMER HAS NO WATER PRESSURE TO HOME	5/23/2016
MAINTENANCE MISC	13322250002	9087231	CUST RPTS THEIR METER LID NEEDS REPLACING. THEY THINK IT MIGHT HAVE HAPPENED WHEN A TREE WAS CUT DOWN, BUT THEY AREN'T SURE.	8/10/2015
MAINTENANCE FLUSH	13400010802	9078328	Customer reports Brown water s/ particles. happening multiple time during the month. Flush + Door hanger	8/25/2015
MAINTENANCE MISC	13402100009	9079023	AIR IN LINE FLUSH SERVICE LEAVE HANGER	8/26/2015
MAINTENANCE FLUSH	13402100009	9079064	Customer has been flushing water at house for the last 20 min per RVW field tech but with no affect. Customer is requesting return visit for assistance in identifying origin of problem.	11/25/2015
MAINTENANCE MISC	13403180003	9082009	CUSTOMER REPORTS WATER RUNNING OUT OF METER BOX	8/26/2015
MAINTENANCE MISC FLUSH	13403570002	9079074	BROWN WATER FLUSH SERVICE	5/12/2016
MAINTENANCE MISC	13403990006	9086680	WATER IN METER BOX POSS LEAK ON OUR SIDE	4/22/2016
MAINTENANCE MISC FLUSH	13410560001	9086231	BROWN WATER FLUSH SERVICE	9/4/2015
MAINTENANCE MISC	13605100000	9079233	REPLACE LID OVER WATER VALVE IN STREET ON 214ST	10/26/2015
MAINTENANCE MISC	13605350002	9081152	REPLACE LID ON METER BOXES	6/8/2015
MAINTENANCE FLUSH	13608800000	9076012	Customer is reporting very Yellow water this morning. Flush + Door hanger	6/8/2015
MAINTENANCE FLUSH	13608800000	9076012	Customer is reporting very Yellow water this morning. Flush + Door hanger	7/30/2015
MAINTENANCE FLUSH	13609450013	9078143	Customer reports that Chlorine smell is to strong. Flush + Cl2 residue + Door hanger.	6/16/2015
MAINTENANCE MISC	13617600003	9076334	MOVE BOX SO METER CAN BE LOCK CALL JENNIFER IN BILLING TO SEE IF IT NEEDS TO BE LOCKED	12/16/2015
MAINTENANCE MISC	13617900002	9082300	CUSTOMER HAS BROKEN PIPE. TURN WATER AT METER	11/9/2015
MAINTENANCE MISC FLUSH	13714102000	9081416	AIR IN LINE FLUSH SERVICE	11/9/2015
MAINTENANCE MISC FLUSH	13730280002	9081406	BROWN WATER FLUSH SERVICE	4/11/2016
MAINTENANCE MISC	13730660006	9085648	REPLACE METER BOX	11/9/2015
MAINTENANCE MISC FLUSH	13730820001	9081420	AIR IN LINE FLUSH SERVICE	12/9/2015
MAINTENANCE MISC	13733080004	9082188	REPLACE METER BOX LID	10/19/2015
MAINTENANCE MISC	13733300000	9080585	CUSTOMER HAS NO WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	5/4/2016
MAINTENANCE MISC	13733426701	9086492	RE- READ METER	8/25/2015
MAINTENANCE MISC	13733452416	9079013	CUSTOMER PIPES VIABRATE WHEN NEIGHOR RUNS THEIR WATER CHECK FOR AIR IN PIPES AT BOTH ADDRESS	6/15/2015
MAINTENANCE MISC	13733452605	9076267	POSS. AIR IN LINE FLUSH SERVICE	6/16/2015
MAINTENANCE FLUSH	13733452605	9076304	CUST RPTS A LOT OF PRESSURE & NOISE WHEN SHE FLUSHES THE TOILET OR RUNS HER WATER.	10/5/2015
MAINTENANCE MISC FLUSH	13733453802	9080197	CUSTOMER REPORTS AIR IN LINE FLUSH SERVICE	10/22/2015
MAINTENANCE MISC	13733520018	9081021	REPLACE BROKEN METER STOP	10/14/2015
MAINTENANCE MISC	13733670005	9080338	CUSTOMER HAS HOSE RUNNING FROM METER BOX TO HOME MAKE SURE THEY DID NOT BY-PASS METER IF SO TURN OFF AND LOCK	9/2/2015
MAINTENANCE FLUSH	13734180008	9079201	Customer is experiencing very Milky water. Flush + Door hanger	9/24/2015
MAINTENANCE MISC FLUSH	13734900000	9080015	BROWN WATER FLUSH SERVICE	10/21/2015
MAINTENANCE MISC FLUSH	13841511600	9080986	BLACK WATER FLUSH SERVICE	5/13/2016
MAINTENANCE MISC	13842820000	9086699	POSSIBLE LEAK OUR SIDE WATER IN BOX	4/4/2016
MAINTENANCE MISC FLUSH	13855500002	9085557	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/1/2016
MAINTENANCE FLUSH	13879260007	9083718	CUST RPTS BLACK WATER SINCE LAST NIGHT. TRIED TO FLUSH IT OUT, BUT WATER IS STILL TINTED IN COLOR. PLEASE FLUSH & LEAVE A HANGER.	12/28/2015
MAINTENANCE FLUSH	13882360001	9082655	Customer reports Brown water since earlier in morning and it has not gone away. Flush + Door hanger	

WATER Quality	13886240002	9080191 RICHARD RPTS AN AFTER TASTE IN HIS WATER & TASTE IS GETTING WORSE. HE COULD NOT DESCRIBE THE TASTE, BUT THOUGHT IT MIGHT BE CHEMICAL LIKE? SAID HE NEED THE WATER FLUSHED, BUT TESTED?	
MAINTENANCE MISC	13887540003	9080139 PER BOB BLACKMAN, PLEASE CHECK TO SEE WHERE CUST METER IS LOCATED. 21620 88TH AVE E IS LOOKING FOR AN ESTIMATE TO HOOKUP & BOB NEEDS THAT INFO TO SEE IF THE EXISTING METER CAN BE MADE INTO A DOUBLE. LET BOB BLACKMAN KNOW FINDINGS.	10/1/2015
WATER Flush	13887800507	9081307 CUST RPTS BROWN/REDISH WATER. PLEASE FLUSH & LEAVE HANGER.	11/2/2015
MAINTENANCE MISC	13904013603	9084659 REPLACE METER STOP AND LOCK METER	3/7/2016
MAINTENANCE MISC FLUSH	13908000000	9086663 BROWN WATER FLUSH SERVICE	5/12/2016
MAINTENANCE MISC	13939504000	9078779 BROWN WATER FLUSH SERVICE # 215	8/20/2015
MAINTENANCE MISC	13944011000	9079385 REPLACE LID ON METER BOX	9/14/2015
MAINTENANCE MISC	13947015203	9078478 WATER RUNNING IN METER BOX	8/17/2015
MAINTENANCE MISC FLUSH	13947031807	9084527 AIR IN LINE FLUSH SERVICE	2/24/2016
MAINTENANCE MISC FLUSH	13947033401	9077406 BLACK WATER FLUSH SERVICE	7/14/2015
MAINTENANCE MISC	13947046801	9084520 MOVE METER BOX SO METER CAN BE SHUT OFF. LEAVE METER STOP AS YOU FINE IT [ OFF OR ON ]	2/24/2016
MAINTENANCE MISC	13980012604	9085716 CUST RPTS THEIR METER BOX IS BROKEN. SHE THINKS A CAR DROVE OVER IT, BUT IT ISN'T AN AREA THAT CARS SHOULD NORMALLY DRIVE. PLEASE REPLACE & LEAVE A HANGER.	4/13/2016
MAINTENANCE MISC FLUSH	13981034103	9086740 BROWN WATER FLUSH SERVICE	5/16/2016
MAINTENANCE MISC FLUSH	14021540001	9084530 BROWN WATER FLUSH SERVICE	2/25/2016
MAINTENANCE FLUSH	14021621200	9084501 CUST OF ART'S RPTS DIRTY WATER. PLEASE FLUSH & LEAVE HANGER.	2/24/2016
MAINTENANCE MISC FLUSH	14021621600	9084513 BROWN WATER FLUSH SERVICE	2/24/2016
MAINTENANCE MISC FLUSH	14021621600	9086311 BROWN WATER FLUSH SERVICE LEAVE HANGER	4/25/2016
MAINTENANCE MISC FLUSH	14021623501	9086325 BROWN WATER FLUSH SERVICE	4/25/2016
MAINTENANCE FLUSH	14130006809	9084500 CUST RPTS DIRTY WATER. PLEASE FLUSH & LEAVE HANGER.	2/24/2016
MAINTENANCE MISC	14130013509	9083818 CUSTOMER HAS HIGH WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	2/4/2016
MAINTENANCE MISC FLUSH	14130025312	9077219 BROWN WATER FLUSH SERVICE	7/7/2015
MAINTENANCE MISC	14200041200	9086336 CUSTOMER REPORTS NO METER AT THIS ADD. METER INSTALL ON 3/10/16 LOT 54 VERIFY METER IS THERE ALSO CHECK LOT 55 ADD 20220 20TH AVE FOR METER GET METER # AND EID # ON BOTH LOTS CALL CAROL IF YOU HAVE A ?	4/26/2016
MAINTENANCE MISC	14300138906	9086689 CUSTOMER HAS WATER RUNNING IN BACK YARD CLAIMS IT'S OUR WATER FROM A BROKEN LINE	5/13/2016
MAINTENANCE MISC	14300143001	9085696 TURN METER AROUND METER WAS INSTALLED BACKWARDS	4/12/2016
MAINTENANCE MISC	14301035904	9081427 CHECK TO SEE IF METER IS CROSSED WITH METER AT 7538 178TH ST C E OR IS IT PAPER WORK MESS UP IN OFFICE IF METERS ARE CROSSED FLIP THEM TO RIGHT ADDS.	11/10/2015
MAINTENANCE FLUSH	14301045703	9082825 Customer reports water is leaving White film on everything that they cant remove. Flush + Door hanger	1/7/2016
WATER Quality	14301045703	9082881 CUST RPTS HE HAD A WO DONE ON 1/8/16, COMPLAINED ABOUT WHITE PARTICLES ON HIS COFFEE CARAFFE, & IN HIS WATER. HE SAID SOMEONE DID COME OUT & FLUSH & THE PROB DIDN'T GO AWAY. WANTS TO KNOW WHAT THE WHT PARTICLES ARE. PLEASE I FAVE HANGER WITH YOUR FINDINGS.	1/11/2016
MAINTENANCE FLUSH	14401200000	9079350 Customer reports problems with sidiment in water for the last week and will not go away. Flush + Door hanger	9/11/2015
MAINTENANCE MISC	14409060003	9079487 8:30 APPOINTMENT WITH CUSTOMER CHARLES HICKLIN TO RETEST METER	9/17/2015
MAINTENANCE MISC	14409400002	9079177 CUSTOMER HAS HIGH WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	9/1/2015
MAINTENANCE MISC	14409700005	9083169 REPLACE METER STOP	1/20/2016
MAINTENANCE FLUSH	14413060001	9081727 Tennant reports very cloudy water for the las couple of days and is concerned. Flush + Door hanger.	11/18/2015
MAINTENANCE MISC	14413400012	9086480 PULL METER FOR TESTING ALSO REPLACE METER	5/4/2016
MAINTENANCE MISC	14415240009	9075846 CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	6/1/2015
MAINTENANCE MISC	14415240009	9075846 CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	6/1/2015
MAINTENANCE MISC	14415300001	9078093 CUSTOMER HAS HIGH WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER	7/28/2015
MAINTENANCE MISC FLUSH	14415880015	9077158 AIR IN LINE FLUSH SERVICE	7/6/2015
MAINTENANCE MISC FLUSH	14418810000	9077444 BROWN WATER FLUSH SERVICE	7/16/2015
MAINTENANCE FLUSH	14420100002	9079220 Customer reports problems with faucet spitting and white milky water. Flush + Door hanger.	9/3/2015
MAINTENANCE MISC	14420400003	9082741 CUSTOMER REPORTS POSS. BROKEN METER CHECK TO IF METER IS SPINNING OR LEAK IN BOX	1/4/2016
MAINTENANCE MISC	14420580002	9083890 LEAK ON OUR SIDE IN BOX ASPER GWEN	2/10/2016
MAINTENANCE MISC FLUSH	14421380000	9081967 BROWN WATER FLUSH SERVICE	11/23/2015
MAINTENANCE MISC	14427519602	9085670 CUSTOMER HAS A BOX IN BACK YARD WITH A BLUE LID AND IT MAY GO TO A WATER METER NOT SURE CHECK OUT AND FIX LID	4/11/2016
MAINTENANCE FLUSH	14435380002	9085449 Customer reports Brown/Rusty water throught home. Flush + Door hanger	3/29/2016
MAINTENANCE MISC FLUSH	14438060002	9081072 BROWN WATER FLUSH SERVICE LEAVE HANGER	10/23/2015
MAINTENANCE MISC FLUSH	14438060002	9081458 BROWN WATER FLUSH SERVICE LEAVE HANGER	11/11/2015
MAINTENANCE MISC FLUSH	14438120005	9079779 BROWN WATER FLUSH SERVICE	9/22/2015
MAINTENANCE MISC FLUSH	14438540005	9076182 CUSTOMER HAS BLACL WATER FLUSH SERVICE	6/11/2015
MAINTENANCE MISC FLUSH	14438540005	9079477 BROWN WATER FLUSH SERVICE	9/17/2015
MAINTENANCE MISC FLUSH	14438540005	9079497 BROWN WATER FLUSH SERVICE LEAVE HANGER WE WERE OUT THERE ON 9/17 WATER IS STILL BROWN	9/18/2015
MAINTENANCE FLUSH	14438540005	9079730 GAY RPTS RVWC OUT ON FRIDAY & FLUSHED & WATER WAS CLEAR FOR A FEW MINS & BECAME DIRTY AGAIN. IS STILL DIRTY. PLEASE FLUSH & LEAVE HANGER. CUST UPSET.	9/21/2015
MAINTENANCE MISC FLUSH	14438540005	9080046 BROWN WATER FLUSH SERVICE	9/25/2015
MAINTENANCE FLUSH	14438880002	9081337 Customer reports water has turned very brown this morning . Flush + Door hanger	11/4/2015
MAINTENANCE MISC FLUSH	14439171205	9080259 BROWN WATER FLUSH SERVICE	10/8/2015
MAINTENANCE MISC FLUSH	14439260003	9080591 BROWN WATER FLUSH SERVICE	10/19/2015
MAINTENANCE MISC FLUSH	14439460004	9077371 BROWN WATER FLUSH SERVICE	7/13/2015
MAINTENANCE FLUSH	14439560012	9079144 Customer reports cloudy water all weekend. Flush + door hanger	8/31/2015
MAINTENANCE MISC FLUSH	14439560012	9079208 AIR IN LINE FLUSH SERVICE	9/2/2015
MAINTENANCE MISC	14439660010	9079087 CUSTOMER HAS AIR IN LINE	8/27/2015
MAINTENANCE MISC FLUSH	14440280000	9080978 BLACK WATER FLUSH SERVICE	10/21/2015

HE HAS NOT HER BACK BE SURE THIS FLUSH IS NONE TODAY			
MAINTENANCE MISC FLUSH	14440980000	9079506 BROWN WATER FLUSH SERVICE LEAVE HANGER	10/22/2015
MAINTENANCE MISC FLUSH	14441180001	9081024 BROWN WATER FLUSH SERVICE	10/22/2015
MAINTENANCE FLUSH	14441180001	9085503 03/31/16 Emergency Line @ 6:11pm - Customer reports "Mud" coming out of her faucets. Flush + Door hanger	10/22/2015
MAINTENANCE MISC FLUSH	14441280001	9080208 BROWN WATER FLUSH SERVICE	10/5/2015
MAINTENANCE FLUSH	14441340002	9080742 Customer reports water is cloudy with Yellow tint. Flush + Door hanger.	10/20/2015
MAINTENANCE MISC FLUSH	14441340002	9081472 METER INSTALLED BACKWARD AFTER WE FLUSHED SERVICE. GO BACK OUT TURN METER AROUND	11/12/2015
MAINTENANCE MISC FLUSH	14441560006	9079921 BROWN WATER FLUSH SERVICE	9/23/2015
MAINTENANCE FLUSH	14441640000	9080595 Customer reports Black/Red water has returned. Flush + Door hanger	10/19/2015
MAINTENANCE FLUSH	14442060001	9079171 CUST RPTS DIRTY WATER. THEY TRIED TO RUN THEIR HOSE BIB, BUT PROB STILL PERSISTS. PLEASE FLUSH & LEAVE A HANGER.	9/1/2015
MAINTENANCE MISC FLUSH	14445900001	9078394 BROWN WATER FLUSH SERVICE LEAVE HANGER	8/12/2015
MAINTENANCE MISC	14481406806	9078937 WATER RUNNING IN METER BOX POSS. LEAK OUR SIDE	8/24/2015
MAINTENANCE MISC	14483850006	9087378 REPLACE METER STOP AND LOCK WITH CYLINDER	5/25/2016
MAINTENANCE MISC	14487508604	9078279 REPLACE BROKEN METER BOX	8/6/2015
MAINTENANCE MISC	14624730404	9084510 CUSTOMER HAS LOW WATER PRESSURE	2/24/2016
MAINTENANCE FLUSH	14624731003	9076114 Customer reports discolored water started last night and has not gone away. Flush + Door hanger	6/10/2015
MAINTENANCE FLUSH	14624731003	9076114 Customer reports discolored water started last night and has not gone away. Flush + Door hanger	6/10/2015
MAINTENANCE MISC FLUSH	14645000203	9085026 BROWN WATER FLUSH SERVICE CUSTOMER HAS BABY IN HOME AND REQUEST TO FLUSH TODAY LEAVE HANGER	3/18/2016
MAINTENANCE MISC FLUSH	14645007401	9076248 BROWN WATER FLUSH LEAVE HANGER	6/15/2015
MAINTENANCE FLUSH	14645020601	9080576 Customer reports Brow water started yesterday afternoon and has not gone away. Flush + Door hanger	10/19/2015
MAINTENANCE MISC	14645027201	9081600 CUSTOMER HAS LOW WATER PRESSURE CHECK STATIC AND RESIDUAL LEAVE HANGER GATE ON RIGHT SIDE OF HOUSE IS UN - LOCKED	11/17/2015
MAINTENANCE MISC	14726000001	9087419 JESSE RPTS PLUMBER TRIED TO SHUT WATER OFF TO DO A REPAIR & SAID HE THINKS SHUT OFF VALVE IS LEAKING. SAID HE TURNED WATER OFF AT METER BUT WOULD NOT SHUT OFF. PLEASE CHECK & LEAVE A HANGER. 253-982-2276	5/31/2016
MAINTENANCE MISC	14817498303	9082222 CUSTOMER HAS NO WATER TO HOME	12/11/2015
MAINTENANCE FLUSH	14817508507	9079082 Customer reports "Funky" chemical smell to water. Flush + Cl2 residue + Door hanger	8/27/2015
MAINTENANCE MISC	14817508702	9083170 CUSTOMER HAS NO WATER	1/20/2016
MAINTENANCE MISC	14940008503	9086747 CUST RPTS LOW WATER PRESS AT ALL FAUCETS IN & OUT HOUSE. PLEASE CHECK STATIC & RESIDUAL AT METER. LEAVE HANGER.	5/16/2016
MAINTENANCE MISC	15116000005	9080152 POSS. LEAK ON OUR SIDE OF METER. BOX HAS WATER IN IT	10/1/2015
MAINTENANCE MISC	15153140006	9086587 REPLACE METER STOP	5/10/2016
MAINTENANCE FLUSH	15503200002	9085562 customer reports problems with very Brown water coming from all her faucets. Flush + Door hanger.	4/4/2016
MAINTENANCE MISC	15505000006	9082824 CUSTOMER HAS WATER LEAK NEEDS WATER TURNED OFF	1/7/2016
MAINTENANCE MISC	15513300000	9078726 BROWN WATER FLUSH SERVICE	8/19/2015
MAINTENANCE MISC FLUSH	15513300000	9086597 BROWN WATER FLUSH SERVICE	5/10/2016
MAINTENANCE MISC FLUSH	15514500000	9087322 BROWN WATER FLUSH SERVICE	5/24/2016
MAINTENANCE MISC	15514600001	9087215 REPLACE METER STOP	5/23/2016
MAINTENANCE MISC	15517400004	9085692 CUSTOMER REQUEST METER RAISED 253-391-4215	4/12/2016
MAINTENANCE FLUSH	15518700000	9077131 Customer reports very discolored water. Flush + Door hanger	7/6/2015
MAINTENANCE MISC FLUSH	15518700000	9080227 CUSTOMER HAS BEEN GETTING A LOT OF BROWN WATER FLUSH SERVICE	10/6/2015
MAINTENANCE FLUSH	15518700000	9082936 Customer reports grey water from faucets. Home at end of cul-de-sac. Flush + Door hanger.	1/14/2016
MAINTENANCE FLUSH	15522900002	9085605 Customer reports discolored water since yesterday evening and it has not gone away. Flush + door hanger.	4/6/2016
MAINTENANCE MISC FLUSH	15522900002	9087238 BROWN WATER FLUSH SERVICE	5/23/2016
MAINTENANCE MISC FLUSH	15526200000	9076013 BROWN WATER FLUSH SERVICE	6/8/2015
MAINTENANCE MISC FLUSH	15526200000	9076013 BROWN WATER FLUSH SERVICE	6/8/2015
MAINTENANCE FLUSH	15526200000	9080123 Customer reports Brown/Black water has returned. flush + Door hanger	9/30/2015
MAINTENANCE MISC FLUSH	15633600001	9076484 BROWN WATER FLUSH	6/17/2015
MAINTENANCE MISC FLUSH	15640600003	9080602 BROWN WATER FLUSH SERVICE	10/19/2015
MAINTENANCE FLUSH	15660820000	9082820 Customer reports discolored water all of a sudden showed up. Still having problems. Flush + Door hanger	1/7/2016
MAINTENANCE MISC FLUSH	15663350006	9081415 AIR IN LINE FLUSH SERVICE	11/9/2015
MAINTENANCE MISC FLUSH	15666940000	9075827 BROWN WATER FLUSH SERVICE	6/1/2015
MAINTENANCE MISC FLUSH	15666940000	9075827 BROWN WATER FLUSH SERVICE	6/1/2015
MAINTENANCE MISC	15806000000	9084700 WATER BUBBLING OUT OF GROUND BEFORE METER BOX AND RUNNING IN TO METER BOX POSS. LEAK ON OUR SIDE	3/8/2016
MAINTENANCE MISC FLUSH	15808820002	9081143 BLACK WATER FLUSH SERVICE LEAVE HANGER	10/23/2015
MAINTENANCE FLUSH	15808820002	9085468 Customer has been experiencing Brown/Rusty wate since late last night and it is not going away. Flush + Door hanger.	3/30/2016
MAINTENANCE FLUSH	15808820002	9087301 Mother was bathing child & water turned black. Problem persistent for 2 weeks. Flush + door hanger.	5/24/2016
MAINTENANCE MISC FLUSH	15809280000	9080582 BROWN WATER FLUSH SERVICE LEAVE HANGER	10/19/2015
MAINTENANCE MISC FLUSH	15809380001	9081162 BLACK WATER FLUSH SERVICE	10/26/2015
WATER Flush	15811060002	9076155 Y-Strainer Flush	6/11/2015
WATER Flush	15811060002	9077863 Y-Strainer Flush	7/22/2015
MAINTENANCE MISC	15811430015	9078751 REPLACE METER STOP. ALSO NEED TIME AND MATERIALS	8/20/2015
WATER Flush	15812810002	9076160 Service Flush	6/11/2015
WATER Flush	15812810002	9077178 Service Flush	7/6/2015
WATER Flush	15812810002	9077870 Service Flush	7/22/2015
MAINTENANCE FLUSH	15859953000	9086461 Customer reports problems with lots of Sediment. Flush service + Door hanger.	5/3/2016

TOTAL

340

Report Criteria:

Southwood Service Orders - Water Quality 06/02/2016 - 6/02/2017

Selected statuses: Completed, Pending  
 Action Code: Action code = "WATER Flush", "WATER Flush Meter", "WATER QUALITY", "MAINTENANCE", "MAINTENANCE MISC"  
 Location: Location number = 10000000-19000000  
 Service Order: Created date = >= 06/01/2016

Action Code	Customer Number	Service Order Number	Created Comment	Created Date
Column1	Column2	Column3	Column4	Column5
			ELIZABETH RPTS DIRTY WATER. SHE LET IT RUN FOR 45 MINS, BUT WATER IS	
WATER Flush	13032250000	9087506	STILL DIRTY. PLEASE FLUSH & LEAVE HANGER. CALLED AFTER HRS PERSONNEL	6/2/2016
MAINTENANCE MISC - FLUSH	12715050000	9087603	CUSTOMER HAS BLACK WATER FLUSH SERVICE	6/8/2016
MAINTENANCE MISC - FLUSH	15522900002	9087918	BROWN WATER FLUSH SERVICE	6/17/2016
WATER Flush Meter	12150400003	9087923	Customer reports Black particles in her water. flush + door hanger	6/20/2016
WATER Flush Meter	11022580002	9087927	Customer is having ongoing problems with discolored water. Will not go away. Flush + door hanger.	6/20/2016
MAINTENANCE MISC - FLUSH	12151380002	9087929	BROWN WATER FLUSH SERVICE	6/20/2016
WATER Flush Meter	12715050000	9088382	Customer reports Black water will not go away. Flush + Door hanger	6/28/2016
MAINTENANCE MISC - FLUSH	14439660010	9088465	BROWN WATER FLUSH SERVICE LEAVE HANGER	7/1/2016
MAINTENANCE MISC - FLUSH	15513300000	9088472	BROWN WATER	7/1/2016
MAINTENANCE MISC - FLUSH	15508600004	9088473	BROWN WATER	7/1/2016
WATER Flush Meter	15519000004	9088506	Customer reports Brown water has not went away since yesterday. Flush + Door hanger	7/1/2016
MAINTENANCE MISC - FLUSH	15505850005	9088515	BROWN WATER FLUSH SERVICE	7/1/2016
WATER Flush Meter	15509000000	9088516	Customer reports Brown water hsa returned and will not go away.	7/1/2016
MAINTENANCE MISC - FLUSH	15505500002	9088517	BROWN WATER FLUSH SERVICE	7/1/2016
MAINTENANCE MISC - FLUSH	15507700004	9088518	BROWN WATER FLUSH SERVICE	7/1/2016
MAINTENANCE MISC - FLUSH	15518700000	9088529	DIRTY WATER ALL WEEKEND ALONG WITH NEIGHBORS. SAID SHE LEFT A	7/5/2016
WATER Flush Meter	11702300000	9088591	After Hours Voice Mail: Customer reports water is coming out completely Black	7/7/2016
WATER Flush Meter	12715050000	9088592	Customer reports black water has not gone away since Maint. Dept. flushed at end of road. Flush + door hanger	7/7/2016
WATER Flush Meter	15518700000	9088593	Customer reports water is still Grey w/ particles. Flush @ water meter.	7/7/2016
WATER Flush Meter	15808820002	9088646	Customer requests door hanger when completed. Customer reports Black water (Tired of bathing kids in "Fucking" mud) Flsh +	7/11/2016
MAINTENANCE MISC - FLUSH	14439520006	9088752	BROWN WATER FLUSH SERVICE	7/13/2016
WATER Flush Meter	11830660001	9088856	Customer reports re-occurring Black water is back again. Flush + Door hanger	7/18/2016
WATER Flush Meter	15504600004	9089197	Customer reporting rust colored water, please flush.	7/21/2016
MAINTENANCE MISC - FLUSH	14442020000	9089264	BROWN WATER FLUSH SERVICE	7/21/2016
WATER Flush Meter	12752590003	9089557	Customer reports Brown water has returned and wont go away. Flush + door hanger	7/26/2016
WATER Flush Meter	15640600003	9089570	Customer reports water has turned Black and will not go away. Please ring	7/26/2016
WATER Flush Meter	13631950002	9089723	Customer reports Black water started this morning and has not went away. Flush + door hanger	8/2/2016
WATER Flush Meter	11009780000	9089829	Customer reports Black water is back with a vengeance and will not go away. Flush + Door hanger.	8/4/2016
MAINTENANCE MISC - FLUSH	14130011708	9089853	BROWN WATER FLUSH SERVICE	8/5/2016
MAINTENANCE MISC - FLUSH	15808820002	9089855	BROWN WATER FLUSH SERVICE	8/5/2016
MAINTENANCE MISC - FLUSH	15513300000	9089874	BROWN WATER FLUSH SERVICE	8/5/2016
MAINTENANCE MISC - FLUSH	15513300000	9089963	BROWN WATER FLUSH SERVICE	8/10/2016
WATER Flush Meter	12920880007	9089998	Customer reports very strong chlorine smell that makes kids sick. Cl2 residue	8/12/2016
MAINTENANCE MISC - FLUSH	11314830001	9090014	BROWN WATER FLUSH SERVICE	8/15/2016
MAINTENANCE MISC - FLUSH	12753880003	9090020	BROWN WATER FLUSH SERVICE	8/15/2016
MAINTENANCE MISC - FLUSH	15640250000	9090026	BROWN WATER FLUSH SERVICE	8/15/2016
MAINTENANCE MISC - FLUSH	11314650000	9090027	BROWN WATER FLUSH SERVICE	8/15/2016
MAINTENANCE MISC - FLUSH	12716700000	9090064	BROWN WATER FLUSH SERVICE	8/16/2016
MAINTENANCE MISC - FLUSH	15853352005	9090360	BLACK WATER FLUSH SERVICE	8/18/2016
MAINTENANCE MISC - FLUSH	14438540005	9090471	BROWN WATER FLUSH SERVICE	8/19/2016
MAINTENANCE MISC - FLUSH	14030440012	9090559	BROWN WATER FLUSH SERVICE	8/22/2016
MAINTENANCE MISC - FLUSH	14440600006	9090642	BROWN WATER FLUSH SERVICE	8/23/2016
WATER Flush Meter	14438540005	9090684	Customer reports Brown water has returned. Very, very upset. Flush + Door hanger	8/24/2016
WATER Flush Meter	15625052405	9090688	Customer just moved back into home. They cannot get water to clear up. Please flush at water meter.	8/24/2016
MAINTENANCE MISC - FLUSH	15518700000	9090695	BROWN WATER FLUSH SERVICE	8/24/2016

WATER Flush Meter	11703680000	9090767 (After Hours VM) Cusotmr reports waking up to very Cloudy/gray water.	8/2/2016
MAINTENANCE MISC - FLUSH	11504900009	9090868 BLACK WATER FLUSH SERVICE	8/31/2016
MAINTENANCE MISC - FLUSH	14438540005	9090872 BROWN WATER FLUSH SERVICE	9/1/2016
WATER Flush Meter	11707350001	9090914 Customer reports issue with Brown water. flush + Door hanger	9/2/2016
WATER Flush Meter	11812700000	9090931 hanger Customer reports water is Black and un-useable this morning. Flush + Door	9/6/2016
MAINTENANCE MISC - FLUSH	12752620000	9090969 BROWN WATER FLUSH SERVICE	9/6/2016
MAINTENANCE MISC - FLUSH	14440940001	9090988 BROWN WATER FLUSH SERVICE	9/7/2016
MAINTENANCE MISC - FLUSH	12300253704	9090989 Customer ran tub upstairs got brown water after running it for a minute.	9/7/2016
WATER Flush Meter	14438440001	9091016 Customer is having severe problem with Balck water w/ Particles. Started at Customer says they have red, sometimes black water since Saturday and	9/8/2016
WATER Flush Meter	11703260004	9091096 requests we come by and flush it. Leave a hanger please.	9/12/2016
WATER Flush Meter	11830470003	9091165 Customer requests that we flush their meter, they have discolored water.	9/14/2016
WATER Flush Meter	14422004608	9091252 Customer says water from her faucet is a rusty color.	9/19/2016
WATER Flush Meter	11812750003	9091931 Happening on regular basis. Flush + Door hanger Customer reports having problems with sediment today. It will not go away.	9/28/2016
MAINTENANCE MISC - FLUSH	11018480002	9091993 BROWN WATER FLUSH SERVICE	10/3/2016
WATER Flush Meter	13410320005	9092023 Customer reports dirty water. Browish color needs to be flushed.	10/3/2016
WATER Flush Meter	12038620005	9092091 + Door hanger Customer reports problem with Mikly White water that will not go away. Flush Customer reports White water has returned. She doesnt understand problem.	10/5/2016
WATER Flush Meter	12038620005	9092211 Flush + Door hanger.	10/11/2016
MAINTENANCE MISC - FLUSH	14420660011	9092223 BROWN WATER FLUSH SERVICE LEAVE HANGER	10/12/2016
MAINTENANCE MISC - FLUSH	11007660004	9092256 BROWN WATER FLUSH SERVICE	10/13/2016
WATER Flush Meter	11008940005	9092266 Customer just moved in to the house and request we flush the line because CUST RPTS BROWN WATER. TRIED TO FLUSH HIMSELF FOR 15 MINS. PLEASE	10/14/2016
MMAINTEANCE - FLUSH	11006850008	9092681 FLUSH & LEAVE HANGER.	10/21/2016
WATER Flush Meter	12415002807	9093030 Customer reports brown water. please flush	10/27/2016
MMAINTEANCE - FLUSH	14440360009	9093169 Customer Brown water is causing pluming to break. Please investigate.	11/4/2016
MMAINTEANCE - FLUSH	14440380006	9093179 Very brown needs to be flushed.	11/4/2016
MAINTENANCE MISC - FLUSH	14441200000	9093211 BROWN WATER FLUSH SERVICE	11/7/2016
MAINTENANCE MISC - FLUSH	14440360009	9093230 BROWN WATER FLUSH SERVICE	11/7/2016
WATER Flush Meter	14419780004	9093682 Customer reports water is brown. Flush + Door hanger. Customer reports very bad "Metalic" tast to water and is worried. Cl2 + Ph +	11/14/2016
WATER Flush Meter	14403840004	9093685 Flush + Door hanger	11/14/2016
WATER Flush Meter	14440380006	9093772 Customer reports dirty water please flush.	11/16/2016
MAINTENANCE MISC - FLUSH	14438540005	9093881 BROWN WATER FLUSH LINES	11/17/2016
MAINTENANCE MISC - FLUSH	15525400006	9094107 BROWN WATER FLUSH SERVICE LEAVE HANGER	11/21/2016
MAINTENANCE MISC - FLUSH	15809180004	9094538 BROWN WATER FLUSH SERVICE	12/9/2016
MAINTENANCE MISC - FLUSH	11702060007	9095163 BROWN WATER FLUSH SERVICE	12/21/2016
WATER Flush Meter	15809380001	9095224 Customer reports black water. pleas flush and leave a hanger.	12/22/2016
WATER Flush Meter	11009020000	9095278 Customer is having consistnt problems w/ Black water and particles. CUST RPTS DIRTY WATER. VERY UPSET. SAYS SHE IS GOING TO TEST THE	12/27/2016
MMAINTEANCE - FLUSH	11017380003	9095283 WATER HERSELF BECAUSE EVERYONE IN HER FAMILY IS SICK & THINKS IT'S THE	12/27/2016
WATER Flush Meter	13945038504	9095359 Customer reports water is Black and has not cleaned up since service unlocked	12/28/2016
WATER Flush Meter	13321720002	9095410 Customer reports Brown water has returned with a vengeance. Flush + Door	12/30/2016
MMAINTEANCE - FLUSH	13212550003	9095496 Customer says his toilet turned brown for a second, splattered and then	1/5/2017
WATER Flush Meter	11704040001	9095532 Customer called and said they had reddish-purple water when they turned on	1/6/2017
WATER Flush Meter	12715050000	9095555 Customer requests meter to be flushed. Please leave a hanger.	1/9/2017
WATER Flush Meter	11703680000	9095566 Customer called to report his water was muddy. Please flush and leave a	1/9/2017
WATER Flush Meter	14438020007	9095575 Customers landlord reports brown water please flush.	1/9/2017
WATER Flush Meter	11703570007	9095593 Customer reports brown water. please flush	1/10/2017
MAINTENANCE MISC - FLUSH	15525400006	9095597 BROWN WATER FLUSH SERVICE	1/10/2017
MMAINTEANCE - FLUSH	12217560002	9095736 An employee from Starbucks (this is adress the customer gave me) has brown	1/17/2017
WATER Flush Meter	13132750001	9095738 Customer reports slightly brown water to his home.	1/17/2017
WATER Flush Meter	14021622301	9095744 Please flush service customer called for brown water.	1/17/2017
MAINTENANCE MISC - FLUSH	14000021503	9095763 BROWN WATER FLUSH SERVICE	1/18/2017
WATER Flush Meter	11701000000	9095764 Customer reports brown water to the home. please a door hanger.	1/18/2017
WATER Flush Meter	11316000000	9096423 Customer reports brown water in her tub and faucet. Please flush.	1/30/2017
WATER Flush Meter	12300574503	9096504 Please flush service customer reports brown water.	2/3/2017
WATER Flush Meter	15950100003	9096662 Customer reports Egg/Sulfur smell comming from bathroom only. Cl2 residue	2/14/2017
WATER Flush Meter	11662620008	9096763 Customer reports lots of air and very little volume. Flush + Door hanger.	2/20/2017
MAINTENANCE MISC - FLUSH	14440360009	9097360 BROWN WATER FLUSH SERVICE	3/2/2017
WATER Flush Meter	12200950000	9097367 Margaret (School Administrator) reports that the water is discolored and wont	3/2/2017
MAINTENANCE MISC - FLUSH	14440360009	9097386 BROWN WATER FLUSH SERVICE	3/2/2017
MAINTENANCE MISC - FLUSH	11704750000	9097670 BROWN WATER FLUSH SERVICE	3/17/2017
WATER Flush Meter	13219640001	9098182 Customer reports water coming out very Dark/Discolored. Flush + Door	3/29/2017
MAINTENANCE MISC - FLUSH	13219640001	9098186 BROWN WATER FLUSH SERVICE Customer reports re-occurring problem with Black/Dirty water has returned and	3/29/2017
WATER Flush Meter	11009020000	9098280 ruined dish's. Flusn + Door hanger Customer reports water is coming out "Red" & "Rusty" color all morning. Flush	4/4/2017
WATER Flush Meter	11019170006	9098330 + Door hanger.	4/5/2017
WATER Flush Meter	11019150000	9098331 Homeowner is 92 yrs old and is experiencing Brown water. She is concerned. SPRINKLER INSTALLER ASKED WE FLUSH THE METER. HE FEELS METER MAY BE	4/5/2017
WATER Flush Meter	11811900000	9098337 CLOGGED WITH MANGANESE AS THE WATER FLOW IS VERY LOW. PLEASE	4/5/2017

MAINTENANCE MISC - FLUSH	11009540000	9098354	BROWN WATER FLUSH SERVICE	4/22/2017
MAINTENANCE MISC - FLUSH	11812100000	9098379	BLACK WATER FLUSH SERVICE	4/22/2017
WATER Flush Meter	14817499301	9098516	Customer reported a Sulfur smell in her water, please grab a chlorine residual We need and Iron sample as well as a chlorine residual from this home. We	4/13/2017
WATER Flush Meter	11327000000	9098525	also need the servie to be flushed.	4/14/2017
MAINTENANCE MISC - FLUSH	11812450009	9099101	BROWN WATER FLUSH SERVICE LEAVE HANGER	4/25/2017
WATER Flush Meter	13882280000	9099307	Customer is experiencing Brown/Black water and it wont go away. Flush + Door hanger.	5/5/2017
WATER Flush Meter	11320000000	9099379	Customer reports water is Black this morning. Very Upset. Flush + Door hanger.	5/10/2017
MAINTENANCE MISC - FLUSH	14413240003	9099840	check for dark particulates in water flush if necessary	5/19/2017
WATER Flush Meter	11023720002	9100263	Customer reports water is smelling like "Sewer". Flush + Door hanger please.	5/30/2017
WATER Flush Meter	11017880001	9100311	Customer reports problems with Dark Discolored water & Sediment. Flush +	6/1/2017
WATER Flush Meter	12716150000	9100352	Customer reports very Brown water with strong Cl2 smell Flush + Door hanger	6/2/2017
WATER Flush Meter	12716200003	9100354	Customer reports Black water and chemical smell. Flush + Door hanger.	6/2/2017

Grand Totals: 121



Report Criteria:  
 Selected statuses: Completed, Pending  
 Action Code.Action code = "WATER Flush","WATER Flush Meter","WATER QUALITY","MAINTENANCE","MAINTENANCE MISC"  
 Location.Location number = 10000000-19000000  
 Service Order.Created date = <= 06/01/15  
 Service Order List - WATER QUALITY\_FLUSH\_MAIN\_SPECIAL

Action Code	Customer Number	Service Order Number	Created Comment	Created Date
WATER Flush	11018970003	9071720	Y-Strainer Flush	1/26/2015
WATER Flush	11018060001	9071883	Service Flush	2/2/2015
WATER Flush	11018970003	9071891	Y-Strainer Flush	2/2/2015
WATER Flush	11019800001	9071849	BROWN WATER CALLED BRYCE ON 1/30/15 AFTER HOURS	2/2/2015
WATER Flush	11020200002	9071882	Y-Strainer Flush	2/2/2015
WATER Flush	12005018001	9071888	Y-Strainer Flush	2/2/2015
WATER Flush	13004750009	9071879	Y-Strainer Flush	2/2/2015
WATER Flush	13005000001	9071877	Y-Strainer Flush	2/2/2015
WATER Flush	13008000000	9071876	Y-Strainer Flush	2/2/2015
WATER Flush	13137750012	9071892	Y-Strainer Flush	2/2/2015
WATER Flush	15625052201	9071851	BROWN WATER FLUSH SERVICE	2/2/2015
WATER Flush	15811060002	9071884	Y-Strainer Flush	2/2/2015
WATER Flush	15812810002	9071894	Service Flush	2/2/2015
MAINTENANCE	11810500003	9071937	Customer reports very Brown water w/ sediment. Flush + Door hanger	2/4/2015
WATER Flush	11018970003	9071995	Y-Strainer Flush	2/9/2015
WATER Flush	11020200002	9071992	Y-Strainer Flush	2/9/2015
WATER Flush	11022760001	9071993	Y-Strainer Flush	2/9/2015
MAINTENANCE MISC	12715850001	9071996	Blowoff Flush	2/9/2015
WATER Flush	12752430000	9072003	BROWN WATER FLUSH SERVICE	2/9/2015
WATER Flush	13004750009	9071991	Y-Strainer Flush	2/9/2015
WATER Flush	13005000001	9071990	Y-Strainer Flush	2/9/2015
WATER Flush	11811950002	9072031	BLACK WATER FLUSH SERVICE CUST RPTS BROWN WATER. THEY LET THE WATER RUN BY TAKING A SHOWER, BUT WATER STILL	2/10/2015
WATER Flush	13513650000	9072026	BROWN. PLEASE FLUSH & LEAVE A HANGER.	2/10/2015
WATER Flush	11703980001	9072105	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/12/2015
WATER Flush	11018060001	9072132	Service Flush	2/16/2015
WATER Flush	11018970003	9072133	Y-Strainer Flush	2/16/2015
WATER Flush	11020200002	9072131	Y-Strainer Flush	2/16/2015
WATER Flush	11813500004	9072146	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/16/2015
WATER Flush	13004750009	9072129	Y-Strainer Flush	2/16/2015
WATER Flush	13005000001	9072127	Y-Strainer Flush	2/16/2015
WATER Flush	13008000000	9072125	Y-Strainer Flush	2/16/2015
WATER Flush	13131550010	9072167	CUSTOMER HAS STRONG IRON TASTE TO WATER	2/16/2015
WATER Flush	15513500006	9072164	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/16/2015
WATER Flush	15812810002	9072137	Service Flush	2/16/2015
WATER Flush	12000300004	9072465	BROWN WATER FLUSH SERVICE	2/19/2015
WATER Flush	12000440001	9072467	BROWN WATER FLUSH SERVICE	2/19/2015
WATER Flush	15513500006	9072442	CUSTOMER HAS STRONG CL2 SMELL	2/19/2015
WATER Flush	11506800000	9072501	BROWN WATER FLUSH SERVICE	2/20/2015
WATER Flush	11803450001	9072635	BROWN WATER FLUSH SERVICE	2/23/2015
WATER Flush	11018970003	9072707	Y-Strainer Flush	2/24/2015
WATER Flush	11020200002	9072697	Y-Strainer Flush	2/24/2015
WATER Flush	11022760001	9072698	Y-Strainer Flush	2/24/2015
WATER Flush	11810600004	9072734	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/24/2015
WATER Flush	12005018001	9072706	Y-Strainer Flush	2/24/2015
WATER Flush	13004750009	9072696	Y-Strainer Flush	2/24/2015
WATER Flush	13005000001	9072695	Y-Strainer Flush	2/24/2015
WATER Flush	13137750012	9072706	Y-Strainer Flush	2/24/2015
WATER Flush	15811060002	9072705	Y-Strainer Flush	2/24/2015
WATER Flush	11704650000	9072740	Customer complains of rusty red water. Pull meter and flush. Take cl2 residual.	2/25/2015
WATER Flush	11018060001	9072837	Service Flush	3/2/2015
WATER Flush	11018970003	9072841	Y-Strainer Flush	3/2/2015
WATER Flush	11020200002	9072836	Y-Strainer Flush	3/2/2015
WATER Flush	11703410008	9072799	BROWN WATER FLUSH SERVICE	3/2/2015
WATER Flush	12715850001	9072842	Blow Off Flush	3/2/2015
WATER Flush	13004750009	9072832	Y-Strainer Flush	3/2/2015
WATER Flush	13005000001	9072829	Y-Strainer Flush	3/2/2015
WATER Flush	13008000000	9072827	Y-Strainer Flush	3/2/2015
WATER Flush	15812810002	9072844	Service Flush	3/2/2015
WATER Flush	11703410008	9072871	BROWN WATER WE OUT THERE 2/2/15 TO FLUSH STILL HAS BROWN WATER	3/3/2015
WATER Flush	11702060007	9072904	BROWN WATER FLUSH SERVICE	3/4/2015
WATER Flush	11018970003	9072957	Y-Strainer Flush	3/9/2015
WATER Flush	11020200002	9072954	Y-Strainer Flush	3/9/2015
WATER Flush	11022760001	9072955	Y-Strainer Flush	3/9/2015
WATER Flush	13004750009	9072953	Y-Strainer Flush	3/9/2015
WATER Flush	13005000001	9072952	Y-Strainer Flush	3/9/2015
WATER Flush	11301500004	9072983	CUSTOMER HAS STRONG CL2 SMELL CHECK CL2 REDIDAUL LEAVE HANGER	3/10/2015
MAINTENANCE	12500616000	9073024	Customer reports problems with Grey/Black water since last night. Flush + Door hanger	3/12/2015
WATER Flush	11018060001	9073058	Service Flush	3/16/2015
WATER Flush	11018970003	9073061	Y-Strainer Flush	3/16/2015
WATER Flush	11020200002	9073057	Y-Strainer Flush	3/16/2015
WATER Flush	12005018001	9073060	Y-Strainer Flush	3/16/2015
WATER Flush	13004750009	9073055	Y-Strainer Flush	3/16/2015
WATER Flush	13008000000	9073051	Y-Strainer Flush	3/16/2015
WATER Flush	13137750012	9073062	Y-Strainer Flush	3/16/2015
WATER Flush	15811060002	9073059	Y-Strainer Flush	3/16/2015
WATER Flush	15812810002	9073064	Service Flush	3/16/2015
WATER Flush	12929200010	9073112	BROWN WATER FLUSH SERVICE	3/17/2015
WATER Flush	13005000001	9073286	Y-Strainer Flush	3/18/2015

WATER Flush	11915930008	9073367	CUST RPTS DARK DIRTY WATER. TRIED TO FLUSH IT OUT HIMSELF. BUT WATER IS GETTING DARKER.	3/20/2015
WATER Flush	11018970003	9073498	Y-Strainer Flush	3/23/2015
WATER Flush	11020200002	9073496	Y-Strainer Flush	3/23/2015
WATER Flush	11022760001	9073497	Y-Strainer Flush	3/23/2015
WATER Flush	11300035000	9073513	CUSTOMER HAS BLACK WATER FLUSH SERVICE	3/23/2015
WATER Flush	11390050001	9073521	BROWN WATER FLUSH	3/23/2015
WATER Flush	11806000000	9073510	CUSTOMER HAS BLACK WATER FLUSH LEAVE HANGER ON GATE	3/23/2015
WATER Flush	12715850001	9073499	Blowoff Flush	3/23/2015
WATER Flush	12924580005	9073568	CUSTOMER REPORTS MILKEY WATER FLUSH SERVICE LEAVE HANGER	3/23/2015
WATER Flush	13004750009	9073495	Y-Strainer Flush	3/23/2015
WATER Flush	13005000001	9073494	Y-Strainer Flush	3/23/2015
WATER Flush	11506700000	9073651	BLACK WATER FLUSH SERVICE LEAVE HANGER	3/26/2015
WATER Flush	11018060001	9073703	Service Flush	3/30/2015
WATER Flush	11018970003	9073708	Y-Strainer Flush	3/30/2015
WATER Flush	11020200002	9073701	Y-Strainer Flush	3/30/2015
WATER Flush	13004750009	9073699	Y-Strainer Flush	3/30/2015
WATER Flush	13005000001	9073698	Y-Strainer Flush	3/30/2015
WATER Flush	13008000000	9073697	Y-Strainer Flush	3/30/2015
WATER Flush	15812810002	9073714	Service Flush	3/30/2015
WATER Flush	12715650001	9073738	BROWN WATER	3/31/2015
WATER Flush	12715650001	9073757	Flush Service	4/1/2015
WATER Flush	13734060008	9073827	CUSTOMER HAS BLACK WATER FLUSH SERVICE	4/3/2015
WATER Flush	11018970003	9073840	Y-strainer Flush	4/6/2015
WATER Flush	11020200002	9073835	Y-Strainer Flush	4/6/2015
WATER Flush	11022760001	9073836	Y-Strainer Flush	4/6/2015
WATER Flush	12005018001	9073839	Y-Strainer Flush	4/6/2015
WATER Flush	12716070001	9073856	BROWN WATER FLUSH SERVICE	4/6/2015
WATER Flush	13004750009	9073834	Y-Strainer Flush	4/6/2015
WATER Flush	13005000001	9073833	Y-Strainer Flush	4/6/2015
WATER Flush	13137750012	9073841	Y-Strainer Flush	4/6/2015
WATER Flush	15811060002	9073838	Y-Strainer Flush	4/6/2015
			Customer is experiencing Cl2 smell & discolored water. cell. 253-355-0902 if questions. Flush + Cl2 resid + Door hanger	
MAINTENANCE	11333280000	9073874	hanger	4/7/2015
WATER Flush	11830380000	9073884	CUSTOMER REPORTS BLACK WATER FLUSH SERVICE	4/7/2015
WATER Flush	15811900001	9073897	CUSTOMER HAS STRONG SULFUR SMELL IN WATER	4/7/2015
WATER Flush	11830470003	9073915	BLACK WATER FLUSH SERVICE	4/8/2015
MAINTENANCE	11703920000	9073941	Customer reports problems with Brown & milky water. Flush + Door hanger	4/9/2015
WATER Flush	12754100006	9073950	BROWN WATER FLUSH SERVICE LEAVE HANGER	4/9/2015
WATER Flush	11017800000	9073974	BLACKWATER FLUSH SERVICE	4/10/2015
WATER Flush	11018060001	9073990	Service Flush	4/13/2015
WATER Flush	11018970003	9073991	Y-Strainer Flush	4/13/2015
WATER Flush	11020200002	9073989	Y-Strainer Flush	4/13/2015
WATER Flush	12715050000	9073998	BROWN WATER FLUSH SERVICE	4/13/2015
WATER Flush	12715850001	9073992	Blow Off Flush	4/13/2015
WATER Flush	13004750009	9073987	Y-Strainer Flush	4/13/2015
WATER Flush	13005000001	9073985	Y-Strainer Flush	4/13/2015
WATER Flush	13008000000	9073982	Y-Strainer Flush	4/13/2015
WATER Flush	15812810002	9073994	Y-Strainer Flush	4/13/2015
WATER Flush	11333120002	9074055	BROWN WATER FLUSH SERVICE LEAVE HANGER	4/14/2015
WATER Flush	12300605804	9074060	BROWN WATER FLUSH LEAVE HANGER	4/15/2015
WATER Flush	13004750009	9074258	Y-Strainer Flush	4/20/2015
WATER Flush	13005000001	9074257	Y-Strainer Flush	4/20/2015
WATER Flush	11018970003	9074374	Y-Strainer Flush	4/21/2015
WATER Flush	11020200002	9074372	Y-Strainer Flush	4/21/2015
WATER Flush	11022760001	9074373	Y-Strainer Flush	4/21/2015
WATER Flush	11711780003	9074391	CUSTOMER HAS BLACK WATER FLUSH SERVICE	4/21/2015
WATER Flush	11830030000	9074476	BROWN WATER FLUSH SERVICE 253-219-7587	4/21/2015
MAINTENANCE	13735080003	9074365	Customer reports water has a dark tint. Flush + Door hanger	4/21/2015
MAINTENANCE	13869100000	9074364	School reports water in faucets & bathrooms have dark rusty color. Flush + Door hanger	4/21/2015
WATER Flush	15831850004	9074632	BROWN WATER FLUSH SERVICE	4/24/2015
WATER Flush	11830380000	9074658	BROWN WATER FLUSH SERVICE	4/27/2015
MAINTENANCE	14421520003	9074654	Customer reports problems with dark Brown water over the last 2 days. Flush + Door hanger	4/27/2015
WATER Flush	15812810002	9074646	BROWN WATER FLUSH SERVICE	4/27/2015
WATER Flush	11017840000	9074712	BLACK WATER FLUSH SERVICE	4/28/2015
WATER Flush	11018970003	9074695	Y-Strainer Flush	4/28/2015
WATER Flush	11020200002	9074691	Y-Strainer Flush	4/28/2015
WATER Flush	12005018001	9074694	Y-Strainer Flush	4/28/2015
WATER Flush	12715850001	9074697	Y-Strainer Flush	4/28/2015
WATER Flush	13004750009	9074689	Y-Strainer Flush	4/28/2015
WATER Flush	13005000001	9074687	Y-Strainer Flush	4/28/2015
WATER Flush	13008000000	9074685	Y-Strainer Flush	4/28/2015
WATER Flush	13137750012	9074696	Y-Strainer Flush	4/28/2015
WATER Flush	15811060002	9074693	Y-Strainer Flush	4/28/2015
WATER Flush	15812810002	9074699	Service Flush	4/28/2015
MAINTENANCE	11704040001	9074775	Customer reports Brown water w/ particles. Flush + Door hanger	5/1/2015
WATER Flush	12753310000	9074780	BROWN WATER FLUSH SERVICE	5/1/2015
WATER Flush	11018970003	9074806	Y-Strainer Flush	5/4/2015
WATER Flush	11020200002	9074801	Y-Strainer Flush	5/4/2015
WATER Flush	11022760001	9074802	Y-Strainer Flush	5/4/2015
WATER Flush	11803550000	9074821	Customer complains of high Cl2 smell. Flush service, take chlonne residual.	5/4/2015
WATER Flush	12715850001	9074807	Blowoff Flush	5/4/2015
WATER Flush	13004750009	9074800	Y-Strainer Flush	5/4/2015
WATER Flush	13005000001	9074799	Y-Strainer flush	5/4/2015
WATER Flush	13869151003	9074830	CUSTOMER HAS SAND IN WATER FLUSH SERVICE	5/4/2015
WATER Flush	13027750010	9074838	BROWN WATER FLUSH SERVICE	5/5/2015
WATER Flush	11808300000	9074931	BROWN WATER FLUSH SERVICE 253-282-9828	5/6/2015
MAINTENANCE	11830630000	9074936	Customer having problems with Brown water w/ particles. Flush service + Door hanger	5/6/2015
WATER Flush	11702300000	9074993	BROWN WATER FLUSH SERVICE	5/7/2015
WATER Flush	11018970003	9075029	Y-Strainer Flush	5/11/2015
WATER Flush	13004750009	9075026	Y-Strainer	5/11/2015

WATER Flush	1962000000	9075094	BROWN WATER FLUSH SERVICE LEAVE HANGER	5/13/2015
WATER Flush	12300230503	9075263	BROWN WATER FLUSH SERVICE	5/18/2015
WATER Flush	13513550000	9075141	BROWN WATER FLUSH SERVICE	5/18/2015
WATER Flush	13868000000	9075144	BROWN WATER FLUSH SERVICE	5/18/2015
WATER Flush	11812650004	9075269	BLACK WATER FLUSH SERVICE	5/19/2015
			CUSTOMER HAS BLACK WATER WE WERE THERE THIS AM AND FLUSHED CUSTOMER HAS RAN IN HOME	
WATER Flush	11812650004	9075299	BUT HAS NOT CLEAR UP	5/19/2015
WATER Flush	12753280003	9075397	BROWN WATER FLUSH SERVICE	5/20/2015
WATER Flush	14200061501	9075398	BROWN WATER FLUSH	5/20/2015
WATER Flush	14200086902	9075395	BROWWATER FLUSH SERVICE	5/20/2015
MAINTENANCE	12753310000	9075545	Customer reports black water has returned. Flush + Door hanger. Please be careful of new asphalt drive.	5/21/2015
MAINTENANCE	12754340004	9075518	Customer reports that "Muddy" water has returned with a vengence. Flush + Door hanger	5/21/2015
MAINTENANCE MISC	12751320000	9075599	BROWN WATER FLUSH SERVICE	5/22/2015
MAINTENANCE MISC	15524000005	9075575	BROWN WATER FLUSH SERVICE	5/22/2015
WATER Flush	11018970003	9075709	Y-Strainer Flush	5/27/2015
MAINTENANCE	11703920000	9075724	Customer reports very Black water has returned. Flush + Door hanger.	5/27/2015
			CUST RPTS DIRTY WATER FOR A WEEK. THEY TRIED TO FLUSH IT OUT THEMSELVES BUT PROB	
MAINTENANCE	11830410000	9075731	PERSISTS. THEY FILLED THEIR POOL & WATER IS DIRTY. PLEASE FLUSH & LEAVE HANGER.	5/27/2015
WATER Flush	12715850001	9075710	Blowoff Flush	5/27/2015
WATER Flush	13004750009	9075706	Y-Strainer Flush	5/27/2015
WATER Flush	13005000001	9075704	Y-Strainer Flush	5/27/2015
WATER Flush	13008000000	9075702	Y-Strainer Flush	5/27/2015
			CUST RPTS DIRTY WATER. SAYS THEY LET IT RUN FOR AWHILE BUT PROB PERSISTS. PLEASE FLUSH &	
MAINTENANCE	14420580002	9075734	LEAVE HANGER. 253-273-1959.	5/27/2015
MAINTENANCE	15512500000	9075726	CUST RPTS MUDDY WATER. PLEASE FLUSH & LEAVE HANGER.	5/27/2015
WATER Flush	15812810002	9075712	Service Flush	5/27/2015
MAINTENANCE	14419880000	9075756	Customer reports water is very Brown this morning. Flush + Door hanger	5/28/2015
MAINTENANCE	15812810002	9075774	Customer reports black water has returned. Flush + Door hanger	5/28/2015
MAINTENANCE	11811650000	9075803	CUST RPTS VERY DIRTY WATER PER CHRISSY IN RECEPTION. PLEASE FLUSH & LEAVE HANGER.	5/29/2015

TOTAL 309

Report Criteria:

Selected statuses: Completed, Pending  
Action Code Action code = "WATER Flush","WATER Flush Meter","WATER QUALITY","MAINTENANCE","MAINTENANCE MISC"  
Location Location number = 100000000-190000000  
Service Order.Created date = <= 06/01/15

Service Order List - WATER QUALITY\_FLUSH\_MAIN\_SPECIAL

	Action Code	Customer Number	Service Order Number	Created Comment	Created Date
1	WATER Flush	11019800001	9071849	BROWN WATER CALLED BRYCE ON 1/30/15 AFTER HOURS	2/2/2015
2	WATER Flush	15625052201	9071851	BROWN WATER FLUSH SERVICE	2/2/2015
3	WATER Flush	15812810002	9071894	Service Flush	2/2/2015
4	MAINTENANCE	11810500003	9071937	Customer reports very Brown water w/ sediment. Flush + Door hanger	2/4/2015
5	WATER Flush	12752430000	9072003	BROWN WATER FLUSH SERVICE	2/9/2015
6	WATER Flush	11811950002	9072031	BLACK WATER FLUSH SERVICE	2/10/2015
7	WATER Flush	13513650000	9072026	CUST RPTS BROWN WATER. THEY LET THE WATER RUN BY TAKING A SHOWER, BUT WATER STILL BROWN. PLEASE FLUSH & LEAVE A HANGER.	2/10/2015
8	WATER Flush	11703980001	9072105	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/12/2015
9	WATER Flush	11813500004	9072146	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/16/2015
10	WATER Flush	13131550010	9072167	CUSTOMER HAS STRONG IRON TASTE TO WATER	2/16/2015
11	WATER Flush	15513500006	9072164	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/16/2015
12	WATER Flush	12000300004	9072465	BROWN WATER FLUSH SERVICE	2/19/2015
13	WATER Flush	12000440001	9072467	BROWN WATER FLUSH SERVICE	2/19/2015
14	WATER Flush	15513500006	9072442	CUSTOMER HAS STRONG CL2 SMELL	2/19/2015
15	WATER Flush	11506800000	9072501	BROWN WATER FLUSH SERVICE	2/20/2015
16	WATER Flush	11803450001	9072635	BROWN WATER FLUSH SERVICE	2/23/2015
17	WATER Flush	11810600004	9072734	CUSTOMER HAS BLACK WATER FLUSH SERVICE	2/24/2015
18	WATER Flush	11704650000	9072740	Customer complains of rusty red water. Pull meter and flush. Take cl2 residual.	2/25/2015
19	WATER Flush	11703410008	9072799	BROWN WATER FLUSH SERVICE	3/2/2015
20	WATER Flush	11703410008	9072871	BROWN WATER WE OUT THERE 2/2/15 TO FLUSH STILL HAS BROWN WATER	3/3/2015
21	WATER Flush	11702060007	9072904	BROWN WATER FLUSH SERVICE	3/4/2015
22	WATER Flush	11301500004	9072983	CUSTOMER HAS STRONG CL2 SMELL CHECK CL2 REDIDAUW LEAVE HANGER	3/10/2015
23	MAINTENANCE	12500616000	9073024	Customer reports problems with Grey/Black water since last night. Flush + Door hanger	3/12/2015
24	WATER Flush	12929200010	9073112	BROWN WATER FLUSH SERVICE	3/17/2015
25	MAINTENANCE	11026100000	9073362	School called to inform us they are have bad problem with discolored water w/ particles. Flush + Door Hanger	3/20/2015
26	WATER Flush	11915930008	9073367	CUST RPTS DARK DIRTY WATER. TRIED TO FLUSH IT OUT HIMSELF, BUT WATER IS GETTING DARKER.	3/20/2015
27	WATER Flush	11300035000	9073513	CUSTOMER HAS BLACK WATER FLUSH SERVICE	3/23/2015
28	WATER Flush	11390050001	9073521	BROWN WATER FLUSH	3/23/2015
29	WATER Flush	11806000000	9073510	CUSTOMER HAS BLACK WATER FLUSH LEAVE HANGER ON GATE	3/23/2015
30	WATER Flush	12924580005	9073568	CUSTOMER REPORTS MILKEY WATER FLUSH SERVICE LEAVE HANGER	3/23/2015
31	WATER Flush	11506700000	9073651	BLACK WATER FLUSH SERVICE LEAVE HANGER	3/26/2015
32	WATER Flush	12715650001	9073738	BROWN WATER	3/31/2015
33	WATER Flush	13734060008	9073827	CUSTOMER HAS BLACK WATER FLUSH SERVICE	4/3/2015
34	WATER Flush	12716070001	9073856	BROWN WATER FLUSH SERVICE	4/6/2015
35	MAINTENANCE	11333280000	9073874	Customer is experiencing Cl2 smell & discolored water. cell: 253-355-0902 if questions. Flush + Cl2 resid + Door hanger	4/7/2015
36	WATER Flush	11830380000	9073884	CUSTOMER REPORTS BLACK WATER FLUSH SERVICE	4/7/2015
37	WATER Flush	15811900001	9073897	CUSTOMER HAS STRONG SULFUR SMELL IN WATER	4/7/2015
38	WATER Flush	11830470003	9073915	BLACK WATER FLUSH SERVICE	4/8/2015
39	MAINTENANCE	11703920000	9073941	Customer reports problems with Brown & milky water. Flush + Door hanger	4/9/2015
40	WATER Flush	12754100006	9073950	BROWN WATER FLUSH SERVICE LEAVE HANGER	4/9/2015
41	WATER Flush	11017800000	9073974	BLACKWATER FLUSH SERVICE	4/10/2015
42	WATER Flush	12715050000	9073998	BROWN WATER FLUSH SERVICE	4/13/2015
43	WATER Flush	11333120002	9074055	BROWN WATER FLUSH SERVICE LEAVE HANGER	4/14/2015
44	WATER Flush	12300605804	9074060	BROWN WATER FLUSH LEAVE HANGER	4/15/2015
45	WATER Flush	11711780003	9074391	CUSTOMER HAS BLACK WATER FLUSH SERVICE	4/21/2015
46	WATER Flush	11830030000	9074476	BROWN WATER FLUSH SERVICE 253-219-7587	4/21/2015
47	MAINTENANCE	13735080003	9074365	Customer reports water has a dark tint. Flush + Door hanger	4/21/2015
48	MAINTENANCE	13869100000	9074364	School reports water in faucets & bathrooms have dark rusty color. Flush + Door hanger	4/21/2015
49	WATER Flush	15831850004	9074632	BROWN WATER FLUSH SERVICE	4/24/2015
50	WATER Flush	11830380000	9074658	BROWN WATER FLUSH SERVICE	4/27/2015
51	MAINTENANCE	14421520003	9074654	Customer reports problems with dark Brown water over the last 2 days. Flush + Door hanger	4/27/2015
52	WATER Flush	15812810002	9074646	BROWN WATER FLUSH SERVICE	4/27/2015
53	WATER Flush	11017840000	9074712	BLACK WATER FLUSH SERVICE	4/28/2015
54	MAINTENANCE	11704040001	9074775	Customer reports Brown water w/ particles. Flush + Door hanger	5/1/2015
55	WATER Flush	12753310000	9074780	BROWN WATER FLUSH SERVICE	5/1/2015
56	WATER Flush	11803550000	9074821	Customer complains of high Cl2 smell. Flush service, take chlorine residual.	5/4/2015
57	WATER Flush	13869151003	9074830	CUSTOMER HAS SAND IN WATER FLUSH SERVICE	5/4/2015
58	WATER Flush	13027750010	9074838	BROWN WATER FLUSH SERVICE	5/5/2015
59	WATER Flush	11808300000	9074931	BROWN WATER FLUSH SERVICE 253-282-9828	5/6/2015
60	MAINTENANCE	11830630000	9074936	Customer having problems with Brown water w/ particles. Flush service + Door hanger	5/6/2015
61	WATER Flush	11702300000	9074993	BROWN WATER FLUSH SERVICE	5/7/2015
62	WATER Flush	15625050603	9075094	BROWN WATER FLUSH SERVICE LEAVE HANGER	5/13/2015
63	WATER Flush	12300230503	9075263	BROWN WATER FLUSH SERVICE	5/18/2015
64	WATER Flush	13513550000	9075141	BROWN WATER FLUSH SERVICE	5/18/2015
65	WATER Flush	13868000000	9075144	BROWN WATER FLUSH SERVICE	5/18/2015
66	WATER Flush	11812650004	9075269	BLACK WATER FLUSH SERVICE	5/19/2015
67	WATER Flush	11812650004	9075299	CUSTOMER HAS BLACK WATER WE WERE THERE THIS AM AND FLUSHED CUSTOMER HAS RAN IN HOME BUT HAS NOT CLEAR UP	5/19/2015
68	WATER Flush	12753280003	9075397	BROWN WATER FLUSH SERVICE	5/20/2015
69	WATER Flush	14200061501	9075398	BROWN WATER FLUSH	5/20/2015
70	WATER Flush	14200086902	9075395	BROWN WATER FLUSH SERVICE	5/20/2015
71	MAINTENANCE	12753310000	9075545	Customer reports black water has returned. Flush + Door hanger Please be careful of new asphalt drive.	5/21/2015
72	MAINTENANCE	12753430004	9075518	Customer reports that "Muddy" water has returned with a vengeance. Flush + Door hanger	5/21/2015
73	MAINTENANCE MISC	12751320000	9075599	BROWN WATER FLUSH SERVICE	5/22/2015
74	MAINTENANCE MISC	15524000005	9075575	BROWN WATER FLUSH SERVICE	5/22/2015
75	MAINTENANCE	11703920000	9075724	Customer reports very Black water has returned. Flush + Door hanger. CUST RPTS DIRTY WATER FOR A WEEK. THEY TRIED TO FLUSH IT OUT THEMSELVES BUT PROB PERSISTS.	5/27/2015
76	MAINTENANCE	11830410000	9075731	THEY FILLED THEIR POOL & WATER IS DIRTY. PLEASE FLUSH & LEAVE HANGER CUST RPTS DIRTY WATER. SAYS THEY LET IT RUN FOR AWHILE BUT PROB PERSISTS. PLEASE FLUSH & LEAVE HANGER. 253-273-1959.	5/27/2015
77	MAINTENANCE	14420580002	9075734	CUST RPTS MUDDY WATER. PLEASE FLUSH & LEAVE HANGER.	5/27/2015
78	MAINTENANCE	15512500000	9075726	CUSTOMER REPORTS WATER IS VERY BROWN THIS MORNING. Flush + Door hanger	5/28/2015
79	MAINTENANCE	14419880000	9075756	Customer reports black water has returned. Flush + Door hanger	5/28/2015
80	MAINTENANCE	15812810002	9075774	CUSTOMER REPORTS VERY DIRTY WATER PER CHRISSEY IN RECEPTION PLEASE FLUSH & LEAVE HANGER.	5/29/2015
81	MAINTENANCE	11811650000	9075803		